

SMART ONLINE INC
Form 10-K
April 01, 2013

UNITED STATES
SECURITIES AND EXCHANGE COMMISSION
Washington, D.C. 20549

FORM 10-K

(Mark One)

ANNUAL REPORT PURSUANT TO SECTION 13 OR 15(d) OF THE SECURITIES EXCHANGE ACT OF 1934

For the fiscal year ended December 31, 2012

or

TRANSITION REPORT PURSUANT TO SECTION 13 OR 15(d) OF THE SECURITIES EXCHANGE ACT OF 1934

For the transition period from _____ to _____

Commission file number 001-32634

SMART ONLINE, INC.

(Exact name of registrant as specified in its charter)

Delaware
(State or other jurisdiction of incorporation
or organization)

95-4439334
(I.R.S. Employer Identification No.)

4505 Emperor Blvd., Ste. 320
Durham, North Carolina
(Address of principal executive offices)

27703
(Zip Code)

(919) 765-5000
(Registrant's telephone number, including area code)

Securities registered pursuant to Section 12(b) of the Act:

| Title of each class | Name of each exchange on which registered |
|---------------------|---|
| N/A | N/A |

Securities registered pursuant to Section 12(g) of the Act:

Common Stock, \$0.001 par value
(Title of Class)

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Indicate by check mark if the registrant is a well-known seasoned issuer, as defined in Rule 405 of the Securities Act. Yes No

Indicate by check mark if the registrant is not required to file reports pursuant to Section 13 or 15(d) of the Act. Yes No

Indicate by check mark whether the registrant (1) has filed all reports required to be filed by Section 13 or 15(d) of the Securities Exchange Act of 1934 during the preceding 12 months (or for such shorter period that the registrant was required to file such reports), and (2) has been subject to such filing requirements for the past 90 days. Yes No

Indicate by check mark whether the registrant has submitted electronically and posted on its corporate Web site, if any, every Interactive Data File required to be submitted and posted pursuant to Rule 405 of Regulation S-T (§232.405 of this chapter) during the preceding 12 months (or for such shorter period that the registrant was required to submit and post such files). Yes No

Indicate by check mark if disclosure of delinquent filers pursuant to Item 405 of Regulation S-K is not contained herein, and will not be contained, to the best of registrant's knowledge, in definitive proxy or information statements incorporated by reference in Part III of this Form 10-K or any amendment to this Form 10-K.

Indicate by check mark whether the registrant is a large accelerated filer, an accelerated filer, a non-accelerated filer, or a smaller reporting company. See the definitions of "large accelerated filer," "accelerated filer" and "smaller reporting company" in Rule 12b-2 of the Exchange Act. (Check one):

| | | | |
|-------------------------|--------------------------|---------------------------|-------------------------------------|
| Large accelerated filer | <input type="checkbox"/> | Accelerated filer | <input type="checkbox"/> |
| Non-accelerated filer | <input type="checkbox"/> | Smaller reporting company | <input checked="" type="checkbox"/> |

(Do not check if a smaller reporting company)

Indicate by check mark whether the registrant is a shell company (as defined in Rule 12b-2 of the Act). Yes No

The aggregate market value of common stock held by non-affiliates of the registrant as of June 29, 2012 was approximately \$27,528,678 (based on the closing sale price of \$1.50 per share).

The number of shares of the registrant's Common Stock, \$0.001 par value per share, outstanding as of March 21, 2013 was 18,352,542.

DOCUMENTS INCORPORATED BY REFERENCE

Portions of the definitive Information Statement to be delivered to stockholders in connection with the Annual Meeting of Stockholders planned to be held on June 13, 2013 are incorporated by reference into Part III.

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PART I

Special Note Regarding Forward-Looking Statements

Information set forth in this Annual Report on Form 10-K contains various forward-looking statements within the meaning of Section 27A of the Securities Act of 1933, or the Securities Act, and Section 21E of the Securities Exchange Act of 1934, or the Exchange Act, and other laws. Forward-looking statements consist of, among other things, trend analyses, statements regarding future events, future financial performance, our plan to build our business and the related expenses, our anticipated growth, trends in our business, the effect of interest rate fluctuations on our business, the potential impact of current or future litigation and government investigations, the potential availability of tax assets in the future and related matters, and the sufficiency of our capital resources, all of which are based on current expectations, estimates, and forecasts, and the beliefs and assumptions of our management. Words such as "expect," "anticipate," "project," "intend," "plan," "estimate," variations of such words, and similar expressions also are intended to identify such forward-looking statements. These forward-looking statements are subject to risks, uncertainties, and assumptions that are difficult to predict. Therefore, actual results may differ materially and adversely from those expressed in any forward-looking statements. Readers are directed to risks and uncertainties identified under Part I, Item 1A, "Risk Factors," and elsewhere in this report for factors that may cause actual results to be different than those expressed in these forward-looking statements. Except as required by law, we undertake no obligation to revise or update publicly any forward-looking statements for any reason.

ITEM 1. BUSINESS

General

In this Annual Report on Form 10-K, we refer to Smart Online, Inc. as "Smart Online," the "Company," "us," "we," and "our." Smart Online was incorporated in Delaware in August 1993 and became a public company through a self-registration in February 2005. Smart Online's common stock trades on the OTC Bulletin Board, or the OTCBB, under the symbol "SOLN".

We develop and market a full range of mobile application software products and services that are delivered via a Software-as-a-Service, or SaaS, model. We also provide website and mobile consulting services to businesses and not-for-profit organizations.

The Company maintains a website for corporate information located at www.MobileSmith.com.

History

During the early stages of our development, we offered application-specific software using the "shrink-wrapped" method of distribution of diskettes and CD-ROMs, primarily through large office supply retailers. In 2000, we undertook a significant shift in our business strategy by moving away from the development and sale of shrink-wrapped software products and began developing SaaS applications for sale over the Internet.

Unlike the shrink-wrapped distribution method that requires the end user to install, configure, and maintain hardware, software, and network services internally to support the software applications, or the ASP (Active Server Pages) model that permits access to the software resident on a server by a user from one dedicated PC, our proprietary multi-tenant SaaS applications allow small businesses to subscribe and access those applications via a browser from any PC on an as-needed basis, with no installation or maintenance required by the end user.

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In 2010, we focused on the use of our e-commerce technology knowledge in the not-for-profit industry by introducing the Loyalty Clicks product, now renamed as SmartOnCause. The strategy of the e-commerce marketing was to provide funding sources for not-for-profit organizations while creating revenue for our Company. We reduced our emphasis on the SmartOnCause during 2011 as we found that charitable organizations did not embrace the product for their fund raising efforts.

Due to the current changes in technology, we recognized that smart phones are the primary communications device purchased today and therefore our technical team developed SmartOn™ Mobile— custom-developed, cross-platform smartphone applications and specific tools that provide businesses with the ability to better engage and assist their customers in leveraging innovative smartphone technology to perform specific business functions and online marketing. SmartOn™ Mobile was rebranded as MobileSmith™ in the first quarter of 2013.

Principal Products and Services

Our principal products and services include:

- SaaS applications for business management, web marketing, and e-commerce;
- Software business tools that assist customers in developing written content;
- Services that are designed to complement our product offerings and allow us to create custom business solutions that fit our end users' and channel partners' needs;
- and
- Mobile phone applications used to provide specialized communications and e-commerce opportunities for businesses and not-for-profit organizations.

Our SaaS applications are designed to allow end users to access and work on information securely from any location where an Internet browser can be accessed.

Our mobile solutions are designed to enable secure data and content distribution and two-way exchange from any location using mobile devices running iOS and Android operating systems. Our technology enables us to deliver mobile applications that resolve a variety of business problems and provide robust and innovative mobile service architecture and infrastructure; cutting-edge push messaging, integrated newsfeeds and geo-location services.

We also provide services that are designed to complement our product offerings and allow us to create custom business solutions that fit our channel partners' needs (channel partners are organizations that cooperate with our Company to market and sell our products and services.) These services include mobile strategy consulting, graphic design, custom mobile software development, and mobile applications marketing.

Mode of Operations

Software-as-a-Service Model – We follow the SaaS model for delivering our products and services to end users. The on-demand SaaS model developed using multi-tenant architecture enables end users to visit a website and use the SaaS applications, all via a web browser, with no installation, no special information technology knowledge, and no maintenance. The SaaS application is transformed into a service that can be used anytime and anywhere by the end user. Multi-tenant SaaS applications also permit us to add needed functionality to our applications in one location for the benefit of all end users. This capability allows us to provide upgrades universally.

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Integration and Sharing – Our SaaS applications have the capability to allow secure sharing of information (with selectivity and control options) among members of an organization. Each company that subscribes to our SaaS applications can have multiple members or employees who share information with one another. Information entered by one employee can be shared and modified by one or more other employees who have the appropriate access authority.

Target Market and Sales Channels

Our main focus is to enable organizations to get to market quickly with mobile applications as part of an integrated marketing strategy, using our flagship MobileSmith™ platform. The current market is focusing on two ways of delivering mobile apps: 1) limited template-based applications and 2) time consuming and expensive custom development projects, either internal or outsourced. The unique nature of our platform allows organizations of any size, regardless if they wish to deliver one application or a catalog of applications, to take control over the development of these apps within the creative parts of the organization where the needs are identified. This control would not limit them to a template nor would it require the use of developers. We find that these needs are the highest among organizations that have a high business to consumer component and want to deliver their brand via the mobile application space but do so in a more cost effective and time efficient manner. Our market approach is to sell directly to organizations that have mobile marketing needs, as well as to cultivate reseller relationships with potential viable partners in this space. In addition, where these needs are complex and the target customers are not able to develop their own strategy, to provide consulting engagements to help organizations define and deliver on their mobile strategy.

Principal Customers

In 2012, we had two major customers as our major sources of revenue (approximately 69%).

On October 11, 2012, the Company terminated its Web Services Agreement dated October 11, 2010, or the Web Services Agreement, with UR Association, or URA, one of its principal customers. The Company terminated the Web Services Agreement at the contract termination date because it no longer intended to provide the specialized type of services required by URA. The Company did not incur any material termination penalties as a result of its termination of the Web Services Agreement.

Research and Development

During 2010 and 2011, we continued the development work of SaaS applications for the not-for profit segment of the marketplace and in 2011 began the work that led to the MobileSmith™ platform. During 2012, we focused on the delivery of mobile applications through our MobileSmith™ platform, which allows our customers to better communicate with their members, customers and constituents without reinventing the Application each time they need to make changes.

Our research and development costs were approximately \$541,605 and \$375,000 in 2012 and 2011, respectively. We have not engaged in any customer-sponsored research and development.

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Competition

The market for mobile applications and small-business software applications in both the traditional and SaaS environments is highly competitive and subject to rapid changes in technology and delivery. The direct competition we face depends on the software application within our platforms and the delivery model capabilities of our competitors.

We have two primary categories of competitors: large companies that offer a wide range of products for small- to medium-size businesses, and companies that offer only one or two software products that compete with our product offering. Our principal direct competition is a number of very large vendors of SaaS applications for small businesses that sell many products similar to ours. These competitors include, but are not limited to, IBM, Microsoft, Oracle, NetSuite, Intuit, SAP, and Google.

Companies that offer only one or two products that compete with our suite of mobile SaaS applications include: Kony, Simplicate, Appcelerator, BiznessApps, EachScape and Verivo.

Although we believe we offer highly competitive services and software, many of our competitors do or may have greater resources and a larger number of total customers for their products and services. In addition, a number of our competitors already sell certain products to our current and potential customers, as well as to systems integrators and other vendors and service providers. These competitors may be able to respond more quickly to new or emerging technologies and changes in customer requirements, or to devote greater resources to the development, promotion, and sale of their products, than we can. It is also possible that new competitors or alliances among competitors or other third parties may emerge and rapidly acquire market share. Increased competition may result in price reductions, reduced gross margins, and change in market share, any of which could adversely impact our revenue and profitability targets and timetables.

On each competitive front, we seek to compete against these larger and better-financed companies primarily by offering a specialized mobile SaaS platform that is useful to businesses. To meet our business objectives, we will need to continue to develop high quality and competitively priced new application blocks for our mobile SaaS platform. If we are unable to do so, our revenue and profitability targets and timetables could be adversely impacted.

To compete effectively in the SaaS market, we leverage our marketing resources and business customer relationships to sell our mobile SaaS platform and applications by offering innovative and cost-effective products and services.

Intellectual Property

Our success depends, in part, upon our proprietary technology, processes, trade secrets, and other proprietary information and our ability to protect this information from unauthorized disclosure and use. We rely on a combination of patents, copyright, trade secret, and trademark laws, confidentiality procedures, contractual provisions, and other similar measures to protect our proprietary information. We do not own any issued patents but we do have patent applications pending for our MobileSmith™ product, including “Development Platform for Mobile Applications, Design Canvas and Software n Builder” at this time, the US Patent Office has acknowledge receipt of the filings and we continue to document our technology. Despite our efforts to protect our proprietary rights, unauthorized parties may attempt to copy or design around certain aspects of our SaaS offerings or to obtain and use information that we regard as proprietary, and third parties may attempt to develop similar technology independently. In addition, the laws of some foreign countries do not protect our proprietary rights to the same extent as do the laws of the United States, and we expect that it will become more difficult to monitor use of our products if we develop an international presence.

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We have registered copyrights, trademarks, and registered service marks on several products and data services. These include, but are not limited to MobileSmith™®, Smart Online®, loyaltyclicks®, appcycle®, appcanvas®, appforge®, appoffice®, OneBiz®, and OneDomain®.

As part of our efforts to protect our proprietary information, we enter into license agreements with our customers and nondisclosure agreements with our employees, consultants, and corporate partners. These agreements generally contain restrictions on disclosure, use, and transfer of our proprietary information for a period of three years. We also employ various physical and technological security measures to protect our software source codes, technology, and other proprietary information.

Employees

As of December 31, 2012, we had 25 full-time employees and 2 part-time employees. No employees are known by us to be represented by a collective bargaining agreement, and we have never experienced a strike or similar work stoppage.

Executive Officers of the Company

Our current executive officers are the following:

Robert Brinson

Chief Executive Officer since September, 2012. Mr. Brinson was appointed by the Board of Directors at the September 2012 meeting after serving as a member of the Board of Directors and technology consultant since September 2011, during which time he served as the Chair of the Company's Innovation Committee. From 2005 to 2007, Mr. Brinson was a board member and Chief Technology Officer of IntelliScience Corporation, a developer of intelligent multi-model image analysis systems and software. In 2007, he became a board member and Chief Technology Officer of IP Tank, LLC. Mr. Brinson is currently the Chief Visionary Officer of Apokalyyis, Inc., a developer of advanced data analysis for national defense and healthcare industry, and serves on their board. He serves as Chief Technology Officer of Affirm ID, LLC. Mr. Brinson serves as Chief Technology Officer of IISSEE, LLC., a company specializing in local search solutions, and serves as their board.

Thaddeus Shalek

Chief Financial Officer since August 2009.

Mr. Shalek was the CFO of Lindell Investments, Inc., a closely held national real estate development company in Tampa, Florida from June 2006 until April 2008, the CEO and CFO of Vertical Health Solutions, Inc., Oldsmar, Florida from October 2004 to June 2006 and the owner and president of Shalek & Associates, CPA's Inc., a Certified Public Accounting firm in Cleveland, Ohio providing accounting, tax and consulting services to small and medium sized businesses from 1984 through December 2004. Mr. Shalek worked as an auditor and tax manager with Coopers & Lybrand (now PricewaterhouseCoopers) and currently teaches accounting and entrepreneurial finance, on a part-time basis, at the University of North Carolina at Greensboro. He was an adjunct instructor of business, accounting and taxation at Cuyahoga Community College of Cleveland, Ohio. Mr. Shalek earned his BSBA from John Carroll University, Cleveland, Ohio and his MBA from The University of Tampa. Mr. Shalek has served on numerous charitable and business boards throughout his career. Mr. Shalek announced his resignation from his positions with our Company, effective as of 6:00 PM on April 1, 2013.

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Available Information

Our corporate information is accessible through our main web portal at www.MobileSmith.com. We are not including the information contained on our website as a part of, or incorporating it by reference into, this Annual Report on Form 10-K. Although we endeavor to keep our website current and accurate, there can be no guarantees that the information on our website is up to date or correct. We make available, free of charge, access to all reports filed with the U.S. Securities and Exchange Commission, or SEC, including our Annual Reports on Form 10-K, our Quarterly Reports on Form 10-Q, our Current Reports on Form 8-K, and amendments to these reports, filed or furnished pursuant to Section 13(a) or 15(d) of the Exchange Act, as soon as reasonably practicable after we electronically file such material with, or furnish it to, the SEC. These reports may be accessed by following the link under “About Us - Investor Relations” on our website.

ITEM 1A. RISK FACTORS

We operate in a dynamic and rapidly changing business environment that involves substantial risk and uncertainty, and these risks may change over time. The following discussion addresses some of the risks and uncertainties that could cause, or contribute to causing, actual results to differ materially from expectations. In evaluating our business, you should pay particular attention to the descriptions of risks and uncertainties described below. These risks and uncertainties are not the only ones we face. Additional risks and uncertainties not presently known to us, which we currently deem immaterial, or that are similar to those faced by other companies in our industry or business in general, may also affect our business. If any of the risks described below actually occur, our business, financial condition, or results of operations could be materially and adversely affected.

Historically, we have operated at a loss, and we continue to do so.

We have had recurring losses from operations and continue to have negative cash flows. If we do not become cash flow positive through additional financing or growth, we may have to cease operations and liquidate our business. Our working capital, which is dependent on our convertible note financing facility, should fund our operations for the next 2 to 3 months. As of March 21, 2013, we have approximately \$1.34 million available through our convertible note financing facility. The Board of Directors of the Company is currently negotiating with the noteholders under the convertible note financing facility, or the Noteholders, to increase the convertible note financing facility by an additional \$5 million. Factors such as the commercial success of our existing services and products, the timing and success of any new services and products, the progress of our research and development efforts, our results of operations, the status of competitive services and products, the timing and success of potential strategic alliances or potential opportunities to acquire technologies or assets, and expenses may require us to seek additional funding sooner than we expect. If we fail to raise sufficient financing, we will not be able to implement our business plan and may not be able to sustain our business.

In addition, our current primary credit facilities consist of the IDB Credit Facility with a due date of May 31, 2013 and the convertible note financing with a maturity date on November 14, 2016. Should we be unable to repay the principal then due from operations or from new or renegotiated capital funding sources, we may not be able to sustain our business. As of March 21, 2013, we have \$5.0 million outstanding on our credit facility with IDB Bank and approximately \$21.96 million aggregate principal amount of convertible secured subordinated notes, or the Notes, outstanding. We are currently working with IDB to extend our IDB Credit Facility for an additional one-year period with similar terms as those currently in place. We believe that we will be successful in our efforts.

If we are unsuccessful in renegotiating the IDB Credit Facility, all Notes would become due.

Our independent registered public accounting firm indicates that it has substantial doubts that we can continue as a going concern. Our independent registered public accounting firm's opinion may negatively affect our ability to raise additional funds, among other things. If we fail to raise sufficient capital, we will not be able to implement our business plan, we may have to liquidate our business, and you may lose your investment.

Cherry Bekaert, LLP, our independent registered public accounting firm has expressed substantial doubt in its report included with this Annual Report on Form 10-K about our ability to continue as a going concern given our recurring losses from operations and deficiencies in working capital and equity, which are described in the first risk factor above. This opinion could materially limit our ability to raise additional funds by issuing new debt or equity securities or otherwise. If we fail to raise sufficient capital, we will not be able to implement our business plan, we may have to liquidate our business, and you may lose your investment. You should consider our independent registered public accounting firm's comments when determining if an investment in us is suitable.

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Current economic uncertainties in the global economy could adversely impact our growth, results of operations, and our ability to forecast future business.

Since 2008 there has been a downturn in the global economy, slower economic activity, decreased consumer confidence, reduced corporate profits and capital spending, adverse business conditions, and liquidity concerns. These conditions make it difficult for our customers and us to accurately forecast and plan future business activities, and they could cause our customers to slow or defer spending on our products and services, which would delay and lengthen sales cycles, or change their willingness to enter into longer-term licensing and support arrangements with us. Furthermore, during challenging economic times our customers may face issues gaining timely access to sufficient credit, which could result in an impairment of their ability to make timely payments to us. If that were to occur, we may be required to increase our allowance for doubtful accounts and our results would be negatively impacted.

We may also face difficulties in obtaining additional credit or renewing existing credit at favorable terms, or at all, which could impact our ability to fund our operations or to meet debt repayment requirements as they come due.

We cannot predict the timing, strength, or duration of any economic slowdown or subsequent economic recovery. If the downturn in the general economy or markets in which we operate persists or worsens from present levels, our business, financial condition, and results of operations could be materially and adversely affected.

Until recently, we relied on our two major customers for most of our revenues. In the fourth quarter of 2012, we lost one of these major customers. The loss of the remaining major customer will have an adverse effect on our business.

Our two major customers accounted for approximately 69% of our revenues for the year ended December 31, 2012. In October 2012, we terminated our Web Services Agreement with URA one of the major customers, because we no longer intended to provide the specialized type of services required by URA. As a result, we currently have one remaining major customer. The loss of this customer or a reduction in its levels of business will adversely affect our business, operating results and financial condition.

Our online business model is vulnerable and is subject to cyber crime.

On June 28, 2012, our internal corporate network was compromised and portions of our proprietary products were intentionally deleted from the network and most back-up devices. The Company engaged professional security information technology specialists to remediate the problem and contacted the government agencies that oversee cyber crime. While it appears that no individual customer information was addressed or stolen, this occurrence could have destroyed our foundation. Appropriate steps were taken to recover large portions of the data and the development team recovered the system, but we cannot assure that a similar problem will not occur in the future. We were asked not to make the occurrence known until now due to the ongoing investigation into the matter by the government agencies; accordingly, in the future, if another incidence were to occur we may be subject to restriction on our disclosure.

Our business is dependent upon the development and market acceptance of our applications.

Our future financial performance and revenue growth will depend, in part, upon the successful development, integration, introduction, and customer acceptance of our software applications. Thereafter, other new products, whether developed or acquired, and enhanced versions of our existing applications will be critically important to our business. Our business could be harmed if we lose one of our two major customers or fail to deliver timely enhancements to our current and future solutions that our customers desire. We also must continually modify and enhance our services and products to keep pace with market demands regarding hardware and software platforms, database technology, information security, and electronic commerce technical standards. Our business could be

harmful if we fail to achieve the improved performance that customers want with respect to our current and future product offerings. There can be no assurance that our products will achieve widespread market penetration or that we will derive significant revenues from the sale or licensing of our platforms or applications.

We have not yet demonstrated that we have a successful business model.

We have invested significantly in infrastructure, operations, and strategic relationships to support our mobile SaaS platform model, which represents a significant departure from the delivery strategies that we and other software vendors have traditionally employed. To maintain positive margins for our small-business services, our revenues will need to continue to grow more rapidly than the cost of such revenues. We anticipate that our future financial performance and revenue growth will depend, in large part, upon our Internet-based SaaS business model, mobile phone platform and the results of our sales efforts to reach agreements with marketing partners with small-business customer bases, but this business model may become ineffective due to forces beyond our control that we do not currently anticipate. Although we currently have various agreements and continue to enter into new agreements, our success depends in part on the ultimate success of our marketing partners and referral partners and their ability to market our products and services successfully. Our partners are not obligated to provide potential customers to us and may have difficulty retaining customers within certain markets that we serve. In addition, some of these third parties have entered, and may continue to enter, into strategic relationships with our competitors. Further, many of our strategic partners have multiple strategic relationships, and they may not regard us as significant for their businesses. Our strategic partners may terminate their respective relationships with us, pursue other partnerships or relationships, or attempt to develop or acquire products or services that compete with our products or services. Our strategic partners also may interfere with our ability to enter into other desirable strategic relationships. If we are unable to maintain our existing strategic relationships or enter into additional strategic relationships, we will have to devote substantially more resources to the distribution, sales, and marketing of our products and services.

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In addition, our end users currently do not sign long-term contracts. They have no obligation to renew their subscriptions for our services after the expiration of their initial subscription period and, in fact, they have often elected not to do so. Our end users also may renew for a lower-priced edition of our services or for fewer users. These factors make it difficult to accurately predict customer renewal rates. Our customers' renewal rates may decline or fluctuate as a result of a number of factors, including when we begin charging for our services, their dissatisfaction with our services, and their capability to continue their operations and spending levels. If our customers do not renew their subscriptions for our services or we are not able to increase the number of subscribers, our revenue may decline and our business will suffer.

Failure to comply with the provisions of our debt financing arrangements could have a material adverse effect on us.

Our IDB Credit Facility is secured by an irrevocable standby letter of credit issued by UBS Private Bank, with Atlas Capital SA, or Atlas, as account party. Our secured subordinated convertible notes are secured by a first priority lien on all of our unencumbered assets.

If an event of default occurs under our debt financing arrangements and remains uncured, then the lender could foreclose on the assets securing the debt. If that were to occur, it would have a substantial adverse effect on our business. In addition, making the principal and interest payments on these debt arrangements may drain our financial resources or cause other material harm to our business.

If our security measures are breached and unauthorized access is obtained to our customers' data or our data, our service may be perceived as not being secure, customers may curtail or stop using our service, and we may incur significant legal and financial exposure and liabilities.

Our service involves the storage and transmission of customers' proprietary information. If our security measures are breached as a result of third-party action, employee error, malfeasance or otherwise and, as a result, unauthorized access is obtained to our customers' data or our data, our reputation could be damaged, our business may suffer, and we could incur significant liability. In addition, third parties may attempt to fraudulently induce employees or customers to disclose sensitive information such as user names, passwords, or other information in order to gain access to our customers' data or our data, which could result in significant legal and financial exposure and a loss of confidence in the security of our service that would harm our future business prospects. Because the techniques used to obtain unauthorized access, or to sabotage systems, change frequently and generally are not recognized until launched against a target, we may be unable to anticipate these techniques or to implement adequate preventative measures. If an actual or perceived breach of our security occurs, the market perception of the effectiveness of our security measures could be harmed and we could lose sales and customers.

The SEC and criminal actions brought against certain former employees, and related stockholder and other lawsuits have damaged our business, and they could damage our business in the future.

An SEC lawsuit and criminal actions filed against a former officer and a former employee, and the class action lawsuit filed against us and certain current and former officers, directors, and employees, *Mary Jane Beauregard v. Smart Online, Inc., et al.*, or the Class Action, filed in the United States District Court for the Middle District of North Carolina, or the District Court, have harmed our business in many ways and may cause further harm in the future. Since the initiation of these actions, our ability to raise financing from new investors on favorable terms has suffered due to the lack of liquidity of our stock, the questions raised by these actions, and the resulting drop in the price of our common stock. As a result, we may not raise sufficient financing, if necessary, in the future. Dennis Michael Nouri, Reza Eric Nouri, former officer and a former employee of the Company were found guilty in July 2009. On June 18, 2010, the Company entered into a Settlement Agreement, or the Settlement Agreement, with Dennis Michael Nouri, Reza Eric Nouri, Henry Nouri and Ronna Loprete Nouri, collectively, the Nouri Parties, in settlement of claims filed

by the Nouri Parties against the Company in the Court of Chancery of the State of Delaware for advancement of legal expenses and indemnification. The Settlement Agreement provided for the payment by the Company of up to \$1,400,000 for the benefit of the Parties. These funds have all been paid.

We are required to issue 1,475,000 shares of our common stock to the Class Action class in connection with the Company's Class Action lawsuit settlement approved by the District Court on July 1, 2011 (see Note 7, "Commitments and Contingencies – Legal Proceedings"). These shares have not been issued as of March 21, 2013.

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Legal and other fees related to these and other actions described in Item 3 have also reduced our available cash for operations. We make no assurance that we will not continue to experience additional harm as a result of these matters. The time spent by our management team and directors dealing with issues related to these actions detracts, and despite the tentative settlement of the Class Action continue to detract, from the time they spend on our operations, including strategy development and implementation. These actions, more fully described in Part II, Item 8, Note 7, “Commitments and Contingencies – Legal Proceedings” in this Annual Report on Form 10-K, also have harmed our reputation in the business community, jeopardized our relationships with vendors and customers, and decreased our ability to attract qualified personnel, especially given the media coverage of these events.

Compliance with regulations governing public company corporate governance and reporting is uncertain and expensive.

As a public company, we have incurred and will continue to incur significant legal, accounting, and other expenses that we did not incur as a private company. We incur costs associated with our public company reporting requirements and with corporate governance and disclosure requirements, including requirements under the Sarbanes-Oxley Act of 2002, or Sarbanes-Oxley, and rules implemented by the SEC. We expect these rules and regulations to increase our legal and financial compliance costs and to make some activities more time consuming and costly.

We currently are required to comply with the requirements of Section 404 of Sarbanes-Oxley involving management’s assessment of our internal control over financial reporting. To comply with this requirement, we are evaluating and testing our internal controls, and where necessary, taking remedial actions, to allow management to report on our internal control over financial reporting. As a result, we have incurred and will continue to incur expenses and diversion of management’s time and attention from the daily operations of the business, which may increase our operating expenses and impair our ability to achieve profitability.

Officers, directors, and principal stockholders control us. This might lead them to make decisions that do not align with interests of minority stockholders.

Our principal stockholders beneficially own or control a large percentage of our outstanding common stock. Certain of these principal stockholders hold convertible Notes, which may be exercised or converted into additional shares of our common stock under certain conditions. The convertible noteholders have designated a bond representative to act as their agent. We have agreed that the bond representative shall be granted access to our facilities and personnel during normal business hours, shall have the right to attend all meetings of our Board of Directors and its committees, and shall receive all materials provided to our Board of Directors or any committee of our Board. In addition, so long as the notes are outstanding, we have agreed that we will not take certain material corporate actions without approval of the bond representative.

Our principal stockholders, acting together, would have the ability to control substantially all matters submitted to our stockholders for approval (including the election and removal of directors and any merger, consolidation, or sale of all or substantially all of our assets) and to control our management and affairs. Accordingly, this concentration of ownership may have the effect of delaying, deferring, or preventing a change in control of us; impeding a merger, consolidation, takeover, or other business combination involving us; or discouraging a potential acquirer from making a tender offer or otherwise attempting to obtain control of us, which in turn could materially and adversely affect the market price of our common stock.

Any issuance of shares of our common stock in the future could have a dilutive effect on the value of our existing stockholders’ shares.

We may issue shares of our common stock or other securities in the future for a variety of reasons. Upon maturity of their convertible Notes, our convertible noteholders may elect to convert all, a part of, or none of their Notes into shares of our common stock at a floating conversion price.

If we raise additional funds through the issuance of equity securities or debt convertible into equity securities, the percentage of stock ownership by our existing stockholders would be reduced. In addition, such securities could have rights, preferences, and privileges senior to those of our current stockholders, which could substantially decrease the value of our securities owned by them. Depending on the share price we are able to obtain, we may have to sell a significant number of shares in order to raise the necessary amount of capital. Our stockholders may experience dilution in the value of their shares as a result.

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Our securities may be subject to “penny stock” rules, which could adversely affect our stock price and make it more difficult for our stockholders to resell their stock.

The SEC has adopted rules that regulate broker-dealer practices in connection with transactions in penny stocks. Penny stocks are generally equity securities with a price of less than \$5.00 per share (other than securities registered on certain national securities exchanges or quotation systems, provided that reports with respect to transactions in such securities are provided by the exchange or quotation system pursuant to an effective transaction reporting plan approved by the SEC).

The penny stock rules require a broker-dealer, prior to a transaction in a penny stock not otherwise exempt from those rules, to deliver a standardized risk disclosure document prescribed by the SEC and certain other information related to the penny stock, the broker-dealer compensation in the transaction, and the other penny stocks in the customer’s account.

In addition, the penny stock rules require that, prior to a transaction in a penny stock not otherwise exempt from those rules, the broker-dealer must make a special written determination that the penny stock is a suitable investment for the purchaser and receive the purchaser’s written acknowledgment of the receipt of a risk disclosure statement, a written agreement related to transactions involving penny stocks, and a signed and dated copy of a written suitability statement. These disclosure requirements could have the effect of reducing the trading activity in the secondary market for our stock because it will be subject to these penny stock rules. Therefore, stockholders may have difficulty selling those securities.

The executive management team is critical to the execution of our business plan, and the frequency of management turnover has been disruptive to the success of the business.

Our executive management team has experienced significant changes in the last five years, including the resignation of our former Chief Executive Officer in December 2008, our former interim Chief Executive Officers in May 2009 and November 2009 and the resignation of our former Chief Financial Officer in May 2009, among others. In 2012, our former Chief Operating Officer resigned and in March 2013, our Chief Financial Officer announced his resignation, effective as of 6:00 PM on April 1, 2013. If we cannot attract and retain qualified personnel and integrate new members of our executive management team effectively into our business, then our business and financial results may suffer. In addition, all of our executive team works at the same location, which could make us vulnerable to the loss of our entire team in the event of a natural or other disaster. We do not maintain key man insurance policies on any of our employees.

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ITEM 1B. UNRESOLVED STAFF COMMENTS

Not applicable.

ITEM 2. PROPERTIES

Our corporate headquarters and research and development facility is located in Durham, North Carolina near Research Triangle Park and consists of approximately 9,837 square feet of office space held under a prepaid sublease that expires on November 15, 2013. We believe that the space available in our facility is adequate to meet our current needs. We are currently considering relocating to a new facility at the expiration of our lease.

ITEM 3. LEGAL PROCEEDINGS

Not applicable.

ITEM 4. MINE SAFETY DISCLOSURES

Not applicable.

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PART II

ITEM 5. MARKET FOR REGISTRANT'S COMMON EQUITY, RELATED STOCKHOLDER MATTERS AND ISSUER PURCHASES OF EQUITY SECURITIES

Our common stock is quoted on the OTCBB under the symbol "SOLN." The following table sets forth the range of high and low sales prices of our common stock quoted on the OTCBB for the quarterly periods indicated. These quotations reflect inter-dealer prices, without retail mark-up, mark-down or commission and may not necessarily represent actual transactions.

| | High | Low |
|-------------------------------|---------|---------|
| Year Ended December 31, 2011: | | |
| First Quarter | \$ 1.45 | \$ 1.01 |
| Second Quarter | \$ 1.38 | \$ 0.51 |
| Third Quarter | \$ 1.40 | \$ 0.80 |
| Fourth Quarter | \$ 1.40 | \$ 0.55 |
| Year Ended December 31, 2012: | | |
| First Quarter | \$ 1.49 | \$ 0.50 |
| Second Quarter | \$ 1.55 | \$ 0.90 |
| Third Quarter | \$ 1.50 | \$ 1.02 |
| Fourth Quarter | \$ 1.40 | \$ 1.20 |

At March 21, 2012, there were 176 holders of record of our common stock.

We have never declared or paid any cash dividends on our common stock and do not intend to declare or pay dividends for the foreseeable future. As long as our convertible notes are outstanding, we must receive approval from the agent designated by the noteholders in order to pay any dividend on our capital stock.

During the fourth quarter of 2012, none of our securities registered under Section 12 of the Exchange Act were repurchased by or on behalf of us or any affiliated purchaser.

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ITEM 6. SELECTED FINANCIAL DATA

Not applicable.

ITEM 7. MANAGEMENT'S DISCUSSION AND ANALYSIS OF FINANCIAL CONDITION AND RESULTS OF OPERATIONS

Executive Summary

The following discussion is designed to provide a better understanding of our financial statements, including a brief discussion of our business and products, key factors that impacted our performance, and a summary of our operating results. This executive summary, including the remarks on page 20, should be read in conjunction with the more detailed discussion and analysis of our financial condition and results of operations in this Item 7 Item 1A, "Risk Factors" and our financial statements and the notes thereto included in Item 8, "Financial Statements and Supplementary Data."

Overview

We develop and market a full range of mobile application software products and services that are delivered via a SaaS model. We also provide website and mobile consulting services to not-for-profit organizations and businesses.

Sources of Revenue

We derive revenues from the following sources:

Subscription fees – monthly fees charged to customers for access to our SaaS applications

Professional service fees – fees related to consulting services, some of which complement our other products and applications

License fees – fees charged for perpetual or term licensing of platforms or applications

Hosting fees – fees charged for providing network accessibility for our customers using our customized platforms

Other revenues – revenues generated from non-core activities such as merchant processing fees; original equipment manufacturer, or OEM, contracts; and miscellaneous other revenues

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Subscription fees primarily consist of sales of subscriptions to end users. We make subscription sales either on a subscription or on a “for fee” basis. Subscriptions are generally payable on a monthly basis. In the past, we recognized all subscription revenue on a gross basis and in accordance with our policy to periodically review our accounting policies we recognized that certain contracts require the reporting of subscription revenue on a gross basis and others on a net basis according to United States Generally Accepted Accounting Principles or US GAAP. On that basis, we continue to report subscription revenue from certain contracts on a gross basis and others on a net basis, where applicable. The net effect of this reclassification of expenses only impacts gross revenue and certain gross expenses; it does not change the net income. We discuss this matter in more depth in Note 2 to the financial statements.

We generate professional service fees from our consulting services. For example, a customer may request that we design/build an application to better accommodate products or to improve its own mobile application. We bill professional service fees on a time and material basis or as a fixed fee in some cases.

Cost of Revenues

Cost of revenues primarily is composed of salaries associated with maintaining and supporting customers, the cost of domain name and e-mail registrations, and the cost of external facilities where our applications and our customers’ customized applications are hosted.

Operating Expenses

During 2012 and 2011, our business initiatives included increasing license fee revenue and professional services revenue, making organizational improvements, concentrating our development efforts for our mobile platform and applications, and shifting our strategic focus to the sales and marketing of our products. We also provided services for our subscription fee customers and focused our efforts on improving our current technology.

General and Administrative – General and administrative expenses are composed primarily of costs associated with our executive, finance and accounting, legal, human resources, and information technology personnel and consist of salaries and related compensation costs; professional services (such as outside legal counsel fees, audit, and other compliance costs); depreciation and amortization; facilities and insurance costs; and travel and other costs.

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Sales and Marketing – Sales and marketing expenses are composed primarily of costs associated with our sales and marketing activities and consist of salaries and related compensation costs of our sales and marketing personnel, travel and other costs, and marketing and advertising expenses. In the past, we spent limited funds on marketing, advertising, and public relations, particularly due to our prior business model of partnering with established companies with extensive small-business customer bases. As we execute our current sales and marketing strategy to market our platform products, we expect associated costs to increase in 2013 due to targeting new partnerships, development of channel partner enablement programs, participation in multiple tradeshows, advertising campaigns, additional sales and marketing personnel, and the various percentages of revenues we may be required to pay to future partners as marketing fees.

Research and Development – Research and development expenses include costs associated with the development of new products, enhancements of existing products, and general technology research. These costs are composed primarily of salaries and related compensation costs of our research and development personnel as well as outside consultant costs.

Accounting standards require capitalization of certain software development costs subsequent to the establishment of technological feasibility, with costs incurred prior to this time expensed as research and development. Technological feasibility is established when all planning, designing, coding, and testing activities that are necessary to establish that the product can be produced to meet its design specifications have been completed. At the end of the third quarter of 2011, our technical team achieved technological feasibility for our MobileSmith™ platform product and continues to develop features and applications. As a result, we capitalized a portion of the costs incurred during the fourth quarter of 2011 and during 2012 into capitalized software in our balance sheet at December 31, 2012. In the past, we had not developed detailed design plans for our SaaS applications, and the costs incurred between the completion of a working model of these applications and the point at which the products were ready for general release had been insignificant and as a result of low revenue generated by the sale of the prior applications that did not support the net realizable value of any capitalized costs, we continued the expensing of underlying costs as research and development.

Stock-Based Expenses – Our operating expenses include stock-based expenses related to options, restricted stock awards, and warrants issued to employees and non-employees. These charges have been significant and are reflected in our historical financial results and will continue to result in material costs on a prospective basis as long as a significant number of options are outstanding. The following table identifies recent outstanding grants of options:

| Date of Grant | Grantee | Title | Number of Options | Initial Vesting Date | Expense | |
|--------------------|-------------------|----------------------|-------------------|----------------------|----------|----------|
| | | | | | 2012 | 2011 |
| February 1, 2010 | Robert Dieterle | VP & General Manager | 75,000 | February 1, 2011 | \$11,761 | \$10,660 |
| October 21, 2010 | Employees | Various | 68,000 | January 15, 2011 | \$7,474 | \$9,371 |
| August 1, 2011 | Employees | Various | 8,400 | November 1, 2011 | \$987 | \$163 |
| September 14, 2011 | Robert M. Brinson | Board Member | 20,000 | December 15, 2011 | \$14,103 | \$1,163 |
| April 1, 2012 | Employees | Various | 5,000 | July 1, 2012 | \$294 | - |
| May 15, 2012 | Employees | Various | 12,500 | August 15, 2012 | \$248 | - |
| June 13, 2012 | | | 75,000 | | \$1,188 | - |

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| | | | | | | |
|-----------------------|----------------------|----------------------------|--------|-----------------------|---------|---|
| | Robert W. Hancock | Vice President of Sales | | September 13, 2012 | | |
| September 11, 2012 | Robert M. Brinson | Chief Executive Officer | 75,000 | December 11, 2012 | \$3,334 | - |

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During the second quarter of 2011, we issued 10,000 restricted shares of stock to Mr. Shlomo Elia for his services as a member of the Board of Directors as a result \$13,850 of expense was recognized in 2011. There were no shares of restricted stock canceled during 2012 due to terminations and payment of employee tax obligations resulting from share vesting. At December 31, 2012, there was \$159,485 of unvested expense yet to be recorded related to all stock options outstanding.

Critical Accounting Policies and Estimates

Our discussion and analysis of financial condition and results of operations are based upon our financial statements, which we prepared in accordance with US GAAP. The preparation of these financial statements requires us to make estimates and judgments that affect the reported amounts of assets, liabilities, revenues, and expenses and related disclosures of contingent assets and liabilities. "Critical accounting policies and estimates" are defined as those most important to the financial statement presentation and that require the most difficult, subjective, or complex judgments. We base our estimates on historical experience and on various other factors that we believe to be reasonable under the circumstances, the results of which form the basis for making judgments about the carrying value of assets and liabilities that are not readily apparent from other sources. Under different assumptions and/or conditions, actual results of operations may materially differ. We periodically reevaluate our critical accounting policies and estimates, including those related to revenue recognition, provision for doubtful accounts, expected lives of customer relationships, useful lives of intangible assets and property and equipment, provision for income taxes, valuation of deferred tax assets and liabilities, and contingencies and litigation reserves. We believe the following critical accounting policies involve the most significant judgments and estimates used in the preparation of our financial statements.

Revenue Recognition – We derive revenue primarily from subscription fees charged to customers accessing our SaaS applications; professional service fees, consisting primarily of consulting; the perpetual or term licensing of software platforms or applications; and hosting and maintenance services.

In accordance with Financial Accounting Standard Board or FASB and SEC Staff Accounting guidance on revenue recognition the Company considers revenue earned and realizable when: (a) persuasive evidence of the sales arrangement exists, (b) the arrangement fee is fixed or determinable, (c) service delivery or performance has occurred, (d) customer acceptance has been received, if contractually required, and (e) collectability of the arrangement fee is probable. The Company typically uses signed contractual agreements as persuasive evidence of a sales arrangement. We apply the provisions of the relevant FASB accounting pronouncements when making estimates or assumptions related to transactions involving the license of software where the software deliverables are considered more than inconsequential to the other elements in the arrangement. For contracts that contain multiple deliverables, we analyze the revenue arrangements when making estimates or assumptions in accordance with the appropriate authoritative guidance, which provides criteria governing how to determine whether goods or services that are delivered separately in a bundled sales arrangement should be considered as separate units of accounting for the purpose of revenue recognition. Deliverables are accounted for separately if they meet all of the following criteria: (a) the delivered item has value to the customer on a stand-alone basis; (b) there is objective and reliable evidence of the fair value of the undelivered items; and (c) if the arrangement includes a general right of return relative to the delivered items, the delivery or performance of the undelivered items is probable and substantially controlled by the Company.

If at the inception of an arrangement the fee is not fixed or determinable, we defer revenue until the arrangement fee becomes due and payable. If we determine collectability is not probable, we defer revenue until we receive payment or collection becomes probable, whichever is earlier. The determination of whether fees are collectible requires judgment of our management, and the amount and timing of revenue recognition may change if different assessments are made.

We account for consulting, website design fees and application development services separately from the license of associated software platforms when these services have value to the customer and there is objective and reliable evidence of fair value of each deliverable. When accounted for separately, we recognize revenue as the services are rendered for time and material contracts, and when milestones are achieved and accepted by the customer for fixed price or long-term contracts. The majority of our consulting service contracts are on a time and material basis, and we typically bill our customers monthly based upon standard professional service rates.

Application development services are typically fixed price and of a longer term. As such, we account for them as long-term construction contracts that require us to recognize revenue based on estimates involving total costs to complete and the stage of completion. Our assumptions and estimates made to determine the total costs and stage of completion may affect the timing of revenue recognition, with changes in estimates of progress to completion and costs to complete accounted for as cumulative catch-up adjustments. If the criteria for revenue recognition on construction-type contracts are not met, we capitalize the associated costs of such projects and include them in costs in excess of billings on the balance sheet until such time that we are permitted to recognize revenue.

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Subscription fees primarily consist of sales of subscriptions to end users. We make subscription sales either on a subscription or on a “for fee” basis. Subscriptions are generally payable on a monthly basis. We have a revenue-share arrangement with marketing partners in order to encourage them to market our products and services to their customers. We accrue any payments received in advance of the subscription period as deferred revenue and amortize them over the subscription period. In accordance with our policy to periodically review our accounting policies we determined that certain contracts require the reporting of subscription revenue on a gross basis and others on a net basis according to US GAAP. On that basis, we continue to report subscription revenue from certain contracts on a gross basis and others on a net basis, when applicable.

Because our customers generally do not have the contractual right to take possession of the software we license or market at any time, we recognize revenue on hosting and maintenance fees as we provide the services in accordance with US GAAP.

Provision for Doubtful Accounts – We maintain an allowance for doubtful accounts for estimated losses resulting from the inability, failure, or refusal of our customers to make required payments. We evaluate the need for an allowance for doubtful accounts based on specifically identified amounts that we believe to be potentially uncollectible. Although we believe that our allowances are adequate, if the financial conditions of our customers deteriorate, resulting in an impairment of their ability to make payments, or if we underestimate the allowances required, additional allowances may be necessary, which will result in increased expense in the period in which such determination is made.

Impairment of Long-Lived Assets – We record our long-lived assets, such as intangibles, property and equipment, at cost. Management tests for the impairment of goodwill and other indefinite lived assets annually. Management evaluates other long-lived assets whenever events and circumstances indicate that the value may be impaired. There was no impairment in 2012 or 2011.

Capitalized Software Development Costs - Accounting standards require capitalization of certain software development costs subsequent to the establishment of technological feasibility, with costs incurred prior to this time expensed as research and development. Technological feasibility is established when all planning, designing, coding, and testing activities that are necessary to establish that the product can be produced to meet its design specifications have been completed. At the end of the third quarter of 2011, our technical team achieved technological feasibility for our MobileSmith™ platform product and the team continues to develop features and applications. As a result, we capitalized a portion of the costs incurred during the fourth quarter of 2011 into capitalized software in our balance sheet at December 31, 2012. In the past, we had not developed detailed design plans for our SaaS applications, and the costs incurred between the completion of a working model of these applications and the point at which the products were ready for general release had been insignificant and as a result of low revenue generated by the sale of the prior applications that did not support the net realizable value of any capitalized costs, we continued the expensing of underlying costs as research and development. Capitalized software development costs are amortized over a seven-year period after the launch of the MobileSmith™ Platform on February 28, 2012.

Income Taxes – We are required to estimate our income taxes in each of the jurisdictions in which we operate. This involves estimating our current tax liabilities in each jurisdiction, including the impact, if any, of additional taxes resulting from tax examinations, as well as making judgments regarding our ability to realize our deferred tax assets. Such judgments can involve complex issues and may require an extended period to resolve. In the event we determine that we will not be able to realize all or part of our net deferred tax assets, we would make an adjustment in the period we make such determination. We recorded no income tax expense in 2012 and 2011, as we have experienced significant operating losses to date. If utilized, we may apply the benefit of our total net operating loss carryforwards to reduce future tax expense. Since our utilization of these deferred tax assets is dependent on future profits, which are not assured, we have recorded a valuation allowance equal to the net deferred tax assets. These carryforwards would

also be subject to limitations, as prescribed by applicable tax laws. As a result of prior equity financings and the equity issued in conjunction with certain acquisitions, we have incurred ownership changes, as defined by applicable tax laws. Accordingly, our use of the acquired net operating loss carryforwards may be limited. Further, to the extent that any single-year loss is not utilized to the full amount of the limitation, such unused loss is carried over to subsequent years until the earlier of its utilization or the expiration of the relevant carryforward period.

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2012 Summary

The following is a summary of key financial results and certain non-financial results achieved for the year ended December 31, 2012:

Our total revenues for the year were \$480,000, an increase from 2011 of \$13,000, or 3%. This overall increase in revenues was primarily attributable to net increases in license fees, hosting fees, and professional service fees offset by a reduction in subscription fees and other revenue.

Our gross profit for the year was \$94,000, an increase of \$317,000 from the 2011 loss of \$223,000. This increase was primarily attributable to reduction in costs of revenues due to the cost-effectiveness of our MobileSmith™ platform and an increase in total revenues for 2012.

Operating expenses for the year were \$2.5 million, an increase from 2011 of \$0.7 million, or 36%. A significant portion of this increase was due to the growth of \$302,000 in the amount of sales and marketing expenses, an increase in general and administrative expenses of \$237,000 and a net increase in research and development expenses of \$166,000 in 2012.

Our loss from operations for the year was \$2.4 million, an increase from 2011 of \$360,000, or 17%. Net loss per basic and fully diluted share was \$0.24 in 2012 compared to \$0.19 in 2011.

Cash and cash equivalents at December 31, 2012 were \$190,000 compared to \$236,000 at December 31, 2011. The primary reason for this decrease is that in 2012, we paid significant accounts payable and increased accounts receivable.

Business Outlook

We believe that the current economic recession will spawn a record number of new, highly fragmented and underserved small businesses seeking low-cost tools and applications to help them operate. We also believe that trade organizations and other membership- or subscription-driven agencies and companies will recognize an increased need for customer retention and will look for new and innovative ways to achieve this. Both of these events could increase our ability to obtain new channel partners and end-user businesses in 2013. However, we also believe that competition for mobile business solutions will increase. We anticipate focusing on the following key areas, among others, during 2013 in response to these opportunities and competitive environment:

Investment in technology, product development, and infrastructure. We have shifted our focus toward the rapid growth of our MobileSmith™ platform and how smartphones and tablets can be utilized in business and non-profit organizations. Specifically, our MobileSmith™ platform is modular and multi-tenant (where a single instance of the software runs on a server, providing service to multiple organizations) with popular pre-built mobile functionality modules that allows us the flexibility to quickly and efficiently package unique and innovative branded solutions for each client and deploy to each of the smartphone's application stores for easy distribution to the client's constituents.

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Investment in marketing. In 2012 and 2011, we shifted our focus from development to sales and marketing of our MobileSmith™ platform product. We expect to increase this effort in 2013 through public relations, attendance at trade shows, print and electronic advertisements, e-mail marketing, white-paper placement, webcasts, blogging, and paid search, among other tactics.

Expansion of our sales channels. We intend to expand our sales force and channel partner relationships to reach more end users.

Continuation of operating improvements. We continue to streamline our operations in an effort to reduce cash burn, reach profitability, and improve efficiencies. We will continue to focus on this critical area in 2013 by questioning current practices, closely scrutinizing actual-to-budget variances to identify deviations early, and realigning the business as required to meet the needs of our operations.

Results of Operations

The following table sets forth certain statements of operations data for the periods indicated:

| | 2012 | | 2011 | |
|---------------------------|----------------|--------------|----------------|--------------|
| | Dollars | % of Revenue | Dollars | % of Revenue |
| Total revenues | \$ 480,122 | 100.00% | \$ 467,308 | 100.00% |
| Cost of revenues | 385,747 | 80.34 | 690,438 | 147.75 |
| Gross (loss) profit | 94,375 | 19.66 | (223,130) | (47.75) |
| Operating expenses | 2,538,641 | 528.75 | 1,860,808 | 398.20 |
| Loss from operations | (2,444,266) | (509.09) | (2,083,938) | (445.95) |
| Other expense, net | (1,954,499) | (407.08) | (1,455,872) | (311.54) |
| Net loss | \$ (4,398,765) | (916.18)% | \$ (3,539,810) | (757.49)% |
| Net loss per common share | \$ (0.24) | | \$ (0.19) | |

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Revenues

Revenues for 2012 and 2011 comprise the following:

| | Years Ended December 31, | | Year-Over-Year Change | |
|---------------------------|--------------------------|------------|-----------------------|------------|
| | 2012 | 2011 | Dollars | Percent |
| Subscription fees | \$ 260,752 | \$ 363,040 | \$ (102,288) | (28.18)% |
| Professional service fees | 50,122 | 1,067 | 49,055 | 4,597.49 % |
| License fees | 93,833 | - | 93,833 | 100.00% |
| Hosting fees | 1,296 | 216 | 1,080 | 500.00% |
| Other revenue | 74,119 | 102,985 | (28,866) | (28.03)% |
| Total revenues | \$ 480,122 | \$ 467,308 | \$ 12,814 | 2.74 % |

Revenues increased 3% to \$480,000 in 2012 from \$467,000 in 2011. Our overall increase in revenues was the result of increased professional service, licensing fees and hosting fees offset by a decrease in subscription fees. Select items are discussed in detail below.

Subscription Fees

Revenues from subscription fees for 2012 and 2011 are as follows:

| | Years Ended December 31, | | Year-Over-Year Change | |
|---------------------------|--------------------------|------------|-----------------------|----------|
| | 2012 | 2011 | Dollars | Percent |
| Subscription fees | \$ 260,752 | \$ 363,040 | \$ (102,288) | (28.18)% |
| Percent of total revenues | 54.31% | 77.69% | | |

Revenue from subscription fees decreased 28% to \$261,000 in 2012 from \$363,000 in 2011. This decrease is primarily attributable to the Company's decision to terminate our relationship with a direct-selling organization.

Professional Service Fees

Revenues from professional service fees for 2012 and 2011 are as follows:

| | Years Ended December 31, | | Year-Over-Year Change | |
|---------------------------|--------------------------|----------|-----------------------|-----------|
| | 2012 | 2011 | Dollars | Percent |
| Professional service fees | \$ 50,122 | \$ 1,067 | \$ 49,055 | 4,597.49% |
| Percent of total revenues | 10.44% | 0.23% | | |

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Revenue from professional service fees increased to \$50,000 in 2012 from \$1,000 in 2011. This increase was due to requests from customers for additional project consulting services related to the MobileSmith™ platform product.

License Fees

Revenues from license fees for 2012 and 2011 are as follows:

| | Years Ended | | Year-Over-Year Change | |
|---------------------------|----------------------|-------|-----------------------|---------|
| | December 31, 2012 | 2011 | Dollars | Percent |
| License fees | \$ 93,833 | \$ - | \$ 93,833 | 100.0% |
| Percent of total revenues | 20.00% | 0.00% | | |

Revenue from license fees increased 100% to \$94,000 in 2012 from \$0 in 2011. These revenues are the results of new customers licensing our MobileSmith™ platform product in 2012.

Hosting Fees

Revenues from hosting fees for 2012 and 2011 are as follows:

| | Years Ended | | Year-Over-Year Change | |
|---------------------------|----------------------|--------|-----------------------|---------|
| | December 31, 2012 | 2011 | Dollars | Percent |
| Hosting fees | \$ 1,296 | \$ 216 | \$ 1,080 | 500.00% |
| Percent of total revenues | 0.27% | 0.05% | | |

Hosting fees for 2012 increased to \$1,296 from \$216 in 2011 as we provide customers with hosting services in conjunction with our MobileSmith™ platform product.

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Other Revenue

Revenues from other sources for 2012 and 2011 are as follows:

| | Years Ended December 31, | | Year-Over-Year Change | |
|---------------------------|-----------------------------|------------|-----------------------|----------|
| | 2012 | 2011 | Dollars | Percent |
| Other revenue | \$ 74,119 | \$ 102,985 | \$ (28,866) | (28.03)% |
| Percent of total revenues | 15.44% | 22.04% | | |

Revenue from non-core activities decreased 28% to \$74,000 in 2012 from \$103,000 in 2011. This decrease is primarily attributable to a decrease in merchant credit card charges that we charged our customers.

Cost of Revenues

Cost of revenues for 2012 and 2011 are as follows:

| | Years Ended December 31, | | Year-Over-Year Change | |
|---------------------------|--------------------------|------------|-----------------------|----------|
| | 2012 | 2011 | Dollars | Percent |
| Cost of revenues | \$ 385,747 | \$ 690,438 | \$ (304,691) | (44.13)% |
| Percent of total revenues | 80.34% | 147.75% | | |

Cost of revenues decreased 44% to \$0.4 million in 2012 from \$0.7 million in 2011. This decrease is directly related to the decrease in direct costs required to provide the MobileSmith™ product during 2012.

Operating Expenses

Operating expenses for 2012 and 2011 were comprised of the following:

| | Years Ended December 31, | | Year-Over-Year Change | |
|---------------------------------|--------------------------|--------------|-----------------------|----------|
| | 2012 | 2011 | Dollars | Percent |
| General and administrative | \$ 1,330,214 | \$ 1,093,215 | \$ 236,999 | 21.68% |
| Sales and marketing | 866,221 | 564,053 | 302,168 | 53.57% |
| Research and development | 541,605 | 375,124 | 166,481 | 44.38% |
| (Gain) on legal settlements | (199,399) | (177,169) | (22,230) | (12.55)% |
| Loss on disposal of assets, net | - | 5,585 | (5,585) | (100.0)% |
| Total operating expenses | \$ 2,538,641 | \$ 1,860,808 | \$ 677,833 | 36.43% |

Operating expenses increased 36% to \$2.5 million in 2012 from \$1.9 million in 2011. This increase was primarily related to an increase in general and administrative fees of \$237,000, \$302,000 of sales and marketing costs, and \$166,000 of research and development costs during 2012.

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General and Administrative

General and administrative expenses for 2012 and 2011 are as follows:

| | Years Ended December 31, | | Year-Over-Year Change | |
|----------------------------|--------------------------|--------------|-----------------------|---------|
| | 2012 | 2011 | Dollars | Percent |
| General and administrative | \$ 1,330,214 | \$ 1,093,215 | \$ 236,999 | 21.68% |
| Percent of total revenues | 277.06% | 233.94% | | |

General and administrative expenses increased 22% to \$1.3 million in 2012 from \$1.1 million in 2011. This increase was primarily related to the combined increase of \$28,000 in employee compensation, \$46,000 in legal fees, \$20,000 in management and Board of Director related travel, \$46,000 of consulting fees, \$12,000 of additional fees to the Board of Directors, and \$57,000 in additional banking and financing costs over the amounts incurred in 2011. The increased fees included amounts expended for the resolution of the compromise of our internal corporate network, including fees paid to legal counsel to assist with the related insurance claims.

Sales and Marketing

Sales and marketing expenses for 2012 and 2011 are as follows:

| | Years Ended December 31, | | Year-Over-Year Change | |
|---------------------------|--------------------------|------------|-----------------------|---------|
| | 2012 | 2011 | Dollars | Percent |
| Sales and marketing | \$ 866,221 | \$ 564,053 | \$ 302,168 | 53.57% |
| Percent of total revenues | 180.42% | 120.7% | | |

Sales and marketing expenses increased 54% to \$866,000 in 2012 from \$564,000 in 2011. This increase is primarily attributable to an increase of \$196,000 related to the growth of the sales and marketing team, an increase in recruiting fees of \$17,000, an increase in travel of \$51,000 required to support the increased efforts, a net increase in costs for trade shows, press releases, email marketing, advertising and administration of \$38,000 as compared to 2011.

Research and Development

Research and development expenses for 2012 and 2011 are as follows:

| | Years Ended December 31, | | Year-Over-Year Change | |
|---------------------------|--------------------------|------------|-----------------------|---------|
| | 2012 | 2011 | Dollars | Percent |
| Research and development | \$ 541,605 | \$ 375,124 | \$ 166,481 | 44.38% |
| Percent of total revenues | 112.81% | 80.3% | | |

Research and development expenses increased 44% to \$542,000 in 2012 from \$375,000 in 2011. This net increase is primarily attributable to the growth of the professional development team during 2012.

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Gain on legal settlements

Gain on legal settlements for 2012 and 2011 are as follows:

| | Years Ended December 31, | | Year-Over-Year Change | |
|-----------------------------|--------------------------|--------------|-----------------------|----------|
| | 2012 | 2011 | Dollars | Percent |
| (Gain) on legal settlements | \$ (199,399) | \$ (177,169) | \$ (22,230) | (12.55)% |
| Percent of total revenues | (41.53)% | (37.9)% | | |

The increase in gain on legal settlements of \$22,000 is primarily attributable to a series of small settlements during 2012 that accumulated to an amount larger than the total settlement in 2011. There were no large settlements in 2012.

Loss on disposal of assets

Loss on disposal of assets for 2012 and 2011 are as follows:

| | Years Ended | | Year-Over-Year Change | |
|----------------------------|----------------------|---------|-----------------------|------------|
| | December 31, 2012 | 2011 | Dollars | Percent |
| Loss on disposal of assets | \$- | \$5,585 | \$(5,585) | (100.00)% |
| Percent of total revenues | - % | 1.2 % | | |

There were no sales of assets during 2012.

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Other Income (Expense)

Other income (expense) for the years 2012 and 2011 comprise the following:

| | Years Ended December 31, | | Change | Percent |
|--|--------------------------|----------------|--------------|-----------|
| | 2012 | 2011 | Dollars | |
| Interest expense, net | \$ (1,659,499) | \$ (1,308,372) | \$ (351,127) | (26.84)% |
| Change in market value of settlement related financial instruments | (295,000) | (147,500) | (147,500) | (100.00)% |
| Total other (expense) income | \$ (1,954,499) | \$ (1,455,872) | \$ (498,627) | (34.25)% |

Interest expense, net – Interest expense for 2012 increased 27% to \$1.7 million compared to \$1.3 million for 2011 due to the increased borrowings required for continued operations during 2012.

Change in market value of settlement related financial instruments – The shares to settle the Class Action lawsuit have not been issued. Therefore, according to US GAAP, the liability for the Class Action lawsuit settlement is currently accounted for as a Financial Instrument which was initially valued at \$1,622,500 at the date of the District Court’s approval and is now recorded at \$2,065,000 due to an increase in the per share price of our common stock at December 31, 2012.

Provision for Income Taxes

We did not record a provision for income tax expense in 2012 or 2011 because we have been generating net losses. Furthermore, we have not recorded an income tax benefit for 2012 or 2011 primarily due to continued substantial uncertainty regarding our ability to realize our deferred tax assets. Based upon available objective evidence, there has been sufficient uncertainty regarding our ability to realize deferred tax assets to warrant a full valuation allowance in our financial statements. As of December 31, 2012, we had approximately \$70 million in net operating loss carryforwards, which may be utilized to offset future taxable income.

Utilization of our net operating loss carryforwards may be subject to substantial annual limitation due to the ownership change limitations provided by the Internal Revenue Code of 1986, as amended and similar state provisions. Such an annual limitation could result in the expiration of the net operating loss carryforwards before utilization.

Liquidity and Capital Resources

Overview

We require cash to fund our operating expenses and working capital requirements, including outlays for capital expenditures and debt service. As of December 31, 2012, our principal sources of liquidity were cash and cash (including IDB restricted cash of \$131,000) equivalents totaling \$190,000 and current accounts receivable of \$36,000, as compared to \$236,000 of cash and cash equivalents and \$7,000 in accounts receivable as of December 31, 2011. As of December 31, 2012, we had drawn \$5.0 million on the IDB Credit Facility, discussed below under “Debt Financing.”. Deferred revenue at December 31, 2012 was \$88,000 as compared to \$32,000 at December 31, 2011.

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As of March 21, 2013, our principal sources of liquidity were cash and cash equivalents totaling approximately \$271,000 and \$57,000 of accounts receivable. As of March 21, 2013, we also have the ability to call up to approximately \$1.34 million of additional funding from our convertible noteholders. The Board of the Company is currently in discussion with the Noteholders' Representative to increase the convertible note facility by an additional \$5 million.

Cash Flows

During the year ended December 31, 2012, our working capital deficit decreased by approximately \$186,000 to \$7,460,000 from a working capital deficit of \$7,646,000 at December 31, 2011. As described more fully below, the working capital deficit at December 31, 2012 is primarily attributable to negative cash flows from operations, offset in part by net debt borrowings.

Cash Flows from Operating Activities

| | Years Ended December | | Year-Over-Year Change | |
|---------------------------------------|----------------------|--------------|-----------------------|---------|
| | 31, 2012 | 2011 | Dollars | Percent |
| Net cash used in operating activities | \$ 4,432,060 | \$ 4,603,845 | \$ (171,785) | (3.73)% |

Net cash used in operating activities decreased 4% to \$4.4 million in 2012 from \$4.6 million in 2011. The decrease is primarily attributable to significant non-cash expenses of \$130,000 included in Net Loss and a net increase in short term liabilities of \$41,000 during 2012.

Cash Flows from Investing Activities

| | Years Ended December | | Year-Over-Year Change | |
|---------------------------------------|----------------------|------------|-----------------------|---------|
| | 31, 2012 | 2011 | Dollars | Percent |
| Net cash used in investing activities | \$ 625,131 | \$ 226,633 | \$ 398,498 | 175.83% |

Net cash used in investing activities increased 176% to \$625,000 in 2012 from \$227,000 in 2011. This increase is attributable to the purchase of computer hardware of \$25,000, the capitalized costs for preparing and registering patent documentation, the purchase of a software license for \$75,000 and the capitalization of \$500,000 in software development costs during 2012 all of which are an increase of \$398,000 more than the same amounts in 2011.

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Cash Flows from Financing Activities

| | Years Ended December | | Year-Over-Year Change | |
|---|----------------------|--------------|-----------------------|---------|
| | 31, 2012 | 2011 | Dollars | Percent |
| Net cash provided by financing activities | \$ 4,950,510 | \$ 4,135,408 | \$ 815,102 | 19.71% |

Net cash provided by financing activities increased 20% to \$5.0 million in 2012 from \$4.1 million in 2011. This increase is primarily due to additional net proceeds from borrowing activities, namely additional loans from the Noteholders, as described below.

Debt Financing.

On December 6, 2010, the Company entered into (i) a \$6,500,000 Promissory Note, or the IDB Note, as borrower, and (ii) a Letter Agreement for a \$6,500,000 Term Loan Facility, IDB, as lender.

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The total of all amounts borrowed under the initial IDB Credit Facility had to be drawn by June 10, 2011. The Company borrowed \$5,000,000 during the initial term of the loan, which was originally due May 31, 2012. On May 31, 2012, the Company extended its IDB Credit Facility for an additional one-year period for the \$5,000,000 already outstanding, and the Company deposited \$250,000 in a restricted cash account held at IDB for future interest payments. The balance in the restricted account as of December 31, 2012 was \$131,103 due to the payment of interest as stipulated in the Credit Facility documents. All other terms remain the same.

Until February 7, 2013, Atlas was a beneficial owner of 40% of the common stock of the Company, and the holder of a majority of the aggregate outstanding principal amount, or the Requisite Percentage Holder, of the Notes under the Convertible Secured Subordinated Note Purchase Agreement, dated November 14, 2007, as amended, or the Note Purchase Agreement, between the Company and the convertible noteholders, under which the Company is entitled to elect to sell to the convertible noteholders, and the convertible noteholders are obligated to buy, Notes. On February 7, 2013, Mr. Avy Lugassy, a principal with Atlas, and the beneficial owner of 7,330,269 shares of common stock of the Company, which shares represent approximately 40% of the Company's outstanding voting securities, transferred such shares from Atlas to Grasford Investments Ltd., a British Virgin Islands company, which is owned and controlled by Mr. Lugassy. Atlas will remain the holder of a majority of the aggregate outstanding principal amount of the Company's Notes.

Sales of Notes to the convertible noteholders are subject to certain conditions, including the absence of events or conditions that could reasonably be expected to have a material adverse effect on the ability of the Company to perform its obligations under the Note Purchase Agreement.

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As of December 31, 2012, the Company had \$20.5 million aggregate principal amount of Notes due November 14, 2016 outstanding, after the \$200,000 reduction of such current outstanding debt on account of the sale-leaseback described in Item 8, Note 6 “Notes Payable” below. The Notes have been sold as follows:

| Note Buyer | Through the Year ended December | | Interest Rate | Restated Due Date |
|--------------------------------|---------------------------------|----------------------------|---------------|-------------------|
| | Date of Purchase | Amount of Convertible Note | | |
| Atlas Capital | November 14, 2007 | \$ 2,050,000 | 8 | % 11/14/2016 |
| Crystal Management | November 14, 2007 | \$ 500,000 | 8 | % 11/14/2016 |
| William Furr | November 14, 2007 | \$ 250,000 | 8 | % 11/14/2016 |
| Blueline Fund | November 14, 2007 | \$ 500,000 | 8 | % 11/14/2016 |
| Atlas Capital | August 12, 2008 | \$ 1,250,000 | 8 | % 11/14/2016 |
| Crystal Management | August 12, 2008 | \$ 250,000 | 8 | % 11/14/2016 |
| UBP, Union Bancaire Privee | November 21, 2008 | \$ 250,000 | 8 | % 11/14/2016 |
| HSBC Private Bank (Suisse), SA | November 21, 2008 | \$ 250,000 | 8 | % 11/14/2016 |
| Atlas Capital | January 6, 2009 | \$ 500,000 | 8 | % 11/14/2016 |
| Atlas Capital | February 24, 2009 | \$ 500,000 | 8 | % 11/14/2016 |
| Atlas Capital | April 3, 2009 | \$ 500,000 | 8 | % 11/14/2016 |
| Atlas Capital | June 2, 2009 | \$ 500,000 | 8 | % 11/14/2016 |
| Atlas Capital | July 16, 2009 | \$ 250,000 | 8 | % 11/14/2016 |
| Atlas Capital | August 26, 2009 | \$ 250,000 | 8 | % 11/14/2016 |
| Atlas Capital | September 8, 2009 | \$ 250,000 | 8 | % 11/14/2016 |
| Atlas Capital | October 5, 2009 | \$ 250,000 | 8 | % 11/14/2016 |
| UBP, Union Bancaire Privee | October 9, 2009 | \$ 250,000 | 8 | % 11/14/2016 |
| Atlas Capital | November 6, 2009 | \$ 500,000 | 8 | % 11/14/2016 |
| Atlas Capital | December 23, 2009 | \$ 750,000 | 8 | % 11/14/2016 |
| Atlas Capital | February 11, 2010 | \$ 500,000 | 8 | % 11/14/2016 |
| Atlas Capital | April 1, 2010 | \$ 350,000 | 8 | % 11/14/2016 |
| Atlas Capital | June 2, 2010 | \$ 600,000 | 8 | % 11/14/2016 |
| Atlas Capital | July 1, 2010 | \$ 250,000 | 8 | % 11/14/2016 |
| Atlas Capital | August 13, 2010 | \$ 100,000 | 8 | % 11/14/2016 |
| Atlas Capital | August 30, 2010 | \$ 200,000 | 8 | % 11/14/2016 |
| Atlas Capital | September 14, 2010 | \$ 300,000 | 8 | % 11/14/2016 |
| Atlas Capital | | \$ 300,000 | 8 | % 11/14/2016 |

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| | | | | |
|----------------------------|-----------------------|---------------|---|--------------|
| | September 30, 2010 | | | |
| | November 9, 2010 | \$ 300,000 | 8 | % 11/14/2016 |
| Atlas Capital | February 7, 2011 | \$ 250,000 | 8 | % 11/14/2016 |
| Atlas Capital | March 4, 2011 | \$ 325,000 | 8 | % 11/14/2016 |
| Atlas Capital | April 6, 2011 | \$ 400,000 | 8 | % 11/14/2016 |
| UBP, Union Bancaire Privee | May 4, 2011 | \$ 400,000 | 8 | % 11/14/2016 |
| | September 6, 2011 | \$ 500,000 | 8 | % 11/14/2016 |
| Atlas Capital | October 11, 2011 | \$ 300,000 | 8 | % 11/14/2016 |
| | November 7, 2011 | \$ 300,000 | 8 | % 11/14/2016 |
| Atlas Capital | December 14,2011 | \$ 500,000 | 8 | % 11/14/2016 |
| UBP, Union Bancaire Privee | January 5, 2012 | \$ 350,000 | 8 | % 11/14/2016 |
| Atlas Capital | February 10, 2012 | 350,000 | 8 | % 11/14/2016 |
| UBP, Union Bancaire Privee | March 9, 2012 | \$ 375,000 | 8 | % 11/14/2016 |
| Atlas Capital | April 2, 2012 | \$ 350,000 | 8 | % 11/14/2016 |
| UBP, Union Bancaire Privee | May 8, 2012 | \$ 300,000 | 8 | % 11/14/2016 |
| Atlas Capital | May 25, 2012 | \$ 200,000 | 8 | % 11/14/2016 |
| UBP, Union Bancaire Privee | June 13, 2012 | \$ 400,000 | 8 | % 11/14/2016 |
| UBP, Union Bancaire Privee | July 3, 2012 | \$ 450,000 | 8 | % 11/14/2016 |
| UBP, Union Bancaire Privee | August 8, 2012 | \$ 350,000 | 8 | % 11/14/2016 |
| | September 7, 2012 | \$ 500,000 | 8 | % 11/14/2016 |
| UBP, Union Bancaire Privee | October 1, 2012 | \$ 350,000 | 8 | % 11/14/2016 |
| | October 15, 2012 | \$ 200,000 | 8 | % 11/14/2016 |
| Atlas Capital | October 31, 2012 | \$ 100,000 | 8 | % 11/14/2016 |
| UBP, Union Bancaire Privee | November 14, 2012 | \$ 475,000 | 8 | % 11/14/2016 |
| UBP, Union Bancaire Privee | December 13, 2012 | \$ 275,000 | 8 | % 11/14/2016 |
| UBP, Union Bancaire Privee | September 4, 2009 | \$ (200,000) | | |
| Less – lease conversion | | | | |

The Company may sell up to \$23.3 million aggregate principal amount of Notes to new convertible noteholders or existing noteholders with an outside maturity date of November 14, 2016.

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On November 14, 2007, in an initial closing, the Company sold \$3.3 million aggregate principal amount of initial Notes due November 14, 2010. In addition, the noteholders committed to purchase on a pro rata basis up to \$5.2 million aggregate principal of convertible secured subordinated Notes in future closings upon approval and call by our Board of Directors. On August 12, 2008, we exercised our option to sell \$1.5 million aggregate principal of additional Notes due November 14, 2010 to existing noteholders, with substantially the same terms and conditions as the Notes sold in 2007. In connection with the sale of the additional Notes, the noteholders holding a majority of the aggregate principal amount of the convertible secured subordinated Notes then outstanding agreed to increase the aggregate principal amount of convertible secured subordinated Notes that they are committed to purchase from \$8.5 million to \$15.3 million.

On February 24, 2009, the maturity date definition for each of the Notes was changed from November 14, 2010 to the date upon which the note is due and payable, which is the earlier of (1) November 14, 2013, (2) a change of control, or (3) if an event of default occurs, the date upon which noteholders accelerate the indebtedness evidenced by the Notes. The formula for calculating the conversion price of the Notes was also amended such that the conversion price of each outstanding note and any additional note sold in the future would be the same and set at the lowest applicable conversion price, as described below.

On June 13, 2012, the Company entered into the Fifth Amendment to the Note Purchase Agreement, which extends the maturity date of the Notes from November 14, 2013 to November 14, 2016. The terms of sale and interest rate remain consistent with the Notes previously sold.

On January 7, 2013, the Company sold a Note to UBP, Union Bancaire Privee in the principal amount of \$375,000, on January 29, 2013, the Company sold a Note to UBP, Union Bancaire Privee in the principal amount of \$450,000, and on February 27, 2013, the Company sold a Note to UBP, Union Bancaire Privee in the amount of \$435,000, each due November 14, 2016, upon substantially the same terms and conditions as the previously issued Notes.

On the earlier of the maturity date of November 14, 2016 or a merger or acquisition or other transaction pursuant to which our existing stockholders hold less than 50% of the surviving entity, or the sale of all or substantially all of our assets, or similar transaction, or event of default, each noteholder in its sole discretion shall have the option to:

- convert the principal then outstanding on its Notes into shares of our common stock, or
- receive immediate repayment in cash of the Notes, including any accrued and unpaid interest.

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If a Noteholder elects to convert its Notes under these circumstances, the conversion price will be the lowest “applicable conversion price” determined for each Note. The “applicable conversion price” for each Note shall be calculated by multiplying 120% by the lowest of

the average of the high and low prices of the Company’s common stock on the OTCBB averaged over the five trading days prior to the closing date of the issuance of such Note,

if the Company’s common stock is not traded on the Over-The-Counter market, the closing price of the common stock reported on the Nasdaq National Market or the principal exchange on which the common stock is listed, averaged over the five trading days prior to the closing date of the issuance of such Note, or

the closing price of the Company’s common stock on the OTCBB, the Nasdaq National Market, or the principal exchange on which the common stock is listed, as applicable, on the trading day immediately preceding the date such Note is converted.

In each case as adjusted for stock splits, dividends or combinations, recapitalizations, or similar events.

We are obligated to pay interest on the Notes at an annualized rate of 8% payable in quarterly installments commencing three months after the purchase date of the Notes. We are not permitted to prepay the Notes without approval of the holders of at least a majority of the principal amount of the Notes then outstanding.

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Payment of the Notes will be automatically accelerated if we enter voluntary or involuntary bankruptcy or insolvency proceedings.

The Notes and the common stock into which they may be converted have not been registered under the Securities Act or the securities laws of any other jurisdiction. As a result, offers and sales of the Notes were made pursuant to Regulation D or in reliance on Section 4(2) of the Securities Act and only made to accredited investors. The Noteholders of the initial Notes include (i) The Blueline Fund, which originally recommended Philippe Pouponnot, one of our former directors, for appointment to the Board of Directors; (ii) Atlas, an affiliate that originally recommended Shlomo Elia, one of our current directors, for appointment to the Board of Directors; (iii) Crystal Management Ltd., which is owned by Doron Roethler, the former Chairman of our Board of Directors and former Interim Chief Executive Officer and who currently serves as the noteholders' bond representative. As of December 31, 2012, \$14.725 million of the Notes were owned by affiliates of the Company.

If we propose to file a registration statement to register any shares of our common stock under the Securities Act in connection with the public offering of such securities solely for cash, subject to certain limitations, we must give each noteholder who has converted its Notes into common stock the opportunity to include such shares of converted common stock in the registration. We have agreed to bear the expenses for any of these registrations, exclusive of any stock transfer taxes, underwriting discounts, and commissions.

No fees are payable in connection with the offering of Notes.

Going Concern

We have not yet achieved positive cash flows from operations, and our main sources of funds for our operations are the sale of securities in private placements, the sale of additional Notes, and a bank line of credit. We must continue to rely on these sources until we are able to generate sufficient cash from revenues to fund our operations. We believe that anticipated cash flows from operations, funds available from our existing line of credit (which expires May 2013, as described above), placement of a new line of credit and additional issuances of Notes, together with cash on hand, will provide sufficient funds to finance our operations at least for the next 2 to 3 months, depending on our ability to achieve strategic goals outlined in our annual operating budget approved by our Board of Directors. Changes in our operating plans, lower than anticipated sales, increased expenses, or other events may cause us to seek additional equity or debt financing in future periods. There can be no guarantee that financing will be available on acceptable terms or at all. Additional equity financing could be dilutive to the holders of our common stock, and additional debt financing, if available, could impose greater cash payment obligations and more covenants and operating restrictions. The distribution of the Class Action settlement shares will cause current shareholders to be further diluted due to the issuance of an additional 1,475,000 shares of common stock pursuant to the terms of the agreement.

Our independent registered public accounting firm has issued an explanatory paragraph in their report included in this Annual Report on Form 10-K for the year ended December 31, 2012 in which they express substantial doubt as to our ability to continue as a going concern. The financial statements do not include any adjustments relating to the recoverability and classification of recorded asset amounts or the amounts or classification of liabilities that might be necessary should we be unable to continue as a going concern. Our continuation as a going concern depends on our ability to generate sufficient cash flows to meet our obligations on a timely basis, to obtain additional financing that is currently required, and ultimately to attain profitable operations and positive cash flows. There can be no assurance that our efforts to raise capital or increase revenue will be successful. If our efforts are unsuccessful, we may have to cease operations and liquidate our business.

ITEM 7A. QUANTITATIVE AND QUALITATIVE DISCLOSURES ABOUT MARKET RISK

Not applicable.

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ITEM 8. FINANCIAL STATEMENTS AND SUPPLEMENTARY DATA

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REPORT OF INDEPENDENT REGISTERED PUBLIC ACCOUNTING FIRM

To the Board of Directors and
Stockholders of Smart Online, Inc.
Durham, North Carolina

We have audited the accompanying balance sheets of Smart Online, Inc. (the “Company”) as of December 31, 2012 and 2011, and the related statements of operations, stockholders’ deficit, and cash flows for each of the years in the two-year period ended December 31, 2012. The Company’s management is responsible for these financial statements. Our responsibility is to express an opinion on these financial statements based on our audits.

We conducted our audits in accordance with the standards of the Public Company Accounting Oversight Board of the United States of America. Those standards require that we plan and perform the audits to obtain reasonable assurance about whether the financial statements are free of material misstatement. The Company is not required to have, nor were we engaged to perform, an audit of its internal control over financial reporting. Our audits included consideration of internal control over financial reporting as a basis for designing audit procedures that are appropriate in the circumstances, but not for the purpose of expressing an opinion on the effectiveness of the Company’s internal control over financial reporting. Accordingly, we express no such opinion. An audit also includes examining, on a test basis, evidence supporting the amounts and disclosures in the financial statements, assessing the accounting principles used and significant estimates made by management, as well as evaluating the overall financial statement presentation. We believe that our audits provide a reasonable basis for our opinion.

In our opinion, the financial statements referred to above present fairly, in all material respects, the financial position of the Company as of December 31, 2012 and 2011, and the results of their operations and their cash flows for each of the years in the two-year period ended December 31, 2012 in conformity with accounting principles generally accepted in the United States of America.

The accompanying financial statements have been prepared assuming that the Company will continue as a going concern. As discussed in Note 1 to the financial statements, the Company has suffered recurring losses from operations and has a working capital deficiency as of December 31, 2012. These conditions raise substantial doubt about the Company’s ability to continue as a going concern. Management’s plans concerning these matters are described in Note 1 to the financial statements. The financial statements do not include any adjustments that might result from the outcome of this uncertainty.

/s/ CHERRY BEKAERT LLP

Raleigh, North Carolina
April 1, 2013

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BALANCE SHEETS

| | December 31, 2012 | December 31, 2011 |
|---|----------------------|----------------------|
| ASSETS | | |
| Current assets: | | |
| Cash and cash equivalents | \$ 58,458 | \$ 165,139 |
| Restricted cash | 131,103 | 70,445 |
| Accounts receivable, net | 36,050 | 6,630 |
| Prepaid expenses | 96,670 | 53,073 |
| Total current assets | 322,281 | 295,287 |
| Property and equipment, net | 164,941 | 164,657 |
| Capitalized software, net | 618,557 | 172,510 |
| Intangible assets, net | 130,057 | 117,685 |
| Other assets | 19,440 | 16,836 |
| TOTAL ASSETS | \$ 1,255,276 | \$ 766,975 |
| LIABILITIES AND STOCKHOLDERS' DEFICIT | | |
| Current liabilities: | | |
| Accounts payable | \$ 217,174 | \$ 580,850 |
| Notes payable | 5,041,741 | 5,037,815 |
| Deferred revenue | 87,946 | 31,658 |
| Settlement related financial instrument liability (See note 3) | 2,065,000 | 1,770,000 |
| Accrued liabilities | 370,340 | 520,967 |
| Total current liabilities | 7,782,201 | 7,941,290 |
| Long-term liabilities: | | |
| Notes payable – Related Party (See note 6) | 14,725,000 | 13,275,000 |
| Notes payable – Other | 5,907,318 | 2,350,075 |
| Deferred revenue | 1,028 | 1,505 |
| Total long-term liabilities | 20,633,346 | 15,626,580 |
| Total liabilities | 28,415,547 | 23,567,870 |
| Commitments and contingencies | | |
| Stockholders' deficit: | | |
| Preferred stock, \$0.001 par value, 5,000,000 shares authorized, no shares issued and outstanding at December 31, 2012 and December 31, 2011 | - | - |
| Common stock, \$0.001 par value, 45,000,000 shares authorized, 18,352,542 and 18,342,542 shares issued and outstanding at December 31, 2012 and December 31, 2011, respectively | 18,353 | 18,353 |
| Additional paid-in capital | 67,157,841 | 67,118,452 |
| Accumulated deficit | (94,336,465) | (89,937,700) |
| Total stockholders' deficit | (27,160,271) | (22,800,895) |
| TOTAL LIABILITIES AND STOCKHOLDERS' DEFICIT | \$ 1,255,276 | \$ 766,975 |

The accompanying notes are an integral part of these financial statements.

[Back to Table of Contents](#)SMART ONLINE, INC.
STATEMENTS OF OPERATIONS

| | Year Ended December 31, 2012 | Year Ended December 31, 2011 |
|---|------------------------------------|------------------------------------|
| REVENUES: | | |
| Subscription fees | \$ 260,752 | \$ 363,040 |
| Professional service fees | 50,122 | 1,067 |
| License fees | 93,833 | - |
| Hosting fees | 1,296 | 216 |
| Other revenue | 74,119 | 102,985 |
| Total revenues | 480,122 | 467,308 |
| COST OF REVENUES | 385,747 | 690,438 |
| GROSS PROFIT (LOSS) | 94,375 | (223,130) |
| OPERATING EXPENSES: | | |
| General and administrative | 1,330,214 | 1,093,215 |
| Sales and marketing | 866,221 | 564,053 |
| Research and development | 541,605 | 375,124 |
| (Gain) on legal settlements | (199,399) | (177,169) |
| Loss on disposal of assets, net | - | 5,585 |
| Total operating expenses | 2,538,641 | 1,860,808 |
| LOSS FROM OPERATIONS | (2,444,266) | (2,083,938) |
| OTHER (EXPENSE): | | |
| Interest expense, net | (1,659,499) | (1,308,372) |
| Change in market value of settlement related financial instrument (See note 3) | (295,000) | (147,500) |
| Total other expense | (1,954,499) | (1,455,872) |
| NET LOSS | \$ (4,398,765) | \$ (3,539,810) |
| NET LOSS PER COMMON SHARE: | | |
| Basic and fully diluted | \$ (0.24) | \$ (0.19) |
| WEIGHTED-AVERAGE NUMBER OF SHARES USED IN COMPUTING NET LOSS PER COMMON SHARE: | | |
| Basic and fully diluted | 18,352,542 | 18,352,542 |

The accompanying notes are an integral part of these financial statements.

[Back to Table of Contents](#)SMART ONLINE, INC.
STATEMENTS OF CASH FLOWS

| | Year Ended December 31, 2012 | Year Ended December 31, 2011 |
|---|------------------------------------|------------------------------------|
| CASH FLOWS FROM OPERATING ACTIVITIES: | | |
| Net loss | \$ (4,398,765) | \$ (3,539,810) |
| Adjustments to reconcile net loss to net cash used in operating activities: | | |
| Depreciation and amortization | 91,428 | 44,119 |
| Stock-based compensation | 39,389 | 47,894 |
| Loss on disposal of assets | - | 5,585 |
| Changes in assets and liabilities: | | |
| Accounts receivable | (26,420) | 2,301 |
| Notes receivable | (3,000) | - |
| Prepaid expenses | (43,596) | 111,619 |
| Other assets | (2,604) | (11,836) |
| Accounts payable | (288,675) | (45,909) |
| Deferred revenue | 55,810 | 10,597 |
| Accrued and other expenses | 144,373 | (1,228,405) |
| Net cash used in operating activities | (4,432,060) | (4,603,845) |
| CASH FLOWS FROM INVESTING ACTIVITIES: | | |
| Purchases of property and equipment | (24,989) | (11,438) |
| Patent development costs | (25,292) | (9,151) |
| Purchase of software license | (75,000) | (33,534) |
| Capitalized software | (499,850) | (172,510) |
| Net cash used in investing activities | (625,131) | (226,633) |
| CASH FLOWS FROM FINANCING ACTIVITIES: | | |
| Restricted cash placed at IDB Bank | (281,391) | - |
| Restricted cash used to pay IDB interest and fees | 220,733 | 179,553 |
| Proceeds from debt borrowings | 5,027,565 | 3,975,000 |
| Repayments of debt borrowings | (16,397) | (19,145) |
| Net cash provided by financing activities | 4,950,510 | 4,135,408 |
| NET INCREASE (DECREASE) IN CASH AND CASH EQUIVALENTS | (106,681) | (695,070) |
| CASH AND CASH EQUIVALENTS, BEGINNING OF YEAR | 165,139 | 860,209 |
| CASH AND CASH EQUIVALENTS, END OF YEAR | \$ 58,458 | \$ 165,139 |
| Supplemental disclosures of cash flow information: | | |
| Cash paid during the year for: | | |
| Interest | \$ 1,617,810 | \$ 1,271,286 |

The accompanying notes are an integral part of these financial statements.

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SMART ONLINE, INC.
 STATEMENTS OF STOCKHOLDERS' DEFICIT
 FOR THE YEARS ENDED DECEMBER 31, 2012 AND 2011

| | Common Stock | \$0.001 | Additional | Accumulated | Totals |
|-----------------------------|--------------|-----------|--------------------|-----------------|-----------------|
| | Shares | Par Value | Paid-In Capital | Deficit | |
| BALANCES, DECEMBER 31, 2010 | 18,342,542 | 18,343 | \$ 67,070,568 | \$ (86,397,890) | \$ (19,308,979) |
| Equity-based compensation | 10,000 | 10 | 47,884 | - | 47,894 |
| Net loss | - | - | - | (3,539,810) | (3,539,810) |
| BALANCES, DECEMBER 31, 2011 | 18,352,542 | 18,353 | \$ 67,118,452 | \$ (89,937,700) | \$ (22,800,895) |
| Equity-based compensation | - | - | 39,389 | - | 39,389 |
| Net loss | - | - | - | (4,398,765) | (4,398,765) |
| BALANCES, DECEMBER 31, 2012 | 18,352,542 | 18,353 | \$ 67,157,841 | \$ (94,336,465) | \$ (27,160,271) |

The accompanying notes are an integral part of these financial statements.

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NOTES TO FINANCIAL STATEMENTS
FOR THE YEARS ENDED DECEMBER 31, 2012 AND 2011

1. SUMMARY OF BUSINESS AND DESCRIPTION OF GOING CONCERN

Description of Business and Going Concern - Smart Online, Inc. (the "Company") was incorporated in the State of Delaware in 1993. The Company develops and markets software products and services tailored to mobile devices that are delivered via a Software-as-a-Service ("SaaS") model. The Company's principal products and services include:

- Mobile device applications used to provide specialized communications and e-commerce opportunities for businesses and not-for-profit organizations.
- SaaS applications for business management, web marketing, and e-commerce;
- Software business tools that assist customers in developing written content;
- Services that are designed to complement our product offerings and allow us to create custom business solutions that fit our end users' and channel partners' needs;
- Services that assist not-for-profit organizations in their fundraising efforts.

The accompanying financial statements have been prepared on a going concern basis, which contemplates the realization of assets and the satisfaction of liabilities in the normal course of business. During the years ended December 31, 2012 and 2011, the Company incurred net losses as well as negative cash flows, and at December 31, 2012 and 2011, had deficiencies in working capital. These factors indicate that the Company may be unable to continue as a going concern. The financial statements do not include any adjustments relating to the recoverability and classification of recorded asset amounts or the amounts or classification of liabilities that might be necessary should we be unable to continue as a going concern.

The financial statements do not include any adjustments relating to the recoverability and classification of recorded asset amounts or the amounts or classification of liabilities that might be necessary should the Company be unable to continue as a going concern. The Company's continuation as a going concern depends upon its ability to generate sufficient cash flows to meet its obligations on a timely basis, to obtain additional financing as may be required, and ultimately to attain profitable operations and positive cash flows. At December 31, 2012, the Company does have a commitment from its secured subordinated noteholders to purchase up to an additional \$2.8 million in convertible notes, of which \$1,260,000 was issued through March 21, 2013 (Note 6). The Company's future plans include the introduction of its new industry-standard platform, the development of additional new products and applications, and further enhancement of its existing small-business applications and tools.

2. SIGNIFICANT ACCOUNTING POLICIES

Fiscal Year - The Company's fiscal year ends December 31. References to fiscal 2012, for example, refer to the fiscal year ended December 31, 2012.

Use of Estimates - The preparation of financial statements in conformity with accounting principles generally accepted in the United States ("US GAAP") requires management to make estimates and assumptions in the Company's financial statements and notes thereto. Significant estimates and assumptions made by management include the determination of the provision for income taxes, the fair market value of stock awards issued, the period over which revenue is generated and the determination of allowances on our deferred tax assets. Actual results could differ materially from those estimates.

Fair Value of Financial Instruments - US GAAP requires disclosures of fair value information about financial instruments, whether or not recognized in the balance sheet, for which it is practicable to estimate that value. Due to

the short period of time to maturity, the carrying amounts of cash equivalents, accounts receivable, accounts payable, accrued liabilities, and notes payable reported in the financial statements approximate the fair value.

Cash and Cash Equivalents - All highly liquid investments with an original maturity of three months or less are considered to be cash equivalents.

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Concentration of Credit Risk - Financial instruments that potentially subject the Company to concentrations of credit risk consist primarily of cash and accounts receivable. The Company places its cash and cash equivalents on deposit with financial institutions in the United States. The Federal Deposit Insurance Corporation (FDIC) covers \$250,000 for substantially all depository accounts and temporarily provides unlimited coverage through December 31, 2013 qualifying and participating non-interest bearing transaction accounts. The Company from time to time may have amounts on deposit in excess of the insured limits. As of December 31, 2012, the Company did not exceed these insured amounts. See Note 10, “Major Customers and Concentration of Credit Risk,” for further discussion of risk within accounts receivable.

Allowance for Doubtful Accounts - The Company maintains an allowance for doubtful accounts for estimated losses resulting from the inability, failure, or refusal of its customers to make required payments. The need for an allowance for doubtful accounts is evaluated based on specifically identified amounts that management believes to be potentially uncollectible. If actual collections experience changes, revisions to the allowance may be required.

Prepaid Expenses - Prepaid expenses consist primarily of advance payments to registries for domain name registrations, and miscellaneous payments made in advance of the period to which they relate. Prepaid expenses are amortized to expense on a straight-line basis over the period covered by the expenses. In the case of prepaid registry fees, the amortization period is consistent with the revenue recognition of the related domain name registration.

Property and Equipment In 2009 we sold our computer hardware, furniture and fixtures and office equipment (“Personal Property”) to our noteholders in exchange for a reduction in the outstanding note balances of \$200,000. The Personal Property and equipment was then leased back from the noteholders under a ten (10) year lease. The leased assets are capitalized and depreciated. Personal Property and equipment are stated at the cost, as established under the lease and are depreciated over the term of the lease using the straight-line method. We continue to own and depreciate leasehold improvements that are stated at cost and depreciated over the term of the office lease as follows:

| | |
|------------------------|--|
| Computer hardware | 10 years |
| Computer software | 10 years |
| Furniture and fixtures | 10 years |
| Office equipment | 10 years |
| Leasehold improvements | Shorter of the estimated useful life or the lease term |

Intangible Assets and Goodwill - Intangible assets consist of the fee paid for the perpetual license for critical software and costs associated with our patent filings. The Company also owns several copyrights and trademarks related to products, names, and logos used throughout its non-acquired product lines. Management has reviewed the value of each asset and fair values are reflected in our financial statements as of December 31, 2012.

Impairment of Long-Lived Assets - The Company evaluates the recoverability of its long-lived assets in accordance with US GAAP. Management tests for the impairment of goodwill and other indefinite lived assets annually. Management evaluates other long-lived assets whenever events and circumstances indicate that the value may be impaired. As of December 31, 2012, we reviewed all items included in the category of capitalized software on the basis of actual cost compared to prospective future cash flow generated from future sales.

In addition to the recoverability assessment, the Company routinely reviews the remaining estimated useful lives of its long-lived assets. Any reduction in the useful-life assumption will result in increased depreciation and amortization expense in the period when such determinations are made, as well as in subsequent periods.

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Revenue Recognition – We derive revenue primarily from subscription fees charged to customers accessing our SaaS applications; professional service fees, consisting primarily of consulting; the perpetual or term licensing of software platforms or applications; and hosting and maintenance services. These arrangements may include delivery in multiple-element arrangements if the customer purchases a combination of products and/or services. We license, sell, lease, or otherwise market computer software that is more than incidental to the underlying customer arrangement

In accordance with Financial Accounting Standard Board (“FASB”) and Securities and Exchange Commission (“SEC”) Staff Accounting guidance on revenue recognition the Company considers revenue earned and realizable when: (a) persuasive evidence of the sales arrangement exists, (b) the arrangement fee is fixed or determinable, (c) service delivery or performance has occurred, (d) customer acceptance has been received, if contractually required, and (e) collectability of the arrangement fee is probable. The Company typically uses signed contractual agreements as persuasive evidence of a sales arrangement. We apply the provisions of the relevant FASB accounting pronouncements when making estimates or assumptions related to transactions involving the license of software where the software deliverables are considered more than inconsequential to the other elements in the arrangement. For contracts that contain multiple deliverables, we analyze the revenue arrangements when making estimates or assumptions in accordance with the appropriate authoritative guidance, which provides criteria governing how to determine whether goods or services that are delivered separately in a bundled sales arrangement should be considered as separate units of accounting for the purpose of revenue recognition. Deliverables are accounted for separately if they meet all of the following criteria: (a) the delivered item has value to the customer on a stand-alone basis; (b) there is objective and reliable evidence of the fair value of the undelivered items; and (c) if the arrangement includes a general right of return relative to the delivered items, the delivery or performance of the undelivered items is probable and substantially controlled by the Company

If at the inception of an arrangement the fee is not fixed or determinable, we defer revenue until the arrangement fee becomes due and payable. If we determine collectability is not probable, we defer revenue until we receive payment or collection becomes probable, whichever is earlier. The determination of whether fees are collectible requires judgment of our management, and the amount and timing of revenue recognition may change if different assessments are made.

We account for consulting, website design fees and application development services separately from the license of associated software platforms when these services have value to the customer and there is objective and reliable evidence of fair value of each deliverable. When accounted for separately, we recognize revenue as the services are rendered for time and material contracts, and when milestones are achieved and accepted by the customer for fixed price or long-term contracts. The majority of our consulting service contracts are on a time and material basis, and we typically bill our customers monthly based upon standard professional service rates.

Application development services are typically fixed price and of a longer term. As such, we account for them as long-term construction contracts that require us to recognize revenue based on estimates involving total costs to complete and the stage of completion. Our assumptions and estimates made to determine the total costs and stage of completion may affect the timing of revenue recognition, with changes in estimates of progress to completion and costs to complete accounted for as cumulative catch-up adjustments. If the criteria for revenue recognition on construction-type contracts are not met, we capitalize the associated costs of such projects and include them in costs in excess of billings on the balance sheet until such time that we are permitted to recognize revenue.

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Subscription fees primarily consist of sales of subscriptions to end users. We make subscription sales either on a subscription or on a “for fee” basis. Subscriptions are generally payable on a monthly basis. We typically have a revenue-share arrangement with these marketing partners in order to encourage them to market our products and services to their customers. Subscriptions are generally payable on a monthly basis and are typically paid via credit card of the individual end user. We accrue any payments received in advance of the subscription period as deferred revenue and amortize them over the subscription period. In accordance with our policy to periodically review our accounting policies we determined that certain contracts require the reporting of subscription revenue on a gross basis and others on a net basis according to US GAAP. On that basis, we continue to report subscription revenue from certain contracts on a gross basis and others on a net basis.

Because our customers generally do not have the contractual right to take possession of the software we license or market at any time, we recognize revenue on hosting and maintenance fees as we provide the services in accordance with US GAAP.

Deferred Revenue - Deferred revenue consists of billings or payments received in advance of revenue recognition, and it is recognized as the revenue recognition criteria are met. Deferred revenue also includes certain professional services fees and licensing revenues where all the revenue recognition criteria described above were not met. Deferred revenue that will be recognized over the succeeding 12-month period is recorded as current and the remaining portion is recorded as noncurrent.

Cost of Revenues - Cost of revenues primarily is composed of salaries associated with maintaining and supporting customers, the cost of domain name and e-mail registrations, and the cost of external facilities where the Company’s and its customers’ customized applications are hosted.

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Software Development Costs - The Company capitalizes certain costs of software developed in accordance with US GAAP, which requires capitalization of certain software development costs subsequent to the establishment of technological feasibility, with costs incurred prior to this time expensed as research and development. Technological feasibility is established when all planning, designing, coding, and testing activities that are necessary to establish that the product can be produced to meet its design specifications have been completed. The Company's policy provides for the capitalization of certain outside contractors' fees and payroll and payroll-related costs for employees who are directly associated with the development of the Company's software. Capitalized costs are ratably amortized based on the greater of the revenue method or the straight-line method over the estimated useful life of the software, generally seven years. Management evaluates the recoverability of its capitalized software at the earlier of annually in the fourth quarter or whenever events or changes in circumstances indicate that, the carrying amount of such assets may not be recoverable by comparing the amount capitalized to the estimated net realizable value of the software. If such evaluations indicate that the unamortized software development costs exceed the net realizable value, the Company writes down the carrying cost to net realizable value.

Historically, the Company had not developed detailed design plans for its SaaS applications, and the costs incurred between the completion of a working model of these applications and the point at which the products were ready for general release had been insignificant. These factors, combined with the historically low revenue generated by the sale of the applications that do not support the net realizable value of any capitalized costs, resulted in the continued expensing of underlying costs as research and development.

The Company began capitalizing the development of the costs associated with the Smart On™ Mobile platform on October 1, 2011. Smart On™ Mobile was rebranded as MobileSmith™ in the first quarter of 2013. The Company demonstrated technological feasibility through the presentation of its working model of the software product. During the three-month period ending December 31, 2011, the company capitalized \$172,510 of costs incurred to continue the development of its platform. The Company will continue to capitalize costs associated with the further development of additional app blocks and improvements to its platform. We officially released the product platform on February 28, 2012 and began amortizing the capitalized costs at that date on a straight-line basis over a seven-year period.

US GAAP establishes accounting and reporting standards for research and development. Costs incurred to search for new revenue producing products or services, to significantly improve an existing product, and to formulate design plans in an effort to establish technological feasibility are expensed in the period they are incurred.

Advertising Costs The Company expenses all advertising costs as they are incurred. The amounts charged to sales and marketing expense during 2012 and 2011 were \$98,766 and \$53,509, respectively.

Stock-Based Compensation The Company follows US GAAP for the recognition of stock based compensation. Total stock-based compensation expense recognized was \$39,389 and \$47,894 for the years ended December 31, 2012 and 2011, respectively.

In computing the impact of stock-based compensation expense, the fair value of each award is estimated on the date of grant based on the Black-Scholes option-pricing model utilizing certain assumptions for a risk-free interest rate, volatility, and expected remaining lives of the awards. The assumptions used in calculating the fair value of share-based payment awards represent management's best estimates, but these estimates involve inherent uncertainties and the application of management's judgment. As a result, in future grants, if factors change and the Company uses different assumptions, the Company's stock-based compensation expense could be materially different. In addition, the Company is required to estimate the expected forfeiture rate and only recognize expense for those shares expected to vest. In estimating the Company's forfeiture rate, the Company analyzed its historical forfeiture rate, the remaining lives of unvested options, and the amount of vested options as a percentage of total options outstanding. If the

Company's actual forfeiture rate is materially different from its estimate, or if the Company reevaluates the forfeiture rate in the future, the stock-based compensation expense could be significantly different from what the Company has recorded in the current period.

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The fair value of option grants under the Company's equity compensation plan during the years ended December 31, 2012 and 2011 were estimated using the following weighted average assumptions:

| | Year Ended December 31, | |
|-------------------------|-------------------------|--------|
| | 2012 | 2011 |
| Dividend yield | 0.0% | 0.0% |
| Expected volatility | 84.62% | 73.27% |
| Risk-free interest rate | 1.30% | 2.04% |
| Expected lives (years) | 4.0 | 4.0 |

Dividend yield – The Company has never declared or paid dividends on its common stock and does not anticipate paying dividends in the foreseeable future.

Expected volatility – Volatility is a measure of the amount by which a financial variable such as share price has fluctuated (historical volatility) or is expected to fluctuate (expected volatility). Expected volatility is partially based on the historical volatility of the Company's common stock since the end of the prior fiscal year as well as management's expectations for future volatility.

Risk free interest rate – The risk-free interest rate is based on the published yield available on U.S. Treasury issues with an equivalent term remaining equal to the expected life of the option.

Expected lives – The expected lives of the options represent the estimated period of time until exercise or forfeiture and are based on historical experience of similar awards.

Net Loss Per Share - Basic net loss per share is computed by dividing net loss by the weighted average number of common shares outstanding during the periods. Diluted net loss per share is computed using the weighted average number of common and dilutive common equivalent shares outstanding during the periods. Common equivalent shares consist of convertible notes, stock options, and warrants that are computed using the treasury stock method. Shares issuable upon the exercise of stock options, totaling 450,900 and 301,900 shares on December 31, 2012 and 2011, respectively, were excluded from the calculation of common equivalent shares, as the impact was anti-dilutive.

Recently Issued Accounting Pronouncements - No new significant accounting policies were adopted during 2012. There have not been any recently issued pronouncements effective after 2012 that we believe will have a material impact.

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Segment reporting

In accordance with US GAAP, the Company has determined that it has a single reporting segment and operating unit structure, specifically the software products and services targeted to small businesses that are delivered via the SaaS model.

Fair Value Measurement

Fair value is defined as the price that would be received to sell an asset or paid to transfer a liability (an exit price) in the principal or most advantageous market for the asset or liability in an orderly transaction between market participants on the measurement date. The value hierarchy prescribed by the accounting literature contains three levels as follows:

Level 1 – Quoted prices in active markets for identical assets or liabilities.

Level 2 – Observable inputs other than Level 1 prices such as quoted prices for similar assets or liabilities; quoted prices in markets that are not active; or other inputs that are observable or can be corroborated by observable market data for substantially the full term of the assets or liabilities.

Level 3 – Unobservable inputs that are supported by little or no market activity and that are significant to the fair value of the assets or liabilities. Level 3 assets and liabilities include financial instruments whose value is determined using pricing models, discounted cash flow methodologies, or similar techniques, as well as instruments for which the determination of fair value requires significant management judgment or estimations.

The Company reviews property, equipment and intangible asset impairment whenever events or changes in circumstances indicate the carrying amount of an asset may not be recoverable. During 2012 and 2011, there was no impairment of intangible assets. (See Note 5 “Intangible Assets”)

3. BALANCE SHEET ACCOUNTS

Accounts Receivable

| | December 31 | |
|---------------------------------|-------------|------------|
| | 2012 | 2011 |
| Accounts receivable | \$ 36,050 | \$ 682,019 |
| Allowance for doubtful accounts | - | (675,389) |
| | \$ 36,050 | \$ 6,630 |

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Settlement Related Financial Instrument Liability

The Company generally does not use derivative instruments to hedge exposures to cash-flow risks or market-risks that may affect the fair values of its financial instruments. However, in connection with the Company's Class Action lawsuit settlement approved by the United States District Court for the Middle District of North Carolina (the "District Court") on July 1, 2011 (the "Class Action") (see Note 7, "Commitments and Contingencies – Legal Proceedings"), we are required to issue 1,475,000 shares of our common stock to the Class Action class. Through July 1, 2011, our liability related to these shares was accounted for as an accrued liability on our balance sheet and changes in the value of the shares were generally not reflected on our statements of operations, absent certain significant events, such as the approval of the settlement. Now that the Class Action has been settled, because we have not yet issued the shares, the liability is now accounted for as a financial instrument liability on our balance sheet and, until the shares are issued, changes in their value will be reflected on our statements of operations as losses or gains, as applicable. The number of shares to be issued will not change, and these losses or gains are not cash items that will impact our income or loss from operations.

The following tabular presentation reflects the components of derivative assets and liabilities as of December 31, 2012 and December 31, 2011:

| | December 31, 2012 | December 31, 2011 |
|---|-------------------------|-------------------------|
| Shares into which financial instrument liability can be settled: | | |
| Unrestricted shares of common stock, when issued | 1,475,000 | 1,475,000 |
| Settlement related Financial Instrument liability at fair value: | | |
| Fair value of unrestricted shares of common stock (Level 1 measurement) | \$ 2,065,000 | \$ 1,770,000 |

The following tabular presentation reflects the (loss) in the fair value of financial instruments for the twelve-month periods ended December 31, 2012 and 2011:

| | Year ended December 31, 2012 | Year ended December 31, 2011 |
|---|------------------------------------|------------------------------------|
| Change in market value of settlement related financial instruments in the accompanying statement of operations is related to the Class Action settlement approved by the District Court on July 1, 2011 | | |
| Unrestricted shares of common stock | \$ (295,000) | \$ (147,500) |

Accrued Liabilities

| | Year ended December 31, 2012 | Year ended December 31, 2011 |
|---|------------------------------------|------------------------------------|
| Accrued liability - development of the Company's custom accounting application | \$ - | \$ 75,436 |
| Legal reserves for settlement of legal fees on behalf of former officers and employees, Michael Nouri and Eric Reza Nouri | 67,227 | 217,227 |
| Estimated Class Action settlement costs | | |
| Interest due on Convertible Notes | 221,404 | 179,569 |

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| | | |
|-------------------------|------------|------------|
| Accrued financing costs | 50,000 | - |
| Accrued Payroll | 22,985 | - |
| Other accrued items | 8,724 | 48,735 |
| | \$ 370,340 | \$ 520,967 |

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Deferred Revenue

Deferred revenue is comprised of the following items:

- Subscription fees – Short-term and long-term portions of cash received related to one- or two-year subscriptions for domain names and/or e-mail accounts.
- Professional service fees – Customers purchased licenses and paid professional service fees during 2012 and 2011 to develop a customized mobile application. The applications were in process at December 31, 2011 and not delivered. This deferred revenue represents the difference between earned fees and professional service fees that were recognized as professional service fees revenue in 2012 and 2011.

The components of deferred revenue for the periods indicated were as follows:

| | December 31, 2012 | December 31, 2011 |
|---------------------------|----------------------|----------------------|
| Subscription fees | \$ 88,974 | \$ 13,326 |
| Professional service fees | - | 19,837 |
| Totals | \$ 88,974 | \$ 33,163 |
| Current portion | \$ 87,946 | \$ 31,658 |
| Non-current portion | 1,028 | 1,505 |
| Totals | \$ 88,974 | \$ 33,163 |

4. PROPERTY AND EQUIPMENT AND CAPITALIZED SOFTWARE

Property and equipment consists of the following:

| | December 31, 2012 | December 31, 2011 |
|-------------------------------|----------------------|----------------------|
| Computer hardware | \$ 170,278 | \$ 151,450 |
| Computer software | 45,986 | 40,967 |
| Furniture and fixtures | 88,946 | 88,946 |
| Office equipment | 15,360 | 14,218 |
| Leasehold improvements | 53,279 | 53,279 |
| | 373,849 | 348,860 |
| Less accumulated depreciation | (208,908) | (184,203) |
| Property and equipment, net | \$ 164,941 | \$ 164,657 |

Capitalized software consists of the following:

| | December 31, 2012 | December 31, 2011 |
|-------------------------------|----------------------|----------------------|
| Capitalized software | \$ 672,359 | \$ 172,510 |
| Less accumulated amortization | (53,802) | - |

| | | | | |
|---------------------------|----|---------|----|---------|
| Capitalized software, net | \$ | 618,557 | \$ | 172,510 |
|---------------------------|----|---------|----|---------|

Depreciation and amortization expense for the years ended December 31, 2012 and 2011 was \$91,428 and \$44,119, respectively.

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The Company began capitalizing the development of the costs associated with the MobileSmith™ platform on October 1, 2011. The Company demonstrated technological feasibility through the presentation of its working model of the software product. During the three-month period ending December 31, 2011, the Company capitalized \$172,510 of costs incurred to continue the development of its platform. The Company will continue to capitalize costs associated with the further development of additional app blocks for its platform. The Company officially released the product platform on February 28, 2012 and began amortizing the capitalized costs at that date on a straight-line basis over a seven-year period.

5. INTANGIBLE ASSETS

The following table summarizes information about intangible assets at December 31, 2012:

| Asset Category | Value Assigned | Weighted Average Amortization Period (in Years) | Impairments | Accumulated Amortization | Carrying Value (Net of Impairments) |
|--|----------------|---|-------------|--------------------------|-------------------------------------|
| Acquired license and costs | 108,534 | 7 | - | 12,920 | 95,614 |
| Patent development and application costs | 34,443 | 20 | - | - | 34,443 |
| Totals | \$142,977 | | \$- | \$12,920 | \$130,057 |

The following table summarizes information about intangible assets at December 31, 2011:

| Asset Category | Value Assigned | Weighted Average Amortization Period (in Years) | Impairments | Accumulated Amortization | Carrying Value (Net of Impairments) |
|--|----------------|---|-------------|--------------------------|-------------------------------------|
| Acquired license and costs | \$108,534 | 7 | \$- | \$- | \$108,534 |
| Patent development and application costs | 9,151 | 20 | - | - | 9,151 |
| Totals | \$117,685 | | \$- | \$- | \$117,685 |

In December 2011, the Company acquired a perpetual software license for \$100,000 plus associated legal fees. The intellectual property acquired enabled the Company to reduce the cost to bring new products to market.

For the years ended December 31, 2012 and 2011, the aggregate amortization expense on the above intangibles was approximately \$12,920 and \$0, respectively. The aggregate amortization expense for the years ending December 31, 2013 through 2017 is expected to be \$26,000 for each respective year.

6. NOTES PAYABLE

As of December 31, 2012, the Company had notes payable totaling \$25,674,059. The detail of these notes is as follows:

| Note Description | Short-Term Portion | Long-Term Portion | Total | Maturity | Rate |
|------------------|--------------------|-------------------|-------|----------|------|
|------------------|--------------------|-------------------|-------|----------|------|

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| | | | | | | |
|------------------------|--------------|---------------|---------------|-----------|-----|---|
| IDB Bank | \$ 5,000,000 | \$ - | 5,000,000 | May 2013 | 4 | % |
| Insurance premium note | 23,987 | - | 23,987 | June 2013 | 6.9 | % |
| | | | | August | | |
| Various capital leases | 17,754 | 132,318 | 150,072 | 2019 | 8.0 | % |
| Convertible notes | - | 20,500,000 | 20,500,000 | Nov 2016 | 8.0 | % |
| Totals | \$ 5,041,741 | \$ 20,632,318 | \$ 25,674,059 | | | |

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As of December 31, 2011, the Company had notes payable totaling \$20,662,890. The detail of these notes is as follows:

| Note Description | Short-Term Portion | Long-Term Portion | Total | Maturity | Rate |
|------------------------|--------------------|-------------------|---------------|----------|-----------|
| IDB Bank | \$ 5,000,000 | \$ - | \$ 5,000,000 | May 2012 | 4% |
| Insurance premium note | 21,421 | - | 21,421 | Jun 2012 | 6.1% |
| Various capital leases | 16,394 | 150,075 | 166,469 | Various | 8.0-18.9% |
| Convertible notes | - | 15,475,000 | 15,475,000 | Nov 2016 | 8.0% |
| Totals | \$ 5,037,815 | \$ 15,625,075 | \$ 20,662,890 | | |

Convertible Notes

On November 14, 2007, in an initial closing, the Company sold \$3.3 million aggregate principal amount of initial convertible secured subordinated notes due November 14, 2010 (the "Notes"). In addition, the noteholders committed to purchase on a pro rata basis up to \$5.2 million aggregate principal of convertible secured subordinated Notes in future closings upon approval and call by our Board of Directors. On August 12, 2008, we exercised our option to sell \$1.5 million aggregate principal of additional Notes due November 14, 2010 to existing noteholders, with substantially the same terms and conditions as the Notes sold in 2007. In connection with the sale of the additional Notes, the noteholders holding a majority of the aggregate principal amount of the convertible secured subordinated Notes then outstanding agreed to increase the aggregate principal amount of convertible secured subordinated Notes that they are committed to purchase from \$8.5 million to \$15.3 million.

| As of December 31, 2012 | | | | |
|--------------------------------|-------------------|----------------------------|---------------|-------------------|
| Note Buyer | Date of Purchase | Amount of Convertible Note | Interest Rate | Restated Due Date |
| Atlas Capital | November 14, 2007 | \$ 2,050,000 | 8 % | 11/14/2016 |
| Crystal Management | November 14, 2007 | \$ 500,000 | 8 % | 11/14/2016 |
| William Furr | November 14, 2007 | \$ 250,000 | 8 % | 11/14/2016 |
| Blueline Fund | November 14, 2007 | \$ 500,000 | 8 % | 11/14/2016 |
| Atlas Capital | August 12, 2008 | \$ 1,250,000 | 8 % | 11/14/2016 |
| Crystal Management | August 12, 2008 | \$ 250,000 | 8 % | 11/14/2016 |
| UBP, Union Bancaire Privee | November 21, 2008 | \$ 250,000 | 8 % | 11/14/2016 |
| HSBC Private Bank (Suisse), SA | November 21, 2008 | \$ 250,000 | 8 % | 11/14/2016 |
| Atlas Capital | January 6, 2009 | \$ 500,000 | 8 % | 11/14/2016 |
| Atlas Capital | February 24, 2009 | \$ 500,000 | 8 % | 11/14/2016 |
| Atlas Capital | April 3, 2009 | \$ 500,000 | 8 % | 11/14/2016 |
| Atlas Capital | June 2, 2009 | \$ 500,000 | 8 % | 11/14/2016 |
| Atlas Capital | July 16, 2009 | \$ 250,000 | 8 % | 11/14/2016 |

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| | | | | |
|----------------------------|--------------------|------------|---|--------------|
| Atlas Capital | August 26, 2009 | \$ 250,000 | 8 | % 11/14/2016 |
| Atlas Capital | September 8, 2009 | \$ 250,000 | 8 | % 11/14/2016 |
| Atlas Capital | October 5, 2009 | \$ 250,000 | 8 | % 11/14/2016 |
| UBP, Union Bancaire Privee | October 9, 2009 | \$ 250,000 | 8 | % 11/14/2016 |
| Atlas Capital | November 6, 2009 | \$ 500,000 | 8 | % 11/14/2016 |
| Atlas Capital | December 23, 2009 | \$ 750,000 | 8 | % 11/14/2016 |
| Atlas Capital | February 11, 2010 | \$ 500,000 | 8 | % 11/14/2016 |
| Atlas Capital | April 1, 2010 | \$ 350,000 | 8 | % 11/14/2016 |
| Atlas Capital | June 2, 2010 | \$ 600,000 | 8 | % 11/14/2016 |
| Atlas Capital | July 1, 2010 | \$ 250,000 | 8 | % 11/14/2016 |
| Atlas Capital | August 13, 2010 | \$ 100,000 | 8 | % 11/14/2016 |
| Atlas Capital | August 30, 2010 | \$ 200,000 | 8 | % 11/14/2016 |
| Atlas Capital | September 14, 2010 | \$ 300,000 | 8 | % 11/14/2016 |
| Atlas Capital | September 30, 2010 | \$ 300,000 | 8 | % 11/14/2016 |
| Atlas Capital | November 9, 2010 | \$ 300,000 | 8 | % 11/14/2016 |
| Atlas Capital | February 7, 2011 | \$ 250,000 | 8 | % 11/14/2016 |
| Atlas Capital | March 4, 2011 | \$ 325,000 | 8 | % 11/14/2016 |
| Atlas Capital | April 6, 2011 | \$ 400,000 | 8 | % 11/14/2016 |
| UBP, Union Bancaire Privee | May 4, 2011 | \$ 400,000 | 8 | % 11/14/2016 |
| Atlas Capital | September 6, 2011 | \$ 500,000 | 8 | % 11/14/2016 |
| Atlas Capital | October 11, 2011 | \$ 300,000 | 8 | % 11/14/2016 |
| Atlas Capital | November 7, 2011 | \$ 300,000 | 8 | % 11/14/2016 |
| UBP, Union Bancaire Privee | December 14, 2011 | \$ 500,000 | 8 | % 11/14/2016 |
| Atlas Capital | January 5, 2012 | \$ 350,000 | 8 | % 11/14/2016 |
| Atlas Capital | February 10, 2012 | 350,000 | 8 | % 11/14/2016 |
| UBP, Union Bancaire Privee | March 9, 2012 | \$ 375,000 | 8 | % 11/14/2016 |
| Atlas Capital | April 2, 2012 | \$ 350,000 | 8 | % 11/14/2016 |
| UBP, Union Bancaire Privee | May 8, 2012 | \$ 300,000 | 8 | % 11/14/2016 |
| Atlas Capital | May 25, 2012 | \$ 200,000 | 8 | % 11/14/2016 |
| UBP, Union Bancaire Privee | June 13, 2012 | \$ 400,000 | 8 | % 11/14/2016 |
| UBP, Union Bancaire Privee | July 3, 2012 | \$ 450,000 | 8 | % 11/14/2016 |
| UBP, Union Bancaire Privee | August 8, 2012 | \$ 350,000 | 8 | % 11/14/2016 |
| UBP, Union Bancaire Privee | September 7, 2012 | \$ 500,000 | 8 | % 11/14/2016 |
| UBP, Union Bancaire Privee | October 1, 2012 | \$ 350,000 | 8 | % 11/14/2016 |
| Atlas Capital | October 15, 2012 | \$ 200,000 | 8 | % 11/14/2016 |
| UBP, Union Bancaire Privee | October 31, 2012 | \$ 100,000 | 8 | % 11/14/2016 |

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| | | | | |
|----------------------------|----------------------|---------------|---|--------------|
| UBP, Union Bancaire Privee | November 14, 2012 | \$ 475,000 | 8 | % 11/14/2016 |
| UBP, Union Bancaire Privee | December 13, 2012 | \$ 275,000 | 8 | % 11/14/2016 |
| Less – lease conversion | September 4, 2009 | \$ (200,000) | | |
| | | 20,500,000 | | |

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On February 24, 2009, the maturity date definition for each of the Notes was changed from November 14, 2010 to the date upon which the note is due and payable, which was the earlier of (1) November 14, 2013, (2) a change of control, or (3) if an event of default occurs, the date upon which noteholders accelerate the indebtedness evidenced by the Notes. The formula for calculating the conversion price of the Notes was also amended such that the conversion price of each outstanding note and any additional note sold in the future would be the same and set at the lowest applicable conversion price, as described below.

On September 4, 2009, the Company entered into a sale transaction whereby it sold its computer equipment, furniture, fixtures and certain personal property located at its principal executive offices in Durham, North Carolina (collectively, the "Equipment") on an "as-is, where-is" basis to the holders of the Company's Notes, on a ratable basis in proportion to their respective holdings of Notes, for \$200,000 ("Purchase Price"). The Purchase Price was paid through a \$200,000 reduction, on a ratable basis, in the outstanding aggregate principal amount of the Notes, which principal amount was \$7.8 million immediately before giving effect to this sale. The Purchase Price represented the fair market value of the Equipment based on an independent appraisal of the Equipment by Dynamic Office Services and Coastal Computers, which are not affiliated with the Company.

The foregoing Equipment served as a portion of the collateral securing the Company's obligations under the Notes. The Noteholders and their collateral agent consented to the partial release of collateral consisting of the Equipment in order to effectuate the sale.

On March 5, 2010, the Company and the holder of a majority of the aggregate outstanding principal amount of Notes, among other noteholders extended the original maturity date of the Notes from November 14, 2010 to November 14, 2013, and amended the Note Purchase Agreement to reflect this extension, as reported on the Current Report on Form 8-K filed by the Company on March 10, 2010.

On June 13, 2012, the Company entered into the Fifth Amendment to the Note Purchase Agreement, which extends the maturity date of the Notes from November 14, 2013 to November 14, 2016. The terms of sale and interest rate remain consistent with the Notes previously sold.

On the earlier of the maturity date of November 14, 2016 or a merger or acquisition or other transaction pursuant to which our existing stockholders hold less than 50% of the surviving entity, or the sale of all or substantially all of our assets, or similar transaction, or event of default, each noteholder in its sole discretion shall have the option to:

convert the principal then outstanding on its Notes into shares of our common stock, or

receive immediate repayment in cash of the Notes, including any accrued and unpaid interest.

If a noteholder elects to convert its Notes under these circumstances, the conversion price will be the lowest "applicable conversion price" determined for each Note. The "applicable conversion price" for each Note shall be calculated by multiplying 120% by the lowest of

the average of the high and low prices of the Company's common stock on the OTCBB averaged over the five trading days prior to the closing date of the issuance of such Note:

if the Company's common stock is not traded on the Over-The-Counter market, the closing price of the common stock reported on the Nasdaq National Market or the principal exchange on which the common stock is listed, averaged over the five trading days prior to the closing date of the issuance of such Note, or

the closing price of the Company's common stock on the OTC Bulletin Board, the Nasdaq National Market, or the principal exchange on which the common stock is listed, as applicable, on the trading day immediately preceding the date such Note is converted, in each case as adjusted for stock splits, dividends or combinations, recapitalizations, or similar events.

The Company is obligated to pay interest on the Notes at an annualized rate of 8% payable in quarterly installments commencing three months after the purchase date of the Notes. The Company is not permitted to prepay the Notes without approval of the holders of at least a majority of the principal amount of the Notes then outstanding.

Payment of the Notes will be automatically accelerated if the Company enters voluntary or involuntary bankruptcy or insolvency proceedings.

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The Notes and the common stock into which they may be converted have not been registered under the Securities Act or the securities laws of any other jurisdiction. As a result, offers and sales of the Notes were made pursuant to Regulation D or in reliance on Section 4(2), now section 4(a)(2), of the Securities Act of 1933 (the "Securities Act") and only made to accredited investors. The noteholders of the initial Notes included (i) The Blueline Fund, (ii) Atlas, an affiliate that originally recommended Shlomo Elia, one of our current directors, for appointment to the Board of Directors; (iii) Crystal Management Ltd., which is owned by Doron Roethler, the former Chairman of our Board of Directors and former Interim Chief Executive Officer and who currently serves as the noteholders' bond representative; and (iv) William Furr, who is the father of Thomas Furr, who, at the time, was one of our directors and executive officers. The noteholders of the additional Notes are Atlas and Crystal Management Ltd. As of December 31, 2012, \$14.725 million of the Notes were owned by affiliates of the Company.

If the Company proposes to file a registration statement to register any of its common stock under the Securities Act in connection with the public offering of such securities solely for cash, subject to certain limitations, the Company shall give each noteholder who has converted its Notes into common stock the opportunity to include such shares of converted common stock in the registration. The Company has agreed to bear the expenses for any of these registrations, exclusive of any stock transfer taxes, underwriting discounts, and commissions.

No fees to third parties are payable in connection with the sale of Notes.

Lines of Credit

On December 6, 2010, the Company entered into (i) a \$6,500,000 Promissory Note (the "IDB Note"), as borrower, and (ii) a Letter Agreement for the \$6,500,000 Term Loan Facility, each with Israel Discount Bank of New York ("IDB") as lender.

The total of all amounts borrowed under the initial IDB Credit Facility had to be drawn by June 10, 2011. The Company borrowed \$5,000,000 during the initial term of the loan, which was originally due May 31, 2012. On May 31, 2012, the Company extended its IDB Credit Facility for an additional one-year period for the \$5,000,000 already outstanding, and the Company deposited \$250,000 in a restricted cash account held at IDB for future payments. The balance in the restricted account as of December 31, 2012 was \$131,103 due to the payment of interest as stipulated in the Credit Facility documents.

Until February 7, 2013, Atlas was a beneficial owner of 40% of the common stock of the Company, and the holder of a majority of the aggregate outstanding principal amount, or the Requisite Percentage Holder, of the Notes under the Convertible Secured Subordinated Note Purchase Agreement, dated November 14, 2007, as amended, or the Note Purchase Agreement, between the Company and the convertible noteholders, under which the Company is entitled to elect to sell to the convertible noteholders, and the convertible noteholders are obligated to buy, Notes. On February 7, 2013, Mr. Avy Lugassy, a principal with Atlas, and the beneficial owner of 7,330,269 shares of common stock of the Company, which shares represent approximately 40% of the Company's outstanding voting securities, transferred such shares from Atlas to Grasford Investments Ltd., a British Virgin Islands company, which is owned and controlled by Mr. Lugassy. Atlas will remain the holder of a majority of the aggregate outstanding principal amount of the Company's Notes.

Sales of Notes to the convertible noteholders are subject to certain conditions, including the absence of events or conditions that could reasonably be expected to have a material adverse effect on the ability of the Company to perform its obligations under the Note Purchase Agreement.

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7. COMMITMENTS AND CONTINGENCIES

Lease Commitments

The Company leases computers, office equipment and office furniture under capital lease agreements that expire through August 2019. Total amounts financed under these capital leases were \$150,072 and \$166,469 at December 31, 2012 and 2011, respectively, net of accumulated amortization of \$49,925 and \$33,531, respectively. The current and non-current portions of the capital leases have been recorded in current and long-term portions of notes payable on the balance sheets as of December 31, 2012 and 2011. See also Note 6, "Notes Payable."

In 2008, the Company entered into a non-cancellable sublease to relocate its North Carolina headquarters to another facility near Research Triangle Park in Durham, N.C., under which the Company prepaid rent in the total amount of \$450,080 and purchased existing furniture and fixtures for an additional \$49,920, which furniture and fixtures were capitalized for depreciation purposes. Effective May 1, 2010, the sublease was restructured as a direct lease with the owner of the property, with a termination date of September 30, 2011 (the "Lease"). On April 28, 2011, the Company entered into the Lease Amendment (the "Lease Amendment") with Nottingham Hall IC, LLC ("Nottingham"), extending the termination date of the Lease from September 30, 2011 to November 15, 2013. Current monthly rents are \$15,780.

Rent expense for the years ended December 31, 2012 and 2011 was \$168,382 and \$197,094, respectively.

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Legal Proceedings

The Company is subject to claims and suits that arise from time to time in the ordinary course of business.

On June 18, 2010, the Company entered into a Stipulation and Agreement of Settlement (the "Stipulation") with the lead plaintiff in the securities class action involving the Company in the case captioned Mary Jane Beauregard vs. Smart Online, Inc., et al., filed in the District Court. The Stipulation provides for the settlement of the Class Action on the terms described below. The District Court issued an order preliminarily approving the settlement on January 13, 2011. The final settlement hearing was held on May 11, 2011. As of March 14, 2012, the 1,475,000 shares of common stock had not been issued and, according to U.S. GAAP, the Company now carries the obligation as a Financial Instrument on its balance sheet (see Note 3).

The Stipulation provides for the certification of a class consisting of all persons who purchased the Company's publicly traded securities between May 2, 2005 and September 28, 2007, inclusive. As per the terms of the Stipulation, the settlement class has received total consideration of a cash payment of \$350,000 made by the Company, and a cash payment of \$112,500 made by Maxim Group. In addition, Henry Nouri is required to transfer 25,000 shares of Company common stock to the settlement class and the Company is required to issue 1,475,000 shares of Company common stock to the class. Under the terms of the Stipulation, counsel for the settlement class may sell some or all of the common stock received in the settlement before distribution to the class, subject to the limitation that it cannot sell more than 10,000 shares in one day or 50,000 shares in 30 calendar days. Subject to the terms of the Stipulation, we paid the lead plaintiff \$75,000 on July 14, 2010, \$100,000 on September 15, 2010, \$100,000 on December 14, 2010 and \$75,000 on March 14, 2011. On July 1, 2011, the District Court issued the Final Judgment and Order of Partial Dismissal with Prejudice in the Class Action case. The Court approved the Stipulation and directed that the terms of how the Stipulation should be consummated. On July 1, 2011 we recorded the Class Action obligation as a financial instrument liability of \$1,917,500 based upon the trading price of the Company's stock at that date, see note 3.

On January 13, 2011 (the "Effective Date"), the District Court issued the Order Preliminarily Approving Settlement and Providing Notice. Based upon the Nouri Settlement Agreement and the January 13, 2011 District Court Order Preliminarily Approving Settlement and Providing Notice, the following amounts were paid for the benefit of the Nouri Parties: the amount of \$500,000 was paid on January 22, 2011 and \$75,000 was paid on March 16, 2011, April 15, 2011, June 14, 2011, July 14, 2011, August 15, 2011, September 14, 2011, October 14, 2011, November 14, 2011, December 14, 2011, January 14, 2012 and February 14, 2012; \$7,773 was paid on May 12, 2011, and an additional \$217,227 is payable in four fixed monthly installments of \$75,000 based on the Effective Date, with the last four scheduled installments totaling \$300,000 subject to reduction to the extent that fees and disbursements for the Nouris' appeal are below certain levels or if the appeal is not taken to final adjudication. The Company was ordered by a court of proper jurisdiction to withhold \$67,227 for future payment of adjudicated debt owed by the Nouris. The Settlement Agreement provides for the exchange of mutual releases by the parties.

8. STOCKHOLDERS' EQUITY

Common Stock

The Company is authorized to issue 45,000,000 shares of common stock, \$0.001 par value per share. As of December 31, 2012, it had 18,352,542 shares of common stock outstanding. Holders of common stock are entitled to one vote for each share held.

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Preferred Stock

The Board of Directors is authorized, without further stockholder approval, to issue up to 5,000,000 shares of \$0.001 par value preferred stock in one or more series and to fix the rights, preferences, privileges, and restrictions applicable to such shares, including dividend rights, conversion rights, terms of redemption, and liquidation preferences, and to fix the number of shares constituting any series and the designations of such series. There were no shares of preferred stock outstanding at December 31, 2012 and 2011.

Warrants

As part of the commission paid to Canaccord Adams, Inc. (“CA”), the Company’s placement agent in a transaction that closed in February 2007, CA was issued a warrant to purchase 35,000 shares of the Company’s common stock at an exercise price of \$2.55 per share. This warrant expired February 21, 2012.

As of December 31, 2012, there were no warrants outstanding.

Equity Compensation Plans

2004 Equity Compensation Plan

The Company adopted its 2004 Equity Compensation Plan (the “2004 Plan”) as of March 31, 2004. The 2004 Plan provides for the grant of incentive stock options, non-statutory stock options, restricted stock, and other direct stock awards to employees (including officers) and directors of the Company as well as to certain consultants and advisors. The total number of shares of common stock reserved for issuance under the 2004 Plan is 5,000,000 shares, subject to adjustment in the event of a stock split, stock dividend, recapitalization, or similar capital change.

The following table identifies recent outstanding grants of options:

| Date of Grant | Grantee | Title | Number of Options | Initial Vesting Date | Expense 2012 | Expense 2011 |
|----------------------|-----------------|-------------------------|----------------------|-------------------------|-----------------|-----------------|
| February 1, 2010 | Robert Dieterle | VP - General Manager | 75,000 | February 1, 2011 | \$11,761 | \$10,660 |
| October 21, 2010 | Employees | Various | 68,000 | January 15, 2011 | \$7,474 | \$9,371 |
| August 1, 2011 | Employees | Various | 8,400 | November 1, 2011 | \$987 | \$163 |
| September 14, 011 | Robert Brinson | Board Member | 20,000 | December 15, 2011 | \$14,103 | \$1,163 |
| April 1, 2012 | Employees | Various | 5,000 | July 1, 2012 | \$294 | - |
| May 15, 2012 | Employees | Various | 12,500 | August 15, 2012 | \$248 | - |
| June 13, 2012 | Robert Hancock | VP of Sales | 75,000 | September 13, 012 | \$1,188 | - |
| | Robert Brinson | | 75,000 | | \$3,334 | - |

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September 11,
2012

Chief
Executive
Officer

December 11,
2012

During the second quarter of 2011, we issued 10,000 restricted shares of stock to Mr. Shlomo Elia for his services as a member of the Board of Directors as a result \$13,850 of expense was recognized in 2011. There were no shares of restricted stock canceled during 2012 and 2011 due to terminations and payment of employee tax obligations resulting from share vesting. At December 31, 2012 and 2011, there was \$ 0, and \$2,850 of unvested expense, respectively, yet to be recorded related to all restricted stock outstanding.

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2001 Equity Compensation Plan

The Company adopted the 2001 Equity Compensation Plan (the “2001 Plan”) as of May 31, 2001. The 2001 Plan provided for the grant of incentive stock options, non-statutory stock options, restricted stock, and other direct stock awards to employees (including officers) and directors of the Company as well as to certain consultants and advisors. The total number of shares of common stock reserved for issuance under the 2001 Plan is 795,000 shares, subject to adjustment in the event of a stock split, stock dividend, recapitalization, or similar change. The Company cannot make any further grants under the 2001 Plan.

The exercise price for incentive stock options granted under the above plans is required to be no less than the fair market value of the common stock on the date the option is granted, except for options granted to 10% stockholders, which are required to have an exercise price of not less than 110% of the fair market value of the common stock on the date the option is granted. Incentive stock options typically have a maximum term of ten years, except for option grants to 10% stockholders, which are subject to a maximum term of five years. Non-statutory stock options have a term determined by either the Board of Directors or the Compensation Committee. Options granted under the plans are not transferable, except by will and the laws of descent and distribution.

A summary of the status of the stock option issuances as of December 31, 2012 and 2011, and changes during the periods ended on these dates is as follows:

| | Shares | Weighted Average Exercise Price |
|----------------------------|----------|---------------------------------------|
| BALANCE, December 31, 2010 | 283,000 | \$ 2.34 |
| Granted | 28,400 | 1.21 |
| Exercised | - | - |
| Canceled | (9,500) | 1.10 |
| BALANCE, December 31, 2011 | 301,900 | 2.25 |
| Granted | 167,500 | 1.46 |
| Exercised | - | - |
| Canceled | (18,500) | 1.18 |
| BALANCE, December 31, 2012 | 450,900 | \$ 2.02 |

The following table summarizes information about stock options outstanding at December 31, 2012:

| Exercise Price | Number of Options Outstanding | Average Remaining Contractual Life (Years) | Weighted Average Exercise Price | Currently Exercisable | |
|----------------|-------------------------------|--|---------------------------------|-----------------------|---------------------------------|
| | | | | Number of Shares | Weighted Average Exercise Price |
| \$0.90 | 8,400 | 8.50 | \$0.90 | 2,100 | \$0.90 |
| \$1.10 | 45,000 | 7.83 | \$1.10 | 22,500 | \$1.10 |
| \$1.14 | 132,500 | 7.37 | \$1.14 | 62,500 | \$1.14 |
| \$1.35 | 20,000 | 8.75 | \$1.35 | 20,000 | \$1.35 |
| \$1.45 | 75,000 | 9.75 | \$1.45 | - | \$1.45 |
| \$1.49 | 5,000 | 9.33 | \$1.49 | - | \$1.49 |
| \$1.50 | 75,000 | 9.50 | \$1.50 | - | \$1.50 |

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| | | | | | |
|--------|---------|------|--------|---------|--------|
| \$2.50 | 5,000 | 3.33 | \$2.50 | 5,000 | \$2.50 |
| \$3.25 | 15,000 | 5.67 | \$3.25 | 15,000 | \$3.25 |
| \$3.50 | 25,000 | 1.25 | \$3.50 | 25,000 | \$3.50 |
| \$5.00 | 25,000 | 2.25 | \$5.00 | 25,000 | \$5.00 |
| \$8.61 | 20,000 | 2.58 | \$8.61 | 20,000 | \$8.61 |
| Totals | 450,900 | 6.34 | \$2.65 | 197,100 | \$2.90 |

At December 31, 2012 and 2011, unvested expense yet to be recorded related to all incentive stock options outstanding were \$159,485 and \$77,320 respectively. The expenses will be recognized through 2016. The outstanding options have intrinsic value of \$25,050 at December 31, 2012 and \$ 0 at 2011.

Dividends - The Company has not paid any cash dividends through December 31, 2012.

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9. INCOME TAXES

The Company accounts for income taxes under the asset and liability method in accordance with the requirements of US GAAP. Under the asset and liability method, deferred income taxes are recognized for the tax consequences of “temporary differences” by applying enacted statutory tax rates applicable to future years to differences between the financial statement carrying amounts and the tax bases of existing assets and liabilities.

The balances of deferred tax assets and liabilities are as follows:

| | December 31, 2012 | December 31, 2011 |
|--|----------------------|----------------------|
| Net current deferred income tax assets related to: | | |
| Allowance for doubtful accounts | \$ - | \$ 260,000 |
| Depreciation | 131,000 | 114,000 |
| Stock-based expenses | 91,000 | 226,000 |
| Accrued liabilities – litigation expenses | 833,000 | 768,000 |
| Other | 7,000 | 8,000 |
| Net operating loss carryforwards | 26,677,000 | 24,692,000 |
| Total | 27,739,000 | 26,068,000 |
| Less valuation allowance | (27,739,000) | (26,068,000) |
| Net current deferred income tax | \$ - | \$ - |

Under US GAAP, a valuation allowance is provided when it is more likely than not that the deferred tax asset will not be realized.

Total income tax expense differs from expected income tax expense (computed by applying the U.S. federal corporate income tax rate of 34% to profit (loss) before taxes) as follows:

| | Year Ended December 31, 2012 | Year Ended December 31, 2011 |
|---|------------------------------------|------------------------------------|
| Tax benefit computed at statutory rate of 34% | \$ (1,362,000) | \$ (1,097,000) |
| State income tax benefit, net of federal effect | (192,000) | (161,000) |
| Change in valuation allowance | 1,566,000 | 1,273,000 |
| Permanent differences: | | |
| Stock based compensation | (13,000) | (16,000) |
| Other permanent differences | 1,000 | 1,000 |
| Totals | \$ - | \$ - |

As of December 31, 2012, the Company had U.S. federal net operating loss (“NOL”) carryforwards of approximately \$70 million, which expire between 2012 and 2030. For state tax purposes, the NOL carryforwards expire between 2013 and 2024. In accordance with Section 382 of the Internal Revenue Code of 1986, as amended, a change in equity ownership of greater than 50% of the Company within a three-year period can result in an annual limitation on the Company’s ability to utilize its NOL carryforwards that were created during tax periods prior to the change in ownership.

The Company has reviewed its tax positions and has determined that it has no significant uncertain tax positions at December 31, 2012.

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10. MAJOR CUSTOMERS AND CONCENTRATION OF CREDIT RISK

Financial instruments that potentially subject the Company to credit risk principally consist of trade receivables. The Company believes the concentration of credit risk in its trade receivables is substantially mitigated by ongoing credit evaluation processes, relatively short collection terms, and the nature of the Company's customer base, primarily mid- and large-size corporations with significant financial histories. Collateral is not generally required from customers. The need for an allowance for doubtful accounts is determined based upon factors surrounding the credit risk of specific customers, historical trends, and other information.

A significant portion of revenues is derived from certain customer relationships. The following is a summary of customers that represent total revenues:

| | Revenue Type | Year Ended December 31, 2012 | |
|------------|---------------------------------|------------------------------|---------------------|
| | | Revenues | % of Total Revenues |
| Customer A | Subscription fees/Other revenue | \$ 283,564 | 59% |
| Customer B | Subscription fees/Other revenue | 49,091 | 10% |
| Others | Others | 147,467 | 31% |
| Total | | \$ 480,122 | 100% |

| | Revenue Type | Year Ended December 31, 2011 | |
|------------|---------------------------------|------------------------------|---------------------|
| | | Revenues | % of Total Revenues |
| Customer A | Subscription fees/Other revenue | \$ 376,860 | 81% |
| Customer B | Subscription fees/Other revenue | 86,685 | 18% |
| Others | Other revenue | 3,763 | 1% |
| Total | | \$ 467,308 | 100% |

As of December 31, 2012, two customers accounted for 70% of accounts receivable. As of December 31, 2011, one customer accounted for 87% of accounts receivable.

11. EMPLOYEE BENEFIT PLAN

All full time employees who meet certain age and length of service requirements are eligible to participate in the Company's 401(k) Plan. The plan provides for contributions by the Company in such amounts as the Board of Directors may annually determine, as well as a 401(k) option under which eligible participants may defer a portion of their salaries. The Company contributed a total of \$20,928 and \$16,346 to the plan during 2012 and 2011, respectively.

12. SUBSEQUENT EVENTS

On January 7, 2013, the Company sold a Note to UBP, Union Bancaire Privee in the principal amount of \$375,000, on January 29, 2013, the Company sold a Note to UBP, Union Bancaire Privee in the principal amount of \$450,000,

and on February 27, 2013, the Company sold a Note to UBP, Union Bancaire Privee in the amount of \$435,000, each due November 14, 2016, upon substantially the same terms and conditions as the previously issued.

On February 11, 2013, the Company's Board of Directors elected Ronen Shviki, age 44, as an independent member of the Board of Directors. Mr. Shviki is currently serving as the Vice President for Business Development of Mendelssohn Ltd., an Israeli distribution company, since January 2013. Prior to this, Mr. Shviki served in the Israel Defense Forces as a Colonel in the Army branch. For his service as a director, Mr. Shviki will receive a monthly fee in the amount of \$1,500 for his service on the Board of Directors. Mr. Shviki will also be able to participate in the Company's 2004 Equity Compensation Plan. At the time of his appointment Mr. Shviki received no equity compensation.

On February 7, 2013, Mr. Avy Lugassy, a principal with Atlas, and the beneficial owner of 7,330,269 shares of common stock of the Company, which shares represent approximately 40% of the Company's outstanding voting securities, transferred such shares from Atlas to Grasford Investments Ltd., a British Virgin Islands company, which is owned and controlled by Mr. Lugassy. Atlas will remain the holder of a majority of the aggregate outstanding principal amount of the Company's convertible secured subordinated notes.

On March 18, 2013, Mr. Thaddeus J. Shalek notified the Board of Directors of his resignation from his positions with the Company, including as Chief Financial Officer, effective as of 6:00 PM on April 1, 2013. The Board of Directors accepted Mr. Shalek's resignation and has not elected a new Chief Financial Officer to replace him at this time.

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ITEM 9. CHANGES IN AND DISAGREEMENTS WITH ACCOUNTANTS ON ACCOUNTING AND FINANCIAL DISCLOSURE

Not applicable.

ITEM 9A. CONTROLS AND PROCEDURES

Evaluation of Disclosure Controls and Procedures

Our management, with the participation of our Chief Executive Officer and Chief Financial Officer has evaluated the effectiveness of our disclosure controls and procedures for the quarter ended December 31, 2012. The term “disclosure controls and procedures,” as defined in Rules 13a-15(e) and 15d-15(e) under the Exchange Act, means controls and other procedures of a company that are designed to ensure that information required to be disclosed by a company in the reports that it files or submits under the Exchange Act is recorded, processed, summarized and reported, within the time periods specified in the SEC’s rules and forms. Disclosure controls and procedures include, without limitation, controls and procedures designed to ensure that information required to be disclosed by a company in the reports that it files or submits under the Exchange Act is accumulated and communicated to the company’s management, including its principal executive and principal financial officers, as appropriate to allow timely decisions regarding required disclosure. Management recognizes that any controls and procedures, no matter how well designed and operated, can provide only reasonable assurance of achieving the desired control objectives, as ours are designed to do, and management necessarily applies its judgment in evaluating the cost-benefit relationship of possible controls and procedures. Based on such evaluation our Chief Executive Officer and Chief Financial Officer concluded that, as of December 31, 2012, our disclosure controls and procedures were effective at the reasonable assurance level.

Changes in Internal Control Over Financial Reporting

We routinely review our internal control over financial reporting and from time to time make changes intended to enhance the effectiveness of our internal control over financial reporting.

We will continue to evaluate the effectiveness of our disclosure controls and procedures and internal control over financial reporting on an ongoing basis and will take action as appropriate. There has been no change to our internal control over financial reporting, as such term is defined in Rules 13a-15(f) and 15d-15(f) under the Exchange Act, during the three months ended December 31, 2012 that has materially affected, or that is reasonably likely to materially affect, our internal control over financial reporting.

Management’s Report on Internal Control Over Financial Reporting

Our management is responsible for establishing and maintaining adequate internal control over financial reporting, as such term is defined in Exchange Act Rules 13a-15(f) and 15d-15(f). Our internal control system was designed to provide reasonable assurance to our management and Board of Directors regarding the preparation and fair presentation of published financial statements.

Our internal control over financial reporting includes those policies and procedures that:

- (i) pertain to the maintenance of records that in reasonable detail accurately and fairly reflect the transactions and dispositions of our assets;
- (ii) provide reasonable assurance that transactions are recorded as necessary to permit preparation of financial statements in accordance with generally accepted accounting principles, and that our receipts and

expenditures are being made only in accordance with authorizations of our management and directors; and

(iii) provide reasonable assurance regarding prevention or timely detection of unauthorized acquisition, use or disposition of our assets that could have a material effect on the financial statements.

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All internal control systems, no matter how well designed, have inherent limitations. Therefore, even those systems determined to be effective can provide only reasonable assurance with respect to financial statement preparation and presentation.

In making the assessment of internal control over financial reporting, our management used the criteria issued by the Committee of Sponsoring Organizations of the Treadway Commission (COSO) in Internal Control-Integrated Framework. Based on that assessment and those criteria, management believes that our internal control over financial reporting was effective as of December 31, 2012.

A material weakness is a deficiency or a combination of deficiencies in internal control over financial reporting such that there is a reasonable possibility that a material misstatement of the company's annual or interim financial statements will not be prevented or detected on a timely basis.

ITEM 9B. OTHER INFORMATION

None.

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PART III

Information called for in Items 10, 11, 12, 13, and 14 is incorporated by reference from our definitive Proxy Statement relating to our Annual Meeting of Stockholders, which will be filed with the SEC within 120 days after the end of fiscal 2012.

ITEM 10. DIRECTORS, EXECUTIVE OFFICERS AND CORPORATE GOVERNANCE

ITEM 11. EXECUTIVE COMPENSATION

ITEM 12. SECURITY OWNERSHIP OF CERTAIN BENEFICIAL OWNERS AND MANAGEMENT AND RELATED STOCKHOLDER MATTERS

ITEM 13. CERTAIN RELATIONSHIPS AND RELATED TRANSACTIONS, AND DIRECTOR INDEPENDENCE

ITEM 14. PRINCIPAL ACCOUNTING FEES AND SERVICES

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PART IV

ITEM 15. EXHIBITS, FINANCIAL STATEMENT SCHEDULES

(a)(1) and (2). The financial statements and report of our independent registered public accounting firm are filed as part of this report (see “Index to Financial Statements,” at Part II, Item 8). The financial statement schedules are not included in this Item as they are either not applicable or are included as part of the financial statements.

(a)(3) The following exhibits have been or are being filed herewith and are numbered in accordance with Item 601 of Regulation S-K:

Exhibit No. Description

| | |
|-----|---|
| 3.1 | Amended and Restated Certificate of Incorporation (incorporated herein by reference to Exhibit 3.1 to our Registration Statement on Form SB-2, as filed with the SEC on September 30, 2004) |
| 3.2 | Sixth Amended and Restated Bylaws (incorporated herein by reference to Exhibit 3.1 to our Current Report on Form 8-K, as filed with the SEC on January 20, 2010) |
| 4.1 | Specimen Common Stock Certificate (incorporated herein by reference to Exhibit 4.1 to our Registration Statement on Form SB-2, as filed with the SEC on September 30, 2004) |
| 4.2 | Convertible Secured Subordinated Note Purchase Agreement, dated November 14, 2007, by and among Smart Online, Inc. and certain investors (incorporated herein by reference to Exhibit 4.1 to our Quarterly Report on Form 10-Q, as filed with the SEC on November 14, 2007) |
| 4.3 | Form of Convertible Secured Subordinated Promissory Note (incorporated herein by reference to Exhibit 4.2 to our Quarterly Report on Form 10-Q, as filed with the SEC on November 14, 2007) |
| 4.4 | First Amendment to Convertible Secured Subordinated Note Purchase Agreement, dated August 12, 2008, by and among Smart Online, Inc. and certain investors (incorporated herein by reference to Exhibit 4.1 to our Quarterly Report on Form 10-Q, as filed with the SEC on November 12, 2008) |
| 4.5 | Second Amendment and Agreement to Join as a Party to Convertible Secured Subordinated Note Purchase Agreement and Registration Rights Agreement, dated November 21, 2008, by and among Smart Online, Inc. and certain investors (incorporated herein by reference to Exhibit 4.5 to our Annual Report on Form 10-K, as filed with the SEC on March 30, 2009) |
| 4.6 | Third Amendment to Convertible Secured Subordinated Note Purchase Agreement and Registration Rights Agreement and Amendment to Convertible Secured Subordinated Promissory Notes, dated February 24, 2009, by and among Smart Online, Inc. and certain investors (incorporated herein by reference to Exhibit 4.6 to our Annual Report on Form 10-K, as filed with the SEC on March 30, 2009) |
| 4.7 | Form of Convertible Secured Subordinated Promissory Note to be issued post January 2009 (incorporated herein by reference to Exhibit 4.7 to our Annual Report on Form 10-K, as filed with the SEC on March 30, 2009) |
| 4.8 | Fourth Amendment to Convertible Secured Subordinated Note Purchase Agreement, Second Amendment to Convertible Secured Subordinated Promissory Notes and Third Amendment to |

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| | |
|-------|--|
| | Registration Rights Agreement, dated March 5, 2010, by and among Smart Online, Inc. Atlas Capital S.A. and Crystal Management Ltd. (incorporated herein by reference to Exhibit 99.1 to our Current Report on Form 8-K, as filed with the SEC on March 8, 2010). |
| 4.9 | Form of Convertible Secured Subordinated Promissory Note to be issued post March 5, 2010 (incorporated herein by reference to Exhibit 99.1 to our Current Report on Form 8-K, as filed with the SEC on March 8, 2010). |
| 4.10 | Fifth Amendment to Convertible Secured Subordinated Note Purchase Agreement, Third Amendment to Convertible Secured Subordinated Promissory Notes and Fourth Amendment to Registration Rights Agreement, dated June 13, 2012, by and among Smart Online, Inc., Atlas Capital S.A. and Crystal Management Ltd. (incorporated herein by reference to Exhibit 99.1 to Form 8-K, as filed with the SEC on June 19, 2012) |
| 10.1* | 2004 Equity Compensation Plan (incorporated herein by reference to Exhibit 10.1 to our Registration Statement on Form SB-2, as filed with the SEC on September 30, 2004) |
| 10.2* | Form of Incentive Stock Option Agreement under 2004 Equity Compensation Plan (incorporated herein by reference to Exhibit 10.2 to our Annual Report on Form 10-K, as filed with the SEC on July 11, 2006) |
| 10.3* | Form of Incentive Stock Option Agreement under Smart Online, Inc.'s 2004 Equity Compensation Plan (incorporated herein by reference to Exhibit 10.7 to our Quarterly Report on Form 10-Q, as filed with the SEC on May 15, 2007) |
| 10.4* | Form of Non-Qualified Stock Option Agreement under 2004 Equity Compensation Plan (incorporated herein by reference to Exhibit 10.3 to our Annual Report on Form 10-K, as filed with the SEC on July 11, 2006) |

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- 10.5* Form of Non-Qualified Stock Option Agreement under Smart Online, Inc.'s 2004 Equity Compensation Plan (incorporated herein by reference to Exhibit 10.8 to our Quarterly Report on Form 10-Q, as filed with the SEC on May 15, 2007)
- 10.6* Form of revised Non-Qualified Stock Option Agreement under Smart Online, Inc.'s 2004 Equity Compensation Plan (incorporated herein by reference to Exhibit 10.6 to our Annual Report on Form 10-K, as filed with the SEC on April 15, 2010)
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- 10.8* Form of Restricted Stock Award Agreement (for Employees) under Smart Online, Inc.'s 2004 Equity Compensation Plan (incorporated herein by reference to Exhibit 10.1 to our Current Report on Form 8-K, as filed with the SEC on August 21, 2007)
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- 10.10* Form of Restricted Stock Agreement (Non-Employee Director) under Smart Online, Inc.'s 2004 Equity Compensation Plan (incorporated herein by reference to Exhibit 10.1 to our Current Report on Form 8-K, as filed with the SEC on May 31, 2007)
- 10.11* Form of Restricted Stock Agreement (Non-Employee Directors) (incorporated herein by reference to Exhibit 10.3 to our Current Report on Form 8-K, as filed with the SEC on December 3, 2007)
- 10.12* Form of revised Restricted Stock Agreement under Smart Online, Inc.'s 2004 Equity Compensation Plan (Non-Employee Director) (incorporated herein by reference to Exhibit 10.12 to our Annual Report on Form 10-K, as filed with the SEC on April 15, 2010)
- 10.13 Registration Rights Agreement, dated November 14, 2007, by and among Smart Online, Inc. and certain investors (incorporated herein by reference to Exhibit 10.6 to our Quarterly Report on Form 10-Q, as filed with the SEC on November 14, 2007)
- 10.14 Security Agreement, dated November 14, 2007, among Smart Online, Inc. and Doron Roethler, as agent for certain investors (incorporated herein by reference to Exhibit 10.7 to our Quarterly Report on Form 10-Q, as filed with the SEC on November 14, 2007)

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| | |
|-------------|--|
| 10.15 | Office Lease Agreement dated May 1, 2010, between Smart Online, Inc. and Nottingham Hall LLC (incorporated herein by reference to Exhibit 10.24 to our Annual Report on Form 10-K, as filed with the SEC on March 31, 2011) |
| 10.16 | Promissory Note dated December 6, 2010, made by Smart Online, Inc. for the benefit of Israel Discount Bank of New York, as lender (incorporated herein by reference to Form 8-K, as filed with the SEC on December 6, 2010) |
| 10.17 | Letter Agreement for \$6,500,000.00 Term Facility dated December 6, 2010, by Israel Discount Bank of New York, and agreed and accepted by Smart Online, Inc. (incorporated herein by reference to Form 8-K, as filed with the SEC on December 6, 2010) |
| 10.18 | First Amendment to Office Lease Agreement dated April 28, 2011, between Smart Online, Inc. and Nottingham Hall LLC (incorporated herein by reference to our Annual Report on Form 10-K, as filed with the SEC on March 20, 2012) |
| 10.19 | Promissory Note dated May 31, 2012, made by Smart Online, Inc. for the benefit of Israel Discount Bank of New York, as lender (incorporated herein by reference to Exhibit 10.1 to Form 8-K, as filed with the SEC on June 6, 2012) |
| 10.20 | Guaranty dated May 31, 2012, made by Atlas Capital, SA for the benefit of Israel Discount Bank of New York (incorporated herein by reference to Exhibit 10.2 to Form 8-K, as filed with the SEC on June 6, 2012) |
| <u>23.1</u> | Consent of Independent Registered Public Accounting Firm |
| <u>31.1</u> | Certification of Principal Executive Officer Pursuant to Rule 13a-14/15d-14 |
| <u>31.2</u> | Certification of Principal Financial Officer Pursuant to Rule 13a-14/15d-14 |
| <u>32.1</u> | Certification of Principal Executive Officer Pursuant to 18 U.S.C. Section 1350 (furnished herewith) |
| <u>32.2</u> | Certification of Principal Financial Officer Pursuant to 18 U.S.C. Section 1350 (furnished herewith) |
| 101.1 | The following materials from the Company's Annual Report on Form 10-K for the year ended December 31, 2012, formatted in XBRL (eXtensible Business Reporting language): (i) the Balance Sheet, (ii) the Statement of Operations, (iii) the Statement of Cash Flows and (iv) related notes to these financial statements, tagged as blocks of text and in detail (furnished herewith) |

* Management contract or compensatory plan.

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EXHIBIT INDEX

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Fifth Amendment to Convertible Secured Subordinated Note Purchase Agreement, Third Amendment to Convertible Secured Subordinated Promissory Notes and Fourth Amendment to Registration Rights Agreement, Dated June 13, 2012, by and among Smart Online, Inc., Atlas Capital S.A. and Crystal Management Ltd. (incorporated herein by reference to Exhibit 99.1 to Form 8-K, as filed with the SEC on June 19, 2012)

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- 23.1 Consent of Independent Registered Public Accounting Firm
- 31.1 Certification of Principal Executive Officer Pursuant to Rule 13a 14/15d 14
- 31.2 Certification of Principal Financial Officer Pursuant to Rule 13a-14/15d-14
- 32.1 Certification of Principal Executive Officer Pursuant to 18 U.S.C. Section 1350 (furnished herewith)
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- 101.1 The following materials from the Company's Annual Report on Form 10-K for the year ended December 31, 2012, formatted in XBRL (eXtensible Business Reporting language): (i) the Balance Sheet, (ii) the Statement of Operations, (iii) the Statement of Cash Flows and (iv) related notes to these financial statements, tagged as blocks of text and in detail (furnished herewith)

* Management contract or compensatory plan.