

UNITIL CORP  
Form U-13-60  
April 29, 2004

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**UNITED STATES**  
**SECURITIES AND EXCHANGE COMMISSION**

**Washington, D.C. 20549**

**FORM U-13-60**

**ANNUAL REPORT**

For the Year Ended December 31, 2003

**UNITIL SERVICE CORP.**

**6 Liberty Lane West, Hampton, New Hampshire 03842-1720**

Date of Incorporation: October 9, 1984  
State of Incorporation: New Hampshire

Name, Title and address of officer to whom correspondence concerning this report should be addressed:

Laurence M. Brock, Vice President & Controller

6 Liberty Lane West

Hampton, New Hampshire 03842-1720

Name of Principal Holding Company:

UNITIL Corporation



## ANNUAL REPORT OF UNITIL SERVICE CORP.

For the Year Ended December 31, 2003

**LISTING OF SCHEDULES AND ANALYSIS OF ACCOUNTS**

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## ANNUAL REPORT OF UNITIL SERVICE CORP.

For the Year Ended December 31, 2003

**SCHEDULE I - COMPARATIVE BALANCE SHEET**

Give balance sheet of the Company as of December 31 of the current and prior year.

ACCOUNT	ASSETS AND OTHER DEBITS	AS OF DECEMBER 31	
		CURRENT	PRIOR
<b>SERVICE COMPANY PROPERTY</b>			
101	Service company property (Schedule II)	\$ 10,403,598	\$ 10,115,307
107	Construction work in progress (Schedule II)		
	Total Property	10,403,598	10,115,307
108	Less accumulated provision for depreciation and amortization of service company property (Schedule III)	6,663,986	5,130,631
	Net Service Company Property	3,739,612	4,984,676
<b>INVESTMENTS</b>			
123	Investments in associate companies (Schedule IV)		
124	Other investments (Schedule IV)		
	Total investments		
<b>CURRENT AND ACCRUED ASSETS</b>			
131	Cash	25,015	2,006,818
134	Special deposits		
135	Working funds	6,000	6,000
136	Temporary cash investments (Schedule IV)		
141	Notes receivable		
143	Accounts receivable	67,846	196,367
144	Accumulated provision for uncollectable accounts		
146	Accounts receivable from associate companies (Schedule V)	2,040,574	2,972,087
152	Fuel stock expense undistributed (Schedule VI)		
154	Materials and supplies		
163	Stores expense undistributed (Schedule VII)		
165	Prepayments	178,683	225,914
174	Miscellaneous current and accrued assets (Schedule VIII)		
	Total Current and Accrued Assets	2,318,118	5,407,186
<b>DEFERRED DEBITS</b>			
181	Unamortized debt expense		
182	Regulatory Assets	(608,890)	(1,961,240)
184	Clearing accounts	148,462	31,582

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186	Miscellaneous deferred debits (Schedule IX)	333,810	204,191
188	Research, development, or demonstration expenditures (Schedule X)		
190	Accumulated deferred income tax		
	Total Deferred Debits	(126,618)	(1,725,467)
	<b>TOTAL ASSETS AND OTHER DEBITS</b>	<b>\$ 5,931,112</b>	<b>\$ 8,666,395</b>

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## SCHEDULE I - COMPARATIVE BALANCE SHEET

ACCOUNT	LIABILITIES AND PROPRIETARY CAPITAL	AS OF DECEMBER 31	
		CURRENT	PRIOR
<b>PROPRIETARY CAPITAL</b>			
201	Common stock issued (Schedule XI)	\$ 1,000	\$ 1,000
211	Miscellaneous paid-in-capital (Schedule XI)		
215	Appropriated retained earnings (Schedule XI)		
216	Unappropriated retained earnings (Schedule XI)	1,688	1,688
	<b>Total Proprietary Capital</b>	<b>2,688</b>	<b>2,688</b>
<b>LONG-TERM DEBT</b>			
223	Advances from associate companies (Schedule XII)		
224	Other long-term debt (Schedule XII)		
225	Unamortized premium on long-term debt		
226	Unamortized discount on long-term debt-debit		
	<b>Total Long-Term Debt</b>		
227	Obligations under capital leases - non-current	403,455	881,021
<b>CURRENT AND ACCRUED LIABILITIES</b>			
231	Notes payable		
232	Accounts payable	65,742	479,022
233	Notes payable to associate companies (Schedule XIII)	3,807,632	5,303,001
234	Accounts payable to associate companies (Schedule XIII)	(669,716)	(742,066)
236	Taxes accrued	(149,318)	(14,503)
237	Interest accrued		
238	Dividends declared		
241	Tax collections payable		
242	Miscellaneous current and accrued liabilities (Schedule XIII)	4,036,796	3,683,064
243	Obligations under capital leases - current	566,714	751,162
	<b>Total Current and Accrued Liabilities</b>	<b>7,657,850</b>	<b>9,459,680</b>
<b>DEFERRED CREDITS</b>			
253	Other deferred credits	(608,890)	(569,000)
255	Accumulated deferred investment tax credits		
	<b>Total Deferred Credits</b>	<b>(608,890)</b>	<b>(569,000)</b>
282	<b>ACCUMULATED DEFERRED INCOME TAXES</b>	<b>(1,523,991)</b>	<b>(1,107,994)</b>
	<b>TOTAL LIABILITIES AND PROPRIETARY CAPITAL</b>	<b>\$ 5,931,112</b>	<b>\$ 8,666,395</b>





## ANNUAL REPORT OF UNITIL SERVICE CORP.

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## SCHEDULE II - SERVICE COMPANY PROPERTY

	DESCRIPTION	BALANCE AT BEGINNING OF YEAR	ADDITIONS	RETIREMENTS OR SALES	OTHER CHANGES <sup>1/</sup>	BALANCE AT CLOSE OF YEAR
	<i>Company Property</i>					
301	ORGANIZATION					
303	MISC INTANGIBLE PLANT	\$ 4,382,833	\$ 195,723	\$	\$	\$ 4,578,556
304	LAND AND LAND RIGHTS					
305	STRUCTURES AND IMPROVEMENTS					
306	LEASEHOLD IMPROVEMENTS					
307	EQUIPMENT <sup>2/</sup>	4,598,655	94,215	(66,610)		4,626,260
308	OFFICE FURNITURE AND EQUIPMENT	1,105,281	11,892	(44,828)		1,072,345
309	AUTOMOBILES, OTHER VEHICLES AND RELATED GARAGE EQUIPMENT	28,538	22,394	(28,538)		22,394
310	AIRCRAFT AND AIRPORT EQUIPMENT					
311	OTHER SERVICE COMPANY PROPERTY					
		<sup>3/</sup>				
	SUB-TOTAL	10,115,307	324,224	(139,976)		10,299,555
107	CONSTRUCTION WORK IN PROGRESS				104,043	104,043
	TOTAL	\$ 10,115,307	\$ 324,224	\$ (139,976)	\$ 104,043	\$ 10,403,598

<sup>1/</sup> PROVIDE AN EXPLANATION OF THOSE CHANGES CONSIDERED MATERIAL:

## ANNUAL REPORT OF UNITIL SERVICE CORP.

For the Year Ended December 31, 2003

## SCHEDULE II - CONTINUED

<sup>2/</sup> SUBACCOUNTS ARE REQUIRED FOR EACH CLASS OF EQUIPMENT OWNED. THE SERVICE COMPANY SHALL PROVIDE A LISTING BY SUBACCOUNT OF THE EQUIPMENT ADDITION DURING THE YEAR AND THE BALANCE AT THE CLOSE OF THE YEAR:

SUBACCOUNT DESCRIPTION	ADDITIONS	BALANCE AT CLOSE OF YEAR
Computer Systems	\$ 90,044	\$ 3,842,377
Phone System	4,171	755,249
Other Equipment		28,634
<b>TOTAL</b>	<b>\$ 94,215</b>	<b>\$ 4,626,260</b>

<sup>3/</sup> DESCRIBE OTHER SERVICE COMPANY PROPERTY:

NONE

<sup>4/</sup> DESCRIBE CONSTRUCTION WORK IN PROGRESS:

NONE

## ANNUAL REPORT OF UNITIL SERVICE CORP.

For the Year Ended December 31, 2003

## SCHEDULE III

## ACCUMULATED PROVISION FOR DEPRECIATION AND AMORTIZATION OF SERVICE COMPANY PROPERTY

	DESCRIPTION	BALANCE AT BEGINNING OF YEAR	ADDITIONS CHARGED TO ACCOUNT 403	RETIREMENTS	OTHER CHANGES ADD (DEDUCT) <sup>1/</sup>	BALANCE AT CLOSE OF YEAR
301	ORGANIZATION					
303	MISCELLANEOUS INTANGIBLE PLANT	\$ 1,010,622	\$ 895,464	\$	\$	\$ 1,906,086
304	LAND AND LAND RIGHTS					
305	STRUCTURES AND IMPROVEMENTS					
306	LEASEHOLD IMPROVEMENTS					
307	EQUIPMENT	3,237,940	602,630	(66,610)		3,773,960
308	OFFICE FURNITURE AND EQUIPMENT	842,306	163,869	(44,190)		961,985
309	AUTOMOBILES, OTHER VEHICLES AND RELATED GARAGE EQUIPMENT	39,763	10,730	(28,538)		21,955
310	AIRCRAFT AND AIRPORT EQUIPMENT					
311	OTHER SERVICE COMPANY PROPERTY					
	TOTAL	\$ 5,130,631	\$ 1,672,693	\$ (139,338)	\$	\$ 6,663,986

<sup>1/</sup> PROVIDE AN EXPLANATION OF THOSE CHANGES CONSIDERED MATERIAL:

ANNUAL REPORT OF UNITIL SERVICE CORP.

For the Year Ended December 31, 2003

**SCHEDULE IV - INVESTMENTS**

**INSTRUCTIONS:** Complete the following schedule concerning investments. Under Account 124 Other Investments state each investment separately, with description, including the name of issuing company, number of shares or principal amount.

Under Account 136, Temporary Cash Investments list each investment separately.

<u>ACCOUNT</u>	<u>DESCRIPTION</u>	<u>BALANCE AT BEGINNING OF YEAR</u>	<u>BALANCE AT CLOSE OF YEAR</u>
123	INVESTMENT IN ASSOCIATE COMPANIES	\$	\$
124	OTHER INVESTMENTS		
136	TEMPORARY CASH INVESTMENTS		
	<b>TOTAL</b>	<b>\$</b>	<b>\$</b>

## ANNUAL REPORT OF UNITIL SERVICE CORP.

For the Year Ended December 31, 2003

**SCHEDULE V - ACCOUNTS RECEIVABLE FROM ASSOCIATE COMPANIES**

**INSTRUCTIONS:** Complete the following schedule listing accounts receivable from each associate company. Where the service company has provided accomodation or convenience payments for associate companies, a separate listing of total payments for each associate company by subaccount should be provided.

<u>DESCRIPTION</u>	<u>BALANCE AT BEGINNING OF YEAR</u>	<u>BALANCE AT CLOSE OF YEAR</u>
<b>ACCOUNT 146 - ACCOUNTS RECEIVABLE FROM ASSOCIATE COMPANIES</b>		
Unitil Energy Systems	\$ 1,698,163	\$ 992,005
Fitchburg Gas and Electric Light Company	1,005,510	861,912
UNITIL Power Corp.		
UNITIL Realty Corp.	1,614	962
UNITIL Corporation	1,315	62,601
UNITIL Resources, Inc.	265,485	123,094
<b>TOTAL</b>	<b>\$ 2,972,087</b>	<b>\$ 2,040,574</b>

**ANALYSIS OF CONVENIENCE OR ACCOMODATION PAYMENTS:**

Unitil Energy Systems	\$ 1,989,406
Fitchburg Gas and Electric Light Company	2,350,886
UNITIL Power Corp.	724,385
UNITIL Realty Corp.	35,530
UNITIL Resources, Inc.	3,193
Usource Inc.	21,256
UNITIL Corp.	232,130

For detail of convenience payments by type and company, paid by UNITIL Service Corp. see page 10A.

<b>TOTAL PAYMENTS</b>	<b>\$ 5,356,786</b>
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ANNUAL REPORT OF UNITIL SERVICE CORP.

For the Year Ended December 31, 2003

CONVENIENCE PAYMENTS BY TYPE AND COMPANY

	<u>UES</u>	<u>FGE</u>	<u>UPC</u>	<u>URC</u>	<u>URI</u>	<u>Usource</u>	<u>UC</u>	<u>Total</u>
Insurance	\$ 1,524,513	\$ 1,317,023		\$ 33,401	\$ 1,267			\$ 2,876,204
Legal	298,938	892,726	700,362		861	2,733	230,001	2,125,621
Telephone Service	45,281	43,216				17,458		105,955
Audit Fees	109,506	91,924	24,023	2,129	1,065	1,065	2,129	231,841
Other	11,168	5,997						17,165
	<u>\$ 1,989,406</u>	<u>\$ 2,350,886</u>	<u>\$ 724,385</u>	<u>\$ 35,530</u>	<u>\$ 3,193</u>	<u>\$ 21,256</u>	<u>\$ 232,130</u>	<u>\$ 5,356,786</u>

ANNUAL REPORT OF UNITIL SERVICE CORP.

For the Year Ended December 31, 2003

**SCHEDULE VI - FUEL STOCK EXPENSES UNDISTRIBUTED**

**INSTRUCTIONS:** Report the amount of labor and expenses incurred with respect to fuel stock expense during the year and indicate amount attributable to each associate company. Under the section headed "Summary" listed below give an overall report of the fuel functions performed by the service company.

<u>ACCOUNT</u>	<u>LABOR</u>	<u>EXPENSE</u>	<u>TOTAL</u>
152 FUEL STOCK EXPENSE UNDISTRIBUTED	\$	\$	\$
TOTAL	\$	\$	\$

SUMMARY:

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For the Year Ended December 31, 2003

**SCHEDULE VII - STORES EXPENSE UNDISTRIBUTED**

INSTRUCTIONS: Report the amount of labor and expenses incurred with respect to stores expense during the year and indicate amount attributable to each associate company.

<u>ACCOUNT</u>	<u>DESCRIPTION</u>	<u>LABOR</u>	<u>EXPENSE</u>	<u>TOTAL</u>
163	STORES EXPENSE UNDISTRIBUTED	\$	\$	\$
	TOTAL	\$	\$	\$



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For the Year Ended December 31, 2003

**SCHEDULE VIII - MISCELLANEOUS CURRENT & ACCRUED ASSETS**

INSTRUCTIONS: Provide detail of items in this account. Items less than \$10,000 may be grouped, showing the number of items in each group.

<u>ACCOUNT</u>	<u>DESCRIPTION</u>	<u>BALANCE AT BEGINNING OF YEAR</u>	<u>BALANCE AT CLOSE OF YEAR</u>
174	MISCELLANEOUS CURRENT & ACCRUED ASSETS	\$	\$
	TOTAL	\$	\$

## ANNUAL REPORT OF UNITIL SERVICE CORP.

For the Year Ended December 31, 2003

**SCHEDULE IX - MISCELLANEOUS DEFERRED DEBITS**

INSTRUCTIONS: Provide detail of items in this account. Items less than \$10,000 may be grouped by class showing the number of items in each class.

ACCOUNT	DESCRIPTION	BALANCE AT BEGINNING OF YEAR	BALANCE AT CLOSE OF YEAR
186	<i>MISCELLANEOUS DEFERRED DEBITS</i>		
	Under/(over) collected administrative expenses	\$ (12,787)	\$ (1,820)
	Sarbanes-Oxley Financial Reporting Compliance System		18,038
	Postage	3,104	37,201
	Software	213,874	75,391
	Deferred Charges		205,000
	<b>TOTAL</b>	<b>\$ 204,191</b>	<b>\$ 333,810</b>

ANNUAL REPORT OF UNITIL SERVICE CORP.

For the Year Ended December 31, 2003

**SCHEDULE X - RESEARCH, DEVELOPMENT OR DEMONSTRATION EXPENDITURES**

INSTRUCTIONS: Provide a description of each material research, development, or demonstration project which incurred costs by the service corporation during the year.

	<u>DESCRIPTION</u>	<u>BALANCE AT CLOSE OF YEAR</u>
188	RESEARCH, DEVELOPMENT OR DEMONSTRATION EXPENDITURES	\$
	TOTAL	\$

## ANNUAL REPORT OF UNITIL SERVICE CORP.

For the Year Ended December 31, 2003

**SCHEDULE XI - PROPRIETARY CAPITAL**

INSTRUCTIONS: Classify amounts in each account with brief explanations, disclosing the general nature of transactions which gave rise to the reported amounts.

ACCOUNT	CLASS OF STOCK	NUMBER OF SHARES AUTHORIZED	PAR OR STATED VALUE PER SHARE	OUTSTANDING CLOSE OF PERIOD	
				NO. OF SHARES	TOTAL AMOUNT
201	COMMON STOCK ISSUED	300	\$ 10.00	100	\$ 1,000.00
ACCOUNT	DESCRIPTION	AMOUNT			
211	MISCELLANEOUS PAID-IN CAPITAL	\$			
215	APPROPRIATED RETAINED EARNINGS	\$			
TOTAL					\$

INSTRUCTIONS: Give particulars concerning net income or (loss) during the year, distinguishing between compensation for the use of capital owned or net loss remaining from servicing nonassociates per the General Instructions of the Uniform System of Accounts. For dividends paid during the year in cash or otherwise, provide rate percentage, amount of dividend, rate declared and date paid.

DESCRIPTION	BALANCE AT BEGINNING OF YEAR	NET INCOME OR (LOSS)	DIVIDENDS PAID	BALANCE AT
				CLOSE OF YEAR
216 UNAPPROPRIATED RETAINED EARNINGS	\$ 1,688	\$	\$	\$ 1,688
TOTAL	\$ 1,688	\$	\$	\$ 1,688

ANNUAL REPORT OF UNITIL SERVICE CORP.

For the Year Ended December 31, 2003

**SCHEDULE XII - LONG-TERM DEBT**

INSTRUCTIONS: Advances from associate companies should be reported separately for advances on notes, and advances on open account. Names of associate companies from which advances are received shall be shown under the class and series obligation column. For account 224 - Other Long-Term Debt provide the name of creditor company or organization, terms of the obligation, date of maturity, interest rate, and the amount authorized and outstanding.

ACCOUNT	DESCRIPTION	NAME OF CREDITOR	TERMS OF OBLIG CLASS & SERIES OF OBLIGATION	DATE OF MATURITY	INTEREST RATE	AMOUNT AUTHORIZED	BALANCE AT BEGINNING OF YEAR			<sup>1/</sup> BALANCE AT CLOSE OF YEAR	
							ADDITIONS	DEDUCTIONS	END OF YEAR	END OF YEAR	
223	ADVANCES FROM ASSOCIATE COMPANIES:						\$	\$	\$	\$	
224	OTHER LONG-TERM DEBT:										
	<b>TOTAL</b>						<b>\$</b>	<b>\$</b>	<b>\$</b>	<b>\$</b>	

<sup>1/</sup> GIVE AN EXPLANATION OF DEDUCTIONS:

## ANNUAL REPORT OF UNITIL SERVICE CORP.

For the Year Ended December 31, 2003

**SCHEDULE XIII - CURRENT AND ACCRUED LIABILITIES**

INSTRUCTIONS: Provide balance of notes and accounts payable to each associate company. Give description and amount of miscellaneous current and accrued liabilities. Items less than \$10,000 may be grouped, showing the number of items in each group.

ACCOUNT	DESCRIPTION	BALANCE AT BEGINNING OF YEAR	BALANCE AT CLOSE OF YEAR
233	<i>NOTES PAYABLE TO ASSOCIATE COMPANIES</i>		
	Money Pool	\$ 5,303,001	\$ 3,807,632
	<b>TOTAL</b>	<b>\$ 5,303,001</b>	<b>\$ 3,807,632</b>
234	<i>ACCOUNTS PAYABLE TO ASSOCIATE COMPANIES</i>		
	Unitil Energy Systems	\$ (270,227)	\$ (872,238)
	Fitchburg Gas and Electric Company	(140,490)	(273,749)
	UNITIL Corporation	(7,621)	550,870
	UNITIL Power Corporation	(316,815)	(67,455)
	UNITIL Realty Corporation	(147)	(1,078)
	UNITIL Resources Inc.	(22)	(458)
	Usource LLC	(6,744)	(5,608)
	<b>TOTAL</b>	<b>\$ (742,066)</b>	<b>\$ (669,716)</b>
242	<i>MISCELLANEOUS CURRENT AND ACCRUED LIABILITIES</i>		
	Accrued Pension Costs	\$	\$ 1,358,195
	Accrued SERP	828,035	904,151
	Accrued Annual Report	51,088	46,159
	Accrued PBOP Costs	229,341	481,878
	Accrued Vacation		240,000
	Accrued Compensation	1,041,886	929,100
	Accrued Restructuring Costs	1,511,048	
	Accrued Other	21,666	77,313
	<b>TOTAL</b>	<b>\$ 3,683,064</b>	<b>\$ 4,036,796</b>

ANNUAL REPORT OF UNITIL SERVICE CORP.

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**SCHEDULE XIV-NOTES TO FINANCIAL STATEMENTS**

**INSTRUCTIONS:** The space below is provided for important notes regarding the financial statements or any account thereof. Furnish particulars as to any significant contingent asset or liabilities existing at the end of the year. Notes relating to financial statements shown elsewhere in the report may be indicated here by reference.

Selected Notes to the Financial Statements:

UNITIL Service Corp. (USC), a wholly-owned subsidiary of UNITIL Corporation, a public utility holding company, provides centralized support services to the parent company and its subsidiaries. USC is subject to the jurisdiction of the Securities and Exchange Commission (SEC) under the Public Utility Holding Company Act of 1935. Accordingly, USC maintains its books of account as prescribed by the "Uniform System of Accounts for Mutual Service Companies and Subsidiary Service Companies" as Amended February 2, 1979 to be effective January 1, 1980. USC prepares its financial statements in conformity with generally accepted accounting principles.

Please refer to the 2003 UNITIL Corporation Form 10-K for additional disclosures.

## ANNUAL REPORT OF UNITIL SERVICE CORP.

For the Year Ended December 31, 2003

## SCHEDULE XV - STATEMENT OF INCOME

ACCOUNT	DESCRIPTION	CURRENT YEAR	PRIOR YEAR
<b>INCOME</b>			
457	Services rendered to associate companies	\$ 19,367,031	\$ 20,439,909
458	Services rendered to nonassociate companies	30,000	30,000
419	Interest Income		
421	Miscellaneous income or (loss)	8,297	(14,850)
	Total Income	<u>19,405,328</u>	<u>20,455,059</u>
<b>EXPENSE</b>			
920	Salaries and wages	9,896,462	10,147,522
921	Office supplies and expenses	868,672	874,977
922	Other	42,861	(268,627)
923	Outside services employed	475,512	678,283
924	Property insurance	7,955	6,548
925	Injuries and damages	82,861	44,864
926	Employee pensions and benefits	2,607,570	3,791,939
930.1	Advertising expense	3,553	11,239
930.2	Miscellaneous general expense	559,669	404,996
931	Rents	1,467,487	1,504,035
932	Maintenance	592,902	545,734
403	Depreciation and amortization expense	1,672,692	1,667,038
408	Taxes other than income taxes	825,889	761,418
409	Income taxes	(31,061)	232,663
410	Provision for deferred income taxes	124,985	(180,267)
426.1	Donations	50,324	42,275
426.5	Penalties	1,983	1,640
430	Interest on debt to associates	6,684	55,055
431	Other interest expense	148,328	133,727
	Total Expense	<u>19,405,328</u>	<u>20,455,059</u>
	Net Income or (Loss)	<u>\$</u>	<u>\$</u>



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**ANALYSIS OF BILLING - ASSOCIATE COMPANIES ACCOUNT 457**

NAME OF ASSOCIATE COMPANY	DIRECT COSTS CHARGED 457-1	INDIRECT COSTS CHARGED 457-2	COMPENSATION	TOTAL AMOUNT BILLED
			FOR USE OF CAPITAL 457-3	
Unitil Energy Systems, Inc.	\$ 5,394,939	\$ 4,324,775	\$	\$ 9,719,714
Fitchburg Gas and Electric Light Company	4,726,856	3,734,908		8,461,764
UNITIL Realty Corp.	5,174	4,942		10,116
UNITIL Resources, Inc.	642,871	530,069		1,172,940
UNITIL Corp.	1,319	1,178		2,497
<b>TOTAL</b>	<b>\$ 10,771,159</b>	<b>\$ 8,595,872</b>	<b>\$</b>	<b>\$ 19,367,031</b>

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For the Year Ended December 31, 2003

**ANALYSIS OF BILLING - NON-ASSOCIATE COMPANIES ACCOUNT 458**

NAME OF NONASSOCIATE COMPANY	COMPENSATION FOR USE			TOTAL COST	EXCESS OR DEFICIENCY 458-4	TOTAL AMOUNT BILLED
	DIRECT COSTS CHARGED 457-1	INDIRECT COSTS CHARGED 457-2	OF CAPITAL 457-3			
UNITIL Retiree Trust	\$	\$ 30,000	\$	\$ 30,000	\$	\$ 30,000
<b>TOTAL</b>	<b>\$</b>	<b>\$ 30,000</b>	<b>\$</b>	<b>\$ 30,000</b>	<b>\$</b>	<b>\$ 30,000</b>

INSTRUCTION: Provide a brief description of the services rendered to each nonassociate company.

UNITIL Retiree Trust - Professional services provided.

## ANNUAL REPORT OF UNITIL SERVICE CORP.

For the Year Ended December 31, 2003

**SCHEDULE XVI - ANALYSIS OF CHARGES FOR SERVICE ASSOCIATE AND NON-ASSOCIATE COMPANIES**

INSTRUCTION: Total cost of service will equal for associate and non associate companies the total amount billed under their separate analysis of billing schedules.

ACCOUNT	DESCRIPTION OF ITEMS	ASSOCIATE COMPANY CHARGES			NONASSOCIATE COMPANY CHARGES			TOTAL CHARGES FOR SERVICE		
		DIRECT COST	INDIRECT COST	TOTAL	DIRECT COST	INDIRECT COST	TOTAL	DIRECT COST	INDIRECT COST	TOTAL
920	SALARIES AND WAGES	\$ 9,065,370	\$ 801,092	\$ 9,866,462	\$ 30,000	\$ 30,000	\$ 9,065,370	\$ 831,092	\$ 9,896,462	
921	OFFICE SUPPLIES AND EXPENSES	21,412	847,260	868,672			21,412	847,260	868,672	
922	ADMIN EXPENSE TRANS-CREDIT		42,861	42,861				42,861	42,861	
923	OUTSIDE SERVICES EMPLOYED	132,930	342,582	475,512			132,930	342,582	475,512	
924	PROPERTY INSURANCE		7,955	7,955				7,955	7,955	
925	INJURIES AND DAMAGES		82,861	82,861				82,861	82,861	
926	EMPLOYEE PENSIONS AND BENEFITS		2,607,570	2,607,570				2,607,570	2,607,570	
928	REGULATORY COMMISSION EXPENSE									
930.1	GENERAL ADVERTISING EXPENSE		3,553	3,553				3,553	3,553	
930.2	MISC. GENERAL EXPENSE		559,669	559,669				559,669	559,669	
931	RENTS		1,467,487	1,467,487				1,467,487	1,467,487	
932	MAINT. OF STRUCT. & EQUIP.	1,541,420	(948,518)	592,902			1,541,420	(948,518)	592,902	
403	DEPR. AND AMORT. EXPENSE		1,672,692	1,672,692				1,672,692	1,672,692	
408	TAXES OTHER THAN INCOME		825,889	825,889				825,889	825,889	
409	INCOME TAXES		(31,061)	(31,061)				(31,061)	(31,061)	
410	PROV FOR DEF INC TAXES		124,985	124,985				124,985	124,985	
411	PROV FOR DEF INC TAX CREDIT									

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411.5	INVESTMENT TAX CREDIT								
419	INTEREST INCOME								
426.1	DONATIONS	50,324	50,324			50,324	50,324		50,324
426.5	PENALTIES	1,983	1,983			1,983	1,983		1,983
427	INTEREST ON LONG-TERM DEBT								
431	OTHER INTEREST EXPENSE	148,328	148,328			148,328	148,328		148,328
	SUBTOTAL EXPENSES	10,761,132	8,607,512	19,368,644	30,000	30,000	10,761,132	8,637,512	19,398,644
	COMPENSATION FOR USE OF EQUITY CAPITAL								
430	INTEREST ON DEBT TO ASSOCIATE COMPANIES	6,684	6,684			6,684	6,684		6,684
	TOTAL EXPENSES	10,761,132	8,614,196	19,375,328	30,000	30,000	10,761,132	8,644,196	19,405,328
421	MISCELLANEOUS INCOME								
	TOTAL COST OF SERVICE	\$ 10,761,132	\$ 8,614,196	\$ 19,375,328	\$ 30,000	\$ 30,000	\$ 10,761,132	\$ 8,644,196	\$ 19,405,328

## ANNUAL REPORT OF UNITIL SERVICE CORP.

For the Year Ended December 31, 2003

**SCHEDULE XVII - SCHEDULE OF EXPENSE DISTRIBUTION BY DEPARTMENT OR SERVICE FUNCTION**

INSTRUCTION: Indicate each department or service function. (See instruction 01-3 General Structure of Accounting System Uniform System Account)

ACCOUNT	DESCRIPTION OF ITEMS	TOTAL AMOUNT	DEPARTMENT OR SERVICE FUNCTION				DEPARTMENT OR SERVICE FUNCTION				
			REGULATORY & COMMUN.	ADMIN.	ACCOUNTING	ENERGY MARKET DISTRIBUTION	FINANCE	CUSTOMER SERVICES	ENGINEERING	TECHNOLOGY	
920	SALARIES AND WAGES	\$ 9,896,462	\$ 1,108,963	\$ 2,003,344	\$ 894,722	\$ 997,176	\$ 548,103	\$ 758,040	\$ 1,719,819	\$ 1,061,425	\$ 804,870
921	OFFICE SUPPLIES AND EXPENSES	868,672	81,952	399,974	24,009	18,843	9,115	46,087	86,908	71,645	130,139
922	ADMIN. EXPENSE TRANS-CREDIT	42,861			42,861						
923	OUTSIDE SERVICES EMPLOYED	475,512	30,267	258,182	4,646	4,810	6,740	23,049	48,214		99,604
924	PROPERTY INSURANCE	7,955						7,955			
925	INJURIES AND DAMAGES	82,861						82,861			
926	EMPLOYEE PENSIONS AND BENEFITS	2,607,570	16,937	2,518,574	2,194		8,607	6,221	15,062	27,924	12,051
928	REGULATORY COMMISSION EXPENSE										
930.1	GENERAL ADVERTISING EXPENSE	3,553		3,553							
930.2	MISC. GENERAL EXPENSE	559,669	4,012	132,476	37,416			385,765			
931	RENTS	1,467,487		23,264	(840,264)	15,958	(585)	1,522,324	52,747	14,691	679,352
932	MAINT. OF STRUCT. & EQUIP.	592,902		333,812	54,884				90,719	135	113,352
403	DEPR. AND AMORT. EXPENSE	1,672,692			1,672,692						
408	TAXES OTHER THAN INCOME	825,889			825,889						
409	INCOME TAXES	(31,061)			(31,061)						
410	PROV. FOR DEF. INC. TAXES	124,985			124,985						

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411	PROV. FOR DEF. INC. TAX CREDIT										
411.5	INVESTMENT TAX CREDIT										
426.1	DONATIONS	50,324		50,324							
426.5	PENALTIES	1,983						1,983			
427	INTEREST ON LONG-TERM DEBT										
430	INTEREST ON DEBT TO ASSOCIATE COMPANIES	6,684						6,684			
431	OTHER INTEREST EXPENSE	148,328						148,328			
TOTAL EXPENSES -		\$ 19,405,328	\$ 1,242,131	\$ 5,723,503	\$ 2,812,973	\$ 1,036,787	\$ 571,980	\$ 2,989,297	\$ 2,013,469	\$ 1,175,820	\$ 1,839,368

ANNUAL REPORT OF UNITIL SERVICE CORP.

For the Year Ended December 31, 2003

**DEPARTMENTAL ANALYSIS OF SALARIES - ACCOUNT 920**

NAME OF DEPARTMENT  Indicate each department or service function	DEPARTMENTAL SALARY EXPENSE INCLUDED IN AMOUNTS BILLED TO			NUMBER PERSONNEL END OF YEAR	
	TOTAL AMOUNT	PARENT COMPANY	OTHER ASSOCIATES		NON ASSOCIATES
Regulatory and Communications	\$ 1,108,963	\$	\$ 1,108,963	\$	16
Technology Services	804,869		804,869		13
Accounting	894,722		889,922	4,800	18
Finance	758,040		757,440	600	9
Administrative	2,003,344		1,979,644	23,700	19
Energy Markets	997,177		997,177		13
Engineering	1,061,425		1,061,425		18
Distribution	548,103		548,103		6
Customer Services	1,719,819		1,718,919	900	42
<b>TOTAL</b>	<b>\$ 9,896,462</b>	<b>\$</b>	<b>\$ 9,866,462</b>	<b>\$ 30,000</b>	<b>154</b>

## ANNUAL REPORT OF UNITIL SERVICE CORP.

For the Year Ended December 31, 2003

**OUTSIDE SERVICES EMPLOYED - ACCOUNT 923**

**INSTRUCTIONS:** Provide a breakdown by subaccount of outside services employed. If the aggregate amounts paid to any one payee and included within one subaccount is less than \$25,000 only the aggregate number and amount of all such payments included within the subaccount need to be shown. Provide a subtotal for each type of service.

<b>FROM WHOM PURCHASED</b>	<b>ADDRESS</b>	<b>RELATIONSHIP</b> A = ASSOCIATE NA =NON	<b>AMOUNT</b>
<b><i>Outside Services - Legal</i></b>			
Various		NA	\$ 1,248
Leboeuf Lamb & Greene		NA	23,165
Skapars & Associates		NA	15,636
Sulloy & Hollis		NA	12,652
<b><i>Outside Services - Accounting</i></b>			
Grant Thornton		NA	4,646
<b><i>Outside Services - Other</i></b>			
Various		NA	115,144
URT		NA	56,586
Allegiant Management		NA	65,548
Ceridian		NA	2,703
Factors Funding Co.		NA	16,080
Pomerantz Staffing		NA	4,718
Bruce Mast & Associates		NA	59,045
Diversified Actuarials		NA	21,150
Group Dynamic		NA	4,143
Microsmart Technologies		NA	1,300
Equifax Credit Information		NA	14,297
The Hay Group		NA	20,209
Putnam Fiduciary Trust		NA	13,253
San Diego Commercial		NA	9,258
The Tetrion Group		NA	13,193
IBM		NA	1,538
<b>TOTAL</b>			<b>\$ 475,512</b>



ANNUAL REPORT OF UNITIL SERVICE CORP.

For the Year Ended December 31, 2003

**EMPLOYEE PENSIONS AND BENEFITS - ACCOUNT 926**

INSTRUCTIONS: Provide a listing of each pension plan and benefit program provided by the service company. Such listing should be limited to \$25,000.

<u>DESCRIPTION</u>	<u>AMOUNT</u>
Health Insurance	\$ 1,112,575
401 K	226,576
Pension Cost	466,610
SERP	140,000
Life Insurance	45,208
Education	103,947
Postretirement Benefit Cost	309,992
Other	202,662
<b>TOTAL</b>	<b>\$ 2,607,570</b>

ANNUAL REPORT OF UNITIL SERVICE CORP.

For the Year Ended December 31, 2003

**GENERAL ADVERTISING EXPENSES - ACCOUNT 930.1**

**INSTRUCTIONS:** Provide a listing of the amounts included in Account 930.1 "General Advertising Expenses" classifying the items according to the nature of the advertising and as defined in the account definition. If a particular class includes an amount in excess of \$3,000 applicable to a single payee, show separately the name of the payee and the aggregate amount applicable thereto.

<b>DESCRIPTION</b>	<b>NAME OF PAYEE</b>	<b>AMOUNT</b>
<i>Advertising:</i>		
	Advance Notice, Inc.	\$ 2,953
	Monster.Com	305
	Other	295
	<b>TOTAL</b>	<b>\$ 3,553</b>

ANNUAL REPORT OF UNITIL SERVICE CORP.

For the Year Ended December 31, 2003

**RENTS - ACCOUNT 931**

INSTRUCTIONS: Provide a listing of the amount included in Account 931, Rents classifying such expenses by major groupings of property, as defined in the account definition of the Uniform System of Accounts.

<u>TYPE OF PROPERTY</u>	<u>AMOUNT</u>
Office, Equipment & Other	\$ 1,467,487
<b>TOTAL</b>	<b>\$ 1,467,487</b>

ANNUAL REPORT OF UNITIL SERVICE CORP.

For the Year Ended December 31, 2003

**TAXES OTHER THAN INCOME TAXES - ACCOUNT 408**

INSTRUCTIONS: Provide an analysis of Account 408, "Taxes Other Than Income Taxes." Separate the analysis into two groups: (1) other than U.S. Government and (2) U.S. Government taxes. Specify each of the various kinds of taxes and show the amounts there of. Provide a subtotal for each class of tax.

<b>KIND OF TAX</b>	<b>AMOUNT</b>
<b><i>Other than U.S. Government Tax:</i></b>	
State Unemployment Tax - NH	\$ 8,897
Business Enterprise Tax	49,200
	<u>58,097</u>
<b><i>U.S. Government Tax:</i></b>	
Federal Insurance Contribution Act	757,614
Federal Unemployment Tax	10,178
	<u>767,792</u>
<b>TOTAL</b>	<b>\$ 825,889</b>

## ANNUAL REPORT OF UNITIL SERVICE CORP.

For the Year Ended December 31, 2003

**DONATIONS - ACCOUNT 426.1**

INSTRUCTIONS: Provide a listing of the amount included in Account 426.2, "Donations" classifying such expenses by its purpose. The aggregate number and amount of all items of less than \$3,000 may be shown in lieu of details

<u>NAME OF RECIPIENT</u>	<u>PURPOSE OF DONATION</u>	<u>AMOUNT</u>
United Way		\$ 14,590
NHPTV		2,145
American Cancer Society		1,874
Leukemia & Lymphoma		1,025
Various		30,690
<b>TOTAL</b>		<b>\$ 50,324</b>

ANNUAL REPORT OF UNITIL SERVICE CORP.

For the Year Ended December 31, 2003

**OTHER DEDUCTIONS - ACCOUNT 426.5**

INSTRUCTIONS: Provide a listing of the amount included in Account 426.5, "Other Deductions," classifying such expenses according to their nature.

<u>DESCRIPTION</u>	<u>NAME OF PAYEE</u>	<u>AMOUNT</u>
IRS Penalty		\$ 1,983
<b>TOTAL</b>		<b>\$ 1,983</b>

ANNUAL REPORT OF UNITIL SERVICE CORP.

For the Year Ended December 31, 2003

**SCHEDULE XVIII -NOTES TO STATEMENT OF INCOME**

**INSTRUCTIONS:** The space below is provided for important notes regarding the statement of income or any account thereof. Furnish particulars as to any significant increases in services rendered or expenses incurred during the year. Notes relating to financial statements shown elsewhere in this report may be indicated here by reference.

See page 19.

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For the Year Ended December 31, 2003

**ORGANIZATION CHART**

Organization Chart as of December 31, 2003

President & Treasurer	Mark H. Collin
Senior Vice President	George R. Gantz
Vice President	Thomas P. Meissner, Jr.
Vice President	Todd R. Black
Vice President & Controller	Laurence M. Brock
Vice President	David K. Foote
Vice President	George E. Long
Vice President	Raymond J. Morrissey
Asst. Treasurer	Charles J. Kershaw, Jr.
Secretary	Sandra L. Whitney



ANNUAL REPORT OF UNITIL SERVICE CORP.

For the Year Ended December 31, 2003

**ANNUAL REPORT OF UNITIL SERVICE CORPORATION**

***METHODS OF ALLOCATION***

The cost of services rendered by UNITIL Service are allocated and billed based on direct time charges and to a lesser extent, direct cost assigned to individual projects or jobs performed on behalf of associated companies in accordance with the general guidelines set forth below.

A. **Direct Labor Cost - Gross Wages.** Direct Labor Cost - Gross Wages are based on the actual gross wage rates of assigned employees multiplied by the actual number of hours worked and directly charged to specific projects or jobs.

B. **Direct Labor Cost - Other.** Direct Labor Cost - Other includes the costs of paid absences, such as vacations, sick pay and holidays, and are allocated by employee based on the direct time charged to associated companies. In the event there are not direct time charges available for this allocation, the direct time charges for all UNITIL Service employees are used to make this allocation.

C. **General Overhead Costs, including Indirect Labor** - General Overhead Costs represent UNITIL Service Indirect Labor Costs and Administrative and General Expenses, and are allocated based on a monthly overhead rate applied against direct time charges. Indirect Labor Costs include pension costs, insurance, payroll taxes, employee savings plan, and similar payroll and benefit items. Administrative and General Expenses are those administrative and operating expenses incurred by UNITIL Service in providing services to associated companies which cannot be identified with or directly charged to a specific project or job.

D. **Direct Charges** - Direct Charges are costs that are directly assignable based on the individual projects or jobs performed on behalf of associated companies, and are excluded from General Overheads. Direct Charges are billed at actual cost and include: Employee Travel, Meals, Lodging, and Other Related Expenses, Data Management Hardware Leases and Maintenance Costs, Telephone Lease, and other miscellaneous expenses.

ANNUAL REPORT OF UNITIL SERVICE CORP.

For the Year Ended December 31, 2003

**ANNUAL REPORT OF UNITIL SERVICE CORPORATION**

ANNUAL STATEMENT OF COMPENSATION FOR USE OF CAPITAL BILLED

Non applicable

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ANNUAL REPORT OF UNITIL SERVICE CORP.

For the Year Ended December 31, 2003

**SIGNATURE CLAUSE**

Pursuant to the requirements of the Public Utility Holding Company Act of 1935 and the rules and regulations of the Securities and Exchange Commission issued thereunder, the undersigned company has duly caused this report to be signed on its behalf of the undersigned officer thereunto duly authorized,

**UNITIL Service Corp.**

(Name of Reporting Company)

By:                   /s/ LAURENCE M. BROCK

**Laurence M. Brock**

**Vice President & Controller**

Date: April 28, 2004