

Western Union CO  
Form 10-Q  
August 04, 2009  
Table of Contents

**UNITED STATES**  
**SECURITIES AND EXCHANGE COMMISSION**

WASHINGTON, D.C. 20549

**FORM 10-Q**

**x QUARTERLY REPORT PURSUANT TO SECTION 13 OR 15(d) OF THE SECURITIES EXCHANGE ACT OF 1934**

For the quarterly period ended June 30, 2009

OR

**.. TRANSITION REPORT PURSUANT TO SECTION 13 OR 15(d) OF THE SECURITIES EXCHANGE ACT OF 1934**

For the transition period from            to

Commission File Number: 001-32903

**THE WESTERN UNION COMPANY**

(Exact Name of Registrant as Specified in Its Charter)

Edgar Filing: Western Union CO - Form 10-Q

**DELAWARE**  
(State or Other Jurisdiction of

**20-4531180**  
(I.R.S. Employer

Incorporation or Organization)

Identification No.)

**12500 EAST BELFORD AVENUE**

**ENGLEWOOD, CO**  
(Address of principal executive offices)

**80112**  
(Zip Code)

Registrant's telephone number, including area code (866) 405-5012

Indicate by check mark whether the registrant (1) has filed all reports required to be filed by Section 13 or 15(d) of the Securities Exchange Act of 1934 during the preceding 12 months (or for such shorter period that the registrant was required to file such reports), and (2) has been subject to such filing requirements for the past 90 days. Yes  No

Indicate by check mark whether the registrant has submitted electronically and posted on its corporate Web site, if any, every Interactive Data File required to be submitted and posted pursuant to Rule 405 of Regulation S-T during the preceding 12 months (or for such shorter period that the registrant was required to submit and post such files). Yes  No

Indicate by check mark whether the registrant is a large accelerated filer, an accelerated filer, a non-accelerated filer, or a smaller reporting company. See the definitions of large accelerated filer, accelerated filer and smaller reporting company in Rule 12b-2 of the Exchange Act. (Check one):

Large accelerated filer  Accelerated filer  Non-accelerated filer  Smaller reporting company

Indicate by check mark whether the registrant is a shell company (as defined in Rule 12b-2 of the Exchange Act). Yes  No

As of July 31, 2009, 701,546,931 shares of our common stock were outstanding.

**Table of Contents**

**THE WESTERN UNION COMPANY**

**INDEX**

	<b>PAGE NUMBER</b>
<b>PART I FINANCIAL INFORMATION</b>	
Item 1. Financial Statements (Unaudited):	
<u>Condensed Consolidated Statements of Income for the three and six months ended June 30, 2009 and 2008</u>	3
<u>Condensed Consolidated Balance Sheets at June 30, 2009 and December 31, 2008</u>	4
<u>Condensed Consolidated Statements of Cash Flows for the six months ended June 30, 2009 and 2008</u>	5
<u>Notes to Condensed Consolidated Financial Statements</u>	6
Item 2. <u>Management's Discussion and Analysis of Financial Condition and Results of Operations</u>	30
Item 3. <u>Quantitative and Qualitative Disclosures About Market Risk</u>	50
Item 4. <u>Controls and Procedures</u>	50
<u>Report of Independent Registered Public Accounting Firm</u>	51
<b>PART II OTHER INFORMATION</b>	
Item 1. <u>Legal Proceedings</u>	52
Item 1A. <u>Risk Factors</u>	52
Item 2. <u>Unregistered Sales of Equity Securities and Use of Proceeds</u>	52
Item 3. <u>Defaults Upon Senior Securities</u>	52
Item 4. <u>Submission of Matters to a Vote of Security Holders</u>	53
Item 5. <u>Other Information</u>	53
Item 6. <u>Exhibits</u>	53

**Table of Contents****PART I****FINANCIAL INFORMATION****Item 1. Financial Statements****THE WESTERN UNION COMPANY****CONDENSED CONSOLIDATED STATEMENTS OF INCOME****(Unaudited)****(in millions, except per share amounts)**

	Three Months Ended June 30,		Six Months Ended June 30,	
	2009	2008	2009	2008
<b>Revenues:</b>				
Transaction fees	\$ 999.9	\$ 1,081.3	\$ 1,958.4	\$ 2,102.1
Foreign exchange revenue	217.2	232.3	422.3	442.3
Commission and other revenues	37.2	33.5	74.8	68.6
<b>Total revenues</b>	<b>1,254.3</b>	<b>1,347.1</b>	<b>2,455.5</b>	<b>2,613.0</b>
<b>Expenses:</b>				
Cost of services	700.3	799.4	1,369.4	1,558.0
Selling, general and administrative	212.3	211.5	403.5	409.5
<b>Total expenses*</b>	<b>912.6</b>	<b>1,010.9</b>	<b>1,772.9</b>	<b>1,967.5</b>
<b>Operating income</b>	<b>341.7</b>	<b>336.2</b>	<b>682.6</b>	<b>645.5</b>
<b>Other income/(expense):</b>				
Interest income	2.8	12.7	6.5	30.4
Interest expense	(39.8)	(43.3)	(79.8)	(88.3)
Derivative gains/(losses), net	0.8	(2.4)	(2.8)	4.4
Other (expense)/income, net	(9.8)	4.8	(5.6)	8.5
<b>Total other expense, net</b>	<b>(46.0)</b>	<b>(28.2)</b>	<b>(81.7)</b>	<b>(45.0)</b>
<b>Income before income taxes</b>	<b>295.7</b>	<b>308.0</b>	<b>600.9</b>	<b>600.5</b>
Provision for income taxes	75.5	76.5	156.8	161.9
<b>Net income</b>	<b>\$ 220.2</b>	<b>\$ 231.5</b>	<b>\$ 444.1</b>	<b>\$ 438.6</b>
<b>Earnings per share:</b>				
Basic	\$ 0.31	\$ 0.31	\$ 0.63	\$ 0.59
Diluted	\$ 0.31	\$ 0.31	\$ 0.63	\$ 0.58
<b>Weighted-average shares outstanding:</b>				
Basic	700.6	736.5	703.8	741.6

## Edgar Filing: Western Union CO - Form 10-Q

Diluted	702.7	747.5	705.2	752.2
---------	-------	-------	-------	-------

\* As further described in Note 8, total expenses include amounts paid to related parties of \$46.2 million and \$79.7 million for the three months ended June 30, 2009 and 2008, respectively, and \$99.7 million and \$153.0 million for the six months ended June 30, 2009 and 2008, respectively.

See Notes to Condensed Consolidated Financial Statements.

**Table of Contents**

**THE WESTERN UNION COMPANY**  
**CONDENSED CONSOLIDATED BALANCE SHEETS**

(Unaudited)

(in millions, except per share amounts)

	June 30, 2009	December 31, 2008
<b>Assets</b>		
Cash and cash equivalents	\$ 1,782.4	\$ 1,295.6
Settlement assets	1,219.7	1,207.5
Property and equipment, net of accumulated depreciation of \$309.4 and \$284.0, respectively	194.0	192.3
Goodwill	1,851.6	1,674.2
Other intangible assets, net of accumulated amortization of \$308.4 and \$276.5, respectively	403.2	350.6
Other assets	408.3	858.1
<b>Total assets</b>	<b>\$ 5,859.2</b>	<b>\$ 5,578.3</b>
<b>Liabilities and Stockholders Equity/(Deficiency)</b>		
Liabilities:		
Accounts payable and accrued liabilities	\$ 371.4	\$ 385.7
Settlement obligations	1,219.7	1,207.5
Income taxes payable	450.8	381.6
Deferred tax liability, net	260.4	270.1
Borrowings	3,049.8	3,143.5
Other liabilities	221.5	198.0
<b>Total liabilities</b>	<b>5,573.6</b>	<b>5,586.4</b>
Commitments and contingencies (Note 7)		
Stockholders equity/(deficiency):		
Preferred stock, \$1.00 par value; 10 shares authorized; no shares issued		
Common stock, \$0.01 par value; 2,000 shares authorized; 701.4 shares and 709.6 shares issued and outstanding at June 30, 2009 and December 31, 2008, respectively	7.0	7.1
Capital surplus/(deficiency)	7.8	(14.4)
Retained earnings	373.2	29.2
Accumulated other comprehensive loss	(102.4)	(30.0)
<b>Total stockholders equity/(deficiency)</b>	<b>285.6</b>	<b>(8.1)</b>
<b>Total liabilities and stockholders equity/(deficiency)</b>	<b>\$ 5,859.2</b>	<b>\$ 5,578.3</b>

See Notes to Condensed Consolidated Financial Statements.

**Table of Contents****THE WESTERN UNION COMPANY****CONDENSED CONSOLIDATED STATEMENTS OF CASH FLOWS****(Unaudited)****(in millions)**

	<b>Six Months Ended June 30,</b>	
	<b>2009</b>	<b>2008</b>
<b>Cash flows from operating activities</b>		
Net income	\$ 444.1	\$ 438.6
Adjustments to reconcile net income to net cash provided by operating activities:		
Depreciation and amortization	72.8	69.3
Stock compensation expense	16.2	13.5
Other non-cash items, net	28.6	12.0
Increase/(decrease) in cash, excluding the effects of acquisitions, resulting from changes in:		
Other assets	10.7	(34.3)
Accounts payable and accrued liabilities	(24.0)	28.4
Income taxes payable	67.7	37.4
Other liabilities	(9.8)	(4.6)
Net cash provided by operating activities	606.3	560.3
<b>Cash flows from investing activities</b>		
Capitalization of contract costs	(5.5)	(40.7)
Capitalization of purchased and developed software	(6.5)	(11.3)
Purchases of property and equipment	(27.9)	(28.5)
Acquisition of business, net of cash acquired	(145.2)	
Proceeds from receivable for securities sold	234.9	
Notes receivable issued to agents		(1.0)
Repayments of notes receivable issued to agents	11.1	13.7
Net cash provided by/(used in) investing activities	60.9	(67.8)
<b>Cash flows from financing activities</b>		
Net (repayments)/proceeds of commercial paper	(82.8)	30.8
Net proceeds from issuance of borrowings	496.6	
Principal payments on borrowings	(500.0)	
Proceeds from exercise of options	5.9	214.2
Common stock repurchased	(100.1)	(656.0)
Net cash used in financing activities	(180.4)	(411.0)
Net change in cash and cash equivalents	486.8	81.5
Cash and cash equivalents at beginning of period	1,295.6	1,793.1
Cash and cash equivalents at end of period	\$ 1,782.4	\$ 1,874.6
<b>Supplemental cash flow information:</b>		
Interest paid	\$ 83.0	\$ 87.9
Income taxes paid	\$ 84.3	\$ 117.6
Amounts payable related to common stock repurchased	\$	\$ 26.7

Edgar Filing: Western Union CO - Form 10-Q

See Notes to Condensed Consolidated Financial Statements.



---

**Table of Contents**

**THE WESTERN UNION COMPANY**

**NOTES TO CONDENSED CONSOLIDATED FINANCIAL STATEMENTS**

**(Unaudited)**

**1. Business and Basis of Presentation**

*Business*

The Western Union Company ( Western Union or the Company ) is a leader in global money transfer, providing people with fast, reliable and convenient ways to send money around the world. The Western Union® brand is globally recognized. The Company's services are available through a network of agent locations in more than 200 countries and territories. Each location in the Company's agent network is capable of providing one or more of the Company's services.

The Western Union business consists of the following segments:

Consumer-to-consumer money transfer services between consumers, primarily through a global network of third-party agents using the Company's multi-currency, real-time money transfer processing systems. This service is available for international cross-border transfers that is, the transfer of funds from one country to another and, in certain countries, intra-country transfers that is, money transfers from one location to another in the same country.

Global business payments (formerly consumer-to-business) the processing of payments from consumers to businesses and other organizations that receive consumer payments, including utilities, auto finance companies, mortgage servicers, financial service providers and government agencies, sometimes referred to as billers, through Western Union's network of third-party agents and various electronic channels. While the Company continues to pursue international expansion of its offerings in selected markets, such as its offerings of walk-in, cash bill payment service in certain countries in Central and South America, the segment's revenue was primarily generated in the United States during all periods presented. As described further in Note 3, Acquisitions, the Company entered into a definitive agreement to acquire Canada-based Custom House, Ltd., a provider of international business-to-business payment services, which will be included in this segment. To reflect the anticipated broadened activity of this segment, the name was changed from consumer-to-business to global business payments.

All businesses that have not been classified into the consumer-to-consumer or global business payments segments are reported as Other and include the Company's money order and prepaid services businesses. The Company's money orders are issued by Integrated Payment Systems Inc. ( IPS ), a subsidiary of First Data Corporation ( First Data ), to consumers at retail locations primarily in the United States and Canada. See Note 9, Settlement Assets and Settlement Obligations for discussion regarding the agreement executed between the Company and IPS on July 18, 2008 whereby the Company will assume the responsibility for issuing money orders effective October 1, 2009. The Company also offers Western Union branded Visa® and Mastercard® prepaid cards and provides certain prepaid services for third parties.

There are legal or regulatory limitations on transferring certain assets of the Company outside of the countries where these assets are located, or which constitute undistributed earnings of affiliates of the Company accounted for under the equity method of accounting. However, there are generally no limitations on the use of these assets within those countries. As of June 30, 2009, the amount of net assets subject to these limitations totaled approximately \$182 million.

Various aspects of the Company's services and businesses are subject to United States federal, state and local regulation, as well as regulation by foreign jurisdictions, including certain banking and other financial services regulations.

---

**Table of Contents**

*Basis of Presentation*

The accompanying condensed consolidated financial statements are unaudited and are prepared in accordance with the instructions for Form 10-Q and Article 10 of Regulation S-X. In compliance with those instructions, certain information and footnote disclosures normally included in annual consolidated financial statements prepared in accordance with generally accepted accounting principles in the United States of America ( GAAP ) have been condensed or omitted.

The unaudited condensed consolidated financial statements in this quarterly report are presented on a consolidated basis and include the accounts of the Company and its majority-owned subsidiaries. Results of operations and cash flows for the interim periods are not necessarily indicative of the results that may be expected for the entire year in part due to seasonality of the business. All significant intercompany transactions and accounts have been eliminated.

In the opinion of management, these condensed consolidated financial statements include all the normal recurring adjustments necessary to fairly present the Company s condensed consolidated results of operations, financial position and cash flows as of June 30, 2009 and for all periods presented. These condensed consolidated financial statements should be read in conjunction with the Company s consolidated financial statements within the Company s Annual Report on Form 10-K for the year ended December 31, 2008.

Consistent with industry practice, the accompanying Condensed Consolidated Balance Sheets are unclassified due to the short-term nature of Western Union s settlement obligations contrasted with the Company s ability to invest cash awaiting settlement in long-term investment securities.

*Use of Estimates*

The preparation of financial statements in conformity with GAAP requires management to make estimates and assumptions that affect the amounts reported in the financial statements and accompanying notes. Actual results could differ from these estimates.

*Fair Value Measurements*

On January 1, 2009, the Company adopted the deferred provisions of Statement of Financial Accounting Standards ( SFAS ) No. 157, *Fair Value Measurements* ( SFAS No. 157 ) as defined by Financial Accounting Standards Board ( FASB ) Staff Position ( FSP ) No. 157-2, *Effective Date of FASB Statement No. 157* ( FSP No. 157-2 ). FSP No. 157-2 deferred the adoption date for certain non-financial assets and liabilities that are recognized or disclosed at fair value on a non-recurring basis. Refer to Note 3, *Acquisitions* for a discussion of the fair value considerations related to the Company s acquisition of the money transfer business of FEXCO.

In April 2009, the FASB issued FSP No. 157-4, *Determining Fair Value When the Volume and Level of Activity for the Asset or Liability Have Significantly Decreased and Identifying Transactions That Are Not Orderly* ( FSP No. 157-4 ) which is required for interim and annual periods ending after June 15, 2009. FSP No. 157-4, which amends SFAS No. 157, provides additional guidance on estimating fair value when an asset or liability s volume and level of activity has significantly decreased in relation to normal market activity for the asset or liability thus indicating the need for additional considerations when estimating fair value. The Company adopted these provisions effective June 30, 2009 and there was no impact on its financial position, results of operations and cash flows.

The FASB also issued FSP No. 115-2 and SFAS No. 124-2, *Recognition and Presentation of Other-Than-Temporary Impairments* ( FSP No. 115-2 ) in April 2009, which is required for interim and annual

---

## **Table of Contents**

periods ending after June 15, 2009. FSP No. 115-2 provides guidance on other-than-temporary impairments for debt securities. The Company adopted these provisions effective June 30, 2009 and there was no impact on its financial position, results of operations and cash flows.

### *Business Combinations*

Effective January 1, 2009, the Company adopted the provisions of SFAS No. 141R, *Business Combinations* ( SFAS No. 141R ). Under SFAS No. 141R, the Company accounts for business combinations achieved in stages by re-measuring any noncontrolling equity investments in the acquiree to fair value as of the acquisition date immediately before obtaining control. All re-measurement gains and losses are recognized in earnings and the total fair values of the identifiable assets, liabilities and any noncontrolling interests are recorded in the consolidated balance sheet. Also effective January 1, 2009, the Company expenses all costs as incurred related to or involved with an acquisition. Any contingent consideration related to the acquisition is recognized at its acquisition date fair value with subsequent changes in fair value generally reflected in earnings. Any adjustments to the assessed fair values of the assets, liabilities and any noncontrolling interests made subsequent to the acquisition date but within the measurement period, due to facts that existed at the acquisition date, are recorded as an adjustment to goodwill. All other adjustments are recorded in income, including changes in tax contingencies. Refer to Note 3, *Acquisitions*, for a discussion of the Company's acquisition of the money transfer business of FEXCO.

### *Disclosures about Derivative Instruments and Hedging Activities*

The Company adopted the provisions of SFAS No. 161, *Disclosures about Derivative Instruments and Hedging Activities, an amendment of SFAS No. 133* ( SFAS No. 161 ) on January 1, 2009. SFAS No. 161 requires additional disclosures about how and why companies use derivatives and how derivatives and related hedged items are accounted for and affect a company's financial position, results of operations and cash flows. The Company incorporated many of the derivative disclosure provisions of SFAS No. 161 in the Company's Annual Report on Form 10-K for the year ended December 31, 2008, and the adoption resulted in no impact on the Company's financial position, results of operations and cash flows.

### *New Accounting Pronouncements*

In December 2008, the FASB issued FSP No. 132R-1, *Employers' Disclosures about Postretirement Benefit Plan Assets*, which requires additional disclosure about pension asset categories and will require categorization of assets similar to the requirements of SFAS No. 157. FSP No. 132R-1 is effective for the Company's Annual Report on Form 10-K for December 31, 2009. The Company is currently evaluating the additional disclosures that will be required by this standard.

### *Subsequent Events Review*

The Company has evaluated subsequent events through the date of the submission of filing of this Form 10-Q, August 4, 2009.

## **2. Earnings Per Share**

The calculation of basic earnings per share is computed by dividing net income available to common stockholders by the weighted-average number of shares of common stock outstanding for the period. Unvested shares of restricted stock are excluded from basic shares outstanding. Diluted earnings per share reflects the potential dilution that could occur if outstanding stock options at the presented dates are exercised and shares of restricted stock have vested, using the treasury stock method. The treasury stock method assumes proceeds from the exercise price of stock options, the unamortized compensation expense and assumed tax benefits of options and restricted stock are available to acquire shares at an average market price throughout the year, and therefore, reduce the dilutive effect.

**Table of Contents**

For the three months ended June 30, 2009 and 2008, there were 38.0 million and 7.9 million, respectively, of outstanding options to purchase shares of Western Union stock excluded from the diluted earnings per share calculation as their effect was anti-dilutive. For the six months ended June 30, 2009 and 2008, there were 41.5 million and 7.6 million, respectively, of outstanding options to purchase shares of Western Union stock excluded from the diluted earnings per share calculation as their effect was anti-dilutive. During the three and six months ended June 30, 2009, the average market price of the Company's common stock was lower than the exercise price for most of its outstanding options, resulting in higher anti-dilutive shares than in the comparable prior periods.

The following table provides the calculation of diluted weighted-average shares outstanding (in millions):

	Three Months Ended June 30,		Six Months Ended June 30,	
	2009	2008	2009	2008
Basic weighted-average shares outstanding	700.6	736.5	703.8	741.6
Common stock equivalents	2.1	11.0	1.4	10.6
Diluted weighted-average shares outstanding	702.7	747.5	705.2	752.2

**3. Acquisitions***Custom House, Ltd.*

On May 6, 2009, the Company entered into a definitive agreement to acquire Canada-based Custom House, Ltd., a provider of international business-to-business payment services, for \$370 million, which could be subject to certain pricing adjustments based on a defined range of United States and Canadian dollar exchange rates. The acquisition is expected to close in the third quarter of 2009, subject to regulatory approvals and satisfaction of closing conditions.

*FEXCO*

On February 24, 2009, the Company acquired the money transfer business of European-based FEXCO, one of the Company's largest agents providing services in a number of European countries, primarily the United Kingdom, Spain, Sweden and Ireland. The acquisition of FEXCO's money transfer business will assist the Company in the upcoming implementation of the Payment Services Directive ( PSD ) in the European Union by providing an initial operating infrastructure platform. The PSD will allow the Company to operate under a single license in the 27 European Union countries and, in those European Union countries where the Company has been limited to working with banks, post-banks and foreign exchange houses, to expand its network to additional classes of trade. The acquisition does not impact the Company's revenue, because the Company was already recording 100% of the revenue arising from money transfers originating at FEXCO's subagents. As of the acquisition date, the Company no longer incurs commission costs for transactions related to FEXCO; rather, the Company now pays commissions directly to former FEXCO subagents, resulting in lower overall commission expense. The Company's operating expenses include costs attributable to FEXCO's operations subsequent to the acquisition date. All acquisition costs have been expensed in Selling, general and administrative in the Company's Condensed Consolidated Statements of Income.

Prior to the acquisition, the Company held a 24.65% interest in FEXCO Group Holdings ( FEXCO Group ), which was a holding company for both the money transfer business as well as various unrelated businesses. The Company surrendered its 24.65% interest in FEXCO Group as non-cash consideration, which had an estimated fair value of \$86.2 million on the acquisition date, and paid 123.1 million (\$157.4 million) as additional consideration for 100% of the common shares of the money transfer business, resulting in a total purchase price of \$243.6 million. The Company recognized no gain or loss in connection with the disposition of its equity interest in the FEXCO Group, because its estimated fair value approximated its carrying value. The

**Table of Contents**

Company recorded the assets and liabilities of FEXCO at fair value. The following table summarizes the allocation of purchase price for this acquisition:

<b>Assets:</b>	
Cash acquired	\$ 11.8
Settlement assets	43.0
Property and equipment	3.1
Goodwill	181.4
Other intangible assets	74.9
Other assets	2.3
Total assets	\$ 316.5
<b>Liabilities:</b>	
Accounts payable and accrued liabilities	\$ 2.7
Settlement obligations	43.0
Income taxes payable	0.2
Deferred tax liability, net	10.0
Other liabilities	17.0
Total liabilities	72.9
Total consideration, including cash acquired	\$ 243.6

The valuation of assets acquired resulted in \$74.9 million of identifiable intangible assets, \$64.8 million of which were attributable to the network of subagents, which were valued using an income approach, and \$10.1 million relating to other intangibles, which were valued using both income and cost approaches. These fair values, along with the fair value of the Company's 24.65% interest in FEXCO Group, were derived using primarily Level 3 inputs, as defined by SFAS No. 157. For the remaining assets and liabilities, fair value approximated carrying value. The subagent network intangible assets are being amortized over 10 to 15 years. The remaining intangibles are being amortized over two to three years. The goodwill recognized of \$181.4 million is attributable to growth opportunities that will arise from the Company directly managing its agent relationships via a dedicated sales force, expected synergies, projected long-term business growth and an assembled workforce. All goodwill relates entirely to the consumer-to-consumer segment. The preliminary assessment of goodwill expected to be deductible for income tax purposes is approximately \$90 million. The net deferred tax liability of \$10.0 million and the resulting impacts on goodwill are preliminary and will be completed once the Company finalizes its tax review for this acquisition.

*Other acquisitions*

In December 2008, the Company acquired 80% of its existing money transfer agent in Peru for a purchase price of \$35.0 million. The aggregate consideration paid was \$29.7 million, net of a holdback reserve of \$3.0 million. The Company acquired cash of \$2.3 million as part of the acquisition. The \$3.0 million holdback reserve will be paid in annual \$1.0 million increments beginning December 2009, subject to the terms of the agreement. The results of operations of the acquiree have been included in the Company's consolidated financial statements since the acquisition date. The purchase price allocation resulted in \$10.1 million of identifiable intangible assets, a significant portion of which were attributable to the network of subagents acquired by the Company. The identifiable intangible assets are being amortized over three to 10 years and goodwill of \$24.8 million was recorded, which is expected to be deductible for income tax purposes. In addition, the Company has the option to acquire the remaining 20% of the money transfer agent and the money transfer agent has the option to sell the remaining 20% to the Company within 12 months after December 2013 at fair value. Deferred taxes related to this acquisition and the resulting impacts on goodwill are preliminary and will be completed once the Company finalizes its tax review for this acquisition.

**Table of Contents**

In August 2008, the Company acquired the money transfer assets from its then-existing money transfer agent in Panama for a purchase price of \$18.3 million. The consideration paid was \$14.3 million, net of a holdback reserve of \$4.0 million. In February 2009, \$0.5 million of the holdback reserve was paid. The remainder is scheduled to be paid \$1.2 million, \$1.2 million, and \$1.1 million in August 2009, August 2010 and August 2011, respectively, subject to the terms of the agreement. The results of operations of the acquiree have been included in the Company's consolidated financial statements since the acquisition date. The purchase price allocation resulted in \$5.6 million of identifiable intangible assets, a significant portion of which were attributable to the network of subagents acquired by the Company. The identifiable intangible assets are being amortized over three to seven years and goodwill of \$14.2 million was recorded, which is not expected to be deductible for income tax purposes.

**4. Receivable for Securities Sold**

On September 15, 2008, Western Union requested redemption of its shares in the Reserve International Liquidity Fund, Ltd. (the Fund), a money market fund, totaling \$298.1 million. Western Union included the value of the receivable in Other assets in the Condensed Consolidated Balance Sheet as of December 31, 2008. At the time the redemption request was made, the Company was informed by the Reserve Management Company, the Fund's investment advisor (the Manager), that the Company's redemption trades would be honored at a \$1.00 per share net asset value. In 2009, the Company received partial distributions totaling \$234.9 million from the Fund (\$193.6 million and \$41.3 million in January and June 2009, respectively). The Company continues to vigorously pursue collection of the remaining balance and believes it has a right to full payment of the remaining amount based on the written and verbal representations from the Manager and the Company's legal position. However, given the increased uncertainty surrounding the numerous third-party legal claims associated with the Fund, the Company reserved \$12 million representing the estimated impact of a pro-rata distribution of the Fund. As of June 30, 2009, the Company had a remaining receivable balance of \$51.2 million, net of the related reserve, which is included in Other assets in the Condensed Consolidated Balance Sheet. If further deterioration occurs in the underlying assets in the Fund, or if the Fund incurs legal and/or administrative costs during the distribution process, the Company may record additional reserves related to the remaining receivable balance, which could negatively affect its financial position, results of operations and cash flows.

**5. Restructuring and Related Expenses***Missouri and Texas Closures*

During 2008, the Company closed substantially all of its facilities in Missouri and Texas and did not renew the Company's collective bargaining agreement with the unionized workers employed at these locations. The decision also resulted in the elimination of certain management positions in these same facilities and resulted, along with other actions, in the Company no longer having employees working in the United States under a collective bargaining agreement.

The Company incurred severance and employee related benefit expenses for all union and certain affected management employees, facility closure expenses and other expenses associated with the relocation of these operations to existing Company facilities and third-party providers, including costs related to hiring, training, relocation, travel and professional fees.

The Company incurred cumulative total expenses of \$46.3 million comprised of \$13.1 million, \$7.3 million, \$7.8 million and \$18.1 million in severance and other employee related costs, asset write-offs and incremental depreciation, lease terminations and other restructurings expenses, respectively, through December 31, 2008. No additional restructuring and related expenses were incurred in the three and six months ended June 30, 2009.

*Other Reorganizations*

Also during 2008, in addition to the Missouri and Texas closures, the Company restructured some of its operations and relocated or eliminated certain shared service and call center positions. The relocated positions were moved to the Company's existing facilities or outsourced service providers in 2008.

**Table of Contents**

The Company incurred cumulative total expenses of \$36.6 million comprised of \$31.2 million, \$0.6 million and \$4.8 million in severance and other employee related costs, asset write-offs and incremental depreciation and other restructuring expenses, respectively, through December 31, 2008. No additional restructuring and related expenses were incurred in the three and six months ended June 30, 2009.

*Total Plans*

The following table summarizes the activity for the related restructuring accrual balances for the six months ended June 30, 2009 (in millions):

	Restructuring accrual balances at December 31, 2008	Cash Payments	Restructuring accrual balances at June 30, 2009
<i>Missouri and Texas Closures:</i>			
Severance and employee related	\$ 2.7	\$ (2.0)	\$ 0.7
Other	0.3	(0.3)	
Total	\$ 3.0	\$ (2.3)	\$ 0.7
<i>Other Reorganizations:</i>			
Severance and employee related	\$ 22.1	\$ (14.9)	\$ 7.2
Other	0.7	(0.5)	0.2
Total	\$ 22.8	\$ (15.4)	\$ 7.4

Through December 31, 2008, the Company recognized cumulative expenses of \$62.8 million and \$20.1 million in Cost of services and Selling, general and administrative, respectively. The Company did not incur any material restructuring and related expenses in the three and six months ended June 30, 2009. Restructuring and related expenses reflected in the Condensed Consolidated Statements of Income for the three and six months ended June 30, 2008 were as follows (in millions):

	Three Months Ended June 30, 2008	Six Months Ended June 30, 2008
Cost of services	\$ 19.5	\$ 41.9
Selling, general and administrative	3.4	5.2
Total restructuring and related expenses, pre-tax	\$ 22.9	\$ 47.1
Total restructuring and related expenses, net of tax	\$ 12.7	\$ 27.8

The following table summarizes the restructuring and related expenses, including expenses recorded through June 30, 2008, along with the additional expenses incurred through December 31, 2008, by reportable segment (in millions). While these items were identifiable to the Company's segments, these expenses were excluded from the measurement of segment operating profit provided to the chief operating decision maker ( CODM ) for purposes of assessing segment performance and decision making with respect to resource allocation.

	Consumer-to- Consumer	Global Business Payments	Other	Total
First quarter 2008	\$ 18.5	\$ 4.5	\$ 1.2	\$ 24.2
Second quarter 2008	13.5	8.7	0.7	22.9

Edgar Filing: Western Union CO - Form 10-Q

Expenses incurred through June 30, 2008	32.0	13.2	1.9	47.1
Expenses incurred from July 1, 2008 through December 31, 2008	24.1	10.2	1.5	35.8
Total cumulative expenses through December 31, 2008	\$ 56.1	\$ 23.4	\$ 3.4	\$ 82.9



**Table of Contents****6. Fair Value Measurements**

SFAS No. 157 defines fair value as the exchange price that would be received for an asset or paid to transfer a liability (an exit price) in the principal or most advantageous market for the asset or liability in an orderly transaction between market participants on the measurement date. For additional information on how Western Union measures fair value, refer to the Company's Annual Report on Form 10-K for the year ended December 31, 2008.

The following table reflects assets and liabilities that were measured and carried at fair value on a recurring basis (in millions):

	June 30, 2009			Assets/ Liabilities at Fair Value
	Fair Value Measurement Using			
	Level 1	Level 2	Level 3	
<b>Assets:</b>				
State and municipal debt instruments	\$	\$ 395.9	\$	\$ 395.9
Debt securities issued by foreign governments	0.2	3.4		3.6
Derivatives		57.0		57.0
<b>Total assets</b>	<b>\$ 0.2</b>	<b>\$ 456.3</b>	<b>\$</b>	<b>\$ 456.5</b>
<b>Liabilities:</b>				
Derivatives	\$	\$ 25.5	\$	\$ 25.5
<b>Total liabilities</b>	<b>\$</b>	<b>\$ 25.5</b>	<b>\$</b>	<b>\$ 25.5</b>

No non-recurring fair value adjustments were recorded in the three months ended June 30, 2009. No non-recurring fair value adjustments were recorded in the six months ended June 30, 2009, except those associated with the acquisition of the money transfer business of FEXCO as disclosed in Note 3, Acquisitions.

*Other Fair Value Measurements*

The carrying amounts for Western Union financial instruments, including cash and cash equivalents, settlement cash and cash equivalents, settlement receivables and settlement obligations approximate fair value due to their short maturities.

Fixed and floating rate notes are carried at their discounted notional amounts, except for portions of notes hedged by interest rate swap agreements. The fair market values of fixed and floating rate notes are based on market quotations as of June 30, 2009. The Company's borrowings had a carrying value and fair value of \$3,049.8 million and \$3,047.9 million, respectively, at June 30, 2009 and had a carrying value and fair value of \$3,143.5 million and \$2,846.7 million, respectively, at December 31, 2008 (see Note 13).

**7. Commitments and Contingencies**

In the normal course of business, Western Union is subject to claims and litigation. Management of Western Union believes such matters involving a reasonably possible chance of loss will not, individually or in the aggregate, result in a material adverse effect on Western Union's financial position, results of operations and cash flows. Western Union accrues for loss contingencies as they become probable and estimable.

On June 3, 2009, Western Union received a favorable ruling from the Arizona Supreme Court. The court determined that Arizona does not have jurisdiction to seize Western Union money transfers sent from states other than Arizona to recipients in Mexico. The case arose in 2006 when the Arizona Attorney General obtained a

---

**Table of Contents**

warrant to seize Western Union money transfers sent by individuals in Arizona and 28 other states to various locations in Sonora, Mexico. The Company challenged the seizures, and in January 2007, the Arizona superior court quashed the warrant on the grounds that the state did not have jurisdiction over out-of-state money transfers. That decision was subsequently reversed by the Arizona Court of Appeals. In ruling in the Company's favor, the Arizona Supreme Court vacated the Court of Appeals decision and remanded the case to the superior court for proceedings consistent with its opinion.

Notwithstanding the outcome of this case, the legal and regulatory environment in Arizona remains challenging. The Company continues to work cooperatively with law enforcement, but remains subject to scrutiny in Arizona by law enforcement and regulatory agencies. The Arizona Attorney General has and continues to make extensive data and document requests of the Company regarding its operations, its agents and its consumers. The Company could become subject to additional civil and possibly criminal actions which could have a material adverse effect on its business and results of operations. The Company vigorously disagrees with any allegation that it has failed to comply with applicable laws. The Company hopes to resolve these issues in a manner reasonably acceptable to all parties, and is exploring a number of alternatives including a possible multi-year agreement with the State of Arizona which may involve funding selected government or other regional programs and certain changes to its anti-money laundering compliance efforts in the area. No financial liability for this matter has been accrued as the outcome and the amounts involved are uncertain.

The Company had \$87.8 million in outstanding letters of credit and bank guarantees at June 30, 2009 with expiration dates through 2015, certain of which contain a one-year renewal option. The letters of credit and bank guarantees are primarily held in connection with lease arrangements and certain agent agreements. The Company expects to renew the letters of credit and bank guarantees prior to expiration in most circumstances.

Pursuant to the separation and distribution agreement with First Data in connection with Western Union's spin-off from First Data on September 29, 2006 (Spin-off), First Data and the Company are each liable for, and agreed to perform, all liabilities with respect to their respective businesses. In addition, the separation and distribution agreement also provides for cross-indemnities principally designed to place financial responsibility for the obligations and liabilities of the Company's business with the Company and financial responsibility for the obligations and liabilities of First Data's retained businesses with First Data. The Company also entered into a tax allocation agreement that sets forth the rights and obligations of First Data and the Company with respect to taxes imposed on their respective businesses both prior to and after the Spin-off as well as potential tax obligations for which the Company may be liable in conjunction with the Spin-off (see Note 14).

**8. Related Party Transactions**

The Company has ownership interests in certain of its agents accounted for under the equity method of accounting. The Company pays these agents, as it does its other agents, commissions for money transfer and other services provided on the Company's behalf. Commissions paid to these agents for the three months ended June 30, 2009 and 2008 totaled \$46.2 million and \$79.7 million, respectively, and \$99.7 million and \$153.0 million for the six months ended June 30, 2009 and 2008, respectively. Commissions paid to FEXCO prior to February 24, 2009, the date of the acquisition, were considered related party transactions.

**9. Settlement Assets and Settlement Obligations**

Settlement assets represent funds received or to be received from agents for unsettled money transfers and consumer payments. Western Union records corresponding settlement obligations relating to amounts payable under money transfer and payment service arrangements.

**Table of Contents**

Settlement assets and obligations were comprised of the following (in millions):

	June 30, 2009	December 31, 2008
<b>Settlement assets:</b>		
Cash and cash equivalents	\$ 122.9	\$ 42.3
Receivables from selling agents	697.3	759.6
Investment securities	399.5	405.6
	<b>\$ 1,219.7</b>	<b>\$ 1,207.5</b>
<b>Settlement obligations:</b>		
Money transfer and payment service payables	\$ 809.1	\$ 799.5
Payables to agents	410.6	408.0
	<b>\$ 1,219.7</b>	<b>\$ 1,207.5</b>

Investment securities consist primarily of high-quality state and municipal debt instruments. Substantially all of the Company's investment securities were marketable securities during the periods presented. The Company is required to maintain specific high-quality, investment grade securities and such investments are restricted to satisfy outstanding settlement obligations in accordance with applicable state regulations. Western Union does not hold financial instruments for trading purposes. All investment securities are classified as available-for-sale and recorded at fair value. Investment securities are exposed to market risk due to changes in interest rates and credit risk. Western Union regularly monitors credit risk and attempts to mitigate its exposure by making high-quality investments. At June 30, 2009, the majority of the Company's investment securities had credit ratings of AA- or better from a major credit rating agency.

Unrealized gains and losses on available-for-sale securities are excluded from earnings and presented as a component of accumulated other comprehensive income or loss, net of related deferred taxes. Gains and losses on investments are calculated using the specific-identification method and are recognized during the period the investment is sold or when an investment experiences an other-than-temporary decline in value. Proceeds from the sale and maturity of available-for-sale securities during the six months ended June 30, 2009 and 2008 were \$3,687.4 million and \$303.9 million, respectively.

During 2008, the Company increased its investment securities primarily through the addition of various state and municipal variable rate demand note securities which can be put (sold at par) typically on a daily basis with settlement periods ranging from the same day to one week, but that have maturity dates ranging from 2010 to 2047. Generally, these securities are used by the Company for short-term liquidity needs and are held for short periods of time, typically less than 30 days. As a result, this has increased the frequency of purchases and proceeds received by the Company.

The components of investment securities, all of which are classified as available-for-sale, were as follows (in millions):

June 30, 2009	Amortized Cost	Fair Value	Gross Unrealized Gains	Gross Unrealized Losses	Net Unrealized Gains
State and municipal obligations	\$ 393.1	\$ 395.9	\$ 2.9	\$ (0.1)	\$ 2.8
Debt securities issued by foreign governments	3.6	3.6			
	<b>\$ 396.7</b>	<b>\$ 399.5</b>	<b>\$ 2.9</b>	<b>\$ (0.1)</b>	<b>\$ 2.8</b>

**Table of Contents**

December 31, 2008	Amortized Cost	Fair Value	Gross Unrealized Gains	Gross Unrealized Losses	Net Unrealized Gains/ (Losses)
State and municipal obligations	\$ 400.1	\$ 401.7	\$ 2.5	\$ (0.9)	\$ 1.6
Debt securities issued by foreign governments	4.0	3.9		(0.1)	(0.1)
	\$ 404.1	\$ 405.6	\$ 2.5	\$ (1.0)	\$ (1.5)

The following summarizes contractual maturities of investment securities as of June 30, 2009 (in millions):

	Fair Value
Due within 1 year	\$ 34.4
Due after 1 year through 5 years	148.6
Due after 5 years through 10 years	19.2
Due after 10 years	197.3
	\$ 399.5

Actual maturities may differ from contractual maturities because issuers may have the right to call or prepay the obligations or the Company may have the right to put the obligation back to the issuer prior to its contractual maturity.

On July 18, 2008, the Company entered into an agreement with IPS, a subsidiary of First Data, which modified the existing business relationship with respect to the issuance and processing of money orders. Under the terms of the agreement, beginning on October 1, 2009 (the Transition Date), IPS will assign and transfer to the Company certain operating assets used by IPS to issue money orders and an amount of cash sufficient to satisfy all outstanding money order liabilities. On the Transition Date, the Company will assume IPS's role as issuer of the money orders, including its obligation to pay outstanding money orders, and will terminate the existing agreement whereby IPS pays Western Union a fixed return on the outstanding money order balances (which vary from day to day but approximate \$800 million). Following the Transition Date, Western Union will invest the cash received from IPS in high-quality, investment grade securities in accordance with applicable regulations, which are the same as those currently governing the investment of the Company's United States originated money transfer principal. In anticipation of the Company's exposure to fluctuations in interest rates, the Company has entered into interest rate swaps on certain of its fixed rate notes. Through a combination of the revenue generated from these investment securities and the anticipated interest expense savings resulting from the interest rate swaps, the Company estimates that it should be able to retain, subsequent to the Transition Date, a comparable rate of return through 2011 as it is receiving under its current agreement with IPS. Refer to Note 12 for additional information on the interest rate swaps.

Subsequent to the Transition Date, all revenue generated from the management of the investment portfolio will be retained by the Company. IPS will continue to provide to the Company clearing services necessary for payment of the money orders in exchange for the payment by the Company to IPS of a per-item administrative fee. The Company will no longer provide to IPS the services required under the original money order agreement or receive from IPS the fee for such services.

**Table of Contents****10. Comprehensive Income**

The components of other comprehensive income, net of tax, were as follows (in millions):

	Three Months Ended June 30,		Six Months Ended June 30,	
	2009	2008	2009	2008
Net income	\$ 220.2	\$ 231.5	\$ 444.1	\$ 438.6
Unrealized gains/(losses) on investments securities:				
Unrealized gains/(losses)	1.0	(0.3)	3.0	(0.4)
Tax (expense)/benefit	(0.4)	0.1	(1.1)	0.1
Reclassification adjustment for losses/(gains)		1.7	(1.7)	1.7
Tax (benefit)/expense		(0.6)	0.6	(0.6)
<b>Net unrealized gains on investment securities</b>	<b>0.6</b>	<b>0.9</b>	<b>0.8</b>	<b>0.8</b>
Net unrealized (losses)/gains on hedging activities:				
Unrealized losses	(52.7)	(1.1)	(20.6)	(45.2)
Tax benefit	8.4	0.2	3.8	5.0
Reclassification adjustment for (gains)/losses	(15.5)	15.6	(32.9)	27.2
Tax expense/(benefit)	2.3	(2.2)	5.0	(3.9)
<b>Net unrealized (losses)/gains on hedging activities (b)</b>	<b>(57.5)</b>	<b>12.5</b>	<b>(44.7)</b>	<b>(16.9)</b>
Net foreign currency translation adjustments:				
Foreign currency translation adjustments	(2.0)	0.6	(22.3)	10.9
Tax benefit/(expense)	0.7	(0.2)	7.8	(3.8)
Reclassification adjustment for disposal of investment (a)			(23.1)	
Tax benefit (a)			8.1	
<b>Net foreign currency translation adjustments</b>	<b>(1.3)</b>	<b>0.4</b>	<b>(29.5)</b>	<b>7.1</b>
Net unrealized gains/(losses) on pension liability:				
Unrealized losses		(1.0)		(1.0)
Tax benefit		0.1		0.1
Reclassification adjustment for gains	0.9	0.7	1.8	1.4
Tax benefit	(0.4)	(0.3)	(0.8)	(0.5)
<b>Net unrealized gains/(losses) on pension liability</b>	<b>0.5</b>	<b>(0.5)</b>	<b>1.0</b>	
<b>Total other comprehensive income</b>	<b>\$ 162.5</b>	<b>\$ 244.8</b>	<b>\$ 371.7</b>	<b>\$ 429.6</b>

- (a) The six months ended June 30, 2009 includes the impact to the foreign currency translation account of the surrender of the Company's interest in the FEXCO Group. See Note 3, Acquisitions.
- (b) The beginning balance in Accumulated other comprehensive loss at January 1, 2009 related to hedging activities was a gain of \$45.5 million and the ending balance at June 30, 2009 was a gain of \$0.8 million.

**Table of Contents****11. Employee Benefit Plans***Defined Benefit Plans*

The Company has two frozen defined benefit pension plans for which it has a recorded unfunded pension obligation of \$106.5 million and \$107.1 million as of June 30, 2009 and December 31, 2008, respectively, which were included in *Other liabilities* in the Condensed Consolidated Balance Sheets. No contributions were made to these plans by the Company in 2008 or during the six months ended June 30, 2009. Due to the closure of one of its facilities in Missouri (see Note 5) and recent negotiations with the Pension Benefit Guaranty Corporation, the Company will be required to fund approximately \$4 million into one of its subsidiary's pension plans in the second half of 2009. Additionally, the Company estimates it will be required to fund approximately \$25 million to the plans in 2010.

The following table provides the components of net periodic benefit cost for the defined benefit pension plans (in millions):

	Three Months Ended June 30,		Six Months Ended June 30,	
	2009	2008	2009	2008
Interest cost	\$ 5.9	\$ 6.0	\$ 11.8	\$ 12.1
Expected return on plan assets	(6.1)	(6.9)	(12.3)	(13.8)
Amortization of actuarial loss	0.9	0.7	1.8	1.4
Employee termination costs		0.3		2.8
<b>Net periodic benefit cost</b>	<b>\$ 0.7</b>	<b>\$ 0.1</b>	<b>\$ 1.3</b>	<b>\$ 2.5</b>

The Company recorded \$0.3 million and \$2.8 million of expense in the three and six months ended June 30, 2008, respectively related to the termination of certain retirement eligible union and management plan participants in connection with the restructuring and related activities, as disclosed in Note 5.

**12. Derivatives**

The Company is exposed to foreign currency risk resulting from fluctuations in exchange rates, primarily the euro, and to a lesser degree the British pound, Canadian dollar and other currencies, related to forecasted revenues and also on settlement assets and obligations denominated in these and other currencies. Additionally, the Company is exposed to interest rate risk related to changes in market rates both prior to and subsequent to the issuance of debt. The Company uses derivatives to minimize its exposures related to changes in foreign currency exchange rates and interest rates and not to engage in speculative derivative activities. Foreign currency forward contracts and interest rate swaps of varying maturities are used in these risk management activities.

The Company executes derivative financial instruments, which it designates as hedges, with established financial institutions. The substantial majority of these financial institutions have credit ratings of *A-* or better from a major credit rating agency. The credit risk inherent in these agreements represents the possibility that a loss may occur from the nonperformance of a counterparty to the agreements. The Company performs a review of the credit risk of these counterparties at the inception of the hedge, on a quarterly basis and as circumstances warrant. The Company also monitors the concentration of its contracts with any individual counterparty. The Company anticipates that the counterparties will be able to fully satisfy their obligations under the agreements, but takes action (including termination of contracts) when doubt arises about the counterparties' ability to perform. The Company's hedged foreign currency exposures are in liquid currencies, consequently there is minimal risk that appropriate derivatives to maintain the hedging program would not be available in the future.

The details of each designated hedging relationship are formally documented at the inception of the arrangement, including the risk management objective, hedging strategy, hedged item, specific risks being

**Table of Contents**

hedged, the derivative instrument, how effectiveness is being assessed and how ineffectiveness, if any, will be measured. The derivative must be highly effective in offsetting the changes in cash flows or fair value of the hedged item and effectiveness is evaluated quarterly on a retrospective and prospective basis.

**Foreign Currency Hedging**

The Company's policy is to use longer-term foreign currency forward contracts, with maturities of up to 36 months at inception and a targeted weighted-average maturity of approximately one year, to mitigate some of the risk that changes in foreign currency exchange rates compared to the United States dollar could have on forecasted revenues denominated in other currencies. At June 30, 2009, the Company's longer-term foreign currency forward contracts had maturities of a maximum of 24 months with a weighted-average maturity of one year. The Company assesses the effectiveness of these foreign currency forward contracts based on changes in the spot rate of the affected currencies during the period of designation. Accordingly, all changes in the fair value of the hedges not considered effective or portions of the hedge that are excluded from the measure of effectiveness are recognized immediately in Derivative gains/(losses), net within the Company's Condensed Consolidated Statements of Income.

The Company also uses short duration foreign currency forward contracts, generally with maturities from a few days up to one month, to offset foreign exchange rate fluctuations on settlement assets and obligations between initiation and settlement. In addition, forward contracts, typically with maturities of less than one year, are utilized to offset foreign exchange rate fluctuations on certain foreign currency denominated cash positions. None of these contracts are designated as accounting hedges.

The aggregate United States dollar notional amount of foreign currency forward contracts held by the Company as of June 30, 2009 were as follows (in millions):

Contracts not designated as hedges:	
Euro	\$ 281.7
British pound	41.8
Other	50.5
Contracts designated as hedges:	
Euro	\$ 509.3
Canadian dollar	99.3
British pound	97.2
Other	70.2

**Interest Rate Hedging**

The Company utilizes interest rate swaps to effectively change the interest rate payments on a portion of its notes from fixed-rate payments to short-term LIBOR-based variable rate payments in order to manage its overall exposure to interest rates. The Company designates these derivatives as fair value hedges utilizing the short-cut method, which permits an assumption of no ineffectiveness if certain criteria are met. The change in fair value of the interest rate swaps is offset by a change in the balance of the debt being hedged within the Company's Borrowings in the Condensed Consolidated Balance Sheets and interest expense has been adjusted to include the effects of payments made and received under the swaps.

At June 30, 2009, the Company held interest rate swaps in an aggregate notional amount of \$750 million on its 5.400% notes due 2011. The notional amounts outstanding at June 30, 2009 included interest rate swaps entered into by the Company to reduce the economic exposure from fluctuations in interest rates that will impact the return the Company receives under its existing agreement with IPS (Note 9).

**Table of Contents**

During the first quarter of 2009, the Company terminated an interest rate swap with a notional amount of \$110 million and received cash, excluding interest, of \$14.6 million related to this swap, the offset of which was recognized in Borrowings and will be reclassified as a reduction to Interest expense over the life of the related 5.930% notes due 2016.

**Balance Sheet**

The following table summarizes the fair value of derivatives reported in the Condensed Consolidated Balance Sheets as of June 30, 2009 and December 31, 2008 (in millions):

	Derivative Assets			Derivative Liabilities		
	Balance Sheet Location	Fair Value June 30, 2009	Fair Value December 31, 2008	Balance Sheet Location	Fair Value June 30, 2009	Fair Value December 31, 2008
<b>Derivatives hedges:</b>						
Interest rate fair value hedges	Other assets	\$ 29.4	\$ 48.9	Other liabilities	\$	\$
Foreign currency cash flow hedges	Other assets	27.0	65.0	Other liabilities	23.0	6.7
Total		\$ 56.4	\$ 113.9		\$ 23.0	\$ 6.7
<b>Derivatives undesignated:</b>						
Foreign currency	Other assets	\$ 0.6	\$ 2.9	Other liabilities	\$ 2.5	\$ 4.1
Total		\$ 0.6	\$ 2.9		\$ 2.5	\$ 4.1
Total derivatives		\$ 57.0	\$ 116.8		\$ 25.5	\$ 10.8

**Income Statement**

The following tables summarize the location and amount of gains and losses of derivatives in the Condensed Consolidated Statements of Income segregated by designated, qualifying hedging instruments and those that are not, for the three and six months ended June 30, 2009 and 2008 (in millions):

**Fair Value Hedges**

The following table presents the location and amount of gains/(losses) from fair value hedges for the three months ended June 30, 2009 and 2008 (in millions):

Derivatives	Loss Recognized in Income on Derivatives (b)			Hedged Items	Gain Recognized in Income on Related Hedged Item (b)		
	Income Statement Location	Amount June 30, 2009	Amount June 30, 2008		Income Statement Location	Amount June 30, 2009	Amount June 30, 2008
Interest rate contracts	Interest expense	\$ (1.1)	\$ (2.5)	Fixed-rate debt	Interest expense	\$ 5.6	\$ 3.0
Total (loss)/gain		\$ (1.1)	\$ (2.5)			\$ 5.6	\$ 3.0



**Table of Contents**

The following table presents the location and amount of gains from fair value hedges for the six months ended June 30, 2009 and 2008 (in millions):

Derivatives	Gain Recognized in Income on Derivatives (b)				Hedged Items	Gain Recognized in Income on Related Hedged Item (b)			
	Income Statement Location		Amount			Income Statement Location		Amount	
			June 30, 2009	June 30, 2008				June 30, 2009	June 30, 2008
Interest rate contracts	Interest expense		\$ 1.0	\$ 0.4	Fixed-rate debt	Interest expense	\$ 6.7	\$ 0.3	
Total gain			\$ 1.0	\$ 0.4			\$ 6.7	\$ 0.3	

**Cash Flow Hedges**

The following table presents the location and amount of gains/(losses) from cash value hedges for the three months ended June 30, 2009 and 2008 (in millions):

Derivatives	Amount of Loss Recognized in OCI on Derivative (Effective Portion)		Gain/(Loss) Reclassified from Accumulated OCI into Income (Effective Portion)			Gain/(Loss) Recognized in Income on Derivative (Ineffective Portion and Amount Excluded from Effectiveness Testing) (c)			
	Income Statement Location		Amount			Income Statement Location		Amount	
	June 30, 2009	June 30, 2008	June 30, 2009	June 30, 2008		June 30, 2009	June 30, 2008		
Foreign currency contracts	\$ (52.7)	\$ (1.1)	Revenue	\$ 15.9	\$ (15.2)	Derivative gains/(losses), net	\$ 2.4	\$ (2.5)	
Interest rate contracts (d)			Interest expense	(0.4)	(0.4)	Derivative gains/(losses), net			
Total (loss)/gain	\$ (52.7)	\$ (1.1)		\$ 15.5	\$ (15.6)		\$ 2.4	\$ (2.5)	

The following table presents the location and amount of gains/(losses) from cash value hedges for the six months ended June 30, 2009 and 2008 (in millions):

Derivatives	Amount of Loss Recognized in OCI on Derivative (Effective Portion)		Gain/(Loss) Reclassified from Accumulated OCI into Income (Effective Portion)			(Loss)/Gain Recognized in Income on Derivative (Ineffective Portion and Amount Excluded from Effectiveness Testing) (c)			
	Income Statement Location		Amount			Income Statement Location		Amount	
	June 30, 2009	June 30, 2008	June 30, 2009	June 30, 2008		June 30, 2009	June 30, 2008		
Foreign currency contracts	\$ (20.6)	\$ (45.2)	Revenue	\$ 33.7	\$ (26.4)	Derivative gains/(losses), net	\$ (1.7)	\$ 5.0	
Interest rate contracts (d)			Interest expense	(0.8)	(0.8)	Derivative gains/(losses), net			
Total (loss)/gain	\$ (20.6)	\$ (45.2)		\$ 32.9	\$ (27.2)		\$ (1.7)	\$ 5.0	



**Table of Contents**Undesignated Hedges

The following table presents the location and amount of gains/(losses) from undesignated hedges for the three and six months ended June 30, 2009 and 2008 (in millions):

	Income Statement Location	Gain/(Loss) Recognized in Income on Derivative			
		Three Months Ended		Six Months Ended	
		June 30, 2009	June 30, 2008	June 30, 2009	June 30, 2008
<b>Derivatives</b>					
Foreign currency contracts (a)	Selling, general and administrative	\$ 1.5	\$ (0.3)	\$ 13.5	\$ (27.0)
Foreign currency contracts (e)	Derivative gains/(losses), net	(3.5)	(0.2)	(1.9)	(2.5)
<b>Total (loss)/gain</b>		<b>\$ (2.0)</b>	<b>\$ (0.5)</b>	<b>\$ 11.6</b>	<b>\$ (29.5)</b>

- (a) The Company uses foreign currency forward contracts to offset foreign exchange rate fluctuations on settlement assets and obligations as well as certain foreign currency denominated positions. The gain of \$1.5 million and \$13.5 million generated by the undesignated foreign currency contracts for the three and six months ended June 30, 2009, respectively, was offset by a foreign exchange loss on settlement assets and obligations and cash balances of \$2.2 million and \$17.6 million, respectively. The foreign exchange loss of \$0.3 million and \$27.0 million generated by the undesignated foreign currency contracts for the three and six months ended June 30, 2008, respectively, was impacted by a foreign exchange (loss)/gain on settlement assets and obligations and cash balances of \$(1.7) million and \$26.0 million, respectively.
- (b) The net gain of \$4.5 million and \$0.5 million in interest expense in the three months ended June 30, 2009 and 2008, respectively, and the net gain of \$7.7 million and \$0.7 million in interest expense in the six months ended June 30, 2009 and 2008, respectively, from the fair value hedges represents the net interest benefit accrued on the swaps during the period. The fair value of all future receipts and payments on the swaps are completely offset by changes in the value of the hedged debt.
- (c) The portion of the change in fair value of a derivative excluded from the effectiveness assessment for foreign currency forward contracts designated as cash flow hedges represents the difference between changes in forward rates and spot rates.
- (d) The Company incurred an \$18.0 million loss on the termination of these swaps in 2006 which is included in Accumulated other comprehensive loss and is reclassified as an increase to interest expense over the life of the related notes.
- (e) The derivative contracts used in the Company's revenue hedging program are not designated as hedges in the final month of the contract. An accumulated other comprehensive pre-tax gain of \$16.6 million related to the foreign currency forward contracts is expected to be reclassified into revenue within the next 12 months as of June 30, 2009. Approximately \$1.7 million of losses on the forecasted debt issuance hedges are expected to be recognized in interest expense within the next 12 months as of June 30, 2009. No amounts have been reclassified into earnings as a result of the underlying transaction being considered probable of not occurring within the specified time period.

**Table of Contents****13. Borrowings**

The Company's outstanding borrowings consisted of the following (in millions):

	June 30, 2009		December 31, 2008	
	Carrying Value	Fair Value (e)	Carrying Value	Fair Value (e)
Due in less than one year:				
Commercial paper	\$	\$	\$ 82.9	\$ 82.9
Term loan (a)			500.0	500.0
Due in greater than one year:				
5.400% notes, net of discount, due 2011 (b)	1,034.5	1,044.5	1,042.8	962.9
6.500% notes, net of discount, due 2014 (c)	498.4	533.8		
5.930% notes, net of discount, due 2016 (d)	1,013.4	1,007.3	1,014.4	903.5
6.200% notes, net of discount, due 2036	497.5	456.3	497.4	391.4
Other borrowings	6.0	6.0	6.0	6.0
Total borrowings	\$ 3,049.8	\$ 3,047.9	\$ 3,143.5	\$ 2,846.7

- (a) The term loan due in December 2009 ( Term Loan ) was paid and financed with the issuance of the 6.500% notes due 2014 ( 2014 Notes ) on February 26, 2009.
- (b) At June 30, 2009 and December 31, 2008, the Company held interest rate swaps related to the 5.400% notes due 2011 ( 2011 Notes ) with an aggregate notional amount of \$750 million and \$550 million, respectively. During 2008, the Company terminated an aggregate notional amount of \$195 million of interest rate swaps. The Company received cash, excluding interest, of \$10.7 million on the termination of these swaps, the offset of which is reflected in Borrowings and will be reclassified as a reduction to Interest expense over the life of the 2011 Notes.
- (c) The 2014 Notes were issued on February 26, 2009 and the proceeds were used to redeem the Term Loan.
- (d) At December 31, 2008, the Company held an interest rate swap related to the 5.930% notes due 2016 ( 2016 Notes ) with an aggregate notional amount of \$110 million. During the first quarter of 2009, the Company terminated the swap. The Company received cash, excluding interest, of \$14.6 million on the termination of this swap, the offset of which is reflected in Borrowings and will be reclassified as a reduction to Interest expense over the life of the 2016 Notes. For further information regarding the interest rate swap, refer to Note 12, Derivatives.
- (e) At December 31, 2008, the fair value of commercial paper approximated its carrying value due to the short term nature of the obligations. The fair value of the Term Loan approximated its carrying value as it was a variable rate loan and Western Union credit spreads did not move significantly between the date of the borrowing (December 5, 2008) and December 31, 2008. The fair value of the fixed rate notes is determined by obtaining quotes from multiple independent banks and excludes the impact of discounts and related interest rate swaps. Exclusive of discounts and the fair value of the interest rate swaps, maturities of borrowings as of June 30, 2009 are \$1.0 billion in 2011, \$500 million in 2014 and \$1.5 billion thereafter.

The Company's obligations with respect to its outstanding borrowings as described above rank equally.

**2014 Notes**

On February 26, 2009, the Company issued \$500 million of aggregate principal amount of 2014 Notes to repay the balance of the Term Loan which was scheduled to mature in December 2009. Interest with respect to the 2014 Notes is payable semiannually on February 26 and August 26 each year based on the fixed per annum interest rate of 6.500%. The 2014 Notes contain covenants that, among other things, limit or restrict the ability of the Company and certain of its subsidiaries to grant certain types of security interests or enter into sale and leaseback transactions. The Company may redeem the 2014 Notes at any time prior to maturity at the greater of par or the applicable make whole premium.



---

**Table of Contents****14. Income Taxes**

The Company's effective tax rates on pre-tax income for the three months ended June 30, 2009 and 2008 were 25.5% and 24.8%, respectively, and 26.1% and 27.0% for the six months ended June 30, 2009 and 2008, respectively. The Company continues to benefit from an increasing proportion of profits being foreign-derived and therefore taxed at lower rates than its combined federal and state tax rates in the United States. In addition, in the second quarter of 2008, the Company implemented additional foreign tax efficient strategies consistent with our overall tax planning which impacted its effective tax rate for all subsequent periods.

***Uncertain Tax Positions***

The Company has established contingency reserves for material, known tax exposures, including potential tax audit adjustments with respect to its international operations, which were restructured in 2003. The Company's tax reserves reflect management's judgment as to the resolution of the issues involved if subject to judicial review. While the Company believes its reserves are adequate to cover reasonably expected tax risks, there can be no assurance that, in all instances, an issue raised by a tax authority will be resolved at a financial cost that does not exceed its related reserve. With respect to these reserves, the Company's income tax expense would include (i) any changes in tax reserves arising from material changes during the period in the facts and circumstances (i.e. new information) surrounding a tax issue, and (ii) any difference from the Company's tax position as recorded in the financial statements and the final resolution of a tax issue during the period.

Unrecognized tax benefits represent the aggregate tax effect of differences between tax return positions and the amounts otherwise recognized in the Company's financial statements, and are reflected in *Income taxes payable* in the Condensed Consolidated Balance Sheets. The total amount of unrecognized tax benefits as of June 30, 2009 and December 31, 2008, was \$414.2 million and \$361.2 million, respectively, excluding interest and penalties. A substantial portion of the Company's unrecognized tax benefits relate to the 2003 restructuring of the Company's international operations whereby the Company's income from certain foreign-to-foreign money transfer transactions has been taxed at relatively low foreign tax rates compared to the Company's combined federal and state tax rates in the United States. The total amount of unrecognized tax benefits that, if recognized, would affect the effective tax rate was \$405.2 million and \$352.4 million as of June 30, 2009 and December 31, 2008, respectively, excluding interest and penalties.

The Company recognizes interest and penalties with respect to unrecognized tax benefits in *Provision for income taxes* and records the associated liability in *Income taxes payable* in its Condensed Consolidated Balance Sheets. The Company recognized \$2.2 million and \$2.7 million in interest and penalties during the three months ended June 30, 2009 and 2008, respectively, and \$6.5 million during both the six months ended June 30, 2009 and 2008. The Company has accrued \$42.4 million and \$35.8 million for the payment of interest and penalties at June 30, 2009 and December 31, 2008, respectively.

Subject to the matter referenced in the paragraph below, the Company has identified no other uncertain tax position for which it is reasonably possible that the total amount of unrecognized tax benefits will significantly increase or decrease within 12 months, except for recurring accruals on existing uncertain tax positions. The change in unrecognized tax benefits during the six months ended June 30, 2009 is substantially attributable to such recurring accruals.

The Company and its subsidiaries file tax returns for the United States, for multiple states and localities, and for various non-United States jurisdictions, and the Company has identified the United States and Ireland as its two major tax jurisdictions. The United States federal income tax returns of First Data, which include the Company, are eligible to be examined for the years 2002 through 2006. The Company's United States federal income tax returns since the Spin-off are also eligible to be examined. The United States Internal Revenue Service ( *IRS* ) has issued a report of the results of its examination of the United States federal consolidated income tax return of First Data for 2002, and the Company believes that the resolution of the adjustments that affect the Company proposed in the report will not result in a material change to the Company's financial

---

**Table of Contents**

position. In addition, the IRS completed its examination of the United States federal consolidated income tax returns of First Data for 2003 and 2004, which included the Company, and issued a Notice of Deficiency in December 2008. The Notice of Deficiency alleges significant additional taxes, interest and penalties owed with respect to a variety of adjustments involving the Company and its subsidiaries, and the Company generally has responsibility for taxes associated with these potential Company-related adjustments under the tax allocation agreement with First Data executed at the time of the Spin-off. The Company agrees with a number of the adjustments in the Notice of Deficiency; however, the Company does not agree with the Notice of Deficiency regarding several substantial adjustments representing total alleged additional tax and penalties due of approximately \$114 million. As of June 30, 2009, interest on the alleged amounts due for unagreed adjustments would be approximately \$26 million. A substantial part of the alleged amounts due for these unagreed adjustments relates to the Company's international restructuring, which took effect in the fourth quarter 2003, and, accordingly, the alleged amounts due related to such restructuring largely are attributable to 2004. On March 20, 2009, the Company filed a petition in the United States Tax Court contesting those adjustments with which it does not agree. The Company believes its overall reserves are adequate, including those associated with the adjustments alleged in the Notice of Deficiency. If the IRS' position in the Notice of Deficiency is sustained, the Company's tax provision related to 2003 and later years would materially increase. The Irish income tax returns of certain subsidiaries for the years 2004 and forward are eligible to be examined by the Irish tax authorities, although no examinations have commenced.

At June 30, 2009, no provision had been made for United States federal and state income taxes on foreign earnings of approximately \$1.8 billion, which are expected to be reinvested outside the United States indefinitely. Upon distribution of those earnings to the United States in the form of actual or constructive dividends, the Company would be subject to United States income taxes (subject to an adjustment for foreign tax credits), state income taxes and possible withholding taxes payable to various foreign countries. Determination of this amount of unrecognized deferred United States tax liability is not practicable because of the complexities associated with its hypothetical calculation.

***Tax Allocation Agreement with First Data***

The Company and First Data each are liable for taxes imposed on their respective businesses both prior to and after the Spin-off. If such taxes have not been appropriately apportioned between First Data and the Company, subsequent adjustments may occur that may impact the Company's financial position or results of operations.

Also under the tax allocation agreement, with respect to taxes and other liabilities that result from a final determination that is inconsistent with the anticipated tax consequences of the Spin-off (as set forth in the private letter ruling and relevant tax opinion) (Spin-off Related Taxes), the Company will be liable to First Data for any such Spin-off Related Taxes attributable solely to actions taken by or with respect to the Company. In addition, the Company will also be liable for 50% of any Spin-off Related Taxes (i) that would not have been imposed but for the existence of both an action by the Company and an action by First Data or (ii) where the Company and First Data each take actions that, standing alone, would have resulted in the imposition of such Spin-off Related Taxes. The Company may be similarly liable if it breaches certain representations or covenants set forth in the tax allocation agreement. If the Company is required to indemnify First Data for taxes incurred as a result of the Spin-off being taxable to First Data, it likely would have a material adverse effect on the Company's business, financial position and results of operations. First Data generally will be liable for all Spin-off Related Taxes, other than those described above.

**Table of Contents****15. Stock Compensation Plans****2006 LTIP**

In February 2009, the Compensation Committee of the Company's board of directors granted the Company's executives long-term incentive awards under the 2006 Long-Term Incentive Plan ( 2006 LTIP ) which consisted of one-third restricted stock units, one-third stock option awards and one-third performance-based cash awards. The performance-based cash awards are based on strategic performance objectives for the next two years and are payable in equal installments on the second and third anniversaries of the award, assuming the applicable performance objectives are satisfied. Based on their contributions to the Company and additional assumed responsibilities, certain executives received an incremental grant of restricted stock units which fully vest on the fourth anniversary of the grant date. Additionally, non-executive employees of the Company participating in the 2006 LTIP received annual equity grants of 50% stock option awards and 50% restricted stock units, representing a change from the 75% stock option awards and 25% restricted stock awards or units previously granted under the 2006 LTIP. The employee stock option awards vest in 25% increments on each of the first through fourth anniversaries of the grant date and restricted stock units vest in full on the third anniversary of the grant date.

**Stock Option Activity**

A summary of Western Union stock option activity for the six months ended June 30, 2009 was as follows (options and aggregate intrinsic value in millions):

		Six Months Ended June 30, 2009			
	Options	Weighted-Average Exercise Price	Weighted-Average Remaining Contractual Term (Years)	Aggregate Intrinsic Value	
Outstanding at January 1,	43.6	\$ 19.11			
Granted	3.5	12.01			
Exercised	(0.6)	12.58			
Cancelled/forfeited	(1.7)	18.89			
Outstanding at June 30,	44.8	\$ 18.64	5.5	\$ 29.4	
Options exercisable at June 30,	36.7	\$ 19.03	4.7	\$ 14.0	

As of June 30, 2009 and 2008, approximately 42% and 50%, respectively, of outstanding options to purchase shares of common stock of the Company were held by employees of First Data.

The total intrinsic value of stock options exercised during the six months ended June 30, 2009 and 2008 were \$1.3 million and \$86.5 million, respectively.

**Restricted Stock Awards and Restricted Stock Units**

A summary of Western Union activity for restricted stock awards and units for the six months ended June 30, 2009 is listed below (awards/units in millions):

	Six Months Ended June 30, 2009	
	Number Outstanding	Weighted-Average Grant-Date Fair Value
Non-vested at January 1,	1.2	\$ 20.32
Granted	1.6	12.15



Edgar Filing: Western Union CO - Form 10-Q

Vested	(0.1)		17.78
Forfeited	(0.1)		18.11
Non-vested at June 30,	2.6	\$	15.41

**Table of Contents****Stock-Based Compensation**

The following table sets forth the total impact on earnings for stock-based compensation expense recognized in the Condensed Consolidated Statements of Income resulting from stock options, restricted stock awards and restricted stock units for the three and six months ended June 30, 2009 and 2008 (in millions, except per share data).

	Three Months Ended June 30,		Six Months Ended June 30,	
	2009	2008	2009	2008
Stock-based compensation expense	\$ (7.8)	\$ (5.8)	\$ (16.2)	\$ (13.5)
Income tax benefit from stock-based compensation expense	2.2	2.0	4.9	4.2
<b>Net income impact</b>	<b>\$ (5.6)</b>	<b>\$ (3.8)</b>	<b>\$ (11.3)</b>	<b>\$ (9.3)</b>
Earnings per share:				
Basic	\$ (0.01)	\$ (0.01)	\$ (0.02)	\$ (0.01)
Diluted	\$ (0.01)	\$ (0.01)	\$ (0.02)	\$ (0.01)

The Company used the following assumptions for the Black-Scholes option pricing model to determine the value of Western Union options granted.

	Three Months Ended June 30,		Six Months Ended June 30,	
	2009	2008	2009	2008
<b>Stock options granted:</b>				
Weighted-average risk-free interest rate	2.3%	3.6%	1.9%	3.0%
Weighted-average dividend yield	0.2%	0.2%	0.2%	0.2%
Volatility	44.7%	31.5%	46.9%	31.3%
Expected term (in years)	6.1	6.7	5.6	6.0
Weighted-average fair value	\$ 7.60	\$ 9.63	\$ 5.30	\$ 7.53

All assumptions used to calculate the fair market value of Western Union's stock options granted during the six months ended June 30, 2009 were determined on a consistent basis with those assumptions disclosed in the Company's Annual Report on Form 10-K for the year ended December 31, 2008, except for changes in the volatility calculation. The Company updated the historical portion of its volatility assumption to include a blend of Western Union and First Data stock data instead of peer group historical volatility which was used prior to 2009.

**16. Segments**

As previously described in Note 1, the Company classifies its businesses into two reportable segments: consumer-to-consumer and global business payments. Operating segments are defined as components of an enterprise which constitute businesses, about which separate financial information is available that is evaluated regularly by the Company's chief operating decision maker ( CODM ) in deciding where to allocate resources and in assessing performance.

The consumer-to-consumer reporting segment is viewed as one global network where a money transfer can be sent from one location to another, anywhere in the world. The segment, which consists of three regions, is now managed as two areas, primarily to coordinate agent network management and marketing activities. The CODM makes decisions regarding resource allocation and monitors performance based on specific corridors within and across these regions, but also reviews total revenue and operating profit of each region. These regions frequently interact on transactions with consumers and share processes, systems and licenses, thereby

**Table of Contents**

constituting one global consumer-to-consumer money transfer network. The regions and corridors generally offer the same services distributed by the same agent network, have the same types of customers, are subject to similar regulatory requirements, are processed on the same system and have similar economic characteristics, allowing the geographic regions to be aggregated into one reporting segment.

Historically, consumer-to-consumer segment revenue has increased sequentially from the first quarter to the fourth quarter in most years and declined from the fourth quarter to the first quarter of the following year. This seasonal fluctuation is related to the holiday season in various countries during the fourth quarter. However, prior results may not be indicative of future periods.

The global business payments (formerly consumer-to-business) segment processes payments from consumers to businesses and other organizations that receive consumer payments. As described further in Note 3, Acquisitions, the Company entered into a definitive agreement to acquire Canada-based Custom House, Ltd., a provider of international business-to-business payment services, which will expand the products offered by this segment to include business-to-business payments. Thus, the name was changed from consumer-to-business to global business payments.

All businesses that have not been classified into consumer-to-consumer or global business payments are reported as Other. These businesses primarily include the Company's money order and prepaid services businesses. Expenses incurred in connection with the development of certain new service offerings, including costs to develop mobile money transfer services, new prepaid service offerings and costs incurred in connection with mergers and acquisitions are included in Other.

During the three and six months ended June 30, 2008, the Company incurred expenses of \$22.9 million and \$47.1 million, respectively, for restructuring and related activities, which were not allocated to the segments. While these items were identifiable to the Company's segments, they were not included in the measurement of segment operating profit provided to the CODM for purposes of assessing segment performance and decision making with respect to resource allocation. For additional information on restructuring and related activities refer to Note 5.

**Table of Contents**

The following table presents the Company's reportable segment results for the three and six months ended June 30, 2009 and 2008 (in millions):

	<b>Three Months Ended June 30,</b>		<b>Six Months Ended June 30,</b>	
	<b>2009</b>	<b>2008</b>	<b>2009</b>	<b>2008</b>
<b>Revenues:</b>				
<b>Consumer-to-consumer:</b>				
Transaction fees	\$ 835.6	\$ 905.0	\$ 1,621.2	\$ 1,739.6
Foreign exchange revenue	216.5	231.5	420.8	440.8
Other revenues	13.4	8.9	27.2	18.8
	1,065.5	1,145.4	2,069.2	2,199.2
<b>Global business payments:</b>				
Transaction fees	154.2	166.4	317.2	343.0
Foreign exchange revenue	0.7	0.8	1.5	1.5
Other revenues	9.5	12.2	19.9	24.7
	164.4	179.4	338.6	369.2
<b>Other:</b>				
Transaction fees	10.1	9.9	20.0	19.5
Commission and other revenues	14.3	12.4	27.7	25.1
	24.4	22.3	47.7	44.6
<b>Total consolidated revenues</b>	<b>\$ 1,254.3</b>	<b>\$ 1,347.1</b>	<b>\$ 2,455.5</b>	<b>\$ 2,613.0</b>
<b>Operating income:</b>				
Consumer-to-consumer	\$ 293.6	\$ 305.8	\$ 580.3	\$ 579.1
Global business payments	44.1	49.7	94.6	105.9
Other	4.0	3.6	7.7	7.6
<b>Total segment operating income</b>	<b>341.7</b>	<b>359.1</b>	<b>682.6</b>	<b>692.6</b>
Restructuring and related expenses		(22.9)		(47.1)
<b>Total consolidated operating income</b>	<b>\$ 341.7</b>	<b>\$ 336.2</b>	<b>\$ 682.6</b>	<b>\$ 645.5</b>

**Table of Contents**

**THE WESTERN UNION COMPANY**

**MANAGEMENT'S DISCUSSION AND ANALYSIS OF FINANCIAL CONDITION AND**

**RESULTS OF OPERATIONS**

**Item 2.**

*This report on Form 10-Q contains certain statements that are forward-looking within the meaning of the Private Securities Litigation Reform Act of 1995. These statements are not guarantees of future performance and involve certain risks, uncertainties and assumptions that are difficult to predict. Actual outcomes and results may differ materially from those expressed in, or implied by, our forward-looking statements. Words such as expects, intends, anticipates, believes, estimates, guides, provides guidance, provides outlook and other similar expressions or future or conditional verbs such as will, should, would and could are intended to identify such forward-looking statements. Readers of the Form 10-Q of The Western Union Company (the company, Western Union, we, our or us) should not rely solely on the forward-looking statements and should consider all uncertainties and risks throughout this report as well as those discussed under Risk Factors included within the Annual Report on Form 10-K for the year ended December 31, 2008. The statements are only as of the date they are made, and the company undertakes no obligation to update any forward-looking statement.*

*Possible events or factors that could cause results or performance to differ materially from those expressed in our forward-looking statements include the following: changes in general economic conditions and economic conditions in the regions and industries in which we operate; adverse movements and volatility in capital markets and other events which affect our liquidity, the liquidity of our agents, or the value of, or our ability to recover our investments; changes in immigration laws, patterns and other factors related to migrants; technological changes, particularly with respect to e-commerce; the failure by us, our agents or subagents to comply with our business and technology standards and contract requirements or applicable laws and regulations, especially laws designed to prevent money laundering and terrorist financing, and/or changing regulatory or enforcement interpretations of those laws; our ability to attract and retain qualified key employees and to manage our workforce successfully; changes in foreign exchange rates, including the impact of the regulation of foreign exchange spreads on money transfers; political conditions and related actions in the United States and abroad which may adversely affect our businesses and economic conditions as a whole; failure to maintain sufficient amounts or types of regulatory capital to meet the changing requirements of our regulators worldwide; significantly slower growth or declines in the money transfer market and other markets in which we operate; failure to implement agent contracts according to schedule; our ability to maintain our agent network and biller relationships under terms consistent with or more advantageous to us than those currently in place; interruptions of United States government relations with countries in which we have or are implementing material agent contracts; deterioration in consumers' and clients' confidence in our business, or in money transfer providers generally; failure to manage credit and fraud risks presented by our agents and consumers, or non-performance by our banks, lenders, or other financial services providers or insurers; adverse rating actions by credit rating agencies; liabilities and unanticipated developments resulting from litigation and regulatory investigations and similar matters, including costs, expenses, settlements and judgments; changes in United States or foreign laws, rules and regulations including the Internal Revenue Code, and governmental or judicial interpretations thereof; our ability to favorably resolve tax matters with the Internal Revenue Service and other tax jurisdictions; changes in industry standards affecting our business; changes in accounting standards, rules and interpretations; failure to compete effectively in the money transfer industry with respect to global and niche or corridor money transfer providers, banks and other money transfer services providers, including telecommunications providers, card associations and card-based payment providers; our failure to develop and introduce new products, services and enhancements, and gain market acceptance of such products; our ability to protect our brands and our other intellectual property rights; our failure to manage the potential both for patent protection and patent liability in the context of a rapidly developing legal framework for intellectual property protection; any material breach of security of or interruptions in any of our systems; mergers, acquisitions and integration of acquired businesses and technologies into our company and the realization of anticipated*

---

## **Table of Contents**

*synergies from these acquisitions; adverse consequences from our spin-off from First Data Corporation ( First Data ), including resolution of certain ongoing matters; decisions to downsize, sell or close units, or to transition operating activities from one location to another or to third parties, particularly transitions from the United States to other countries; decisions to change our business mix; cessation of various services provided to us by third-party vendors; catastrophic events; and management's ability to identify and manage these and other risks.*

### **Overview**

We are a leading provider of money transfer services, operating in two business segments:

Consumer-to-consumer money transfer services, provided primarily through a global network of third-party agents using our multicurrency, real-time money transfer processing systems. This service is available for international cross-border transfers that is, the transfer of funds from one country to another and, in certain countries, intra-country transfers that is, money transfers from one location to another in the same country.

Global business payments (formerly consumer-to-business), which allows consumers to send funds to businesses and other organizations that receive consumer payments, including utilities, auto finance companies, mortgage servicers, financial service providers and government agencies (sometimes referred to as billers ) through our network of third-party agents and various electronic channels. While we continue to pursue international expansion of our offerings in selected markets, such as our offerings of walk-in, cash bill payment service in certain countries in Central and South America, the segment's revenue was primarily generated in the United States during all periods presented. As described further in Note 3, Acquisitions to the condensed consolidated financial statements, we entered into a definitive agreement to acquire Canada-based Custom House, Ltd., a provider of international business-to-business payment services, which will be included in this segment. To reflect the anticipated broadened activity of this segment, the name of this segment was changed from consumer-to-business to global business payments.

Businesses not considered part of the segments described above are categorized as Other and represented 2% or less of consolidated revenue for all periods presented.

### **Significant Financial and Other Highlights**

Significant financial and other highlights for the three and six months ended June 30, 2009 included:

We generated \$1,254.3 million and \$2,455.5 million, respectively, in total consolidated revenues compared to \$1,347.1 million and \$2,613.0 million, respectively, for the comparable periods in the prior year, representing a decline of 7% and 6%, respectively.

We generated \$341.7 million and \$682.6 million, respectively, in consolidated operating income compared to \$336.2 million and \$645.5 million, respectively, for the comparable periods in the prior year, representing an increase of 2% and 6%, respectively. The prior year results included \$22.9 million and \$47.1 million, respectively, in restructuring and related expenses.

Our operating income margin was 27% and 28%, respectively, compared to 25% for both the comparable periods in the prior year. The prior year results included the restructuring and related expenses mentioned above.

Consolidated net income was \$220.2 million and \$444.1 million, respectively, representing a decrease of 5% and an increase of 1%, respectively, over the comparable periods in the prior year. The prior year results included \$12.7 million and \$27.8 million, respectively, in restructuring and related expenses, net of tax.

**Table of Contents**

We completed 48.7 million and 94.6 million, respectively, consumer-to-consumer transactions worldwide, an increase of 3% and 5%, respectively, over the comparable periods in the prior year.

Our consumers transferred \$18 billion and \$34 billion, respectively, in consumer-to-consumer principal, of which \$16 billion and \$31 billion, respectively, related to cross-border principal, which represented a decrease of 8% and 6%, respectively, in consumer-to-consumer principal and a 8% and 5% decline, respectively, in cross-border principal over the comparable periods in the prior year.

We completed 104.6 million and 210.5 million, respectively, global business payments transactions, representing an increase of 3% over both the comparable periods in the prior year.

Consolidated cash flows provided by operating activities were \$606.3 million, an increase of 8% over the comparable six month period in the prior year.

In February 2009, we completed the acquisition of the money transfer business of one of our largest agents, European-based FEXCO, for \$243.6 million, including \$157.4 million of cash consideration.

**Adoption of Fair Value Accounting Standards**

On January 1, 2009, we adopted the deferred provisions of Statement of Financial Accounting Standards ( SFAS ) No. 157, *Fair Value Measurements* ( SFAS No. 157 ) as defined by Financial Accounting Standards Board ( FASB ) Staff Position ( FSP ) No. 157-2, *Effective Date of FASB Statement No. 157* ( FSP No. 157-2 ). FSP No. 157-2 deferred the adoption date for certain non-financial assets and liabilities that are recognized or disclosed at fair value on a non-recurring basis.

In April 2009, the FASB issued FSP No. 157-4, *Determining Fair Value When the Volume and Level of Activity for the Asset or Liability Have Significantly Decreased and Identifying Transactions That Are Not Orderly* ( FSP No. 157-4 ) which is required for interim and annual periods ending after June 15, 2009. FSP No. 157-4, which amends SFAS No. 157, provides additional guidance on estimating fair value when an asset or liability's volume and level of activity has significantly decreased in relation to normal market activity for the asset or liability thus indicating the need for additional considerations when estimating fair value. We adopted these provisions effective June 30, 2009 and there was no impact on our financial position, results of operations and cash flows.

The FASB also issued FSP No. 115-2 and SFAS No. 124-2, *Recognition and Presentation of Other-Than-Temporary Impairments* ( FSP No. 115-2 ) in April 2009, which is required for interim and annual periods ending after June 15, 2009. FSP No. 115-2 provides guidance on other-than-temporary impairments for debt securities. We adopted these provisions effective June 30, 2009 and there was no impact on our financial position, results of operations and cash flows.

**Business Combinations**

Effective January 1, 2009, we adopted the provisions of SFAS No. 141R, *Business Combinations* ( SFAS No. 141R ). Under SFAS No. 141R, we account for business combinations achieved in stages by re-measuring any noncontrolling equity investments in the acquiree to fair value as of the acquisition date immediately before obtaining control. All re-measurement gains and losses are recognized in earnings and the total fair values of the identifiable assets, liabilities and any noncontrolling interests are recorded in the consolidated balance sheet. Also effective January 1, 2009, we expense all costs as incurred related to or involved with an acquisition. Any contingent consideration related to the acquisition is recognized at its acquisition date fair value with subsequent changes in fair value generally reflected in earnings. Any adjustments to the assessed fair values of the assets, liabilities and any noncontrolling interests made subsequent to the acquisition date but within the measurement period, due to facts that existed at the acquisition date, are recorded as an adjustment to goodwill. All other adjustments are recorded in income, including changes in tax contingencies.

**Table of Contents****Results of Operations**

The following discussion of our consolidated results of operations and segment results refers to the three and six months ended June 30, 2009 compared to the same periods in 2008. The results of operations should be read in conjunction with the discussion of our segment results of operations, which provide more detailed discussions concerning certain components of the condensed consolidated statements of income. All significant intercompany accounts and transactions between our company's segments have been eliminated.

We incurred expenses of \$22.9 million and \$47.1 million for the three and six months ended June 30, 2008, respectively, for restructuring and related activities, which were not allocated to segments. While these items were identifiable to our segments, they were not included in the measurement of segment operating profit provided to the chief operating decision maker ( CODM ) for purposes of assessing segment performance and decision making with respect to resource allocation. For additional information on restructuring and related activities refer to Operating expenses overview.

*Overview*

The following table sets forth our results of operations for the three and six months ended June 30, 2009 and 2008.

	Three Months Ended June 30,			Six Months Ended June 30,		
	2009	2008	% Change	2009	2008	% Change
<b>(in millions, except per share amounts)</b>						
<b>Revenues:</b>						
Transaction fees	\$ 999.9	\$ 1,081.3	(8)%	\$ 1,958.4	\$ 2,102.1	(7)%
Foreign exchange revenue	217.2	232.3	(7)%	422.3	442.3	(5)%
Commission and other revenues	37.2	33.5	11%	74.8	68.6	9%
<b>Total revenues</b>	<b>1,254.3</b>	<b>1,347.1</b>	<b>(7)%</b>	<b>2,455.5</b>	<b>2,613.0</b>	<b>(6)%</b>
<b>Expenses:</b>						
Cost of services	700.3	799.4	(12)%	1,369.4	1,558.0	(12)%
Selling, general and administrative	212.3	211.5	%	403.5	409.5	(1)%
<b>Total expenses</b>	<b>912.6</b>	<b>1,010.9</b>	<b>(10)%</b>	<b>1,772.9</b>	<b>1,967.5</b>	<b>(10)%</b>
<b>Operating income</b>	<b>341.7</b>	<b>336.2</b>	<b>2%</b>	<b>682.6</b>	<b>645.5</b>	<b>6%</b>
<b>Other income/(expense):</b>						
Interest income	2.8	12.7	(78)%	6.5	30.4	(79)%
Interest expense	(39.8)	(43.3)	(8)%	(79.8)	(88.3)	(10)%
Derivative gains/(losses), net	0.8	(2.4)	*	(2.8)	4.4	*
Other (expense)/income, net	(9.8)	4.8	*	(5.6)	8.5	*
<b>Total other expense, net</b>	<b>(46.0)</b>	<b>(28.2)</b>	<b>63%</b>	<b>(81.7)</b>	<b>(45.0)</b>	<b>82%</b>
<b>Income before income taxes</b>	<b>295.7</b>	<b>308.0</b>	<b>(4)%</b>	<b>600.9</b>	<b>600.5</b>	<b>%</b>
Provision for income taxes	75.5	76.5	(1)%	156.8	161.9	(3)%
<b>Net income</b>	<b>\$ 220.2</b>	<b>\$ 231.5</b>	<b>(5)%</b>	<b>\$ 444.1</b>	<b>\$ 438.6</b>	<b>1%</b>
<b>Earnings per share:</b>						
Basic	\$ 0.31	\$ 0.31	%	\$ 0.63	\$ 0.59	7%
Diluted	\$ 0.31	\$ 0.31	%	\$ 0.63	\$ 0.58	9%
<b>Weighted-average shares outstanding:</b>						
Basic	700.6	736.5		703.8	741.6	
Diluted	702.7	747.5		705.2	752.2	



\* Calculation not meaningful

---

## **Table of Contents**

### ***Revenues Overview***

The majority of transaction fees and foreign exchange revenue are contributed by our consumer-to-consumer segment, which is discussed in greater detail in Segment Discussion. Consolidated revenues declined 7% and 6% during the three and six months ended June 30, 2009, respectively. The revenue decrease was attributable to the strengthening of the United States dollar compared to most other foreign currencies, which adversely impacted revenue by approximately 5% for the three and six months ended June 30, 2009, as discussed below. Also impacting revenue was the weakening global economy resulting in slowing transaction growth, geographic mix, product mix including intra-country activity which has lower revenue per transaction than cross-border transactions and price decreases.

The Europe, Middle East, Africa and South Asia ( EMEASA ) region, which represented 45% and 44% of our total consolidated revenue for the three and six months ended June 30, 2009, respectively, experienced revenue declines and slower transaction growth rates during the three and six months ended June 30, 2009 compared to the corresponding periods in the prior year. The revenue declines were driven by the impact of the stronger United States dollar and the other factors discussed earlier related to the consolidated results. The acquisition of FEXCO's money transfer business did not have an impact on our revenue as we were already recognizing 100% of the revenue arising from money transfers originating at FEXCO's subagents.

The Americas region (including North America, Latin America, the Caribbean and South America), which represented 32% of our total consolidated revenue for both the three and six months ended June 30, 2009, experienced revenue and transaction declines due to the overall weak United States economy.

The global business payments segment, which is discussed in greater detail in Segment Discussion, also experienced revenue declines during the three and six months ended June 30, 2009 compared to the corresponding periods in the prior year. Revenue was adversely impacted by the weak economic situation in the United States and by a mix shift to lower revenue per transaction products in a portion of this segment.

Foreign exchange revenue decreased for the three and six months ended June 30, 2009 over the corresponding previous periods at a rate relatively consistent with the decrease in our revenue from our international consumer-to-consumer business outside of the United States.

Fluctuations in the exchange rate between the United States dollar and currencies other than the United States dollar have resulted in a reduction to transaction fee and foreign exchange revenue for the three and six months ended June 30, 2009 of \$60.1 million and \$120.8 million, respectively, over the same periods in the prior year, net of foreign currency hedges, that would not have occurred had there been constant currency rates. The impact to earnings per share during the periods was less than the revenue impact due to the translation of expenses and our foreign currency hedging program. The majority of our foreign currency exchange rate exposure is related to the EMEASA region. If exchange rates between the United States dollar and other currencies remain constant with those experienced in the first half of 2009, we expect a continued negative impact on our revenue for the remainder of 2009.

### ***Operating expenses overview***

#### ***Restructuring and related expenses***

For the three and six months ended June 30, 2008, restructuring and related expenses of \$19.5 million and \$41.9 million, respectively, are classified within cost of services and \$3.4 million and \$5.2 million, respectively, are classified within selling, general and administrative in the condensed consolidated statements of income. These restructuring and related expenses are associated with the closure of our facilities in Missouri and Texas and other reorganization plans executed in the first half of 2008.

---

**Table of Contents***Cost of services*

Cost of services primarily consists of agent commissions and expenses for call centers, settlement operations, and related information technology costs. Expenses within these functions include personnel, software, equipment, telecommunications, bank fees, depreciation and amortization and other expenses incurred in connection with providing money transfer and other payment services. Cost of services decreased for the three and six months ended June 30, 2009 compared to the corresponding previous periods due primarily to agent commissions, which decrease as revenues decrease, the restructuring costs incurred in 2008 which did not recur in 2009 and the strengthening of the United States dollar compared to most other foreign currencies which resulted in a favorable impact on the translation of our expenses. Cost of services as a percentage of revenue was 56% for both the three and six months ended June 30, 2009 and 59% and 60% for the three and six months ended June 30, 2008, respectively. The decrease in cost of services as a percentage of revenue for the three and six months ended June 30, 2009 compared to the corresponding periods in 2008 was generally due to restructuring costs incurred in 2008 and the related cost savings in 2009, reduced commissions resulting from the acquisition of FEXCO, selective agent commission reductions as well as other cost savings initiatives.

*Selling, general and administrative*

Selling, general and administrative expenses ( SG&A ) were flat for the three months ended June 30, 2009 and decreased slightly for the six months ended June 30, 2009 compared to the corresponding periods in the previous year primarily due to better leveraging of our marketing expenses and to the restructuring costs incurred in 2008 which did not recur in 2009, offset by incremental costs associated with our FEXCO business and costs related to evaluating and closing acquisitions.

Marketing related expenditures, principally classified within SG&A, were approximately 5% of revenue during both the three and six months ended June 30, 2009 and approximately 6% and 5% during the three and six months ended June 30, 2008, respectively. Marketing related expenditures include advertising, events, loyalty programs and the cost of employees dedicated to marketing activities. When making decisions with respect to marketing investments, we review opportunities for advertising and other marketing related expenditures together with opportunities for fee adjustments, as discussed in Segment Discussion, and other initiatives in order to maximize the return on these investments.

*Interest income*

Interest income decreased during both the three and six months ended June 30, 2009 compared to the same periods in the prior year primarily due to lower short-term interest rates.

*Interest expense*

Interest expense decreased during both the three and six months ended June 30, 2009 compared to the same periods in the prior year due to lower short-term interest rates on certain debt with floating interest rates and lower average borrowing balances.

*Derivative gains/(losses), net*

Derivative gains/(losses), net for the three and six months ended June 30, 2009 and 2008 relate primarily to the portion of the change in fair value of foreign currency accounting hedges that is excluded from the measurement of effectiveness, which includes (a) differences between changes in forward rates and spot rates and (b) gains or losses on the contract and any offsetting positions during periods in which the instrument is not designated as a hedge. Although the majority of changes in the value of our hedges are deferred in accumulated other comprehensive income or loss until settlement (i.e., spot rate changes), the remaining portion of changes in value are recognized in income as they occur.

---

**Table of Contents***Other (expense)/income, net*

Other (expense)/income, net decreased during the three and six months ended June 30, 2009 compared to the corresponding periods in 2008 primarily due to the \$12 million reserve taken against our receivable from the Reserve International Liquidity Fund and a decline in earnings on our equity method investments, primarily as a result of an absence of equity method earnings for FEXCO recorded subsequent to the acquisition date.

*Income taxes*

Our effective tax rates on pretax income were 25.5% and 26.1% for the three and six months ended June 30, 2009, respectively, and 24.8% and 27.0% for the three and six months ended June 30, 2008, respectively. We continue to benefit from an increasing proportion of profits being foreign-derived and therefore taxed at lower rates than our combined federal and state tax rates in the United States. In addition, in the second quarter of 2008, we implemented additional foreign tax efficient strategies consistent with our overall tax planning which impacted our effective tax rate for all subsequent periods. Recent proposed changes to United States international tax law, if enacted, could potentially adversely affect our future effective tax rate. We are closely monitoring the proposed changes, and the potential effect on our future effective tax rate will depend on the final form of any new law.

We have established contingency reserves for material, known tax exposures, including potential tax audit adjustments with respect to our international operations restructured in 2003, whereby our income from certain foreign-to-foreign money transfer transactions has been taxed at relatively low foreign tax rates compared to our combined federal and state tax rates in the United States. As of June 30, 2009, the total amount of unrecognized tax benefits is a liability of \$456.6 million, including accrued interest and penalties. Our reserves reflect our judgment as to the resolution of the issues involved if subject to judicial review. While we believe that our reserves are adequate to cover reasonably expected tax risks, there can be no assurance that, in all instances, an issue raised by a tax authority will be resolved at a financial cost that does not exceed our related reserve. With respect to these reserves, our income tax expense would include (i) any changes in tax reserves arising from material changes during the period in facts and circumstances (i.e. new information) surrounding a tax issue and (ii) any difference from our tax position as recorded in the financial statements and the final resolution of a tax issue during the period. Such resolution could materially increase or decrease income tax expense in our consolidated financial statements in future periods.

The United States Internal Revenue Service ( IRS ) completed its examination of the United States federal consolidated income tax returns of First Data for 2003 and 2004, of which we are a part, and issued a Notice of Deficiency in December 2008. The Notice of Deficiency alleges significant additional taxes, interest and penalties owed with respect to a variety of adjustments involving us and our subsidiaries, and we generally have responsibility for taxes associated with these potential Western Union-related adjustments under the tax allocation agreement with First Data executed at the time of the spin-off. We agree with a number of the adjustments in the Notice of Deficiency; however, we do not agree with the Notice of Deficiency regarding several substantial adjustments representing total alleged additional tax and penalties due of approximately \$114 million. As of June 30, 2009, interest on the alleged amounts due for unagreed adjustments would be approximately \$26 million. A substantial part of the alleged amounts due for these unagreed adjustments relates to our international restructuring, which took effect in the fourth quarter 2003, and, accordingly, the alleged amounts due related to such restructuring largely are attributable to 2004. On March 20, 2009, we filed a petition in the United States Tax Court contesting those adjustments with which we do not agree. We believe our overall reserves are adequate, including those associated with adjustments alleged in the Notice of Deficiency. If the IRS position in the Notice of Deficiency is sustained, our tax provision related to 2003 and later years would materially increase.

## **Table of Contents**

### *Earnings per share*

During the three and six months ended June 30, 2009, basic earnings per share was \$0.31 and \$0.63, respectively, and diluted earnings per share was \$0.31 and \$0.63, respectively. Unvested shares of restricted stock are excluded from basic shares outstanding. Diluted earnings per share reflects the potential dilution that could occur if outstanding stock options at the presented dates are exercised and shares of restricted stock have vested. For the three months ended June 30, 2009 and 2008, there were 38.0 million and 7.9 million, respectively, of outstanding options to purchase shares of Western Union stock excluded from the diluted earnings per share calculation under the treasury stock method as their effect was anti-dilutive. For the six months ended June 30, 2009 and 2008, there were 41.5 million and 7.6 million, respectively, of outstanding options to purchase shares of Western Union stock excluded from the diluted earnings per share calculation under the treasury stock method as their effect was anti-dilutive. The treasury stock method assumes proceeds from the exercise price of stock options, the unamortized compensation expense and assumed tax benefits of options and restricted stock are available to acquire shares at an average market price throughout the year, and therefore, reduce the dilutive effect. The increase in anti-dilutive shares is primarily due to the majority of our outstanding options having an exercise price higher than our average market price for the three and six months ended June 30, 2009.

Of the 44.8 million outstanding options to purchase shares of our common stock as of June 30, 2009, approximately 42% are held by employees of First Data.

Earnings per share was flat and increased for the three and six months ended June 30, 2009, respectively, compared to the same period in the prior year as a result of lower weighted-average shares outstanding and the previously described factors impacting net income. The lower number of shares outstanding for both periods was driven by stock repurchases exceeding stock option exercises during the period from January 1, 2008 through June 30, 2009.

### **Segment Discussion**

We manage our business around the consumers we serve and the types of services we offer. Each of our two segments addresses a different combination of consumer groups, distribution networks and services offered. Our segments are consumer-to-consumer and global business payments. Businesses not considered part of these segments are categorized as Other. Expenses incurred in connection with the development of certain new service offerings, including costs to develop mobile money transfer services, new prepaid service offerings and costs incurred in connection with mergers and acquisitions are included in Other.

We incurred expenses of \$22.9 million and \$47.1 million for restructuring and related activities during the three and six months ended June 30, 2008, respectively, which were not allocated to segments. While these items were identifiable to our segments, they were not included in the measurement of segment operating profit provided to the CODM for purposes of assessing segment performance and decision making with respect to resource allocation. For additional information on restructuring and related activities refer to Operating expenses overview.

**Table of Contents**

The following table sets forth the components of segment revenues as a percentage of the consolidated totals for the three and six months ended June 30, 2009 and 2008.

	Three months ended June 30,		Six months ended June 30,	
	2009	2008	2009	2008
Consumer-to-consumer (a)				
EMEASA	45%	44%	44%	43%
Americas	32%	34%	32%	34%
APAC	8%	7%	8%	7%
Total Consumer-to-consumer	85%	85%	84%	84%
Global business payments	13%	13%	14%	14%
Other	2%	2%	2%	2%
	100%	100%	100%	100%

- (a) The geographic split is determined based upon the region where the money transfer is initiated and the region where the money transfer is paid. For transactions originated and paid in different regions, we split the revenue between the two regions, with each region receiving 50%. For money transfers initiated and paid in the same region, 100% of the revenue is attributed to that region.

**Consumer-to-Consumer Segment**

The following table sets forth our consumer-to-consumer segment results of operations for the three and six months ended June 30, 2009.

	Three Months Ended June 30,			Six Months Ended June 30,		
	2009	2008	% Change	2009	2008	% Change
<b>(dollars and transactions in millions)</b>						
<b>Revenues:</b>						
Transaction fees	\$ 835.6	\$ 905.0	(8)%	\$ 1,621.2	\$ 1,739.6	(7)%
Foreign exchange revenue	216.5	231.5	(6)%	420.8	440.8	(5)%
Other revenues	13.4	8.9	51%	27.2	18.8	45%
Total revenues	\$ 1,065.5	\$ 1,145.4	(7)%	\$ 2,069.2	\$ 2,199.2	(6)%
Operating income	\$ 293.6	\$ 305.8	(4)%	\$ 580.3	\$ 579.1	%
Operating income margin	28%	27%		28%	26%	
<b>Key indicators:</b>						
Consumer-to-consumer transactions	48.7	47.1	3%	94.6	90.2	5%

**Table of Contents**

The table below sets forth transaction and revenue growth/(decline) rates by region for the three and six months ended June 30, 2009.

	Three Months Ended June 30, 2009	Six Months Ended June 30, 2009
Consumer-to-consumer transaction growth/(decline) (a)		
EMEASA	11%	13%
Americas	(5)%	(4)%
APAC	19%	22%
Consumer-to-consumer revenue (decline)/growth (a)		
EMEASA	(5)%	(5)%
Americas	(11)%	(9)%
APAC	%	1%

(a) In determining the revenue and transaction growth rates under the regional view in the above table, the geographic split is determined based upon the region where the money transfer is initiated and the region where the money transfer is paid. For transactions originated and paid in different regions, we split the transaction count and revenue between the two regions, with each region receiving 50%. For money transfers initiated and paid in the same region, 100% of the revenue and transactions are attributed to that region.

When referring to revenue and transaction growth rates for individual countries in the following discussion, all transactions to, from and within those countries, and 100% of the revenue associated with each transaction to, from and within those countries are included. The countries of India and China combined represented approximately 7% of consolidated Western Union revenues during both the three and six months ended June 30, 2009, and approximately 6% of consolidated Western Union revenues during both the three and six months ended June 30, 2008. No individual country, other than the United States, represented more than 6% of our consolidated revenue for the three and six months ended June 30, 2009.

*Transaction fees and foreign exchange revenue*

Consumer-to-consumer money transfer revenue declined 7% and 6%, respectively, on transaction growth of 3% and 5%, respectively, for the three and six months ended June 30, 2009 over the same periods in 2008. The revenue decline is attributable to the strengthening of the United States dollar compared to most other foreign currencies, which adversely impacted revenue growth by approximately 5% for the three and six months ended June 30, 2009, as discussed below. Also impacting revenue was the weakening global economy resulting in slowing transaction growth, geographic mix, product mix including intra-country activity which has lower revenue per transaction than cross border transactions and price decreases. Our international consumer-to-consumer business experienced a revenue decline of 5% and 4%, respectively, on transaction growth of 8% and 9%, respectively, for the three and six months ended June 30, 2009. Our international business represents all transactions other than transactions between and within the United States and Canada and transactions to and from Mexico. Our international consumer-to-consumer business outside of the United States also experienced revenue declines on transaction increases for the three and six months ended June 30, 2009 as a result of the factors described above.

Revenue in our EMEASA region declined 5% during both the three and six months ended June 30, 2009 compared to the same periods in 2008. Our largest European markets experienced revenue declines during the three and six months ended June 30, 2009 as compared to the same periods in 2008. The revenue declines in the EMEASA region were primarily driven by the impact of translating foreign currency denominated revenues into the United States dollar, as further described below, and slowing transaction growth. Also impacting EMEASA revenue was geographic mix and price decreases. Our money transfer business to India for the three and six months ended June 30, 2009 versus the same periods in 2008 continued to grow with transaction growth of 27% and 34%, respectively, and revenue growth of 11% and 14%, respectively. Over the same periods, transaction

---

**Table of Contents**

and revenue growth in the Gulf States continued to be strong. However, revenue and transaction growth for both India and the Gulf States moderated in the three and six months ended June 30, 2009 compared to the preceding periods.

Americas revenue and transactions declined for the three and six months ended June 30, 2009 compared to the same periods in 2008. Contributing to the overall decline in the Americas region was the domestic business which experienced revenue declines of 12% and 11%, respectively, on transaction declines of 8% for both the three and six months ended June 30, 2009. Our Mexico business also contributed to the overall decline in the Americas region with revenue declines of 20% and 15%, respectively, on transaction declines of 15% and 13%, respectively, for the three and six months ended June 30, 2009. Our United States domestic and Mexico business revenue declined due to the weak economy in the United States. Our Mexico revenues were also impacted by our closure of certain Vigo branded agents, substantially all are small retailers, due to credit concerns and selective promotional price decreases.

On June 3, 2009, we received a favorable ruling from the Arizona Supreme Court. The court determined that Arizona does not have jurisdiction to seize Western Union money transfers sent from states other than Arizona to recipients in Mexico. The case arose in 2006 when the Arizona Attorney General obtained a warrant to seize Western Union money transfers sent by individuals in Arizona and 28 other states to various locations in Sonora, Mexico. We challenged the seizures, and in January 2007, the Arizona superior court quashed the warrant on the grounds that the state did not have jurisdiction over out-of-state money transfers. That decision was subsequently reversed by the Arizona Court of Appeals. In ruling in our favor, the Arizona Supreme Court vacated the Court of Appeals decision and remanded the case to the superior court for proceedings consistent with its opinion.

Notwithstanding the outcome of this case, the legal and regulatory environment in Arizona remains challenging. We continue to work cooperatively with law enforcement, but remain subject to scrutiny in Arizona by law enforcement and regulatory agencies. The Arizona Attorney General has and continues to make extensive data and document requests of us regarding our operations, our agents and our consumers. We could become subject to additional civil and possibly criminal actions which could have a material adverse effect on our business and results of operations. We vigorously disagree with any allegation that we have failed to comply with applicable laws. We hope to resolve these issues in a manner reasonably acceptable to all parties, and are exploring a number of alternatives including a possible multi-year agreement with the State of Arizona which may involve funding selected government or other regional programs and certain changes to our anti-money laundering compliance efforts in the area.

APAC revenue was flat on transaction growth of 19% for the three months ended June 30, 2009 compared to the same period in 2008, despite strong inbound transaction growth to the region. APAC revenue increased 1% on transaction growth of 22% for the six months ended June 30, 2009 compared to the same period in 2008. The APAC region's revenues have been impacted by translating foreign currency denominated revenues into the United States dollar, as further described below, as well as moderating transaction growth. The region's revenue results were effected by declines in our China business due to the weakening global economy described above, including the decline in high revenue transactions from small entrepreneurs that typically make purchases in China. China revenue declined 10% on transaction growth of 1% for the three months ended June 30, 2009, while China revenue declined 11% on flat transaction growth for the six months ended June 30, 2009.

Foreign exchange revenue decreased for the three and six months ended June 30, 2009 over the corresponding previous periods at a rate relatively consistent with the decrease in our revenue from our international consumer-to-consumer business outside of the United States.

Fluctuations in the exchange rate between the United States dollar and currencies other than the United States dollar have resulted in a reduction to transaction fee and foreign exchange revenue for the three and six months ended June 30, 2009 of \$55.2 million and \$113.1 million, respectively, over the same periods in the previous year, net of foreign currency hedges, that would not have occurred had there been constant currency



## **Table of Contents**

rates. The majority of our exposure is related to the EMEASA region. If exchange rates between the United States dollar and other currencies remain constant with those experienced in the first half of 2009, we expect a continued negative impact on our revenue for the remainder of 2009.

We have historically implemented and will likely implement future strategic fee reductions and actions to reduce foreign exchange spreads, where appropriate, taking into account growth opportunities and competitive factors. Fee decreases and foreign exchange actions generally reduce margins, but are done in anticipation that they will result in increased transaction volumes and increased revenues over time. For the full year 2009, we expect that such fee decreases and foreign exchange actions may be around 2% of total Western Union revenue compared to 1% for the full year 2008.

The majority of transaction growth is derived from more mature agent locations; new agent locations typically contribute only marginally to growth in the first few years of their operation. Increased productivity, measured by transactions per location, is often experienced as locations mature. We believe that new agent locations will help drive growth by increasing the number of locations available to send and receive money. We generally refer to locations with more than 50% of transactions being initiated (versus paid) as send locations and to the balance of locations as receive locations. Send locations are the engine that drives consumer-to-consumer revenue. They contribute more transactions per location than receive locations. However, a wide network of receive locations is necessary to build each corridor and to help ensure global distribution and convenience for consumers. The number of send and receive transactions at an agent location can vary significantly due to such factors as customer demographics around the location, migration patterns, the location's class of trade, hours of operation, length of time the location has been offering our services, regulatory limitations and competition. Each of the 385,000 agent locations in our agent network is capable of providing one or more of our services; however, not every location completes a transaction in a given period. For example, as of June 30, 2009, more than 85% of agent locations in the United States, Canada and Western Europe (representing at least one of our three money transfer brands) experienced money transfer activity in the previous 12 months. In the developing regions of Asia and other areas where there are primarily receive locations, approximately 70% of locations experienced money transfer activity in the previous 12 months. We periodically review locations to determine whether they remain enabled to perform money transfer transactions.

Historically, consumer-to-consumer segment revenue has typically increased from the first quarter to the fourth quarter each year, and declined from the fourth quarter to the first quarter of the following year. This seasonal fluctuation is related in part to holidays in various countries during the fourth quarter. However, prior results may not be indicative of future periods.

### *Operating income*

Consumer-to-consumer operating income decreased 4% during the three months ended June 30, 2009 and was flat for the six months ended June 30, 2009, compared to the same periods in 2008 due to a decline in revenue, offset somewhat by lower agent commission costs and savings realized from the 2008 restructurings. The increase in the operating income margin for the three and six months ended June 30, 2009 as compared to the same periods in the prior year was driven by these same factors.

**Table of Contents****Global Business Payments Segment**

The following table sets forth our global business payments segment results of operations for the three and six months ended June 30, 2009 and 2008.

(dollars and transactions in millions)	Three Months Ended June 30,			Six Months Ended June 30,		
	2009	2008	% Change	2009	2008	% Change
<b>Revenues:</b>						
Transaction fees	\$ 154.2	\$ 166.4	(7)%	\$ 317.2	\$ 343.0	(8)%
Other revenues	10.2	13.0	(22)%	21.4	26.2	(18)%
Total revenues	\$ 164.4	\$ 179.4	(8)%	\$ 338.6	\$ 369.2	(8)%
Operating income	\$ 44.1	\$ 49.7	(11)%	\$ 94.6	\$ 105.9	(11)%
Operating income margin	27%	28%		28%	29%	
<b>Key indicators:</b>						
Global business payments transactions	104.6	101.5	3%	210.5	205.0	3%

During the three and six months ended June 30, 2009, the global business payments segment revenue was adversely impacted by the weak economic situation in the United States and by a mix shift to lower revenue per transaction products in a portion of this segment. Many United States consumers who would use our services are having difficulty paying their bills and are unable to obtain credit in any form, resulting in us handling fewer bill payments. Nearly 90% of the segment's revenues are generated in the United States.

Transaction growth during the three and six months ended June 30, 2009 compared to the corresponding periods in the prior year, was driven by our South America business which carries a lower revenue per transaction than our United States bill payment businesses.

**Operating income**

For the three and six months ended June 30, 2009, operating income decreased compared to the same periods in the prior year primarily due to operating income declines related to the United States-based bill payments business, offset slightly by the savings generated from the 2008 restructurings.

The decline in operating income margin in the segment is due to the factors described above and continues to be impacted by the decline in the United States cash-based payments business which has a higher operating income margin compared to our South America business.

**Other**

The following table sets forth other results for the three and six months ended June 30, 2009 and 2008.

(dollars in millions)	Three Months Ended June 30,			Six Months Ended June 30,		
	2009	2008	% Change	2009	2008	% Change
Revenues	\$ 24.4	\$ 22.3	9%	\$ 47.7	\$ 44.6	7%
Operating income	\$ 4.0	\$ 3.6	11%	\$ 7.7	\$ 7.6	1%
Operating income margin	16%	16%		16%	17%	

---

## **Table of Contents**

### *Revenues*

Revenue increased for the three and six months ended June 30, 2009 compared to the comparable periods in the prior year due to higher earnings from our money order business.

First Data, through its subsidiary Integrated Payment Systems Inc. ( *IPS* ), issues Western Union branded money orders, pursuant to a five year agreement that was executed in conjunction with the spin-off. On July 18, 2008, we entered into an agreement with IPS which modified the existing business relationship with respect to the issuance and processing of money orders. Under the terms of that agreement beginning on October 1, 2009 (the *Transition Date* ), IPS will assign and transfer to us certain operating assets used by IPS to issue money orders and an amount of cash sufficient to satisfy all outstanding money order liabilities. On the Transition Date, we will assume IPS's role as issuer of the money orders, including its obligation to pay outstanding money orders and will terminate the existing agreement whereby IPS pays us a fixed return on the outstanding money order balances (which vary from day to day but approximate \$800 million). Following the Transition Date, we will invest the cash received from IPS in high-quality, investment grade securities in accordance with applicable regulations, which are the same as those currently governing the investment of our United States originated money transfer principal. In anticipation of investing the cash received at the Transition Date and the exposure to fluctuations in interest rates, we have entered into interest rate swaps on certain of our fixed rate notes. Through a combination of the revenue generated from investment securities and the interest rate swaps described below, we anticipate that we should be able to retain a comparable rate of return through 2011 as we are receiving under our current agreement with IPS.

Subsequent to the Transition Date, all revenue generated from the management of the investment portfolio will be retained by us. IPS will continue to provide to us clearing services necessary for payment of the money orders in exchange for the payment by us to IPS of a per-item administrative fee. We will no longer provide to IPS the services required under the original money order agreement or receive from IPS the fee for such services.

### *Operating income*

During both the three and six months ended June 30, 2009, the increase in operating income was primarily due to increased profits in our money order business.

## **Capital Resources and Liquidity**

Our primary source of liquidity has been cash generated from our operating activities, driven primarily from net income and fluctuations in working capital. Our working capital is affected by the timing of interest payments on our outstanding borrowings, timing of income tax payments, and collections on receivables, among other items. The majority of our interest payments are due in the second and fourth quarters which results in a decrease in the amount of cash provided by operating activities in those quarters, and a corresponding increase to the first and third quarters.

Our future cash flows could be impacted by a variety of factors, some of which are out of our control, including changes in economic conditions, especially those impacting the migrant population, and changes in income tax laws or the status of income tax audits. In addition, we are subject to certain provisions in our 6.500% notes due 2014 ( *2014 Notes* ) and our derivative contracts which would require settlement or collateral posting in the event of a change in control combined with a downgrade below investment grade.

A significant portion of our cash flows from operating activities has been generated from subsidiaries, some of which are regulated entities. These subsidiaries may transfer all excess cash to the parent company for general corporate use, except for assets subject to legal or regulatory restrictions. The assets subject to legal or regulatory restrictions include those located in countries outside of the United States containing restrictions from being transferred outside of those countries and cash and investment balances that are maintained by a regulated

---

## **Table of Contents**

subsidiary to secure certain money transfer obligations initiated in the United States in accordance with applicable state regulations. Significant changes in the regulatory environment for money transmitters could impact our primary source of liquidity.

We believe we have adequate liquidity to meet our business needs, including the pending acquisition of Custom House, Ltd., dividends and share repurchases, through our existing cash balances and our ability to generate cash flows through operations. In addition, we have capacity to borrow on our \$1.5 billion revolving credit facility which is undrawn at June 30, 2009.

### ***Cash and Investment Securities***

As of June 30, 2009, we have cash and cash equivalents of \$1.8 billion. Our foreign entities held \$869.5 million of our cash and cash equivalents at June 30, 2009. Our ongoing cash management strategies to fund our business needs could cause United States and foreign cash balances to fluctuate.

Repatriating foreign funds to the United States would, in many cases, result in significant tax obligations because most of these funds have been taxed at relatively low foreign tax rates compared to our combined federal and state tax rate in the United States. We expect to use foreign funds to expand and fund our international operations and to acquire businesses internationally.

On September 15, 2008, we requested redemption of our shares in the Reserve International Liquidity Fund, Ltd. (the Fund), a money market fund, totaling \$298.1 million. We included the value of the receivable in other assets in the condensed consolidated balance sheet as of December 31, 2008. This surplus cash was not required or used for daily operations. At the time the redemption request was made, we were informed by the Reserve Management Company, the Fund's investment advisor (the Manager), that our redemption trades would be honored at a \$1.00 per share net asset value. In 2009, we received partial distributions totaling \$234.9 million from the Fund (\$193.6 million and \$41.3 million in January and June 2009, respectively). We continue to vigorously pursue collection of the remaining balance and believe we have a right to full payment of the remaining amount based on the written and verbal representations from the Manager and our legal position. However, given the increased uncertainty surrounding the numerous third-party legal claims associated with the Fund, we reserved \$12 million representing the estimated impact of a pro-rata distribution of the Fund. As of June 30, 2009, we had a remaining receivable balance of \$51.2 million, net of the related reserve, which is included in other assets in the condensed consolidated balance sheet. If further deterioration occurs in the underlying assets in the Fund, or if the Fund incurs legal and/or administrative costs during the distribution process, we may record additional reserves related to the remaining receivable balance, which could negatively affect our financial position, results of operations and cash flows.

In many cases, we receive funds from money transfers and certain other payment services before we settle the payment of those transactions. These funds, referred to as settlement assets on our condensed consolidated balance sheets, are not used to support our operations. However, we earn income from investing these funds. We maintain a portion of these settlement assets in highly liquid investments, classified as cash and cash equivalents within settlement assets, to fund settlement obligations.

Investment securities, included in settlement assets, were \$399.5 million as of June 30, 2009. Substantially all of these investments are state and municipal debt instruments. Most state regulators in the United States require us to maintain specific high-quality, investment grade securities and such investments are intended to secure relevant outstanding settlement obligations in accordance with applicable regulations. We do not hold financial instruments for trading purposes, and all of our investment securities are classified as available-for-sale and recorded at fair value.

Investment securities are exposed to market risk due to changes in interest rates and credit risk. We regularly monitor credit risk and attempt to mitigate our exposure by making high-quality investments. As of

**Table of Contents**

June 30, 2009, the majority of our investment securities had credit ratings of AA- or better from a major credit rating agency. Our investment securities are also actively managed with respect to concentration. As of June 30, 2009, there were no investments with a single issuer or individual securities representing more than 10% of our investment securities portfolio.

IPS, our third-party issuer of Western Union money orders, holds the settlement assets generated from the sale of money orders, and maintains the responsibility for investing those funds. Based on the terms of the agreement with IPS, we are provided with a fixed rate of return on the funds awaiting settlement. In connection with the July 18, 2008 agreement we entered into with IPS, on October 1, 2009 we will assume the responsibility for the settlement of money orders and will have responsibility for managing the investment portfolio. On the same date, we will receive an amount of cash sufficient to satisfy all outstanding money order liabilities, which vary from day to day but approximate \$800 million. In anticipation of our exposure to fluctuations in interest rates, we have entered into interest rate swaps on certain of our fixed rate notes. Through a combination of the revenue generated from these investment securities and the anticipated interest expense savings resulting from these interest rate swaps, we estimate that we should be able to retain subsequent to the Transition Date a comparable rate of return through 2011 as we are receiving under our current agreement with IPS.

***Cash Flows from Operating Activities***

During the six months ended June 30, 2009 and 2008, cash provided by operating activities was \$606.3 million and \$560.3 million, respectively. Cash flows provided by operating activities increased for the six months ended June 30, 2009 compared to the same period in the prior year primarily due to beneficial working capital fluctuations in 2009.

***Financing Resources***

On February 26, 2009, we issued \$500 million aggregate principal amount of 2014 Notes to repay the balance of the term loan which was scheduled to mature in December 2009 ( Term Loan ). Interest with respect to the 2014 Notes is payable semiannually on February 26 and August 26 each year based on the fixed per annum interest rate of 6.500%. We may redeem the 2014 Notes at any time prior to maturity at the greater of par or the applicable make whole premium.

At June 30, 2009, we have outstanding borrowings of \$3,049.8 million. These outstanding borrowings consisted of \$3,043.8 million in unsecured fixed rate notes and associated swaps with maturities ranging from 2011 to 2036, including our 2014 Notes which were issued in February 2009 and used to repay our Term Loan as discussed above. We also have a \$1.5 billion revolving credit facility available, diversified through a group of 15 participating institutions, to meet additional liquidity needs that might arise, and which is available to support borrowings under our commercial paper program. The largest commitment from any single financial institution within the total committed balance of \$1.5 billion is approximately 20%. The substantial majority of the banks within this group had credit ratings of A- or better from a major credit rating agency as of June 30, 2009. As of June 30, 2009, there are no borrowings outstanding under the revolving credit facility.

Pursuant to our commercial paper program, we may issue unsecured commercial paper notes in an amount not to exceed \$1.5 billion outstanding at any time. Our commercial paper borrowings may have maturities of up to 397 days from date of issuance. Interest rates for borrowings are based on market rates at the time of issuance. We had no commercial paper borrowings outstanding at June 30, 2009.

***Cash Priorities******Liquidity***

Our objective is to maintain strong liquidity and a capital structure consistent with our current credit ratings. We have existing cash balances, cash flows from operating activities, access to the commercial paper markets and our \$1.5 billion revolving credit facility available to support the needs of our business.

---

## **Table of Contents**

### *Capital Expenditures*

The total aggregate amount paid for contract costs, purchases of property and equipment, and purchased and developed software was \$39.9 million and \$80.5 million for the six months ended June 30, 2009 and 2008, respectively. Amounts paid for new and renewed agent contracts were \$5.5 million and \$40.7 million during the six months ended June 30, 2009 and 2008, respectively. Such contract costs will vary depending on the terms of existing contracts as well as the timing of new and renewed contract signings. Other capital expenditures during these periods included investments in our information technology infrastructure and purchased and developed software, and in the six months ended June 30, 2008, the renovation of certain facilities.

### *Acquisition of Businesses*

On February 24, 2009, we acquired the money transfer business of European-based FEXCO Group Holdings ( FEXCO Group ) one of our largest agents providing services in a number of European countries, primarily the United Kingdom, Spain, Sweden and Ireland. We surrendered our 24.65% interest in FEXCO Group and paid 123.1 million (\$157.4 million) as consideration for 100% of the common shares of the money transfer business and acquired cash of \$11.8 million.

On May 6, 2009, we entered into a definitive agreement to acquire Custom House, Ltd. for approximately \$370 million, which is expected to close in the third quarter 2009 subject to regulatory approval and satisfaction of closing conditions.

### *Share Repurchases*

Since September 2006, the Board of Directors has authorized common stock repurchases of up to \$3.0 billion consisting of a \$1.0 billion authorization in June 2008 ( 2008 Authorization ), a \$1.0 billion authorization in December 2007 ( 2007 Authorization ) and a \$1.0 billion authorization in September 2006. Both the 2007 Authorization and the authorization in September 2006 have been fully utilized. During the six months ended June, 2009 and 2008, 8.8 million and 30.4 million shares were repurchased for \$100.0 million and \$682.3 million, excluding commissions, at an average cost of \$11.39 and \$22.45 per share, respectively. As of June 30, 2009, \$839.7 million remains available under the 2008 Authorization for purchases through December 31, 2009.

## **Off-Balance Sheet Arrangements**

Other than facility and equipment leasing arrangements, we have no material off-balance sheet arrangements that have or are reasonably likely to have a material current or future effect on our financial condition, revenues or expenses, results of operations, liquidity, capital expenditures or capital resources.

## **Pension Plans**

We have two frozen defined benefit pension plans for which we have a recorded unfunded pension obligation of \$106.5 million as of June 30, 2009. No contributions were made to these plans by Western Union during the six months ended June 30, 2009. Due to the closure of one of our facilities in Missouri and recent negotiations with the Pension Benefit Guaranty Corporation, we will be required to fund approximately \$4 million into one of our subsidiary s pension plans in the second half of 2009. Additionally, we estimate that we will be required to fund approximately \$25 million to the plans in 2010.

## **Other Commercial Commitments**

We had \$87.8 million in outstanding letters of credit and bank guarantees at June 30, 2009, with expiration dates through 2015, certain of which contain a one-year renewal option. The letters of credit and bank guarantees are primarily held in connection with lease arrangements and certain agent agreements. We expect to renew the letters of credit and bank guarantees prior to expiration in most circumstances.

---

## **Table of Contents**

As of June 30, 2009, our total amount of unrecognized income tax benefits is a liability of \$456.6 million, including associated interest and penalties. The timing of related cash payments for substantially all of these liabilities is inherently uncertain because the ultimate amount and timing of such liabilities is affected by factors which are variable and outside our control.

### **New Accounting Pronouncements**

In December 2008, the FASB issued FSP No. 132R-1, *Employers' Disclosures about Postretirement Benefit Plan Assets*, which requires additional disclosure about pension asset categories and will require categorization of assets similar to the requirements of SFAS No. 157. FSP No. 132R-1 is effective for our Annual Report on Form 10-K for December 31, 2009. We are currently evaluating the additional disclosures that will be required by this standard.

### **Critical Accounting Policies and Estimates**

The preparation of financial statements in conformity with accounting principles generally accepted in the United States requires management to make estimates and assumptions that affect the amounts and disclosures in the financial statements and accompanying notes. Actual results could differ from those estimates. Our Critical Accounting Policies and Estimates disclosed in Management's Discussion and Analysis of Financial Condition and Results of Operations Critical Accounting Policies and Estimates in our 2008 Annual Report on Form 10-K, for which there were no material changes, included:

Income taxes

Derivative financial instruments

Capitalized costs

Goodwill impairment testing

Stock-based compensation

Restructuring and related activities

### **Risk Management**

We are exposed to market risks arising from changes in market rates and prices, including changes in foreign currency exchange rates and interest rates. A risk management program is in place to manage these risks.

#### *Foreign Currency Exchange Rates*

We provide money transfer services in more than 200 countries and territories. We manage foreign exchange risk through the structure of the business and an active risk management process. We settle with the vast majority of our agents in United States dollars or euros. However, in certain circumstances, we settle in other currencies. We typically require the agent to obtain local currency to pay recipients; thus, we generally are not reliant on international currency markets to obtain and pay illiquid currencies. The foreign currency exposure that does exist is limited by the fact that the majority of transactions are paid within 24 hours after they are initiated. To mitigate this risk further, we enter into short-term foreign currency forward contracts, generally with maturities from a few days up to one month, to offset foreign exchange rate fluctuations between transaction initiation and settlement. We also utilize foreign currency forward contracts, typically with terms of less than one year at inception, to offset foreign exchange rate fluctuations on certain foreign currency denominated cash positions. In certain consumer money transfer transactions involving different send and receive currencies, we generate revenue based on the difference between the exchange rate set by us to the consumer and the rate at which we or our agents are able to acquire currency, helping to provide protection against currency

## Edgar Filing: Western Union CO - Form 10-Q

fluctuations. Our policy is not to speculate in foreign currencies and we promptly buy and sell foreign currencies as necessary to cover our net payables and receivables which are denominated in foreign currencies.



---

## **Table of Contents**

We use longer-term foreign currency forward contracts to mitigate risks associated with changes in foreign currency exchange rates on revenues denominated primarily in the euro, and to a lesser degree the British pound, Canadian dollar and other currencies. We use contracts with maturities of up to 36 months at inception to mitigate some of the risk that changes in foreign currency exchange rates could have on forecasted revenues, with a targeted weighted-average maturity of approximately one year. We believe the use of longer-term foreign currency forward contracts provides predictability of future cash flows from our international operations and allows us to better manage and mitigate risks associated with changes in foreign currency exchange rates.

At December 31, 2008, a hypothetical uniform 10% strengthening or weakening in the value of the United States dollar relative to all other currencies in which our profits are generated would result in a decrease/increase to pre-tax annual income of approximately \$24 million based on our forecast of unhedged 2009 exposure to foreign currency. The exposure as of June 30, 2009 is not materially different based on our forecast of unhedged exposure to foreign currency through June 30, 2010. There are inherent limitations in this sensitivity analysis, primarily due to the assumption that foreign exchange rate movements are linear and instantaneous, that the unhedged exposure is static, and that we would not hedge any additional exposure. As a result, the analysis is unable to reflect the potential effects of more complex market changes that could arise, which may positively or negatively affect income.

With the acquisition of Custom House, Ltd. anticipated to close in the third quarter of 2009, our foreign exchange risk and associated foreign currency risk management will increase due to the nature of this business. Custom House, Ltd. hedges a significant portion of their foreign exchange risk and utilizes risk management practices similar to ours.

### *Interest Rates*

We invest in several types of interest bearing assets, with a total value at June 30, 2009 of \$1.9 billion. Approximately \$1.7 billion of these assets bear interest at floating rates and are therefore sensitive to changes in interest rates. These assets primarily include money market funds and variable rate municipal securities and are included in our condensed consolidated balance sheets within cash and cash equivalents and settlement assets. Such assets classified as cash and cash equivalents are highly liquid investments with maturities of three months or less at the date of purchase and are readily convertible to cash. To the extent these assets are held in connection with money transfers and other related payment services awaiting redemption, they are classified as settlement assets. Earnings on these investments will increase and decrease with changes in the underlying short-term interest rates.

Substantially all of the remainder of our interest bearing assets consist of highly rated, fixed rate municipal bonds, which may include investments made from cash received from our money transfer business and other related payment services awaiting redemption classified within settlement assets in the condensed consolidated balance sheets. As interest rates rise, the fair market value of these fixed rate interest-bearing securities will decrease; conversely, a decrease to interest rates would result in an increase to the fair market values of the securities. We have classified these investments as available-for-sale within settlement assets in the condensed consolidated balance sheets, and accordingly, recorded these instruments at their fair market value with the net unrealized gains and losses, net of the applicable deferred income tax effect, being added to or deducted from our total stockholders equity/(deficiency) on our condensed consolidated balance sheets.

As of June 30, 2009, \$750 million of our total \$3,049.8 million in borrowings was effectively floating rate debt through interest rate swap agreements, changing our fixed-rate debt to LIBOR-based floating rate debt, with average spreads of approximately 200 basis points above LIBOR. Borrowings under our commercial paper program mature in such a short period that the financing is effectively floating rate. No commercial paper borrowings were outstanding as of June 30, 2009. Refer to Cash and Investment Securities above for further discussion related to the agreements with IPS.

---

## Table of Contents

We review our overall exposure to floating and fixed rates by evaluating our net asset or liability position in each, also considering duration of the individual positions. We actively manage this mix of fixed versus floating exposure in an attempt to minimize risk, reduce costs and optimize returns. Portfolio exposure to interest rates can be modified by changing the mix of our interest bearing assets, as well as adjusting the mix of fixed versus floating rate debt. The latter is accomplished primarily through the use of interest rate swaps and the decision regarding terms of any new debt issuances (i.e., fixed versus floating). We use interest rate swaps designated as hedges to increase the percent of floating rate debt, subject to market conditions. At June 30, 2009, our weighted-average interest rate on our borrowings outstanding, including our hedges, was approximately 5.24%.

A hypothetical 100 basis point increase in interest rates would result in a decrease to pre-tax income of approximately \$7.5 million annually based on borrowings on June 30, 2009 that are sensitive to interest rate fluctuations. The same 100 basis point increase in interest rates, if applied to our cash and investment balances on June 30, 2009 that are sensitive to interest rate fluctuations, would result in an offsetting benefit to pre-tax income of approximately \$17.4 million annually. There are inherent limitations in the sensitivity analysis presented, primarily due to the assumption that interest rate changes would be instantaneous. As a result, the analysis is unable to reflect the potential effects of more complex market changes that could arise, including changes in credit risk regarding our investments, which may positively or negatively affect income. In addition, the current mix of fixed versus floating rate debt and investments and the level of assets and liabilities will change over time.

### *Credit Risk*

Our interest earning assets include investment securities, substantially all of which are state and municipal debt instruments, which are classified in settlement assets and accounted for as available-for-sale securities, and money market fund investments, which are classified in cash and cash equivalents. The majority of our investment securities had credit ratings of AA- or better from a major credit rating agency.

On September 15, 2008, we requested redemption of our shares in the Reserve International Liquidity Fund, Ltd. (the Fund), a money market fund, totaling \$298.1 million. In 2009, we received partial distributions totaling \$234.9 million from the Fund (\$193.6 million and \$41.3 million in January and June 2009, respectively). We continue to vigorously pursue collection of the remaining balance and believe we have a right to full payment of the remaining amount based on the written and verbal representations from the Manager and our legal position. However, given the increased uncertainty surrounding the numerous third-party legal claims associated with the Fund, we reserved \$12 million representing the estimated impact of pro-rata distribution of the Fund. As of June 30, 2009, we had a remaining receivable balance of \$51.2 million, net of the related reserve, which is included in other assets in the condensed consolidated balance sheet. If further deterioration occurs in the underlying assets in the Fund, or if the Fund incurs legal and/or administrative costs during the distribution process, we may record additional reserves related to the remaining receivable balance, which could negatively affect our financial position, results of operations and cash flows.

To manage our exposures to credit risk with respect to investment securities, money market investments and other credit risk exposures resulting from our relationships with banks and financial institutions, we regularly review investment concentrations, trading levels, credit spreads and credit ratings, and we maintain our largest relationships with globally diversified financial institutions. Since January 1, 2009, we also limit our investment level to no more than \$100 million with respect to individual funds.

We are also exposed to credit risk related to receivable balances from agents in the money transfer, walk-in bill payment and money order settlement process. In addition, we are exposed to credit risk directly from consumer transactions particularly through our online services and electronic channels, where transactions are originated through means other than cash, and therefore are subject to chargebacks, insufficient funds or other collection impediments, such as fraud. We perform a credit review before each agent signing and conduct periodic analyses. Our losses associated with agent and consumer bad debts have been less than 1% of our annual revenue in all periods presented. We continue to monitor the credit worthiness of our agents and, due to the challenging global economic conditions, we have increased the closure of agents, primarily small retailers in the United States, which may impact transactions and revenues.

**Table of Contents**

**Item 3. Quantitative and Qualitative Disclosures About Market Risk**

The information under the caption "Risk Management" in "Management's Discussion and Analysis of Financial Condition and Results of Operations" in Item 2 of Part I of this report is incorporated herein by reference.

**Item 4. Controls and Procedures**

*Evaluation of Disclosure Controls and Procedures*

Our management, under the supervision and with the participation of the Principal Executive Officer and Principal Financial Officer, have evaluated the effectiveness of our controls and procedures related to our reporting and disclosure obligations as of June 30, 2009, which is the end of the period covered by this Quarterly Report on Form 10-Q. Based on that evaluation, the Principal Executive Officer and Principal Financial Officer have concluded that, as of June 30, 2009, the disclosure controls and procedures were effective to ensure that information required to be disclosed by us, including our consolidated subsidiaries, in the reports we file or submit under the Exchange Act, is recorded, processed, summarized and reported, as applicable, within the time periods specified in the rules and forms of the Securities and Exchange Commission, and are designed to ensure that information required to be disclosed by us in the reports that we file or submit are accumulated and communicated to our management, including our Principal Executive Officer and Principal Financial Officer, to allow timely decisions regarding required disclosure.

*Changes in Internal Control over Financial Reporting*

There were no changes that occurred during the fiscal quarter covered by this Quarterly Report on Form 10-Q that have materially affected, or are reasonably likely to materially affect, our internal controls over financial reporting.

**Table of Contents**

**Report of Independent Registered Public Accounting Firm**

The Board of Directors and Stockholders of The Western Union Company

We have reviewed the condensed consolidated balance sheet of The Western Union Company ( the Company ) as of June 30, 2009, and the related condensed consolidated statements of income for the three-month and six-month periods ended June 30, 2009 and 2008, and the condensed consolidated statements of cash flows for the six-month periods ended June 30, 2009 and 2008. These financial statements are the responsibility of the Company s management.

We conducted our review in accordance with the standards of the Public Company Accounting Oversight Board (United States). A review of interim financial information consists principally of applying analytical procedures and making inquiries of persons responsible for financial and accounting matters. It is substantially less in scope than an audit conducted in accordance with the standards of the Public Company Accounting Oversight Board, the objective of which is the expression of an opinion regarding the financial statements taken as a whole. Accordingly, we do not express such an opinion.

Based on our review, we are not aware of any material modifications that should be made to the condensed consolidated financial statements referred to above for them to be in conformity with U.S. generally accepted accounting principles.

We have previously audited, in accordance with the standards of the Public Company Accounting Oversight Board (United States), the consolidated balance sheet of The Western Union Company as of December 31, 2008, and the related consolidated statements of income, cash flows, and stockholders (deficiency)/equity/net investment in The Western Union Company for the year then ended (not presented herein) and in our report dated February 18, 2009, we expressed an unqualified opinion on those consolidated financial statements and included an explanatory paragraph for the Company s adoption of Financial Accounting Standards Board Interpretation No. 48, Accounting for Uncertainty in Income Taxes, effective January 1, 2007. In our opinion, the information set forth in the accompanying condensed consolidated balance sheet as of December 31, 2008, is fairly stated, in all material respects, in relation to the consolidated balance sheet from which it has been derived.

/s/ Ernst & Young LLP

Denver, Colorado

August 4, 2009

**Table of Contents****PART II****OTHER INFORMATION****Item 1. Legal Proceedings**

In the normal course of business, Western Union is subject to claims and litigation. Western Union's Management believes that such matters involving a reasonably possible chance of loss will not, individually or in the aggregate, result in a materially adverse effect on Western Union's financial position, results of operations or cash flows. Western Union accrues for loss contingencies as they become probable and estimable.

**Item 1A. Risk Factors**

There have been no material changes to the risk factors described in our 2008 Annual Report on Form 10-K.

**Item 2. Unregistered Sales of Equity Securities and Use of Proceeds**

The following table provides information about the Company's purchases of shares of the Company's common stock during the second quarter:

	Total Number of Shares Purchased*	Average Price Paid per Share	Total Number of Shares Purchased as Part of Publicly Announced Plans or Programs**	Remaining Dollar Value of Shares that May Yet Be Purchased Under the Plans or Programs (in millions)
April 1 - 30	469	\$ 12.57		\$ 839.7
May 1 - 31	559	\$ 16.36		\$ 839.7
June 1 - 30				\$ 839.7
Total	1,028	\$ 14.63		

\* These amounts represent both shares authorized by the Board of Directors for repurchase under a publicly announced plan, as described below, as well as shares withheld from employees to cover tax withholding obligations on restricted stock awards and units that have vested.

\*\* Since September 2006, the Board of Directors has authorized common stock repurchases of up to \$3.0 billion consisting of a \$1.0 billion authorization in June 2008 ( 2008 Authorization ), a \$1.0 billion authorization in December 2007 ( 2007 Authorization ) and a \$1.0 billion authorization in September 2006. Both the 2007 Authorization and the authorization in September 2006 have been fully utilized. As of June 30, 2009, \$839.7 million remains available under the 2008 Authorization for purchases through December 31, 2009. Management has and may continue to establish prearranged written plans pursuant to Rule 10b5-1. A Rule 10b5-1 plan permits the Company to repurchase shares at times when the Company may otherwise be prevented from doing so, provided the plan is adopted when the Company is not aware of material non-public information.

**Item 3. Defaults Upon Senior Securities**

None.

**Table of Contents****Item 4. Submission of Matters to a Vote of Security Holders**

The Company held its annual stockholders meeting on May 13, 2009. At the Annual Meeting, the stockholders of the Company (i) elected the persons listed below to serve as directors of the Company for a three year term and (ii) ratified the selection of auditors. The following directors terms of office continued after the meeting: Dinyar S. Devitre, Christina A. Gold, Jack M. Greenberg, Betsy D. Holden, Alan J. Lacy and Linda Fayne Levinson.

**Proposal 1: Election of Directors.**

Nominee	For	Against	Withheld
Roberto G. Mendoza	580,574,155	49,650,612	364,974
Michael A. Miles, Jr.	581,888,110	48,313,475	388,156
Dennis Stevenson	581,675,584	48,556,342	357,815

**Proposal 2: Ratification of Selection of Auditors.**

For	Against	Abstentions	Broker Non-Votes
616,409,919	13,818,310	366,512	

**Item 5. Other Information**

None.

**Item 6. Exhibits**

See Exhibit Index for documents filed herewith and incorporated herein by reference.

**Table of Contents**

**SIGNATURES**

Pursuant to the requirements of the Securities Exchange Act of 1934, the Registrant has duly caused this report to be signed on its behalf by the undersigned thereunto duly authorized.

The Western Union Company

(Registrant)

Date: August 4, 2009

By: /s/ SCOTT T. SCHEIRMAN  
Scott T. Scheirman

**Executive Vice President and Chief Financial Officer**

**(Principal Financial Officer)**

Date: August 4, 2009

By: /s/ AMINTORE T.X. SCHENKEL  
Amintore T.X. Schenkel

**Senior Vice President, Chief Accounting Officer, and**

**Controller (Principal Accounting Officer)**

**Table of Contents**

**EXHIBIT INDEX**

**Exhibit**

<b>Number</b>	<b>Description</b>
12	Computation of Ratio of Earnings to Fixed Charges
15	Letter from Ernst & Young LLP Regarding Unaudited Interim Financial Information
31.1	Certification of Principal Executive Officer of The Western Union Company Pursuant to Rule 13a-14(a) under the Securities Exchange Act of 1934
31.2	Certification of Principal Financial Officer of The Western Union Company Pursuant to Rule 13a-14(a) under the Securities Exchange Act of 1934
32	Certification of Principal Executive Officer and Principal Financial Officer Pursuant to Section 1350 of Chapter 63 of Title 18 of the United States Code
101.INS	XBRL Instance Document
101.SCH	XBRL Taxonomy Extension Schema Document
101.CAL	XBRL Taxonomy Extension Calculation Linkbase Document
101.LAB	XBRL Taxonomy Extension Label Linkbase Document
101.PRE	XBRL Taxonomy Extension Presentation Linkbase Document