Moses Robert G Form 3 December 02, 2011

## FORM 3 UNITED STATES SECURITIES AND EXCHANGE COMMISSION Washington, D.C. 20549

OMB APPROVAL

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Filed pursuant to Section 16(a) of the Securities Exchange Act of 1934, Section 17(a) of the Public Utility Holding Company Act of 1935 or Section

INITIAL STATEMENT OF BENEFICIAL OWNERSHIP OF

**SECURITIES** 

30(h) of the Investment Company Act of 1940

(Print or Type Responses)

1. Name and Address of Reporting 2. Date of Event Requiring 3. Issuer Name and Ticker or Trading Symbol Person \* Statement Support.com, Inc. [SPRT] A RGM Capital, LLC (Month/Day/Year) 12/01/2011 (Last) (First) (Middle) 4. Relationship of Reporting 5. If Amendment, Date Original Person(s) to Issuer Filed(Month/Day/Year) 9010 STRADA STELL (Check all applicable) COURT, Â SUITE 105 (Street) 6. Individual or Joint/Group \_X\_\_ 10% Owner Director Officer Other Filing(Check Applicable Line) (give title below) (specify below) Form filed by One Reporting Person NAPLES, ÂFLÂ 34109 \_X\_ Form filed by More than One Reporting Person (City) (State) (Zip) Table I - Non-Derivative Securities Beneficially Owned 1. Title of Security 2. Amount of Securities 4. Nature of Indirect Beneficial Beneficially Owned Ownership Ownership (Instr. 4) (Instr. 4) Form: (Instr. 5) Direct (D) or Indirect (I) (Instr. 5) By private limited partnerships Common Stock, par value \$0.0001 per share 5,532,594 Ι and separately managed accounts. (1) Reminder: Report on a separate line for each class of securities beneficially SEC 1473 (7-02) owned directly or indirectly. Persons who respond to the collection of information contained in this form are not required to respond unless the form displays a currently valid OMB control number.

Table II - Derivative Securities Beneficially Owned (e.g., puts, calls, warrants, options, convertible securities)

1. Title of Derivative Security	2. Date Exercisable and	3. Title and Amount of	4.	5.	6. Nature of Indirect
(Instr. 4)	Expiration Date	Securities Underlying	Conversion	Ownership	Beneficial Ownership
	(Month/Day/Year)	Derivative Security	or Exercise	Form of	(Instr. 5)

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(Instr. 4) Price of Derivative Derivative Security: Date **Expiration Title** Amount or Security Direct (D) Exercisable Number of or Indirect Shares (I) (Instr. 5)

## **Reporting Owners**

Reporting Owner Name / Address	Relationships				
	Director	10% Owner	Officer	Other	
RGM Capital, LLC 9010 STRADA STELL COURT SUITE 105 NAPLES, FL 34109	Â	ÂΧ	Â	Â	
Moses Robert G RGM CAPITAL, LLC 9010 STRADA STELL COURT, SUITE 105 NAPLES, FL 34109	Â	ÂX	Â	Â	
Signatures					
Robert G. Moses on behalf of RGM Capital, LLC	12/02/2011				
**Signature of Reporting Person		Date			
Robert G. Moses	12/02/2011				
**Signature of Reporting Person		Date			

## **Explanation of Responses:**

- \* If the form is filed by more than one reporting person, see Instruction 5(b)(v).
- \*\* Intentional misstatements or omissions of facts constitute Federal Criminal Violations. See 18 U.S.C. 1001 and 15 U.S.C. 78ff(a).
  - This Form 3 is filed jointly by Robert G. Moses and RGM Capital, LLC (RGM). The securities reported on this Form 3 are either held in the name of a private investment limited partnership, of which RGM is the general partner, or in the name of separately managed
- (1) accounts for which RGM is investment manager. By virtue of his position as the managing member of RGM, Mr. Moses may be deemed to own the securities reported in this Form 3. Mr. Moses and RGM disclaim beneficial ownership of the securities reported on this Form 3 except to the extent of their pecuniary interest therein.

Note: File three copies of this Form, one of which must be manually signed. If space is insufficient, *See* Instruction 6 for procedure. Potential persons who are to respond to the collection of information contained in this form are not required to respond unless the form displays a currently valid OMB number.

Reporting Owners 2