(State or other jurisdiction of

incorporation or organization)

# **UNITED STATES**

SECURITIES A	ND EXCHANGE COMMISSION
	Washington, D.C. 20549
	FORM 8-K
	CURRENT REPORT
PURSUANT TO SECTION 13 O	R 15(d) OF THE SECURITIES EXCHANGE ACT OF 1934
	April 5, 2004
Date	of Report (Date of earliest event reported)
THE PNC FINAN	CIAL SERVICES GROUP, INC.
(Exact	name of registrant as specified in its charter)
C	ommission File Number 001-09718
Pennsylvania	25-1435979

1

(I.R.S. Employer

Identification No.)

One PNC Plaza

### 249 Fifth Avenue

Pittsburgh, Pennsylvania 15222-2707

(Address of principal executive offices, including zip code)

(412) 762-2000

(Registrant s telephone number, including area code)

(Former name or former address, if changed since last report)

#### Item 7. Financial Statements and Exhibits

(c) The exhibit listed on the Exhibit Index accompanying this Form 8-K is furnished herewith.

### Item 12. Disclosure of Results of Operations and Financial Condition

On April 5, 2004, The PNC Financial Services Group, Inc. (the Corporation) will host a conference call with investors at 11:00 a.m. (EST) to review first quarter 2004 enhancements to its segment reporting. Copies of the electronic slides for this investor conference call and other related materials available on the Corporation s website are attached hereto as Exhibit 99.1.

#### **SIGNATURES**

Pursuant to the requirements of the Securities Exchange Act of 1934, the Registrant has duly caused this report to be signed on its behalf by the undersigned thereunto duly authorized.

THE PNC FINANCIAL SERVICES GROUP, INC. (Registrant)

Date: April 5, 2004 By: /s/ Samuel R. Patterson

Samuel R. Patterson *Controller* 

- 3 -

## EXHIBIT INDEX

Number	Description	Method of Filing
99.1	The PNC Financial Services Group, Inc. Segment Reporting Investor Conference Call Materials	Furnished Herewith