

KEYCORP /NEW/
Form 10-Q
August 02, 2012
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UNITED STATES SECURITIES AND EXCHANGE COMMISSION

Washington D.C. 20549

Form 10-Q

QUARTERLY REPORT PURSUANT TO SECTION 13 OR 15(d)

OF THE SECURITIES EXCHANGE ACT OF 1934

For the Quarterly Period Ended June 30, 2012

or

TRANSITION REPORT PURSUANT TO SECTION 13 OR 15(d)

OF THE SECURITIES EXCHANGE ACT OF 1934

For the Transition Period From ____ To ____

Commission File Number 1-11302

KeyCorp

(Exact name of registrant as specified in its charter)

Ohio

(State or other jurisdiction of

incorporation or organization)

127 Public Square, Cleveland, Ohio
(Address of principal executive offices)

34-6542451

(I.R.S. Employer

Identification No.)

44114-1306
(Zip Code)

(216) 689-3000

(Registrant's telephone number, including area code)

Indicate by check mark whether the registrant (1) has filed all reports required to be filed by Section 13 or 15(d) of the Securities Exchange Act of 1934 during the preceding 12 months (or for such shorter period that the registrant was required to file such reports), and (2) has been subject to such filing requirements for the past 90 days.

Yes No

Indicate by check mark whether the registrant has submitted electronically and posted on its corporate Web site, if any, every Interactive Data File required to be submitted and posted pursuant to Rule 405 of Regulation S-T (§232.405 of this chapter) during the preceding 12 months (or for such shorter period that the registrant was required to submit and post such files).

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Yes No

Indicate by check mark whether the registrant is a large accelerated filer, an accelerated filer, a non-accelerated filer or a smaller reporting company. See the definitions of large accelerated filer, accelerated filer and smaller reporting company in Rule 12b-2 of the Exchange Act. (Check one):

Large accelerated filer

Accelerated filer

Non-accelerated filer (Do not check if a smaller reporting company)

Smaller reporting company

Indicate by check mark whether the registrant is a shell company (as defined in Rule 12b-2 of the Exchange Act).

Yes No

Indicate the number of shares outstanding of each of the issuer's classes of common stock, as of the latest practicable date.

Common Shares with a par value of \$1 each
(Title of class)

943,463,119 Shares
(Outstanding at July 31, 2012)

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KEYCORP

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Throughout the Notes to Consolidated Financial Statements (Unaudited) and Management's Discussion & Analysis of Financial Condition & Results of Operations, we use certain acronyms and abbreviations as defined in Note 1 (Basis of Presentation), that begins on page 10.

Table of Contents**PART I. FINANCIAL INFORMATION****Item 1. Financial Statements****Consolidated Balance Sheets**

| | June 30, | December 31, | June 30, |
|---|-------------|--------------|-------------|
| <i>in millions, except per share data</i> | 2012 | 2011 | 2011 |
| | (Unaudited) | | (Unaudited) |
| ASSETS | | | |
| Cash and due from banks | \$ 717 | \$ 694 | \$ 853 |
| Short-term investments | 2,216 | 3,519 | 4,563 |
| Trading account assets | 679 | 623 | 769 |
| Securities available for sale | 13,205 | 16,012 | 18,680 |
| Held-to-maturity securities (fair value: \$4,396, \$2,133 and \$19) | 4,352 | 2,109 | 19 |
| Other investments | 1,186 | 1,163 | 1,195 |
| Loans, net of unearned income of \$1,155, \$1,388 and \$1,460 | 49,605 | 49,575 | 47,840 |
| Less: Allowance for loan and lease losses | 888 | 1,004 | 1,230 |
| Net loans | 48,717 | 48,571 | 46,610 |
| Loans held for sale | 656 | 728 | 381 |
| Premises and equipment | 931 | 944 | 919 |
| Operating lease assets | 318 | 350 | 453 |
| Goodwill | 917 | 917 | 917 |
| Other intangible assets | 15 | 17 | 19 |
| Corporate-owned life insurance | 3,285 | 3,256 | 3,208 |
| Derivative assets | 818 | 945 | 900 |
| Accrued income and other assets (including \$91 of consolidated LIHTC guaranteed funds VIEs, see Note 9) ^(a) | 2,978 | 3,077 | 2,968 |
| Discontinued assets (including \$2,611 of consolidated education loan securitization trust VIEs (see Note 9) and \$73 of loans in portfolio at fair value) ^(a) | 5,533 | 5,860 | 6,328 |
| Total assets | \$ 86,523 | \$ 88,785 | \$ 88,782 |
| LIABILITIES | | | |
| Deposits in domestic offices: | | | |
| NOW and money market deposit accounts | \$ 28,957 | \$ 27,954 | \$ 26,277 |
| Savings deposits | 2,103 | 1,962 | 1,973 |
| Certificates of deposit (\$100,000 or more) | 3,669 | 4,111 | 4,939 |
| Other time deposits | 5,385 | 6,243 | 7,167 |
| Total interest-bearing | 40,114 | 40,270 | 40,356 |
| Noninterest-bearing | 21,435 | 21,098 | 19,318 |
| Deposits in foreign office interest-bearing | 618 | 588 | 736 |
| Total deposits | 62,167 | 61,956 | 60,410 |
| Federal funds purchased and securities sold under repurchase agreements | 1,716 | 1,711 | 1,668 |
| Bank notes and other short-term borrowings | 362 | 337 | 511 |
| Derivative liabilities | 763 | 1,026 | 991 |
| Accrued expense and other liabilities | 1,417 | 1,763 | 1,518 |
| Long-term debt | 7,521 | 9,520 | 10,997 |
| Discontinued liabilities (including \$2,401 of consolidated education loan securitization trust VIEs at fair value, see Note 9) ^(a) | 2,401 | 2,550 | 2,950 |
| Total liabilities | 76,347 | 78,863 | 79,045 |

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EQUITY

| | | | |
|--|------------------|-----------|-----------|
| Preferred stock, \$1 par value, authorized 25,000,000 shares: | | | |
| 7.75% Noncumulative Perpetual Convertible Preferred Stock, Series A, \$100 liquidation preference; authorized 7,475,000 shares; issued 2,904,839, 2,904,839 and 2,904,839 shares | 291 | 291 | 291 |
| Common shares, \$1 par value; authorized 1,400,000,000 shares; issued 1,016,969,905, 1,016,969,905 and 1,016,969,905 shares | 1,017 | 1,017 | 1,017 |
| Capital surplus | 4,120 | 4,194 | 4,191 |
| Retained earnings | 6,595 | 6,246 | 5,926 |
| Treasury stock, at cost (71,496,550, 63,962,113 and 63,147,538) | (1,796) | (1,815) | (1,815) |
| Accumulated other comprehensive income (loss) | (72) | (28) | 109 |
| Key shareholders' equity | 10,155 | 9,905 | 9,719 |
| Noncontrolling interests | 21 | 17 | 18 |
| Total equity | 10,176 | 9,922 | 9,737 |
| Total liabilities and equity | \$ 86,523 | \$ 88,785 | \$ 88,782 |

(a) The assets of the VIEs can only be used by the particular VIE and there is no recourse to Key with respect to the liabilities of the consolidated LIHTC or education loan securitization trust VIEs.

See Notes to Consolidated Financial Statements (Unaudited).

Table of Contents**Consolidated Statements of Income (Unaudited)**

| <i>dollars in millions, except per share amounts</i> | Three months ended | | Six months ended | |
|---|--------------------|---------------|------------------|---------------|
| | 2012 | June 30, 2011 | 2012 | June 30, 2011 |
| INTEREST INCOME | | | | |
| Loans | \$ 518 | \$ 551 | \$ 1,054 | \$ 1,121 |
| Loans held for sale | 5 | 3 | 10 | 7 |
| Securities available for sale | 105 | 149 | 221 | 315 |
| Held-to-maturity securities | 17 | 1 | 29 | 1 |
| Trading account assets | 5 | 9 | 11 | 16 |
| Short-term investments | 2 | 1 | 3 | 2 |
| Other investments | 10 | 12 | 18 | 24 |
| Total interest income | 662 | 726 | 1,346 | 1,486 |
| INTEREST EXPENSE | | | | |
| Deposits | 71 | 100 | 148 | 210 |
| Federal funds purchased and securities sold under repurchase agreements | 1 | 2 | 2 | 3 |
| Bank notes and other short-term borrowings | 2 | 3 | 4 | 6 |
| Long-term debt | 50 | 57 | 101 | 106 |
| Total interest expense | 124 | 162 | 255 | 325 |
| NET INTEREST INCOME | 538 | 564 | 1,091 | 1,161 |
| Provision (credit) for loan and lease losses | 21 | (8) | 63 | (48) |
| Net interest income (expense) after provision for loan and lease losses | 517 | 572 | 1,028 | 1,209 |
| NONINTEREST INCOME | | | | |
| Trust and investment services income | 102 | 113 | 211 | 223 |
| Service charges on deposit accounts | 70 | 69 | 138 | 137 |
| Operating lease income | 20 | 32 | 42 | 67 |
| Letter of credit and loan fees | 56 | 47 | 110 | 102 |
| Corporate-owned life insurance income | 30 | 28 | 60 | 55 |
| Net securities gains (losses) ^(a) | | 2 | | 1 |
| Electronic banking fees | 19 | 33 | 36 | 63 |
| Gains on leased equipment | 36 | 5 | 63 | 9 |
| Insurance income | 11 | 14 | 23 | 29 |
| Net gains (losses) from loan sales | 32 | 11 | 54 | 30 |
| Net gains (losses) from principal investing | 24 | 17 | 59 | 52 |
| Investment banking and capital markets income (loss) | 37 | 42 | 80 | 85 |
| Other income | 48 | 41 | 81 | 58 |
| Total noninterest income | 485 | 454 | 957 | 911 |
| NONINTEREST EXPENSE | | | | |
| Personnel | 389 | 380 | 774 | 751 |
| Net occupancy | 62 | 62 | 126 | 127 |
| Operating lease expense | 15 | 25 | 32 | 53 |
| Computer processing | 43 | 42 | 84 | 84 |
| Business services and professional fees | 51 | 44 | 89 | 82 |
| FDIC assessment | 8 | 9 | 16 | 38 |
| OREO expense, net | 7 | (3) | 13 | 7 |
| Equipment | 27 | 26 | 53 | 52 |
| Marketing | 17 | 10 | 30 | 20 |
| Provision (credit) for losses on lending-related commitments | 6 | (12) | 6 | (16) |
| Other expense | 89 | 97 | 194 | 183 |
| Total noninterest expense | 714 | 680 | 1,417 | 1,381 |

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|--|---------------|---------|---------------|---------|
| INCOME (LOSS) FROM CONTINUING OPERATIONS BEFORE INCOME TAXES | 288 | 346 | 568 | 739 |
| Income taxes | 57 | 94 | 132 | 205 |
| INCOME (LOSS) FROM CONTINUING OPERATIONS | 231 | 252 | 436 | 534 |
| Income (loss) from discontinued operations, net of taxes of \$6, (\$6), \$3 and (\$12) (see Note 11) | 10 | (9) | 5 | (20) |
| NET INCOME (LOSS) | 241 | 243 | 441 | 514 |
| Less: Net income (loss) attributable to noncontrolling interests | 5 | 3 | 5 | 11 |
| NET INCOME (LOSS) ATTRIBUTABLE TO KEY | \$ 236 | \$ 240 | \$ 436 | \$ 503 |
| Income (loss) from continuing operations attributable to Key common shareholders | \$ 221 | \$ 243 | \$ 420 | \$ 427 |
| Net income (loss) attributable to Key common shareholders | 231 | 234 | 425 | 407 |
| Per common share: | | | | |
| Income (loss) from continuing operations attributable to Key common shareholders | \$.23 | \$.26 | \$.44 | \$.47 |
| Income (loss) from discontinued operations, net of taxes | .01 | (.01) | .01 | (.02) |
| Net income (loss) attributable to Key common shareholders | .24 | .25 | .45 | .44 |
| Per common share assuming dilution: | | | | |
| Income (loss) from continuing operations attributable to Key common shareholders | \$.23 | \$.26 | \$.44 | \$.46 |
| Income (loss) from discontinued operations, net of taxes | .01 | (.01) | .01 | (.02) |
| Net income (loss) attributable to Key common shareholders ^(c) | .24 | .25 | .45 | .44 |
| Cash dividends declared per common share | \$.05 | \$.03 | \$.08 | \$.04 |
| Weighted-average common shares outstanding (000) ^(b) | 944,648 | 947,565 | 946,995 | 914,911 |
| Weighted-average common shares and potential common shares outstanding (000) | 948,087 | 952,133 | 951,029 | 920,162 |

(a) For the three months ended June 30, 2012 and 2011, we did not have any impairment losses related to securities.

(b) Assumes conversion of stock options and/or Preferred Series A, as applicable.

(c) EPS may not foot due to rounding.
See Notes to Consolidated Financial Statements (Unaudited).

Table of Contents**Consolidated Statements of Comprehensive Income (Unaudited)**

| <i>in millions</i> | Three months ended June | | Six months ended June 30, | |
|---|-------------------------|-------------|---------------------------|--------|
| | 2012 | 30, 2011 | 2012 | 2011 |
| Net income (loss) | \$ 241 | \$ 243 | \$ 441 | \$ 514 |
| Other comprehensive income (loss): | | | | |
| Net unrealized gains (losses) on securities available for sale, net of income taxes of (\$25), \$73, (\$31), and \$61 | (42) | 123 | (53) | 103 |
| Net unrealized gains (losses) on derivative financial instruments, net of income taxes of (\$2), \$9, \$5, and \$4 | (4) | 15 | 8 | 7 |
| Foreign currency translation adjustments | (10) | 4 | (4) | 13 |
| Net pension and postretirement benefit costs, net of income taxes | 3 | 2 | 5 | 3 |
| Other comprehensive income (loss), net of tax: | 188 | 387 | 397 | 640 |
| Net contribution to (distribution from) noncontrolling interests | 4 | (254) | 4 | (239) |
| Total comprehensive income (loss) attributable to Key | \$ 192 | \$ 133 | \$ 401 | \$ 401 |

See Notes to Consolidated Financial Statements (Unaudited).

Table of Contents**Consolidated Statements of Changes in Equity (Unaudited)**

| <i>dollars in millions, except per share amounts</i> | Preferred Shares Outstanding (000) | Common Shares Outstanding (000) | Key Shareholders | | | Equity | | Accumulated | | Noncontrolling Interests |
|---|------------------------------------|---------------------------------|------------------|---------------|---------------|-----------------|-------------------|------------------------|-----------------------------------|--------------------------|
| | | | Preferred Stock | Common Shares | Stock Warrant | Capital Surplus | Retained Earnings | Treasury Stock at Cost | Other Comprehensive Income (Loss) | |
| BALANCE AT DECEMBER 31, 2010 | 2,930 | 880,608 | \$ 2,737 | \$ 946 | \$ 87 | \$ 3,711 | \$ 5,557 | \$ (1,904) | \$ (17) | \$ 257 |
| Net income (loss) | | | | | | | 503 | | | 11 |
| Net unrealized gains (losses) on securities available for sale, net of income taxes of \$61 | | | | | | | | | 103 | |
| Net unrealized gains (losses) on derivative financial instruments, net of income taxes of \$4 | | | | | | | | | 7 | |
| Net distribution to noncontrolling interests | | | | | | | | | | (250) |
| Foreign currency translation adjustments | | | | | | | | | 13 | |
| Net pension and postretirement benefit costs, net of income taxes | | | | | | | | | 3 | |
| Deferred compensation | | | | | | | (2) | | | |
| Cash dividends declared on common shares (\$0.04 per share) | | | | | | | | (38) | | |
| Cash dividends declared on Noncumulative Series A Preferred Stock (\$3.875 per share) | | | | | | | | (12) | | |
| Cash dividends accrued on Cumulative Series B Preferred Stock (5% per annum) | | | | | | | | (31) | | |
| Series B Preferred Stock - TARP redemption | (25) | | (2,451) | | | | | (49) | | |
| Repurchase of common stock warrant | | | | | (87) | 17 | | | | |
| Amortization of discount on Series B Preferred Stock | | | 4 | | | | | (4) | | |
| Common shares issuance | | 70,621 | | 71 | | 533 | | | | |
| Common shares reissued for stock options and other employee benefit plans | | 2,593 | | | | (68) | | 89 | | |
| Other | | | 1 | | | | | | | |
| BALANCE AT JUNE 30, 2011 | 2,905 | 953,822 | \$ 291 | \$ 1,017 | | \$ 4,191 | \$ 5,926 | \$ (1,815) | \$ 109 | \$ 18 |
| BALANCE AT DECEMBER 31, 2011 | 2,905 | 953,008 | \$ 291 | \$ 1,017 | | \$ 4,194 | \$ 6,246 | \$ (1,815) | \$ (28) | \$ 17 |
| Net income (loss) | | | | | | | 436 | | | 5 |
| Other comprehensive income (loss): | | | | | | | | | | |
| Net unrealized gains (losses) on securities available for sale, net of income taxes of (\$31) | | | | | | | | | (53) | |
| Net unrealized gains (losses) on derivative financial instruments, net of income taxes of \$5 | | | | | | | | | 8 | |
| Net distribution from noncontrolling interests | | | | | | | | | | (1) |
| Foreign currency translation adjustments | | | | | | | | | (4) | |
| Net pension and postretirement benefit costs, net of income taxes | | | | | | | | | 5 | |
| Deferred compensation | | | | | | | 8 | | | |
| Cash dividends declared on common shares (\$0.08 per share) | | | | | | | | (76) | | |
| Cash dividends declared on Noncumulative Series A Preferred Stock (\$3.875 per share) | | | | | | | | (11) | | |
| Common shares repurchased | | (10,468) | | | | | | (82) | | |
| Common shares reissued (returned) for stock options and other employee benefit plans | | 2,933 | | | | (82) | | 101 | | |

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|---------------------------------|--------------|----------------|-----------|------------|-----------|--------------|-----------|--------------|-----------|--------------|-----------|----------------|-----------|-------------|-----------|-----------|
| BALANCE AT JUNE 30, 2012 | 2,905 | 945,473 | \$ | 291 | \$ | 1,017 | \$ | 4,120 | \$ | 6,595 | \$ | (1,796) | \$ | (72) | \$ | 21 |
|---------------------------------|--------------|----------------|-----------|------------|-----------|--------------|-----------|--------------|-----------|--------------|-----------|----------------|-----------|-------------|-----------|-----------|

See Notes to Consolidated Financial Statements (Unaudited).

Table of Contents**Consolidated Statements of Cash Flows (Unaudited)**

| <i>in millions</i> | Six months ended June 30, | |
|--|----------------------------------|----------------|
| | 2012 | 2011 |
| OPERATING ACTIVITIES | | |
| Net income (loss) | \$ 441 | \$ 514 |
| Adjustments to reconcile net income (loss) to net cash provided by (used in) operating activities: | | |
| Provision (credit) for loan and lease losses | 63 | (48) |
| Depreciation and amortization expense | 119 | 143 |
| FDIC (payments) net of FDIC expense | 13 | 35 |
| Deferred income taxes (benefit) | 38 | 157 |
| Net losses (gains) and writedown on OREO | 12 | 5 |
| Provision (credit) for customer derivative losses | 1 | (12) |
| Net losses (gains) from loan sales | (54) | (30) |
| Net losses (gains) from principal investing | (59) | (52) |
| Provision (credit) for losses on lending-related commitments | 6 | (16) |
| (Gains) losses on leased equipment | (63) | (9) |
| Net securities losses (gains) | (1) | (1) |
| Net decrease (increase) in loans held for sale excluding loan transfers from continuing operations | (5) | 140 |
| Net decrease (increase) in trading account assets | (57) | 216 |
| Other operating activities, net | (220) | 412 |
| NET CASH PROVIDED BY (USED IN) OPERATING ACTIVITIES | 235 | 1,454 |
| INVESTING ACTIVITIES | | |
| Net decrease (increase) in short-term investments | 1,303 | (3,219) |
| Purchases of securities available for sale | (10) | (619) |
| Proceeds from sales of securities available for sale | | 1,587 |
| Proceeds from prepayments and maturities of securities available for sale | 2,733 | 2,448 |
| Proceeds from prepayments and maturities of held-to-maturity securities | 238 | |
| Purchases of held-to-maturity securities | (2,481) | (2) |
| Purchases of other investments | (39) | (104) |
| Proceeds from sales of other investments | 3 | 43 |
| Proceeds from prepayments and maturities of other investments | 72 | 41 |
| Net decrease (increase) in loans, excluding acquisitions, sales and transfers | (217) | 1,775 |
| Proceeds from loan sales | 135 | 94 |
| Purchases of premises and equipment | (53) | (74) |
| Proceeds from sales of premises and equipment | 1 | |
| Proceeds from sales of other real estate owned | 45 | 94 |
| NET CASH PROVIDED BY (USED IN) INVESTING ACTIVITIES | 1,730 | 2,064 |
| FINANCING ACTIVITIES | | |
| Net increase (decrease) in deposits | 211 | (200) |
| Net increase (decrease) in short-term borrowings | 30 | (1,017) |
| Net proceeds from issuance of long-term debt | 4 | 1,020 |
| Payments on long-term debt | (2,019) | (684) |
| Repurchase of Treasury Shares | (82) | |
| Net proceeds from issuance of common shares | | 604 |
| Net proceeds from reissuance of common shares | 1 | |
| Series B Preferred Stock - TARP redemption | | (2,500) |
| Repurchase of common stock warrant | | (70) |
| Cash dividends paid | (87) | (96) |
| NET CASH PROVIDED BY (USED IN) FINANCING ACTIVITIES | (1,942) | (2,943) |
| NET INCREASE (DECREASE) IN CASH AND DUE FROM BANKS | 23 | 575 |
| CASH AND DUE FROM BANKS AT BEGINNING OF PERIOD | 694 | 278 |
| CASH AND DUE FROM BANKS AT END OF PERIOD | \$ 717 | \$ 853 |

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Additional disclosures relative to cash flows:

| | | | | |
|---|----|-----|----|-------|
| Interest paid | \$ | 249 | \$ | 317 |
| Income taxes paid (refunded) | | 26 | | (319) |
| Noncash items: | | | | |
| Loans transferred to portfolio from held for sale | \$ | 93 | | |
| Loans transferred to held for sale from portfolio | | 16 | \$ | 54 |
| Loans transferred to other real estate owned | | 21 | | 23 |

See Notes to Consolidated Financial Statements (Unaudited).

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Notes to Consolidated Financial Statements (Unaudited)

1. Basis of Presentation

As used in these Notes, references to Key, we, our, us and similar terms refer to the consolidated entity consisting of KeyCorp and its subsidiaries. KeyCorp refers solely to the parent holding company, and KeyBank refers to KeyCorp's subsidiary, KeyBank National Association.

The acronyms and abbreviations identified below are used in the Notes to Consolidated Financial Statements (Unaudited) as well as in the Management's Discussion & Analysis of Financial Condition & Results of Operations. You may find it helpful to refer back to this page as you read this report.

References to our 2011 Annual Report on Form 10-K refer to our Annual Report on Form 10-K for the year ended December 31, 2011, that has been filed with the U.S. Securities and Exchange Commission and is available on its website (www.sec.gov) or on our website (www.key.com/ir).

| | |
|--|--|
| ABO: Accumulated benefit obligation. | N/A: Not applicable. |
| AICPA: American Institute of Certified Public Accountants. | NASDAQ: National Association of Securities Dealers Automated Quotation System. |
| ALCO: Asset/Liability Management Committee. | N/M: Not meaningful. |
| ALLL: Allowance for loan and lease losses. | NOW: Negotiable Order of Withdrawal. |
| A/LM: Asset/liability management. | NPR: Notice of proposed rulemaking. |
| AOCI: Accumulated other comprehensive income (loss). | NYSE: New York Stock Exchange. |
| APBO: Accumulated postretirement benefit obligation. | OCC: Office of the Comptroller of the Currency. |
| Austin: Austin Capital Management, Ltd. | OCI: Other comprehensive income (loss). |
| BHCs: Bank holding companies. | OREO: Other real estate owned. |
| CCAR: Comprehensive Capital Analysis and Review. | OTTI: Other-than-temporary impairment. |
| CMO: Collateralized mortgage obligation. | QSPE: Qualifying special purpose entity. |
| Common Shares: Common Shares, \$1 par value. | PBO: Projected Benefit Obligation. |
| CPP: Capital Purchase Program of the U.S. Treasury. | S&P: Standard and Poor's Ratings Services, a Division of The McGraw-Hill Companies, Inc. |
| DIF: Deposit Insurance Fund. | SCAP: Supervisory Capital Assessment Program administered by the Federal Reserve. |
| Dodd-Frank Act: Dodd-Frank Wall Street Reform and Consumer Protection Act of 2010. | SEC: U.S. Securities & Exchange Commission. |
| ERISA: Employee Retirement Income Security Act of 1974. | Series A Preferred Stock: KeyCorp's 7.750% Noncumulative Perpetual Convertible Preferred Stock, Series A. |
| ERM: Enterprise risk management. | Series B Preferred Stock: KeyCorp's Fixed-Rate Cumulative Perpetual Preferred Stock, Series B issued to the U.S. Treasury under the CPP. |
| EVE: Economic value of equity. | SILO: Sale in, lease out transaction. |
| FASB: Financial Accounting Standards Board. | SPE: Special purpose entity. |
| FDIC: Federal Deposit Insurance Corporation. | TAG: Transaction Account Guarantee program of the FDIC. |
| Federal Reserve: Board of Governors of the Federal Reserve System. | TARP: Troubled Asset Relief Program. |
| FHLMC: Federal Home Loan Mortgage Corporation. | TDR: Troubled debt restructuring. |
| FNMA: Federal National Mortgage Association. | TE: Taxable equivalent. |
| FVA: Fair Value of pension plan assets. | TLGP: Temporary Liquidity Guarantee Program of the FDIC. |
| GAAP: U.S. generally accepted accounting principles. | U.S. Treasury: United States Department of the Treasury. |
| GNMA: Government National Mortgage Association. | VAR: Value at risk. |
| IRS: Internal Revenue Service. | VEBA: Voluntary Employee Beneficiary Association. |
| ISDA: International Swaps and Derivatives Association. | VIE: Variable interest entity. |
| KAHC: Key Affordable Housing Corporation. | XBRL: eXtensible Business Reporting Language. |
| LIBOR: London Interbank Offered Rate. | |
| LIHTC: Low-income housing tax credit. | |
| LILO: Lease in, lease out transaction. | |
| Moody's: Moody's Investor Services, Inc. | |

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The consolidated financial statements include the accounts of KeyCorp and its subsidiaries. All significant intercompany accounts and transactions have been eliminated in consolidation. Some previously reported amounts have been reclassified to conform to current reporting practices.

The consolidated financial statements include any voting rights entities in which we have a controlling financial interest. In accordance with the applicable accounting guidance for consolidations, we consolidate a VIE if we have: (i) a variable interest in the entity; (ii) the power to direct activities of the VIE that most significantly impact the entity's economic performance; and (iii) the obligation to absorb losses of the entity or the right to receive benefits from the entity that could potentially be significant to the VIE (i.e., we are considered to be the primary beneficiary). Variable interests can include equity interests, subordinated debt, derivative contracts, leases, service agreements, guarantees, standby letters of credit, loan commitments, and other contracts, agreements and financial instruments. See Note 9 (Variable Interest Entities) for information on our involvement with VIEs.

We use the equity method to account for unconsolidated investments in voting rights entities or VIEs if we have significant influence over the entity's operating and financing decisions (usually defined as a voting or economic interest of 20% to 50%, but not controlling). Unconsolidated investments in voting rights entities or VIEs in which we have a voting or economic interest of less than 20% generally are carried at cost. Investments held by our registered broker-dealer and investment company subsidiaries (primarily principal investments) are carried at fair value.

We believe that the unaudited consolidated interim financial statements reflect all adjustments of a normal recurring nature and disclosures that are necessary for a fair presentation of the results for the interim periods presented. The results of operations for the interim period are not necessarily indicative of the results of operations to be expected for the full year. The interim financial statements should be read in conjunction with the audited consolidated financial statements and related notes included in our 2011 Annual Report on Form 10-K. See Note 11 (Acquisition and Discontinued Operations) for further information regarding an error correction that was made during the third quarter of 2011.

In preparing these financial statements, subsequent events were evaluated through the time the financial statements were issued. Financial statements are considered issued when they are widely distributed to all shareholders and other financial statement users, or filed with the SEC.

On August 1, 2012, we announced certain new strategic actions to further strengthen our consumer and commercial payments businesses. We have acquired Key-branded credit card assets from Elan Financial Services and will begin to self-issue credit cards. The acquired credit card portfolio of approximately 400,000 consumer and business accounts is comprised of current and former Key clients and has approximately \$725 million in credit card assets. We also announced that we entered into a new third party processing agreement with Elavon, Inc. This new agreement continues the legacy arrangement with Elavon while providing Key the opportunity to more fully integrate merchant processing services into our overall payment solutions for business clients. This new arrangement with Elavon is expected to become effective in the first half of 2013.

Offsetting Derivative Positions

In accordance with the applicable accounting guidance, we take into account the impact of bilateral collateral and master netting agreements that allow us to settle all derivative contracts held with a single counterparty on a net basis, and to offset the net derivative position with the related collateral when recognizing derivative assets and liabilities. Additional information regarding derivative offsetting is provided in Note 7 (Derivatives and Hedging Activities).

Accounting Guidance Adopted in 2012

Fair value measurement. In May 2011, the FASB issued accounting guidance that changed the wording used to describe many of the current accounting requirements for measuring fair value and disclosing information about fair value measurements. This accounting guidance clarified the FASB's intent about the application of existing fair value measurement requirements. It was effective for the interim and annual periods beginning on or after December 15, 2011 (effective January 1, 2012, for us). The adoption of this accounting guidance did not have a material effect on our financial condition or results of operations. As required by this accounting guidance, additional information regarding the classification is provided in Note 5 (Fair Value Measurements).

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Presentation of comprehensive income. In June 2011, the FASB issued new accounting guidance that required all nonowner changes in shareholders' equity to be presented either in a single continuous statement of comprehensive income or in two separate but consecutive statements. This new accounting guidance did not change any of the components currently recognized in net income or comprehensive income. It was effective for public entities for interim and annual periods beginning after December 15, 2011 (effective January 1, 2012, for us) as well as interim and annual periods thereafter. As required by this accounting guidance, Consolidated Statements of Comprehensive Income (Unaudited) are now included as part of our financial statements.

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Testing goodwill for impairment. In September 2011, the FASB issued new accounting guidance that simplified how an entity tests goodwill for impairment. It permits an entity to first assess qualitative factors to determine whether additional goodwill impairment testing is required. This accounting guidance was effective for annual and interim goodwill impairment tests performed for fiscal years beginning after December 15, 2011 (effective January 1, 2012, for us). The adoption of this accounting guidance did not have a material effect on our financial condition or results of operations.

Repurchase agreements. In April 2011, the FASB issued accounting guidance that changed the accounting for repurchase agreements and other similar arrangements by eliminating the collateral maintenance requirement when assessing effective control in these transactions. This change could result in more of these transactions being accounted for as secured borrowings instead of sales. This accounting guidance was effective for new transactions and transactions modified on or after the first interim or annual period beginning after December 15, 2011 (effective January 1, 2012, for us). The adoption of this accounting guidance did not have a material effect on our financial condition or results of operations since we do not account for these types of arrangements as sales.

Accounting Guidance Pending Adoption at June 30, 2012

Testing indefinite-lived intangible assets for impairment. In July 2012, the FASB issued new accounting guidance that simplifies how an entity tests indefinite-lived intangible assets other than goodwill for impairment. It permits an entity to first assess qualitative factors to determine whether further testing for impairment of indefinite-lived intangible assets other than goodwill is required. This accounting guidance will be effective for annual and interim impairment tests performed for fiscal years beginning after September 15, 2012 (January 1, 2013, for us). Early adoption is permitted. The adoption of this accounting guidance is not expected to have a material effect on our financial condition or results of operations.

Offsetting disclosures. In December 2011, the FASB issued new accounting guidance that requires an entity to disclose information about offsetting and related arrangements to enable financial statement users to understand the effect of those arrangements on the entity's financial position. This new accounting guidance will be effective for annual reporting periods beginning on or after January 1, 2013, and interim periods within those annual periods (effective January 1, 2013, for us).

Table of Contents**2. Earnings Per Common Share**

Our basic and diluted earnings per Common Share are calculated as follows:

| <i>dollars in millions, except per share amounts</i> | Three months ended June 30, | | Six months ended June 30, | |
|--|------------------------------------|-------------|----------------------------------|-------------|
| | 2012 | 2011 | 2012 | 2011 |
| EARNINGS | | | | |
| Income (loss) from continuing operations | \$ 231 | \$ 252 | \$ 436 | \$ 534 |
| Less: Net income (loss) attributable to noncontrolling interests | 5 | 3 | 5 | 11 |
| Income (loss) from continuing operations attributable to Key | 226 | 249 | 431 | 523 |
| Less: Dividends on Series A Preferred Stock | 5 | 6 | 11 | 12 |
| Cash dividends on Series B Preferred Stock ^(b) | | | | 31 |
| Amortization of discount on Series B Preferred Stock ^(b) | | | | 53 |
| Income (loss) from continuing operations attributable to Key common shareholders | 221 | 243 | 420 | 427 |
| Income (loss) from discontinued operations, net of taxes ^(a) | 10 | (9) | 5 | (20) |
| Net income (loss) attributable to Key common shareholders | \$ 231 | \$ 234 | \$ 425 | \$ 407 |
| WEIGHTED-AVERAGE COMMON SHARES | | | | |
| Weighted-average common shares outstanding (000) | 944,648 | 947,565 | 946,995 | 914,911 |
| Effect of dilutive convertible preferred stock, common share options and other stock awards (000) | 3,439 | 4,568 | 4,034 | 5,251 |
| Weighted-average common shares and potential common shares outstanding (000) | 948,087 | 952,133 | 951,029 | 920,162 |
| EARNINGS PER COMMON SHARE | | | | |
| Income (loss) from continuing operations attributable to Key common shareholders | \$.23 | \$.26 | \$.44 | \$.47 |
| Income (loss) from discontinued operations, net of taxes ^(a) | .01 | (.01) | .01 | (.02) |
| Net income (loss) attributable to Key common shareholders ^(c) | .24 | .25 | .45 | .44 |
| Income (loss) from continuing operations attributable to Key common shareholders assuming dilution | \$.23 | \$.26 | \$.44 | \$.46 |
| Income (loss) from discontinued operations, net of taxes ^(a) | .01 | (.01) | .01 | (.02) |
| Net income (loss) attributable to Key common shareholders assuming dilution ^(c) | .24 | .25 | .45 | .44 |

(a) In April 2009, we decided to wind down the operations of Austin, a subsidiary that specialized in managing hedge fund investments for institutional customers. In September 2009, we decided to discontinue the education lending business conducted through Key Education Resources, the education payment and financing unit of KeyBank. As a result of these decisions, we have accounted for these businesses as discontinued operations. The income from discontinued operations for the quarter ended June 30, 2012, and the six months ended June 30, 2012, was primarily attributable to fair value adjustments related to the education lending securitization trusts.

(b) Includes a \$49 million deemed dividend recorded in the first quarter of 2011 related to the repurchase of the \$2.5 billion Series B Preferred Stock.

(c) EPS may not foot due to rounding.

Table of Contents**3. Loans and Loans Held for Sale**

Our loans by category are summarized as follows:

| <i>in millions</i> | June 30, 2012 | December 31, 2011 | June 30, 2011 |
|--|--------------------------|------------------------------|--------------------------|
| Commercial, financial and agricultural | \$ 20,386 | \$ 19,378 | \$ 16,883 |
| Commercial real estate: | | | |
| Commercial mortgage | 7,409 | 8,037 | 8,069 |
| Construction | 1,172 | 1,312 | 1,631 |
| Total commercial real estate loans | 8,581 | 9,349 | 9,700 |
| Commercial lease financing | 5,636 | 6,055 | 6,105 |
| Total commercial loans | 34,603 | 34,782 | 32,688 |
| Residential prime loans: | | | |
| Real estate residential mortgage | 2,016 | 1,946 | 1,838 |
| Home equity: | | | |
| Key Community Bank | 9,601 | 9,229 | 9,431 |
| Other | 479 | 535 | 595 |
| Total home equity loans | 10,080 | 9,764 | 10,026 |
| Total residential prime loans | 12,096 | 11,710 | 11,864 |
| Consumer other Key Community Bank | 1,263 | 1,192 | 1,157 |
| Consumer other: | | | |
| Marine | 1,542 | 1,766 | 1,989 |
| Other | 101 | 125 | 142 |
| Total consumer other | 1,643 | 1,891 | 2,131 |
| Total consumer loans | 15,002 | 14,793 | 15,152 |
| Total loans ^(a) | \$ 49,605 | \$ 49,575 | \$ 47,840 |

(a) Excluded at June 30, 2012, December 31, 2011, and June 30, 2011, are loans in the amount of \$5.5 billion, \$5.8 billion and \$6.3 billion, respectively, related to the discontinued operations of the education lending business.

Our loans held for sale are summarized as follows:

| <i>in millions</i> | June 30, 2012 | December 31, 2011 | June 30, 2011 |
|--|--------------------------|------------------------------|--------------------------|
| Commercial, financial and agricultural | \$ 18 | \$ 19 | \$ 80 |
| Real estate commercial mortgage | 523 | 567 | 198 |
| Real estate construction | 12 | 35 | 39 |
| Commercial lease financing | 13 | 12 | 6 |
| Real estate residential mortgage | 90 | 95 | 58 |
| Total loans held for sale | \$ 656 | \$ 728 | \$ 381 |

Our quarterly summary of changes in loans held for sale as follows:

| <i>in millions</i> | June 30, 2012 | December 31, 2011 | June 30, 2011 |
|---|--------------------------|------------------------------|--------------------------|
| Balance at beginning of the period | \$ 511 | \$ 479 | \$ 426 |
| New originations | 1,308 | 1,235 | 914 |
| Transfers from held to maturity, net | 7 | 19 | 16 |
| Loan sales | (1,165) | (932) | (1,039) |
| Loan draws (payments), net | (4) | (72) | 73 |
| Transfers to OREO / valuation adjustments | (1) | (1) | (9) |
| Balance at end of period | \$ 656 | \$ 728 | \$ 381 |

Table of Contents**4. Asset Quality**

We manage our exposure to credit risk by closely monitoring loan performance trends and general economic conditions. A key indicator of the potential for future credit losses is the level of nonperforming assets and past due loans.

Our nonperforming assets and past due loans were as follows:

| <i>in millions</i> | June 30, 2012 | December 31, 2011 | June 30, 2011 |
|--|--------------------------|------------------------------|--------------------------|
| Total nonperforming loans ^(a) | \$ 657 | \$ 727 | \$ 842 |
| Nonperforming loans held for sale | 38 | 46 | 42 |
| OREO | 28 | 65 | 52 |
| Other nonperforming assets | 28 | 21 | 14 |
| Total nonperforming assets | \$ 751 | \$ 859 | \$ 950 |
| Restructured loans included in nonperforming loans ^(b) | \$ 163 | \$ 191 | \$ 144 |
| Restructured loans with an allocated specific allowance ^(c) | 71 | 50 | 19 |
| Specifically allocated allowance for restructured loans ^(d) | 34 | 10 | 5 |
| Accruing loans past due 90 days or more | \$ 131 | \$ 164 | \$ 118 |
| Accruing loans past due 30 through 89 days | 362 | 441 | 465 |

(a) Includes \$36 million of performing home equity second liens at June 30, 2012, that are: subordinate to first liens that are 120 days or more past due; in foreclosure; or when the first mortgage delinquency timeframe is unknown. Such second liens are now being reported as nonperforming loans based upon regulatory guidance issued in January, 2012. This policy related to the classification of second lien home equity loans was implemented prospectively, and therefore prior periods were not presented.

(b) A loan is restructured (i.e., TDRs) when the borrower is experiencing financial difficulty and we grant a concession that we would not otherwise have considered to improve the collectability of the loan. Typical concessions include: reducing the interest rate, extending the maturity date, or reducing the principal balance.

(c) Included in individually impaired loans allocated a specific allowance.

(d) Included in allowance for individually evaluated impaired loans.

At June 30, 2012, the approximate carrying amount of our commercial nonperforming loans outstanding represented 59% of their original contractual amount, total nonperforming loans outstanding represented 70% of their original contractual amount owed, and nonperforming assets in total were carried at 64% of their original contractual amount.

At June 30, 2012, our twenty largest nonperforming loans totaled \$220 million, representing 33% of total loans on nonperforming status from continuing operations. At June 30, 2011, the twenty largest nonperforming loans totaled \$276 million, representing 33% of total loans on nonperforming status.

The amount by which nonperforming loans and loans held for sale reduced expected interest income was \$12 million for the six months ended June 30, 2012, and \$31 million for the year ended December 31, 2011.

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The following tables set forth a further breakdown of individually impaired loans as of June 30, 2012, December 31, 2011 and June 30, 2011:

| June 30, 2012 <i>in millions</i> | Recorded Investment (a) | Unpaid Principal Balance (b) | Specific Allowance | Average Recorded Investment |
|---|------------------------------------|---|-------------------------------|--|
| With no related allowance recorded: | | | | |
| Commercial, financial and agricultural | \$ 59 | \$ 142 | \$ | 68 |
| Commercial real estate: | | | | |
| Commercial mortgage | 112 | 199 | | 113 |
| Construction | 51 | 204 | | 49 |
| Total commercial real estate loans | 163 | 403 | | 162 |
| Total commercial loans with no related allowance recorded | 222 | 545 | | 230 |
| Real estate residential mortgage | 1 | 1 | | 1 |
| Total consumer loans | 1 | 1 | | 1 |
| Total loans with no related allowance recorded | 223 | 546 | | 231 |
| With an allowance recorded: | | | | |
| Commercial, financial and agricultural | 43 | 53 | \$ 12 | 46 |
| Commercial real estate: | | | | |
| Commercial mortgage | 56 | 98 | 15 | 63 |
| Construction | 4 | 4 | 3 | 4 |
| Total commercial real estate loans | 60 | 102 | 18 | 67 |
| Total commercial loans with an allowance recorded | 103 | 155 | 30 | 113 |
| Real estate residential mortgage | 16 | 17 | 2 | 8 |
| Home equity: | | | | |
| Key Community Bank | 11 | 11 | 3 | 6 |
| Other | 6 | 6 | 1 | 3 |
| Total home equity loans | 17 | 17 | 4 | 9 |
| Consumer other Key Community Bank | 2 | 2 | 1 | 1 |
| Consumer other: | | | | |
| Marine | 50 | 50 | 11 | 25 |
| Other | | | | |
| Total consumer other | 50 | 50 | 11 | 25 |
| Total consumer loans | 85 | 86 | 18 | 43 |
| Total loans with an allowance recorded | 188 | 241 | 48 | 156 |
| Total | \$ 411 | \$ 787 | \$ 48 | \$ 387 |

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- (a) The Recorded Investment in impaired loans represents the face amount of the loan increased or decreased by applicable accrued interest, net deferred loan fees and costs, unamortized premium or discount, and reflects direct charge-offs. This amount is a component of total loans on our consolidated balance sheet.

- (b) The Unpaid Principal Balance represents the customer's legal obligation to us.

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| December 31, 2011 <i>in millions</i> | Recorded Investment (a) | Unpaid Principal Balance (b) | Specific Allowance | Average Recorded Investment |
|---|--------------------------------|-------------------------------------|---------------------------|------------------------------------|
| With no related allowance recorded: | | | | |
| Commercial, financial and agricultural | \$ 88 | \$ 195 | \$ | 75 |
| Commercial real estate: | | | | |
| Commercial mortgage | 100 | 240 | | 131 |
| Construction | 30 | 113 | | 98 |
| Total commercial real estate loans | 130 | 353 | | 229 |
| Total loans with no related allowance recorded | 218 | 548 | | 304 |
| With an allowance recorded: | | | | |
| Commercial, financial and agricultural | 62 | 70 | \$ 26 | 75 |
| Commercial real estate: | | | | |
| Commercial mortgage | 96 | 115 | 21 | 91 |
| Construction | 12 | 18 | 4 | 29 |
| Total commercial real estate loans | 108 | 133 | 25 | 120 |
| Total loans with an allowance recorded | 170 | 203 | 51 | 201 |
| Total | \$ 388 | \$ 751 | \$ 51 | \$ 505 |

(a) The Recorded Investment in impaired loans represents the face amount of the loan increased or decreased by applicable accrued interest, net deferred loan fees and costs, unamortized premium or discount, and reflects direct charge-offs. This amount is a component of total loans on our consolidated balance sheet.

(b) The Unpaid Principal Balance represents the customer's legal obligation to us.

| June 30, 2011 <i>in millions</i> | Recorded Investment (a) | Unpaid Principal Balance (b) | Specific Allowance | Average Recorded Investment |
|---|--------------------------------|-------------------------------------|---------------------------|------------------------------------|
| With no related allowance recorded: | | | | |
| Commercial, financial and agricultural | \$ 116 | \$ 217 | \$ | 89 |
| Commercial real estate: | | | | |
| Commercial mortgage | 123 | 207 | | 143 |
| Construction | 83 | 226 | | 124 |
| Total commercial real estate loans | 206 | 433 | | 267 |
| Total loans with no related allowance recorded | 322 | 650 | | 356 |
| With an allowance recorded: | | | | |
| Commercial, financial and agricultural | 43 | 71 | \$ 14 | 66 |
| Commercial real estate: | | | | |
| Commercial mortgage | 89 | 174 | 21 | 88 |
| Construction | 34 | 73 | 11 | 39 |
| Total commercial real estate loans | 123 | 247 | 32 | 127 |
| Commercial lease financing | | | | 6 |

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| | | | | |
|--|--------|--------|-------|--------|
| Total loans with an allowance recorded | 166 | 318 | 46 | 199 |
| Total | \$ 488 | \$ 968 | \$ 46 | \$ 555 |

(a) The Recorded Investment in impaired loans represents the face amount of the loan increased or decreased by applicable accrued interest, net deferred loan fees and costs, unamortized premium or discount, and reflects direct charge-offs. This amount is a component of total loans on our consolidated balance sheet.

(b) The Unpaid Principal Balance represents the customer's legal obligation to us.

For the six months ended June 30, 2012 and 2011, interest income recognized on the outstanding balances of accruing impaired loans totaled \$2 million for each period presented.

At June 30, 2012, aggregate restructured loans (accrual, nonaccrual and held-for-sale loans) totaled \$274 million, compared to \$276 million at December 31, 2011, and \$252 million at June 30, 2011. We added \$109 million in restructured loans during the first six months of 2012, which were partially offset by \$111 million in payments and charge-offs.

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A further breakdown of restructured loans (TDRs) included in nonperforming loans by loan category as of June 30, 2012, follows:

| June 30, 2012 <i>dollars in millions</i> | Number of loans | Pre-modification Outstanding Recorded Investment | Post-modification Outstanding Recorded Investment |
|--|----------------------------|---|--|
| LOAN TYPE | | | |
| Nonperforming: | | | |
| Commercial, financial and agricultural | 95 | \$ 108 | \$ 59 |
| Commercial real estate: | | | |
| Real estate commercial mortgage | 16 | 47 | 31 |
| Real estate construction | 11 | 60 | 43 |
| Total commercial real estate loans | 27 | 107 | 74 |
| Total commercial loans | 122 | 215 | 133 |
| Real estate residential mortgage | | | |
| Home equity: | 56 | 7 | 7 |
| Key Community Bank | 50 | 4 | 4 |
| Other | 74 | 2 | 1 |
| Total home equity loans | 124 | 6 | 5 |
| Consumer other Key Community Bank | | | |
| Consumer other: | 11 | 1 | 1 |
| Marine | 139 | 17 | 17 |
| Other | 11 | 1 | 1 |
| Total consumer other | 150 | 18 | 17 |
| Total consumer loans | 341 | 32 | 30 |
| Total nonperforming TDRs | 463 | 247 | 163 |
| Prior-year accruing ^(a) | | | |
| Commercial, financial and agricultural | 115 | 8 | 6 |
| Commercial real estate: | | | |
| Real estate commercial mortgage | 7 | 71 | 48 |
| Real estate construction | 1 | 15 | 1 |
| Total commercial real estate loans | 8 | 86 | 49 |
| Total commercial loans | 123 | 94 | 55 |
| Real estate residential mortgage | | | |
| Home equity: | 111 | 11 | 11 |
| Key Community Bank | 88 | 7 | 7 |
| Other | 101 | 3 | 3 |
| Total home equity loans | 189 | 10 | 10 |
| Consumer other Key Community Bank | | | |
| Consumer other: | 20 | 1 | 1 |
| Marine | 135 | 34 | 33 |
| Other | 53 | 2 | 2 |
| Total consumer other | 188 | 36 | 35 |
| Total consumer loans | 508 | 58 | 56 |

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| | | | | | |
|--------------------------------|-------|----|-----|----|-----|
| Total prior-year accruing TDRs | 631 | | 152 | | 111 |
| Total TDRs | 1,094 | \$ | 399 | \$ | 274 |

(a) All TDRs that were restructured prior to January 1, 2012 and are fully accruing.

We classify loan modifications as TDRs when a borrower is experiencing financial difficulties and we have granted a concession to the borrower without commensurate financial, structural, or legal consideration. All commercial and consumer loan TDRs, regardless of size, are evaluated for impairment individually to determine the probable loss content and are assigned a specific loan allowance if deemed appropriate. The financial effects of TDRs are reflected in the components that comprise the allowance for loan and lease losses in either the amount of charge-offs or loan loss provision and appropriately impact the ultimate allowance level.

Commercial and consumer loan TDRs are considered subsequently defaulted at 90 days past due and when they are greater than 60 days past due, respectively, for principal and interest payments. There were no significant commercial or consumer loans that were designated as TDRs during calendar year 2011, for which there was a payment default during the first six months of 2012.

Our loan modifications are handled on a case by case basis and are negotiated to achieve mutually agreeable terms that maximize loan collectability and meet our client's financial needs. A majority of our concessions granted to borrowers are in the form of interest rate reductions. Other concession types include forgiveness of principal and other modifications of loan terms. Consumer loan concessions include Home Affordable Modification Program (HAMP) loans of approximately \$4

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million as of June 30, 2012. These loan concessions have successfully completed the required trial period under HAMP and as a result have been permanently modified and are included in consumer TDRs.

The following table shows the concession types for our commercial accruing and nonaccruing TDRs.

| <i>dollars in millions</i> | June 30, 2012 | December 31, 2011 | June 30, 2011 |
|---|------------------|----------------------|------------------|
| Interest rate reduction | \$ 155 | \$ 177 | \$ 175 |
| Forgiveness of principal | 13 | 23 | 10 |
| Other modification of loan terms | 20 | 8 | 6 |
| Total | \$ 188 | \$ 208 | \$ 191 |
| Total commercial and consumer TDRs ^(a) | \$ 274 | \$ 276 | \$ 252 |
| Total commercial TDRs to total commercial loans | .54 % | .60 % | .58 % |
| Total commercial TDRs to total loans | .38 | .42 | .40 |
| Total commercial loans | \$ 34,603 | \$ 34,782 | \$ 32,688 |
| Total loans | 49,605 | 49,575 | 47,840 |

(a) Commitments outstanding to lend additional funds to borrowers whose terms have been modified in TDRs are \$45 million, \$25 million, and \$45 million at June 30, 2012, December 31, 2011, and June 30, 2011, respectively.

Our policies for determining past due loans, placing loans on nonaccrual, applying payments on nonaccrual loans and resuming accrual of interest for our commercial and consumer loan portfolios are disclosed in Note 1 (Summary of Significant Accounting Policies) under the heading Nonperforming Loans on page 117 of our 2011 Annual Report on Form 10-K. Pursuant to regulatory guidance issued in January 2012, the above-mentioned policy for nonperforming loans was revised effective for the second quarter of 2012. As of June 30, 2012, any second lien home equity loan with an associated first lien that is: 120 days or more past due; in foreclosure; or when the first mortgage delinquency timeframe is unknown, is reported as a nonperforming loan. This policy was implemented prospectively, and, therefore, prior periods were not presented.

At June 30, 2012, approximately \$48.5 billion, or 98%, of our total loans are current. At June 30, 2012, total past due loans and nonperforming loans of \$1.2 billion represent approximately 2% of total loans.

The following aging analysis as of June 30, 2012 and 2011, of past due and current loans provides further information regarding Key's credit exposure.

| June 30, 2012 <i>in millions</i> | Current | 30-59 Days Past Due | 60-89 Days Past Due | 90 and Greater Days Past Due | Nonperforming Loans ^(a) | Total Past Due and Nonperforming Loans | Total Loans |
|--|-----------|---------------------------|---------------------------|------------------------------------|---------------------------------------|--|----------------|
| LOAN TYPE | | | | | | | |
| Commercial, financial and agricultural | \$ 20,148 | \$ 60 | \$ 13 | \$ 24 | \$ 141 | \$ 238 | \$ 20,386 |
| Commercial real estate: | | | | | | | |
| Commercial mortgage | 7,182 | 15 | 16 | 24 | 172 | 227 | 7,409 |
| Construction | 1,033 | 12 | 24 | 35 | 68 | 139 | 1,172 |
| Total commercial real estate loans | 8,215 | 27 | 40 | 59 | 240 | 366 | 8,581 |
| Commercial lease financing | 5,581 | 22 | 8 | 7 | 18 | 55 | 5,636 |

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| | | | | | | | | | | | | | | |
|-----------------------------------|----|--------|----|-----|----|-----|----|-----|----|-----|----|-------|----|--------|
| Total commercial loans | \$ | 33,944 | \$ | 109 | \$ | 61 | \$ | 90 | \$ | 399 | \$ | 659 | \$ | 34,603 |
| Real estate residential mortgage | \$ | 1,895 | \$ | 24 | \$ | 10 | \$ | 9 | \$ | 78 | \$ | 121 | \$ | 2,016 |
| Home equity: | | | | | | | | | | | | | | |
| Key Community Bank | | 9,361 | | 56 | | 26 | | 17 | | 141 | | 240 | | 9,601 |
| Other | | 445 | | 10 | | 4 | | 3 | | 17 | | 34 | | 479 |
| Total home equity loans | | 9,806 | | 66 | | 30 | | 20 | | 158 | | 274 | | 10,080 |
| Consumer other Key Community Bank | | 1,237 | | 13 | | 4 | | 7 | | 2 | | 26 | | 1,263 |
| Consumer other: | | | | | | | | | | | | | | |
| Marine | | 1,478 | | 31 | | 10 | | 4 | | 19 | | 64 | | 1,542 |
| Other | | 95 | | 2 | | 2 | | 1 | | 1 | | 6 | | 101 |
| Total consumer other | | 1,573 | | 33 | | 12 | | 5 | | 20 | | 70 | | 1,643 |
| Total consumer loans | \$ | 14,511 | \$ | 136 | \$ | 56 | \$ | 41 | \$ | 258 | \$ | 491 | \$ | 15,002 |
| Total loans | \$ | 48,455 | \$ | 245 | \$ | 117 | \$ | 131 | \$ | 657 | \$ | 1,150 | \$ | 49,605 |

- (a) Includes \$36 million of performing home equity second liens at June 30, 2012, that are subordinate to first liens that are 120 days or more past due; in foreclosure; or when the first mortgage delinquency is unknown. Such second liens are now being reported as nonperforming loans based upon regulatory guidance issued in January 2012.

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| June 30, 2011 <i>in millions</i> | Current | 30-59 Days Past Due | 60-89 Days Past Due | 90 and Greater Days Past Due | Nonperforming Loans | Total Past Due and Nonperforming Loans | Total Loans |
|--|-----------|---------------------------|---------------------------|------------------------------------|------------------------|--|----------------|
| LOAN TYPE | | | | | | | |
| Commercial, financial and agricultural | \$ 16,599 | \$ 35 | \$ 17 | \$ 19 | \$ 213 | \$ 284 | \$ 16,883 |
| Commercial real estate: | | | | | | | |
| Commercial mortgage | 7,743 | 34 | 51 | 11 | 230 | 326 | 8,069 |
| Construction | 1,437 | 11 | 24 | 28 | 131 | 194 | 1,631 |
| Total commercial real estate loans | 9,180 | 45 | 75 | 39 | 361 | 520 | 9,700 |
| Commercial lease financing | 5,983 | 20 | 40 | 21 | 41 | 122 | 6,105 |
| Total commercial loans | \$ 31,762 | \$ 100 | \$ 132 | \$ 79 | \$ 615 | \$ 926 | \$ 32,688 |
| Real estate residential mortgage | \$ 1,713 | \$ 24 | \$ 14 | \$ 8 | \$ 79 | \$ 125 | \$ 1,838 |
| Home equity: | | | | | | | |
| Key Community Bank | 9,216 | 66 | 32 | 16 | 101 | 215 | 9,431 |
| Other | 559 | 13 | 7 | 5 | 11 | 36 | 595 |
| Total home equity loans | 9,775 | 79 | 39 | 21 | 112 | 251 | 10,026 |
| Consumer other Key Community Bank | 1,129 | 14 | 4 | 7 | 3 | 28 | 1,157 |
| Consumer other: | | | | | | | |
| Marine | 1,898 | 42 | 14 | 3 | 32 | 91 | 1,989 |
| Other | 138 | 2 | 1 | | 1 | 4 | 142 |
| Total consumer other | 2,036 | 44 | 15 | 3 | 33 | 95 | 2,131 |
| Total consumer loans | \$ 14,653 | \$ 161 | \$ 72 | \$ 39 | \$ 227 | \$ 499 | \$ 15,152 |
| Total loans | \$ 46,415 | \$ 261 | \$ 204 | \$ 118 | \$ 842 | \$ 1,425 | \$ 47,840 |

The risk characteristic prevalent to both commercial and consumer loans is the risk of loss arising from an obligor's inability or failure to meet contractual payment or performance terms. Evaluation of this risk is stratified and monitored by the assigned loan risk rating grades for the commercial loan portfolios and the regulatory risk ratings assigned for the consumer loan portfolios. This risk rating stratification assists in the determination of the ALLL. Loan grades are assigned at the time of origination, verified by credit risk management, and periodically reevaluated thereafter.

Most extensions of credit are subject to loan grading or scoring. This risk rating methodology blends our judgment with quantitative modeling. Commercial loans generally are assigned two internal risk ratings. The first rating reflects the probability that the borrower will default on an obligation; the second rating reflects expected recovery rates on the credit facility. Default probability is determined based on, among other factors, the financial strength of the borrower, an assessment of the borrower's management, the borrower's competitive position within its industry sector, and our view of industry risk within the context of the general economic outlook. Types of exposure, transaction structure, and collateral, including credit risk mitigants, affect the expected recovery assessment.

Credit quality indicators for loans are updated on an ongoing basis. Bond rating classifications are indicative of the credit quality of our commercial loan portfolios and are determined by converting our internally assigned risk rating grades to bond rating categories. Payment activity and the regulatory classifications of pass and substandard are indicators of the credit quality of our consumer loan portfolios.

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Credit quality indicators for our commercial and consumer loan portfolios based on bond rating, regulatory classification and payment activity as of June 30, 2012, and June 30, 2011, are as follows:

Commercial Credit Exposure

Credit Risk Profile by Creditworthiness Category ^(a)

June 30,
in millions

| | Commercial, financial and agricultural | | RE Commercial | RE Construction | Commercial Lease | | Total | | | |
|---------------------------|--|-----------|---------------|-----------------|------------------|----------|----------|----------|-----------|-----------|
| RATING ^{(b) (c)} | 2012 | 2011 | 2012 | 2011 | 2012 | 2011 | 2012 | 2011 | | |
| AAA AA | \$ 165 | \$ 100 | \$ 2 | \$ 1 | \$ 3 | \$ 605 | \$ 655 | \$ 771 | \$ 760 | |
| A | 680 | 671 | \$ 64 | 63 | 1 | 1 | 992 | 1,245 | 1,737 | 1,980 |
| BBB BB | 17,652 | 13,546 | 5,925 | 5,553 | 791 | 747 | 3,709 | 3,590 | 28,077 | 23,436 |
| B | 868 | 955 | 553 | 941 | 58 | 262 | 197 | 343 | 1,676 | 2,501 |
| CCC C | 1,021 | 1,611 | 867 | 1,510 | 321 | 618 | 133 | 272 | 2,342 | 4,011 |
| Total | \$ 20,386 | \$ 16,883 | \$ 7,409 | \$ 8,069 | \$ 1,172 | \$ 1,631 | \$ 5,636 | \$ 6,105 | \$ 34,603 | \$ 32,688 |

(a) Credit quality indicators are updated on an ongoing basis and reflect credit quality information as of the dates indicated.

(b) Our bond rating to internal loan grade conversion system is as follows: AAA - AA = 1, A = 2, BBB - BB = 3 - 13, B = 14 - 16, and CCC - C = 17 - 20.

(c) Our internal loan grade to regulatory-defined classification is as follows: Pass = 1-16, Special Mention = 17, Substandard = 18, Doubtful = 19, and Loss = 20.

Consumer Credit Exposure

Credit Risk Profile by Regulatory Classifications ^{(a) (b)}

June 30,
in millions

Residential Prime

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| GRADE | 2012 | 2011 |
|--------------|------------------|------------------|
| Pass | \$ 11,831 | \$ 11,644 |
| Substandard | 265 | 220 |
| Total | \$ 12,096 | \$ 11,864 |

Credit Risk Profile Based on Payment Activity ^(a) ^(b)

| June 30, | Consumer | Key Community | Consumer | Marine | Consumer | Other | Total | |
|--------------------|-----------------|-----------------|-----------------|-----------------|---------------|---------------|-----------------|-----------------|
| | Bank | | | | | | | |
| <i>in millions</i> | 2012 | 2011 | 2012 | 2011 | 2012 | 2011 | 2012 | 2011 |
| Performing | \$ 1,261 | \$ 1,154 | \$ 1,523 | \$ 1,957 | \$ 100 | \$ 141 | \$ 2,884 | \$ 3,252 |
| Nonperforming | 2 | 3 | 19 | 32 | 1 | 1 | 22 | 36 |
| Total | \$ 1,263 | \$ 1,157 | \$ 1,542 | \$ 1,989 | \$ 101 | \$ 142 | \$ 2,906 | \$ 3,288 |

(a) Credit quality indicators are updated on an ongoing basis and reflect credit quality information as of the dates indicated.

(b) Our past due payment activity to regulatory classification conversion is as follows: pass = less than 90 days; and substandard = 90 days and greater plus nonperforming loans. As of June 30, 2012, any second lien home equity loan with an associated first lien: that is 120 days or more past due; in foreclosure; or when the first mortgage delinquency timeframe is unknown, is reported as a nonperforming loan in accordance with regulatory guidance issued in January 2012.

We determine the appropriate level of the ALLL on at least a quarterly basis. The methodology is described in Note 1 (Summary of Significant Accounting Policies) under the heading Allowance for Loan and Lease Losses beginning on page 117 of our 2011 Annual Report on Form 10-K. We apply expected loss rates to existing loans with similar risk characteristics as noted in the credit quality indicator table above and exercise judgment to assess the impact of factors such as changes in economic conditions, changes in credit policies or underwriting standards, and changes in the level of credit risk associated with specific industries and markets.

For all commercial and consumer loan TDRs, regardless of size, as well as impaired commercial loans with an outstanding balance greater than \$2.5 million, we conduct further analysis to determine the probable loss content and assign a specific allowance to the loan if deemed appropriate. We estimate the extent of impairment by comparing the recorded investment of the loan with the estimated present value of its future cash flows, the fair value of its underlying collateral, or the loan's observable market price. A specific allowance also may be assigned even when sources of repayment appear sufficient if we remain uncertain about whether the loan will be repaid in full. On at least a quarterly basis, we evaluate the appropriateness of our loss estimation methods to reduce differences between estimated incurred losses and actual losses. The ALLL at June 30, 2012 represents our best estimate of the probable credit losses inherent in the loan portfolio at that date.

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While quantitative modeling factors such as default probability and expected recovery rates are constantly changing as the financial strength of the borrower and overall economic conditions change, there have been no changes to the accounting policies or methodology we used to estimate the ALLL.

Commercial loans generally are charged off in full or charged down to the fair value of the underlying collateral when the borrower's payment is 180 days past due. Our charge-off policy for most consumer loans is similar but takes effect when payments are 120 days past due. Home equity and residential mortgage loans generally are charged down to the fair value of the underlying collateral when payment is 180 days past due.

At June 30, 2012, the ALLL was \$888 million, or 1.79% of loans, compared to \$1.2 billion, or 2.57% of loans, at June 30, 2011. At June 30, 2012, the ALLL was 135.16% of nonperforming loans compared to 146.08% at June 30, 2011.

A summary of the allowance for loan and lease losses for the periods indicated is presented in the table below:

| <i>in millions</i> | Three months ended | | Six months ended | |
|--|--------------------|---------------|------------------|---------------|
| | 2012 | June 30, 2011 | 2012 | June 30, 2011 |
| Balance at beginning of period continuing operations | \$ 944 | \$ 1,372 | \$ 1,004 | \$ 1,604 |
| Charge-offs | (131) | (177) | (263) | (409) |
| Recoveries | 54 | 43 | 85 | 82 |
| Net loans charged off | (77) | (134) | (178) | (327) |
| Provision for loan and lease losses from continuing operations | 21 | (8) | 63 | (48) |
| Foreign currency translation adjustment | | | (1) | 1 |
| Balance at end of period continuing operations | \$ 888 | \$ 1,230 | \$ 888 | \$ 1,230 |

The changes in the ALLL by loan category for the periods indicated are as follows:

| <i>in millions</i> | December 31, 2011 | Provision | Charge-offs | Recoveries | June 30, 2012 |
|--|-------------------|-----------|-------------|------------|---------------|
| Commercial, financial and agricultural | \$ 334 | \$ (12) | \$ (49) | \$ 31 | \$ 304 |
| Real estate commercial mortgage | 272 | 8 | (46) | 16 | 250 |
| Real estate construction | 63 | 6 | (16) | 2 | 55 |
| Commercial lease financing | 78 | | (20) | 10 | 68 |
| Total commercial loans | 747 | 2 | (131) | 59 | 677 |
| Real estate residential mortgage | 37 | | (13) | 2 | 26 |
| Home equity: | | | | | |
| Key Community Bank | 103 | 21 | (48) | 4 | 80 |
| Other | 29 | 9 | (17) | 3 | 24 |
| Total home equity loans | 132 | 30 | (65) | 7 | 104 |
| Consumer other Key Community Bank | 41 | 10 | (20) | 3 | 34 |
| Consumer other: | | | | | |
| Marine | 46 | 15 | (30) | 13 | 44 |
| Other | 1 | 5 | (4) | 1 | 3 |
| Total consumer other: | 47 | 20 | (34) | 14 | 47 |

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| | | | | | |
|--|----------|-------------------|----------|-------|--------|
| Total consumer loans | 257 | 60 | (132) | 26 | 211 |
| Total ALLL continuing operations | 1,004 | 62 ^(a) | (263) | 85 | 888 |
| Discontinued operations | 104 | 6 | (39) | 8 | 79 |
| Total ALLL including discontinued operations | \$ 1,108 | \$ 68 | \$ (302) | \$ 93 | \$ 967 |

(a) Includes \$1 million of foreign currency translation adjustment.

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| <i>in millions</i> | December 31, 2010 | Provision | Charge-offs | Recoveries | June 30, 2011 |
|---|----------------------|----------------------------|-----------------|--------------|------------------|
| Commercial, financial and agricultural | \$ 485 | \$ (22) | \$ (93) | \$ 25 | \$ 395 |
| Real estate commercial mortgage | 416 | (18) | (62) | 7 | 343 |
| Real estate construction | 145 | 15 | (62) | 8 | 106 |
| Commercial lease financing | 175 | (53) | (26) | 11 | 107 |
| Total commercial loans | 1,221 | (78) | (243) | 51 | 951 |
| Real estate residential mortgage | 49 | 7 | (17) | 2 | 41 |
| Home equity: | | | | | |
| Key Community Bank | 120 | 30 | (53) | 2 | 99 |
| Other | 57 | 4 | (26) | 2 | 37 |
| Total home equity loans | 177 | 34 | (79) | 4 | 136 |
| Consumer other Key Community Bank | 57 | 9 | (23) | 4 | 47 |
| Consumer other: | | | | | |
| Marine | 89 | (14) | (42) | 19 | 52 |
| Other | 11 | (5) | (5) | 2 | 3 |
| Total consumer other: | 100 | (19) | (47) | 21 | 55 |
| Total consumer loans | 383 | 31 | (166) | 31 | 279 |
| Total ALLL continuing operations | 1,604 | (47) ^(a) | (409) | 82 | 1,230 |
| Discontinued operations | 114 | 62 | (73) | 6 | 109 |
| Total ALLL including discontinued operations | \$ 1,718 | \$ 15 | \$ (482) | \$ 88 | \$ 1,339 |

(a) Includes \$1 million of foreign currency translation adjustment.

Our ALLL decreased by \$342 million, or 28%, since the second quarter of 2011. This contraction was associated with the improvement in credit quality of our loan portfolios, which has trended more favorably over the past six quarters. Our asset quality metrics have showed continued improvement and, therefore, resulted in favorable risk rating migration and a reduction in our general allowance. Our general allowance encompasses the application of expected loss rates to our existing loans with similar risk characteristics and an assessment of factors such as changes in economic conditions and changes in credit policies or underwriting standards. Our delinquency trends showed continued improvement during 2011 and the first-half of 2012. We attribute this improvement to a more moderate level of lending activity, more favorable conditions in the capital markets, improvement in client income statements, and continued run off in our exit loan portfolio.

For continuing operations, the loans outstanding individually evaluated for impairment totaled \$411 million, with a corresponding allowance of \$48 million at June 30, 2012. Loans outstanding collectively evaluated for impairment totaled \$49.2 billion, with a corresponding allowance of \$840 million at June 30, 2012.

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A breakdown of the individual and collective ALLL and the corresponding loan balances as of June 30, 2012 follows:

| June 30, 2012 <i>in millions</i> | Allowance (a) | | Loans | Outstanding (a) | |
|--|---------------------------------|---------------------------------|--------------|---------------------------------|---------------------------------|
| | Individually | Collectively | | Individually | Collectively |
| | Evaluated for Impairment | Evaluated for Impairment | | Evaluated for Impairment | Evaluated for Impairment |
| Commercial, financial and agricultural | \$ 12 | \$ 292 | \$ 20,386 | \$ 102 | \$ 20,284 |
| Commercial real estate: | | | | | |
| Commercial mortgage | 15 | 235 | 7,409 | 168 | 7,241 |
| Construction | 3 | 52 | 1,172 | 55 | 1,117 |
| Total commercial real estate loans | 18 | 287 | 8,581 | 223 | 8,358 |
| Commercial lease financing | | 68 | 5,636 | | 5,636 |
| Total commercial loans | 30 | 647 | 34,603 | 325 | 34,278 |
| Real estate residential mortgage | 2 | 24 | 2,016 | 17 | 1,999 |
| Home equity: | | | | | |
| Key Community Bank | 3 | 77 | 9,601 | 11 | 9,590 |
| Other | 1 | 23 | 479 | 6 | 473 |
| Total home equity loans | 4 | 100 | 10,080 | 17 | 10,063 |
| Consumer other Key Community Bank | 1 | 33 | 1,263 | 2 | 1,261 |
| Consumer other: | | | | | |
| Marine | 11 | 33 | 1,542 | 50 | 1,492 |
| Other | | 3 | 101 | | 101 |
| Total consumer other | 11 | 36 | 1,643 | 50 | 1,593 |
| Total consumer loans | 18 | 193 | 15,002 | 86 | 14,916 |
| Total ALLL continuing operations | 48 | 840 | 49,605 | 411 | 49,194 |
| Discontinued operations | | 79 | 5,483 (b) | | 5,483 |
| Total ALLL including discontinued operations | \$ 48 | \$ 919 | \$ 55,088 | \$ 411 | \$ 54,677 |

(a) There were no loans acquired with deteriorated credit quality at June 30, 2012.

(b) Amount includes \$2.8 billion of loans carried at fair value that are excluded from ALLL consideration.

A breakdown of the individual and collective ALLL and the corresponding loan balances as of June 30, 2011 follows:

| June 30, 2011 <i>in millions</i> | Allowance (a) | | Loans | Outstanding (a) | |
|--|---------------------------------|---------------------------------|--------------|---------------------------------|---------------------------------|
| | Individually | Collectively | | Individually | Collectively |
| | Evaluated for Impairment | Evaluated for Impairment | | Evaluated for Impairment | Evaluated for Impairment |
| Commercial, financial and agricultural | \$ 14 | \$ 381 | \$ 16,883 | \$ 159 | \$ 16,724 |
| Commercial real estate: | | | | | |
| Commercial mortgage | 21 | 322 | 8,069 | 213 | 7,856 |

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| | | | | | |
|--|-------|----------|-----------|--------|-----------|
| Construction | 11 | 95 | 1,631 | 116 | 1,515 |
| Total commercial real estate loans | 32 | 417 | 9,700 | 329 | 9,371 |
| Commercial lease financing | | 107 | 6,105 | | 6,105 |
| Total commercial loans | 46 | 905 | 32,688 | 488 | 32,200 |
| Real estate residential mortgage | | 41 | 1,838 | | 1,838 |
| Home equity: | | | | | |
| Key Community Bank | | 99 | 9,431 | | 9,431 |
| Other | | 37 | 595 | | 595 |
| Total home equity loans | | 136 | 10,026 | | 10,026 |
| Consumer other Key Community Bank | | 47 | 1,157 | | 1,157 |
| Consumer other: | | | | | |
| Marine | | 52 | 1,989 | | 1,989 |
| Other | | 3 | 142 | | 142 |
| Total consumer other | | 55 | 2,131 | | 2,131 |
| Total consumer loans | | 279 | 15,152 | | 15,152 |
| Total ALLL continuing operations | 46 | 1,184 | 47,840 | 488 | 47,352 |
| Discontinued operations | | 109 | 6,261 | | 6,261 |
| Total ALLL including discontinued operations | \$ 46 | \$ 1,293 | \$ 54,101 | \$ 488 | \$ 53,613 |

(a) There were no loans acquired with deteriorated credit quality at June 30, 2011.

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The liability for credit losses inherent in lending-related commitments, such as letters of credit and unfunded loan commitments, is included in accrued expense and other liabilities on the balance sheet. We establish the amount of this reserve by considering both historical trends and current market conditions quarterly, or more often if deemed necessary. Our liability for credit losses on lending-related commitments has decreased by \$6 million since the second quarter of 2011 to \$51 million at June 30, 2012. When combined with our ALLL, our total allowance for credit losses represented 1.89% of loans at June 30, 2012, compared to 2.69% at June 30, 2011.

Changes in the liability for credit losses on lending-related commitments are summarized as follows:

| <i>in millions</i> | Three months ended June 30, | | Six months ended June 30, | |
|--|------------------------------------|-------------|----------------------------------|-------------|
| | 2012 | 2011 | 2012 | 2011 |
| Balance at beginning of period | \$ 45 | \$ 69 | \$ 45 | \$ 73 |
| Provision (credit) for losses on lending-related commitments | 6 | (12) | 6 | (16) |
| Balance at end of period | \$ 51 | \$ 57 | \$ 51 | \$ 57 |

Table of Contents**5. Fair Value Measurements****Fair Value Determination**

As defined in the applicable accounting guidance, fair value is the price to sell an asset or transfer a liability in an orderly transaction between market participants in our principal market. We have established and documented our process for determining the fair values of our assets and liabilities, where applicable. Fair value is based on quoted market prices, when available, for identical or similar assets or liabilities. In the absence of quoted market prices, we determine the fair value of our assets and liabilities using valuation models or third-party pricing services. Both of these approaches rely on market-based parameters, when available, such as interest rate yield curves, option volatilities, and credit spreads, or unobservable inputs. Unobservable inputs may be based on our judgment, assumptions, and estimates related to credit quality, liquidity, interest rates, and other relevant inputs.

Valuation adjustments, such as those pertaining to counterparty and our own credit quality and liquidity, may be necessary to ensure that assets and liabilities are recorded at fair value. Credit valuation adjustments are made when market pricing does not accurately reflect the counterparty credit quality. We make liquidity valuation adjustments to the fair value of certain assets to reflect the uncertainty in the pricing and trading of the instruments when we are unable to observe recent market transactions for identical or similar instruments. Liquidity valuation adjustments are based on the following factors:

- the amount of time since the last relevant valuation;
 - whether there is an actual trade or relevant external quote available at the measurement date; and
 - volatility associated with the primary pricing components.
- We ensure that our fair value measurements are accurate and appropriate by relying upon various controls, including:
- an independent review and approval of valuation models and assumptions;
 - recurring detailed reviews of profit and loss; and
 - a validation of valuation model components against benchmark data and similar products, where possible.

We recognize transfers between levels of the fair value hierarchy at the end of the reporting period. Quarterly, we review any changes to our valuation methodologies to ensure they are appropriate and justified, and refine our valuation methodologies if more market-based data becomes available. The Fair Value Committee, which is governed by ALCO, oversees the valuation process for all lines of business and support areas, as applicable. Various Working Groups that report to the Fair Value Committee analyze and approve the valuation methodologies used to fair value assets and liabilities managed within specific areas. The Working Groups are discussed in more detail in the qualitative disclosures within this footnote and in Note 11 (Acquisition and Discontinued Operations). Formal documentation in the form of fair value valuation methodologies are prepared by the lines of business and support areas as appropriate detailing the asset or liability class and related general ledger accounts, valuation techniques, fair value hierarchy level, market participants, accounting methods, valuation methodology, group responsible for valuations, and valuation inputs.

Additional information regarding our accounting policies for determining fair value is provided in Note 1 (Summary of Significant Accounting Policies) under the heading Fair Value Measurements on page 122 of our 2011 Annual Report on Form 10-K.

Qualitative Disclosures of Valuation Techniques

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Loans. Most loans recorded as trading account assets are valued based on market spreads for identical assets since they are actively traded. Therefore, these loans are classified as Level 2 because the fair value recorded is based on observable market data for similar assets.

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Securities (trading and available for sale). We own several types of securities, requiring a range of valuation methods:

- ι Securities are classified as Level 1 when quoted market prices are available in an active market for the identical securities. Level 1 instruments include exchange-traded equity securities.
- ι Securities are classified as Level 2 if quoted prices for identical securities are not available, and fair value is determined using pricing models (either by a third-party pricing service or internally) or quoted prices of similar securities. These instruments include municipal bonds; bonds backed by the U.S. government; corporate bonds; certain mortgage-backed securities; securities issued by the U.S. Treasury; money markets; and certain agency and corporate CMOs. Inputs to the pricing models include actual trade data (i.e., spreads, credit ratings, and interest rates) for comparable assets, spread tables, matrices, high-grade scales, option-adjusted spreads, and standard inputs, such as yields, benchmark securities, bids, and offers.
- ι Securities are classified as Level 3 when there is limited activity in the market for a particular instrument. In such cases, we use internal models based on certain assumptions to determine fair value. Level 3 instruments consist of certain commercial mortgage-backed securities. Our Real Estate Capital line of business is responsible for the valuation process for these commercial mortgage-backed securities, which is conducted on a quarterly basis. The methodology incorporates a loan-by-loan credit review in combination with discounting the risk-adjusted bond cash flows. A detailed credit review of the underlying loans involves a screening process using a multitude of filters to identify the highest risk loans associated with these commercial mortgage-backed securities. Each of the highest risk loans identified is re-underwritten and loan specific defaults and recoveries are assigned. A matrix approach is used to assign an expected default and recovery percentage for the loans which are not individually re-underwritten. Bond classes will then be run through a discounted cash flow analysis, taking into account the expected default and recovery percentages as well as discount rates developed by our Finance area. Inputs for the Level 3 internal models include expected cash flows from the underlying loans, which take into account expected default and recovery percentages, market research, and discount rates commensurate with current market conditions. Changes in the credit quality of the underlying loans or market discount rate would impact the value of the bonds. An increase in the underlying loan credit quality or decrease in the market discount rate would positively impact the bond value. A decrease in the underlying loan credit quality or increase in the market discount rate would negatively impact the bond value.

The fair values of our Level 2 securities available for sale are determined by a third-party pricing service. The valuations provided by the third-party pricing service are based on observable market inputs, which include benchmark yields, reported trades, issuer spreads, benchmark securities, bids, offers, and reference data obtained from market research publications. Inputs used by the third-party pricing service in valuing CMOs and other mortgage-backed securities also include new issue data, monthly payment information, whole loan collateral performance, and To Be Announced prices. In valuations of state and political subdivisions securities, inputs used by the third-party pricing service also include material event notices.

On a quarterly basis, we validate the pricing methodologies utilized by our third-party pricing service to ensure the fair value determination is consistent with the applicable accounting guidance and that our assets are properly classified in the fair value hierarchy. To perform this validation, we:

- ι review documentation received from our third-party pricing service regarding the inputs used in their valuations and determine a level assessment for each category of securities;
- ι substantiate actual inputs used for a sample of securities by comparing the actual inputs used by our third-party pricing service to comparable inputs for similar securities; and
- ι substantiate the fair values determined for a sample of securities by comparing the fair values provided by our third-party pricing service to prices from other independent sources for the same and similar securities. We analyze variances and conduct additional research with our third-party pricing service and take appropriate steps based on our findings.

Private equity and mezzanine investments. Private equity and mezzanine investments consist of investments in debt and equity securities through our Real Estate Capital line of business. They include direct investments made in specific properties, as well as indirect investments made in funds that pool assets of many investors to invest in properties. There is no active market for these investments, so we employ other valuation methods.

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Private equity and mezzanine investments are classified as Level 3 assets since our judgment significantly influences the determination of fair value. Our Fund Management, Asset Management, and Accounting groups are responsible for reviewing the valuation models and determining the fair value of these investments on a quarterly basis. Direct investments in properties are initially valued based upon the transaction price. This amount is then adjusted to fair value based on current market conditions using the discounted cash flow method based on the expected investment exit date. The fair value of the assets are reviewed and adjusted quarterly. Periodically, a third-party appraisal is obtained for the investment to validate the specific inputs for determining fair value.

Inputs used in calculating future cash flows include the cost of build-out, future selling prices, current market outlook, and operating performance of the investment. Investment income and expense assumptions are based on market inputs, such as rental/leasing rates and vacancy rates for the geographic- and property type-specific markets. For investments under construction, investment income and expense assumptions are determined using expected future build-out costs and anticipated future rental prices based on current market conditions, discount rates, holding period, the terminal cap rate and sales commissions paid in the terminal cap year. For investments that are in lease-up or are fully leased, income and expense assumptions are based on the current geographic market lease rates, underwritten expenses, market lease terms, and historical vacancy rates. Asset Management validates these inputs on a quarterly basis through the use of industry publications, third-party broker opinions, and comparable property sales, where applicable. Changes in the significant inputs (rental/leasing rates, vacancy rates, valuation capitalization rate, discount rate, and terminal cap rate) would significantly affect the fair value measurement. Increases in rental/leasing rates would increase fair value while increases in the vacancy rates, the valuation capitalization rate, the discount rate, and the terminal cap rate would decrease fair value.

Indirect investments are valued using a methodology that is consistent with accounting guidance that allows us to use statements from the investment manager to calculate net asset value per share. A primary input used in estimating fair value is the most recent value of the capital accounts as reported by the general partners of the funds in which we invest. The calculation to determine the investment's fair value is based on our percentage ownership in the fund multiplied by the net asset value of the fund, as provided by the fund manager.

Investments in real estate private equity funds are included within private equity and mezzanine investments. The main purpose of these funds is to acquire a portfolio of real estate investments that provides attractive risk-adjusted returns and current income for investors. Certain of these investments do not have readily determinable fair values and represent our ownership interest in an entity that follows measurement principles under investment company accounting. The following table presents the fair value of our indirect investments and related unfunded commitments at June 30, 2012:

| June 30, 2012 <i>in millions</i> | Fair Value | | Unfunded Commitments |
|--|-------------------|----|---------------------------------|
| INVESTMENT TYPE | | | |
| Passive funds ^(a) | \$ | 18 | \$ 3 |
| Co-managed funds ^(b) | | 25 | 3 |
| Total | \$ | 43 | \$ 6 |

(a) We invest in passive funds, which are multi-investor private equity funds. These investments can never be redeemed. Instead, distributions are received through the liquidation of the underlying investments in the funds. Some funds have no restrictions on sale, while others require investors to remain in the fund until maturity. The funds will be liquidated over a period of one to seven years.

(b) We are a manager or co-manager of these funds. These investments can never be redeemed. Instead, distributions are received through the liquidation of the underlying investments in the funds. In addition, we receive management fees. We can sell or transfer our interest in any of these funds with the written consent of a majority of the fund's investors. In one instance, the other co-manager of the fund must consent to the sale or transfer of our interest in the fund. The funds will mature over a period of two to five years.

Principal investments. Principal investments consist of investments in equity and debt instruments made by our principal investing entities. They include direct investments (investments made in a particular company), as well as indirect investments (investments made through funds that include other investors). During the first half of 2011, employees who managed our various principal investments formed two independent

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entities that serve as investment managers of these investments going forward. Under this new arrangement, which was mutually agreeable to both parties, these individuals are no longer employees of Key.

Each investment is adjusted to fair value with any net realized or unrealized gain/loss recorded in the current period's earnings. This process is a coordinated and documented effort by the Principal Investing Entities Deal Team (comprised of individuals from one of the independent investment managers noted above), the Key Principal Partners (KPP) Controller and certain members of the KPP Controller's staff, a member of Key's senior management team, and the Investment

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Committee (members comprised of individuals from Key and one of the independent investment managers). This process involves an in-depth review of the condition of each investment depending on the type of investment.

Our direct investments include investments in debt and equity instruments of both private and public companies. When quoted prices are available in an active market for the identical direct investment, we use the quoted prices in the valuation process, and the related investments are classified as Level 1 assets. However, in most cases, quoted market prices are not available for our direct investments, and we must perform valuations using other methods. These direct investment valuations are an in-depth analysis of the condition of each investment and are based on the unique facts and circumstances related to each individual investment. There is a certain amount of subjectivity surrounding the valuation of these investments due to the combination of quantitative and qualitative factors that are used in the valuation models. Therefore, these direct investments are classified as Level 3 assets. The specific inputs used in the valuations of each type of direct investment are described below.

Interest-bearing securities (i.e., loans) are valued on a quarterly basis. Valuation adjustments are determined by the Principal Investing Entities Deal Team and are subject to approval by the Investment Committee. Valuations of debt instruments are based on the Principal Investing Entities Deal Team's knowledge of the current financial status of the subject company, which is regularly monitored throughout the term of the investment. Significant unobservable inputs used in the valuations of these investments include the company's payment history, adequacy of cash flows from operations, and current operating results, including market multiples, and historical and forecast earnings before interest, taxation, depreciation, and amortization. Inputs can also include the seniority of the debt, the nature of any pledged collateral, the extent to which the security interest is perfected and the net liquidation value of collateral.

Valuations of equity instruments of private companies, which are prepared on a quarterly basis, are based on current market conditions and the current financial status of each company. A valuation analysis is performed to value each investment that is reviewed by the Principal Investing Entities Deal Team Member as well as reviewed and approved by the Chief Administrative Officer of one of the independent investment managers. Significant unobservable inputs used in these valuations include adequacy of the company's cash flows from operations, any significant change in the company's performance since the prior valuation and any significant equity issuances by the company. Equity instruments of public companies are valued using quoted prices in an active market for the identical security. If the instrument is restricted, the fair value is determined considering the number of shares traded daily, the number of the company's total restricted shares, and price volatility.

Our indirect investments are classified as Level 3 assets since our significant inputs are not observable in the marketplace. Indirect investments include primary and secondary investments in private equity funds engaged mainly in venture- and growth-oriented investing. These investments do not have readily determinable fair values. Indirect investments are valued using a methodology that is consistent with accounting guidance that allows us to estimate fair value based upon net asset value per share (or its equivalent, such as member units or an ownership interest in partners' capital to which a proportionate share of net assets is attributed). The significant unobservable input used in estimating fair value is primarily the most recent value of the capital accounts as reported by the general partners of the funds in which we invest.

For indirect investments, management makes adjustments as deemed appropriate to the net asset value and only if it is determined that the net asset value does not properly reflect fair value. In determining the need for an adjustment to net asset value, management performs an analysis of the private equity funds based on the independent fund manager's valuations as well as management's own judgment. Significant unobservable inputs used in these analyses include current fund financial information provided by the fund manager, an estimate of future proceeds expected to be received on the investment, and market multiples. Management also considers whether the independent fund manager adequately marks down an impaired investment, maintains financial statements in accordance with GAAP, or follows a practice of holding all investments at cost.

The following table presents the fair value of our indirect investments and related unfunded commitments at June 30, 2012:

| June 30, 2012 <i>in millions</i> | Fair Value | Unfunded Commitments |
|--|-------------------|---------------------------------|
| INVESTMENT TYPE | | |
| Private equity funds ^(a) | \$ 478 | \$ 106 |
| Hedge fund ^(b) | 4 | |
| Total | \$ 482 | \$ 106 |

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- (a) Consists of buyout, venture capital, and fund of funds. These investments can never be redeemed. Instead, distributions are received through the liquidation of the underlying investments of the fund. An investment in any one of these funds can be sold only with the approval of the fund's general partners. We estimate that the underlying investments of the funds will be liquidated over a period of one to ten years.
- (b) Consists of a fund invested in long and short positions of stressed and distressed fixed income-oriented securities, with the goal of producing attractive risk-adjusted returns. The investments can be redeemed quarterly with 45 days notice. However, the fund's general partners may impose quarterly redemption limits that may delay receipt of requested redemptions.

Derivatives. Exchange-traded derivatives are valued using quoted prices and, therefore, are classified as Level 1 instruments. However, only a few types of derivatives are exchange-traded. The majority of our derivative positions are valued using internally developed models based on market convention that use observable market inputs, such as interest rate curves, yield curves, LIBOR discount rates and curves, index pricing curves, foreign currency curves, and volatility surfaces (a three-dimensional graph of implied volatility against strike price and maturity). These derivative contracts, which are classified as Level 2 instruments, include interest rate swaps, certain options, cross currency swaps, and credit default swaps.

In addition, we have several customized derivative instruments and risk participations that are classified as Level 3 instruments. These derivative positions are valued using internally developed models, with inputs consisting of available market data, such as bond spreads and asset values, as well as unobservable internally-derived assumptions, such as loss probabilities and internal risk ratings of customers. These derivatives are priced monthly by our Market Risk Management group using a credit valuation adjustment methodology. Swap details with the customer and our related participation percentage, if applicable, are obtained from our derivatives accounting system, which is the system of record. Applicable customer rating information is obtained from the particular loan system and represents an unobservable input to this valuation process. Using these various inputs, a valuation of these Level 3 derivatives is performed using a model that was acquired from a third party. In summary, the fair value represents an estimate of the amount that the risk participation counterparty would need to pay/receive as of the measurement date based on the probability of customer default on the swap transaction and the fair value of the underlying customer swap. Therefore, a higher loss probability and a lower credit rating would negatively affect the fair value of the risk participations and a lower loss probability and higher credit rating would positively affect the fair value of the risk participations.

Market convention implies a credit rating of AA equivalent in the pricing of derivative contracts, which assumes all counterparties have the same creditworthiness. To reflect the actual exposure on our derivative contracts related to both counterparty and our own creditworthiness, we record a fair value adjustment in the form of a default reserve. The credit component is determined by individual counterparty based on the probability of default, and considers master netting and collateral agreements. The default reserve is classified as Level 3. Our Market Risk Management group is responsible for the valuation policies and procedure related to this default reserve. A weekly reconciliation process is performed to ensure that all applicable derivative positions are covered in the calculation, which includes transmitting customer exposures and reserve reports to trading management, derivative traders and marketers, derivatives middle office, and corporate accounting personnel. On a quarterly basis, Market Risk Management prepares the reserve calculation. A detailed reserve comparison with the previous quarter, an analysis for change in reserve and a reserve forecast are provided by Market Risk Management to ensure that the default reserve recorded at period end is sufficient.

Other assets and liabilities. The value of our repurchase and reverse repurchase agreements, trade date receivables and payables, and short positions is driven by the valuation of the underlying securities. The underlying securities may include equity securities, which are valued using quoted market prices in an active market for identical securities, resulting in a Level 1 classification. If quoted prices for identical securities are not available, fair value is determined by using pricing models or quoted prices of similar securities, resulting in a Level 2 classification. For the interest rate-driven products, such as government bonds, U.S. Treasury bonds and other products backed by the U.S. government, inputs include spreads, credit ratings and interest rates. For the credit-driven products, such as corporate bonds and mortgage-backed securities, inputs include actual trade data for comparable assets, and bids and offers.

Assets and Liabilities Measured at Fair Value on a Recurring Basis

Certain assets and liabilities are measured at fair value on a recurring basis in accordance with GAAP. The following tables present these assets and liabilities at June 30, 2012 and December 31, 2011.

Table of Contents**June 30, 2012***in millions*

| | Level 1 | Level 2 | Level 3 | Total |
|---|---------|-----------|---------|-----------|
| ASSETS MEASURED ON A RECURRING BASIS | | | | |
| Short-term investments: | | | | |
| Securities purchased under resale agreements | | \$ 338 | | \$ 338 |
| Trading account assets: | | | | |
| U.S. Treasury, agencies and corporations | | 438 | | 438 |
| States and political subdivisions | | 27 | \$ 57 | 84 |
| Collateralized mortgage obligations | | 16 | | 16 |
| Other mortgage-backed securities | | 100 | 1 | 101 |
| Other securities | \$ 3 | 37 | | 40 |
| Total trading account securities | 3 | 618 | 58 | 679 |
| Commercial loans | | | | |
| Total trading account assets | 3 | 618 | 58 | 679 |
| Securities available for sale: | | | | |
| States and political subdivisions | | \$ 56 | | \$ 56 |
| Collateralized mortgage obligations | | 12,477 | | 12,477 |
| Other mortgage-backed securities | | 652 | | 652 |
| Other securities | \$ 20 | | | 20 |
| Total securities available for sale | 20 | 13,185 | | 13,205 |
| Other investments: | | | | |
| Principal investments: | | | | |
| Direct | \$ 11 | | \$ 231 | \$ 242 |
| Indirect | | | 482 | 482 |
| Total principal investments | 11 | | 713 | 724 |
| Equity and mezzanine investments: | | | | |
| Direct | | | \$ 18 | \$ 18 |
| Indirect | | | 43 | 43 |
| Total equity and mezzanine investments | | | 61 | 61 |
| Total other investments | 11 | | 774 | 785 |
| Derivative assets: | | | | |
| Interest rate | | \$ 1,824 | \$ 35 | \$ 1,859 |
| Foreign exchange | \$ 81 | 26 | | 107 |
| Energy and commodity | | 209 | | 209 |
| Credit | | 19 | 6 | 25 |
| Equity | | | | |
| Derivative assets | 81 | 2,078 | 41 | 2,200 |
| Netting adjustments ^(a) | | | | (1,382) |
| Total derivative assets | 81 | 2,078 | 41 | 818 |
| Accrued income and other assets | 2 | 134 | | 136 |
| Total assets on a recurring basis at fair value | \$ 117 | \$ 16,353 | \$ 873 | \$ 15,961 |

LIABILITIES MEASURED ON A RECURRING BASIS

Federal funds purchased and securities sold under repurchase agreements:

| | | | | |
|---|--|--------|--|--------|
| Securities sold under repurchase agreements | | \$ 481 | | \$ 481 |
| Bank notes and other short-term borrowings: | | | | |

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| | | | | | | | | |
|--|----|----|-------|-------|-------|-------|----|-------|
| Short positions | \$ | 3 | 360 | | 363 | | | |
| Derivative liabilities: | | | | | | | | |
| Interest rate | | | 1,310 | | 1,310 | | | |
| Foreign exchange | | 81 | 24 | | 105 | | | |
| Energy and commodity | | | 203 | \$ | 1 | 204 | | |
| Credit | | | 23 | | 1 | 24 | | |
| Equity | | | | | | | | |
| Derivative liabilities | | 81 | 1,560 | | 2 | 1,643 | | |
| Netting adjustments ^(a) | | | | | | (880) | | |
| Total derivative liabilities | | 81 | 1,560 | | 2 | 763 | | |
| Accrued expense and other liabilities | | | 4 | | | 4 | | |
| Total liabilities on a recurring basis at fair value | \$ | 84 | \$ | 2,405 | \$ | 2 | \$ | 1,611 |

- (a) Netting adjustments represent the amounts recorded to convert our derivative assets and liabilities from a gross basis to a net basis in accordance with applicable accounting guidance. The net basis takes into account the impact of bilateral collateral and master netting agreements that allow us to settle all derivative contracts with a single counterparty on a net basis and to offset the net derivative position with the related collateral. Total derivative assets and liabilities include these netting adjustments.

Table of Contents**December 31, 2011***in millions*

| | Level 1 | Level 2 | Level 3 | Total |
|---|---------|-----------|---------|-----------|
| ASSETS MEASURED ON A RECURRING BASIS | | | | |
| Short term investments: | | | | |
| Securities purchased under resale agreements | | \$ 236 | \$ | 236 |
| Trading account assets: | | | | |
| U.S. Treasury, agencies and corporations | | 353 | | 353 |
| States and political subdivisions | | 81 | | 81 |
| Collateralized mortgage obligations | | 19 | | 19 |
| Other mortgage-backed securities | | 27 | \$ 35 | 62 |
| Other securities | \$ 79 | 29 | | 108 |
| Total trading account securities | 79 | 509 | 35 | 623 |
| Commercial loans | | | | |
| Total trading account assets | 79 | 509 | 35 | 623 |
| Securities available for sale: | | | | |
| States and political subdivisions | | 63 | | 63 |
| Collateralized mortgage obligations | | 15,162 | | 15,162 |
| Other mortgage-backed securities | | 778 | | 778 |
| Other securities | 9 | | | 9 |
| Total securities available for sale | 9 | 16,003 | | 16,012 |
| Other investments: | | | | |
| Principal investments: | | | | |
| Direct | 11 | | 225 | 236 |
| Indirect | | | 473 | 473 |
| Total principal investments | 11 | | 698 | 709 |
| Equity and mezzanine investments: | | | | |
| Direct | | | 15 | 15 |
| Indirect | | | 36 | 36 |
| Total equity and mezzanine investments | | | 51 | 51 |
| Total other investments | 11 | | 749 | 760 |
| Derivative assets: | | | | |
| Interest rate | | 1,915 | 38 | 1,953 |
| Foreign exchange | 86 | 65 | | 151 |
| Energy and commodity | | 253 | | 253 |
| Credit | | 30 | 7 | 37 |
| Equity | | 3 | | 3 |
| Derivative assets | 86 | 2,266 | 45 | 2,397 |
| Netting adjustments ^(a) | | | | (1,452) |
| Total derivative assets | 86 | 2,266 | 45 | 945 |
| Accrued income and other assets | 7 | 105 | | 112 |
| Total assets on a recurring basis at fair value | \$ 192 | \$ 19,119 | \$ 829 | \$ 18,688 |

LIABILITIES MEASURED ON A RECURRING BASIS

| | | | | |
|--|--|--------|----|-------|
| Federal funds purchased and securities sold under repurchase agreements: | | | | |
| Securities sold under repurchase agreements | | \$ 292 | \$ | 292 |
| Bank notes and other short-term borrowings: | | | | |
| Short positions | | 337 | | 337 |
| Derivative liabilities: | | | | |
| Interest rate | | 1,398 | | 1,398 |

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| | | | | | | | | |
|--|----|-----|-------|-------|-------|----|----|-------|
| Foreign exchange | \$ | 79 | 209 | | 288 | | | |
| Energy and commodity | | | 252 | \$ | 1 | | | |
| Credit | | | 34 | 28 | 62 | | | |
| Equity | | | 3 | | 3 | | | |
| Derivative liabilities | | 79 | 1,896 | 29 | 2,004 | | | |
| Netting adjustments ^(a) | | | | | (978) | | | |
| Total derivative liabilities | | 79 | 1,896 | 29 | 1,026 | | | |
| Accrued expense and other liabilities | | 23 | 22 | | 45 | | | |
| Total liabilities on a recurring basis at fair value | \$ | 102 | \$ | 2,547 | \$ | 29 | \$ | 1,700 |

- (a) Netting adjustments represent the amounts recorded to convert our derivative assets and liabilities from a gross basis to a net basis in accordance with applicable accounting guidance. The net basis takes into account the impact of bilateral collateral and master netting agreements that allow us to settle all derivative contracts with a single counterparty on a net basis and to offset the net derivative position with the related collateral. Total derivative assets and liabilities include these netting adjustments.

Table of Contents**Changes in Level 3 Fair Value Measurements**

The following table shows the change in the fair values of our Level 3 financial instruments for the three and six months ended June 30, 2012 and 2011. We mitigate the credit risk, interest rate risk, and risk of loss related to many of these Level 3 instruments by using securities and derivative positions classified as Level 1 or Level 2. Level 1 and Level 2 instruments are not included in the following table. Therefore, the gains or losses shown do not include the impact of our risk management activities.

| <i>in millions</i> | Trading Account Assets Other | | Other Investments | | | | Derivative Instruments (a) | | |
|--|-----------------------------------|---------------------|-----------------------|-----------|-------------------------------------|----------|----------------------------|----------------------------|----------|
| | Mortgage- Backed Securities | Other Securities | Principal Investments | | Equity and Mezzanine Investments | | Interest Rate | Energy and Commodity | Credit |
| | | | Direct | Indirect | Direct | Indirect | | | |
| Balance at December 31, 2011 | \$ 35 | | \$ 225 | \$ 473 | \$ 15 | \$ 36 | \$ 38 | \$ (1) | \$ (21) |
| Gains (losses) included in earnings | 2 (b) | \$ (2) (b) | 8 (c) | 43 (c) | 3 (c) | 6 (c) | (3) (b) | (b) | (7) (b) |
| Purchases | | | 10 | 20 | | 4 | 1 | | |
| Sales | (32) | | (12) | (54) | | | (1) | | |
| Issuances | | | | | | | | | |
| Settlements | | 2 | | | | (3) | | | 33 |
| Transfers into Level 3 | | 57 (d) | | | | | 4 (d) | | |
| Transfers out of Level 3 | (4) (d) | | | | | | (4) (d) | | |
| Balance at June 30, 2012 | \$ 1 | 57 | \$ 231 | \$ 482 | \$ 18 | \$ 43 | \$ 35 | \$ (1) | \$ 5 |
| Unrealized gains (losses) included in earnings | (b) | \$ (2) (b) | \$ 8 (c) | \$ 28 (c) | \$ 10 (c) | \$ 6 (c) | (b) | (b) | (b) |
| Balance at March 31, 2012 | \$ 1 | \$ | \$ 226 | \$ 485 | \$ 15 | \$ 42 | \$ 36 | (1) | \$ 5 |
| Gains (losses) included in earnings | (b) | (5) (b) | 7 (c) | 20 (c) | 3 (c) | 5 (c) | 2 (b) | (b) | (2) (b) |
| Purchases | | | 9 | 10 | | 1 | | | |
| Sales | | | (11) | (33) | | | | | |
| Issuances | | | | | | | | | |
| Settlements | | 5 | | | | (2) | | | 2 |
| Transfers into Level 3 | | 57 (d) | | | | | (3) (d) | | |
| Transfers out of Level 3 | | | | | | | (3) (d) | | |
| Balance at June 30, 2012 | \$ 1 | 57 | \$ 231 | \$ 482 | \$ 18 | \$ 43 | \$ 35 | (1) | \$ 5 |
| Unrealized gains (losses) included in earnings | (b) | (5) (b) | \$ 7 (c) | \$ 9 (c) | \$ 4 (c) | \$ 2 (c) | (b) | (b) | (b) |
| Balance at December 31, 2010 | \$ 1 | \$ 21 | \$ 372 | \$ 526 | \$ 20 | \$ 30 | \$ 75 | \$ 1 | \$ 11 |
| Gains (losses) included in earnings | (b) | (b) | 2 (c) | 43 (c) | 13 (c) | (c) | 14 (b) | (1) (b) | (10) (b) |
| Purchases | | 3 | 30 | 46 | | 9 | 11 | | |
| Sales | | | (9) | (36) | | | (20) | | |

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| | | | | | | | | | |
|--------------------------|------|----------------------|----------------------|-------|-------|-------|------|--|---|
| Issuances | | | | | | | | | |
| Settlements | | (24) | | (19) | (3) | | | | 7 |
| Transfers into Level 3 | | | | | | | 10 | | |
| Transfers out of Level 3 | | (125) ^(e) | (109) ^(e) | | (3) | (9) | | | |
| Balance at June 30, 2011 | \$ 1 | \$ 270 | \$ 470 | \$ 14 | \$ 33 | \$ 81 | \$ 8 | | |

| | | | | | | | | | |
|--|-----|---------------------|---------------------|----------------------|----------------------|-----------------------|-----|-----|-----|
| Unrealized gains (losses) included in earnings | (b) | \$ 3 ^(b) | \$ 8 ^(c) | \$ 28 ^(c) | \$ 32 ^(c) | \$ (3) ^(c) | (b) | (b) | (b) |
|--|-----|---------------------|---------------------|----------------------|----------------------|-----------------------|-----|-----|-----|

| | | | | | | | | | |
|-------------------------------------|------|---------------------|--------|-------------------|------------------|------------------|-------------------|-----|--------------------|
| Balance at March 31, 2011 | \$ 1 | \$ 395 | \$ 548 | \$ 25 | \$ 27 | \$ 81 | \$ 4 | | |
| Gains (losses) included in earnings | (b) | \$ 3 ^(b) | (c) | 10 ^(c) | 8 ^(c) | 1 ^(c) | 10 ^(b) | (b) | (9) ^(b) |
| Purchases | | 2 | 32 | | 7 | 11 | | | 6 |
| Sales | | (2) | (11) | | | (18) | | | |
| Issuances | | | | | | | | | |