ROYAL BANK OF SCOTLAND GROUP PLC Form 6-K June 08, 2005 <u>Table of Contents</u>

FORM 6-K

SECURITIES AND EXCHANGE COMMISSION

Washington D.C. 20549

Report of Foreign Private Issuer

Pursuant to Rule 13a-16 or 15d-16

of the Securities Exchange Act of 1934

For the month of June 2005

Commission File Number: 001-10306

The Royal Bank of Scotland Group plc

42 St Andrew Square

Edinburgh EH2 2YE

Scotland

(Address of principal executive offices)

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Indicate by check mark whether the registrant files or will file annual reports under cover of Form 20-F or Form 40-F.

Form 20-F x Form 40-F "

Indicate by check mark if the registrant is submitting the Form 6-K in paper as permitted by Regulation S-T Rule 101(b)(1): "

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Yes " No x

If Yes is marked, indicate below the file number assigned to the registrant in connection with Rule 12g3-2(b): 82-

The following information was issued as Company announcements, in London, England and is furnished pursuant to General Instruction B to the General Instructions to Form 6-K:

THE ROYAL BANK OF SCOTLAND GROUP PLC

Pre-close Trading Update for the half year ending 30 June 2005 and IFRS Transition Report

Highlights:

Pre-close Trading Update

The Group continues to perform well in the first half of 2005

Strong overall income growth

The Group s efficiency programme remains to plan to deliver previously stated benefits

Overall credit metrics expected to remain stable

The integrations of Churchill, First Active and Charter One remain fully on track

Underlying profit growth remains broadly consistent with the comparable period

IFRS Transition Report

2004 IFRS restated results relative to UK GAAP:

2004 Restatement - retrospective basis

Income of £23,391 million, an increase of 3%

Profit before tax of $\pounds7,284$ million, an increase of 5%

Basic adjusted earnings per share of 157.4p, an increase of 14%

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Adjusted earnings per share of 170.2p, a reduction of 1%

2004 Restatement - proforma (retrospective and prospective basis)

Profit before tax, a reduction of around 5%

Basic earnings per share, an increase of around 10%

Adjusted earnings per share, a reduction of around 5%

Pre-close Trading Update

8 June 2005

Introduction

The Royal Bank of Scotland Group (RBS) will be holding discussions with analysts and investors ahead of its close period for the half year ending 30 June 2005. This statement sets out the information that will be covered in those discussions.

Attached to this statement are RBS statutory results for 2004 restated under International Financial Reporting Standards (IFRS). These reflect the IFRS standards which are required to be applied to 2004.

In addition, RBS results for 2005 will also be affected by IAS 32, IAS 39 and IFRS 4, which have been implemented from 1 January 2005. The comments in this statement are based on underlying trends as if IFRS had applied in full to our results for both 2004 and 2005. Proforma guidance on this basis is also included in the attachment to this statement.

Summary

RBS has continued to perform well in the first half of 2005. Highlights of our interim results for 2005 are expected to include continued strong organic growth in income, stable overall credit metrics and the delivery of expected benefits from recent acquisitions.

Income and Margins

Overall organic income growth remains strong, most notably in Citizens and Corporate Banking and Financial Markets, tempered by a lower rate of income growth in our UK Retail Markets business. UK Retail Markets, comprising Retail Banking, Retail Direct and Wealth Management have, as anticipated at the time of our 2004 results presentation in February, seen a degree of transition in consumer behaviour away from unsecured lending which has reduced our growth in income from this source. The impact upon the Group is however limited, as unsecured lending to UK consumers accounted for less than 10% of our income in 2004.

The Group s net interest margin is expected to be lower primarily as a result of changes in the business mix, including relatively strong growth in mortgages and large corporate lending, coupled with lower growth in unsecured personal lending.

Non-interest income has continued to grow, reflecting higher insurance premium income, higher corporate banking fee income and higher dealing profits. RBS Insurance has continued to increase its income, despite pressure on premium pricing in motor insurance reflecting very competitive conditions.

Expenses

The Group s efficiency programme remains on track to deliver the anticipated benefits, and whilst the Group cost:income ratio will marginally increase in absolute terms as a result of the application of IFRS and the acquisition of Charter One, the underlying trajectory is comparable to that on a UK GAAP basis.

Credit Quality and Provisions

Overall credit metrics are expected to have remained stable. Total provisions are expected to be higher than in 2004, but the increase is expected to be below the increase in average loans and advances. Provisions in UK Retail Markets have risen, reflecting both growth in lending and increased credit card arrears which, whilst higher than the historically low levels seen in recent years, remain within normal parameters. Citizens

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credit metrics remain strong, and Corporate Banking and Financial Markets provision charges are expected to reduce.

Integration Activity

The integrations of Churchill, First Active and Charter One remain fully on track. In each case important stages in the IT conversion have been completed successfully and we remain confident that we shall be able to deliver the expected transaction benefits.

Profit

Strong overall income growth, coupled with our cost:income ratio and stable credit quality, is expected to produce underlying growth in profit before tax broadly consistent with that reported for the comparable period last year.

International Financial Reporting Standards

Following resolution of the uncertainties surrounding the interpretation of IAS 39 which we referred to at the time of our last IFRS update in particular, in relation to impairment and hedging we estimate that the total impact on our 2004 adjusted earnings per share (before goodwill amortisation and integration costs), had all IFRS applied, would have been a reduction of around 5% relative to UK GAAP. We expect a similar impact on 2005 IFRS adjusted earnings per share relative to UK GAAP earnings.

Sir Fred Goodwin, Group Chief Executive, commented:

The Group continues to make good progress and, while the adoption of IFRS will make interpretation of the trends in results generally more challenging this year, the underlying strength of our business performance should be readily apparent when we publish our interim results.

CONTACTS

| Sir Fred Goodwin | Group Chief Executive | 0131 523 2003 |
|---------------------|--------------------------------|---------------|
| Fred Watt | Group Finance Director | 0131 523 2028 |
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| For media enquiries | | |
| Howard Moody | Group Director, Communications | 0131 523 2056 |

This announcement contains forward looking statements, including such statements within the meaning of Section 27A of the US Securities Act of 1933 and Section 21E of the Securities Exchange Act of 1934. These statements concern or may affect future matters, such as RBS s future economic results, business plans and strategies, and are based upon the current expectations of the directors. They are subject to a number of risks and uncertainties that might cause actual results and events to differ materially from the expectations expressed in the forward looking statements. Factors that could cause or contribute to differences in current expectations include, but are not limited to, regulatory developments, competitive conditions, technological developments and general economic conditions. These factors risks and uncertainties are discussed in RBS s SEC filings, including, but not limited to, RBS s report on Form 6-K containing this announcement and certain sections of RBS s Annual Report on Form 20-F. Information in this announcement of the price at which investments have been bought or sold in the past or the yield on investments contained in this announcement. RBS assumes no responsibility to update any of the forward looking statements contained in this announcement.

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INTRODUCTION

In June 2002, the European Union (the EU) adopted a regulation that requires, from 1 January 2005, listed companies to prepare their consolidated financial statements in accordance with International Financial Reporting Standards (IFRS) adopted by the EU.

As part of the process of moving to reporting under IFRS the Group is required to restate statutory comparative figures for 2004 on the basis only of the standards applicable at that time. Section 2 of this document contains such restatement of the 2004 results and the auditors report thereon is set out on page 67.

A number of significant new standards are to be applied with prospective effect from 1 January 2005, and to facilitate comparisons with our 2005 results in due course, an overview of the impact on our 2004 results on a proforma basis of all new standards is included on pages 3 and 4.

Sections 3 and 4 of the document provide further analysis of the impact of IAS 32, IAS 39 and IFRS 4 and of the provisional accounting policies of the Group under IFRS together with an explanation of the differences between UK GAAP and IFRS accounting policies.

The UK GAAP data included in this announcement are as published by the Group in respect of its interim and full year 2004 results save for restatements of divisional results reflecting the transfer of businesses between divisions and the reallocation of pension costs to divisions from the Group Centre. These have no effect on the Group s results.

The information in this announcement is based on IFRS expected to be applicable at 31 December 2005. IFRS currently in issue, and adopted by the EU, are subject to interpretation issued from time to time by the International Financial Reporting Interpretation Committee. Further IFRS or interpretations may be issued during 2005, which may also be applicable for 2005. In addition, as market practice develops in respect of IFRS, alternative interpretations and applications of IFRS may result.

OVERVIEW OF THE IMPACT OF IFRS

The following provides an overview of the impact of all IFRS on the reported results of the Group on a proforma basis.

RESULTS

Income, expenses and impairment are affected by rules on recognition and timing that are different to those followed under UK GAAP. While these do not change the economics or cash flows of a transaction, they affect the level of reported operating profit (profit before goodwill and integration costs), profit before tax and earnings per share in any single period.

In addition, within the income statement, certain items are now reported on a different line to that under UK GAAP. For example, the coupon payment on the majority of the Group s preference shares, which are tier one capital instruments, now appear above the line within interest paid in net interest income. While this will reduce reported operating profit and profit before tax, it has no effect on earnings per share.

Similarly, goodwill is no longer amortised. This increases reported profit before tax and basic earnings per share but has no impact on operating profit and adjusted earnings per share. The Group has for many years excluded goodwill amortisation from both of these measures.

The estimated impact of the full implementation of IFRS (retrospective and prospective adjustments) on reported measures, subject to any further changes to the standards or their interpretation, is as follows:

Adjusted earnings per share - a reduction of around 5% from that reported under UK GAAP, representing the application of the new rules on recognition and timing.

Basic earnings per share - an increase of around 10% with the impact of recognition and timing more than offset by goodwill no longer being amortised.

Profit before tax - a reduction of around 5%, representing the impact of the items affecting operating profit (above) in part offset by goodwill no longer being amortised.

BALANCE SHEET

Application of IFRS also affects the reported balance sheet of the Group. In addition new regulatory treatments apply to the calculation of Tier 1 and Total Capital.

As a result of the restatement of the Group s 2004 results under IFRS and with the impact of IAS 32, IAS 39 and IFRS 4 also included, the effect on shareholders funds and regulatory capital of the Group is as follows:

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Regulatory Capital Ratios

| | Shareholders Funds | Tier 1 Capital | Total Capital |
|------------------------|-----------------------|-------------------|------------------|
| | | | |
| Reported under UK GAAP | £ 31.9bn | 7.0% | 11.7% |
| At 31 December 2004 | | | |
| Reported under IFRS | £ 29.9bn | 6.7% | 11.6% |
| At 1 January 2005 | | | |

The analysis of the impact on shareholders funds is shown on page 46; an analysis of and the movement on capital ratios is shown on page 47.

SECTION 2

2004 Results

The financial information on pages 6 to 40 includes retrospective adjustments only and does not reflect the effects of IAS 32, IAS 39 and IFRS 4.

RESULTS SUMMARY

| | Year | ear ended Half year | | Ialf year ended | |
|---|------------|---------------------|--------------|-----------------|--|
| | 31 Decer | nber 2004 | 30 June 2004 | | |
| | IFRS £m | UK GAAP £m | IFRS £m | UK GAAP £m | |
| Total income | 23,391 | 22,754 | 11,192 | 10,964 | |
| Operating expenses* | 9,797 | 9,662 | 4,697 | 4,639 | |
| Operating profit before provisions* | 9,334 | 9,612 | 4,505 | 4,602 | |
| Profit before tax, intangibles amortisation and integration costs | 7,849 | 8,101 | 3,767 | 3,851 | |
| Intangibles amortisation | 45 | 915 | 4 | 413 | |
| Integration costs | 520 | 269 | 178 | 57 | |
| Profit before tax | 7,284 | 6,917 | 3,585 | 3,381 | |
| Cost:income ratio** | 40.0% | 40.8% | 40.1% | 40.6% | |
| Basic earnings per ordinary share | 157.4p | 138.0p | 79.7p | 69.9p | |
| Adjusted earnings per ordinary share*** | 170.2р | 172.5p | 83.9p | 84.4p | |

^{*} excluding intangibles amortisation and integration costs.

The IFRS results shown above exclude the effects of IAS 32, IAS 39 and IFRS 4.

^{**} the cost: income ratio is based on operating expenses excluding amortisation of purchased intangibles and integration costs, and after netting operating lease depreciation against rental income.

^{***} adjusted earnings per ordinary share is based on earnings adjusted for amortisation of purchased intangibles and integration costs.

FINANCIAL REVIEW

The Group s 2004 results have been prepared in accordance with IFRS. As permitted by IFRS 1, they do not reflect the effects of IAS 32, IAS 39 and IFRS 4. The commentary set out below explains the effect of IFRS as applied on a retrospective basis to the full year 2004 results.

Income

Total income was £23,391 million, an increase of £637 million, 3% compared with £22,754 million under UK GAAP. Income in Retail Banking benefited by £798 million from the consolidation of the life assurance business on a line-by-line basis rather than the recognition of the change in embedded value as a single amount in other operating income. Insurance net premium income in RBS Insurance increased by £109 million due to proportional consolidation of Linea Directa, our joint venture in Spain. These were partially offset by a reduction in income due to the fact that TPF is proportionately consolidated under IFRS, and the transfer of the net return on pension fund to operating expenses.

Operating expenses

Operating expenses, excluding amortisation of purchased intangibles and integration costs, were £9,797 million, 1% or £135 million higher than under UK GAAP. The increase was principally due to operating expenses of the life assurance business (£106 million), share based payments (£36 million), amortisation of capitalised software development costs (£27 million) and leasing (£49 million). These were partially offset by the reduction in pension costs reflecting the net return on pension fund.

Claims

Under IFRS, net insurance claims were £780 million or 22% higher at £4,260 million, reflecting the line-by-line consolidation of the life assurance business and the proportional consolidation of Linea Directa.

Provisions

Provisions were £1,485 million, £26 million, 2% lower due to the proportional consolidation of TPF.

Purchased intangibles amortisation

The amortisation of intangible assets was £870 million lower at £45 million. Under IFRS goodwill is not amortised; instead it is tested annually for impairment. The Group s purchased intangible assets include core deposit intangibles and mortgage servicing rights. These are being

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amortised over their expected economic lives.

Integration costs

Integration costs at £520 million were £251 million higher than reported under UK GAAP. The increase reflects the amortisation of capitalised software developed in respect of the integration of NatWest. Under IFRS, the costs of internally developed software are capitalised and amortised over their useful economic life; under the Group s UK GAAP accounting policy these costs were written off as incurred. The total integration costs relating to the acquisition of NatWest are unchanged. The change in accounting policy on software under IFRS results in such costs being recognised in different accounting periods than under UK GAAP.

Profit

Profit before tax was £7,284 million, £367 million, 5% higher than £6,917 million reported under UK GAAP. This reflects the fact that although profit before tax, intangibles amortisation and integration costs was 3%, £252 million lower at £7,849 million, this reduction is more than offset by non amortisation of goodwill.

FINANCIAL REVIEW (continued)

Earnings and dividends

Basic earnings per ordinary share were 157.4p compared with 138.0p under UK GAAP. The increase of 14% or 19.4p per ordinary share is mainly due to non-amortisation of goodwill. Earnings per share adjusted for the amortisation of purchased intangibles and integration costs were 1% or 2.3p per ordinary share lower at 170.2p compared with 172.5p reflecting the impact of the retrospective adjustments on recognition and timing described above.

The appropriation for ordinary dividends was £249 million less than under UK GAAP. Under IFRS, dividends are recognised only when paid or approved by shareholders.

Balance sheet

Total assets at 31 December 2004 increased by £4.7 billion under IFRS, principally as a result of the consolidation of special purpose entities established to facilitate customer transactions (£5.0 billion), the non-amortisation of goodwill (£0.9 billion) and the capitalisation of software development costs (£0.6 billion) partially offset by the proportionate consolidation of TPF (£1.4 billion) and a reduction of £0.3 billion due to the changes in accounting for operating and finance leases.

Note

The information in this announcement is based on IFRS expected to be applicable at 31 December 2005. Further IFRS or interpretations may be issued during 2005, which may also be applicable for 2005. In addition, as market practice develops in respect of IFRS, alternative interpretations and applications of IFRS may result.

SUMMARY CONSOLIDATED INCOME STATEMENT

FOR THE YEAR ENDED 31 DECEMBER 2004

| | UK GAAP £m | Effect of IFRS £m | IFRS £m |
|---|---------------|-------------------------|------------|
| Net interest income | 9,208 | (137) | 9,071 |
| | | | |
| Non-interest income (excluding insurance premium income) | 8,602 | 71 | 8,673 |
| Insurance net premium income | 4,944 | 703 | 5,647 |
| Non-interest income | 13,546 | 774 | 14,320 |
| | | | |
| Total income | 22,754 | 637 | 23,391 |
| Operating expenses | 9,662 | 135 | 9,797 |
| Profit before other operating charges | 13,092 | 502 | 13,594 |
| Insurance net claims | 3,480 | 780 | 4,260 |
| Operating profit before provisions | 9,612 | (278) | 9,334 |
| Provisions | 1,511 | (26) | 1,485 |
| Profit before tax, intangible assets amortisation and integration costs | 8,101 | (252) | 7,849 |
| Amortisation of purchased intangible assets | 915 | (870) | 45 |
| Integration costs | 269 | 251 | 520 |
| Profit on ordinary activities before tax | 6,917 | 367 | 7,284 |
| Tax on profit on ordinary activities | 2,155 | (160) | 1,995 |
| Profit for period | 4,762 | 527 | 5,289 |
| Minority interests | (250) | 73 | (177) |
| Preference dividends | (256) | | (256) |
| Profit attributable to ordinary shareholders | 4,256 | 600 | 4,856 |
| Ordinary dividends | 1,837 | (249) | 1,588 |
| | | | |
| Basic earnings per ordinary share (Note 1 on page 40) | 138.0p | 19.4p | 157.4p |
| Adjusted earnings per ordinary share (Note 1 on page 40) | 172.5p | (2.3p) | 170.2p |

The IFRS adjustments excluding IAS 32, IAS 39 and IFRS 4 are analysed on page 33.

SUMMARY CONSOLIDATED INCOME STATEMENT

FOR THE HALF YEAR ENDED 30 JUNE 2004 (unaudited)

| | | Effect | |
|---|---------------|---------------|------------|
| | UK GAAP £m | of IFRS £m | IFRS £m |
| Net interest income | 4,378 | (67) | 4,311 |
| Non-interest income (excluding insurance premium income) | 4,170 | 5 | 4,175 |
| Insurance net premium income | 2,416 | 290 | 2,706 |
| Non-interest income | 6,586 | 295 | 6,881 |
| Total income | 10,964 | 228 | 11,192 |
| Operating expenses | 4,639 | 58 | 4,697 |
| Profit before other operating charges | 6,325 | 170 | 6,495 |
| Insurance net claims | 1,723 | 267 | 1,990 |
| Operating profit before provisions | 4,602 | (97) | 4,505 |
| Provisions | 751 | (13) | 738 |
| Profit before tax, intangible assets amortisation and integration costs | 3,851 | (84) | 3,767 |
| Amortisation of purchased intangible assets Integration costs | 413 57 | (409) 121 | 4 178 |
| Integration costs | | 121 | |
| Profit on ordinary activities before tax | 3,381 | 204 | 3,585 |
| Tax on profit on ordinary activities | 1,048 | (61) | 987 |
| Profit for period | 2,333 | 265 | 2,598 |
| Minority interests | (111) | 30 | (81) |
| Preference dividends | (116) | | (116) |
| Profit attributable to ordinary shareholders | 2,106 | 295 | 2,401 |
| Ordinary dividends | 529 | 530 | 1,059 |
| Basic earnings per ordinary share (Note 1 on page 40) | 69.9p | 9.8p | 79.7p |
| | <u> </u> | | |
| Adjusted earnings per ordinary share (Note 1 on page 40) | 84.4p | (0.5p) | 83.9p |

The IFRS adjustments excluding IAS 32, IAS 39 and IFRS 4 are analysed on page 34.

CONSOLIDATED BALANCE SHEET

AT 31 DECEMBER 2004

| | UK GAAP £m | Effect of IFRS £m | IFRS £m |
|--|---------------|-------------------------|------------|
| Assets | | | |
| Cash and balances at central banks | 4,293 | | 4,293 |
| Items in the course of collection from other banks | 2,629 | | 2,629 |
| Treasury bills and other eligible bills | 6,110 | | 6,110 |
| Loans and advances to banks | 58,260 | 184 | 58,444 |
| Loans and advances to customers | 345,469 | 1,782 | 347,251 |
| Debt securities | 91,211 | 2,697 | 93,908 |
| Equity shares | 2,960 | 1,763 | 4,723 |
| Intangible fixed assets | 17,576 | 1,666 | 19,242 |
| Property, plant and equipment | 16,294 | 134 | 16,428 |
| Settlement balances | 5,682 | | 5,682 |
| Other assets | 22,255 | 183 | 22,438 |
| Prepayments and accrued income | 6,928 | 46 | 6,974 |
| Long-term assurance assets | 3,800 | (3,800) | |
| | | | |
| Total assets | 583,467 | 4,655 | 588,122 |
| | | , | |
| Liabilities | | | |
| Deposits by banks | 99,081 | | 99,081 |
| Items in the course of transmission to other banks | 802 | | 802 |
| Customer accounts | 285,062 | (1,747) | 283,315 |
| Debt securities in issue | 58,960 | 5,039 | 63,999 |
| Settlement balances and short positions | 32,990 | 5,057 | 32,990 |
| Other liabilities | 26,152 | (1,368) | 24,784 |
| Accruals and deferred income | 15,588 | 459 | 16,047 |
| Post-retirement benefit liabilities | 1,901 | 1,039 | 2,940 |
| Provisions for liabilities and charges | -,, - | -,, | _, • |
| - deferred taxation liabilities | 2,873 | (812) | 2,061 |
| - other provisions | 198 | 4,142 | 4,340 |
| Subordinated liabilities | 20,366 | , | 20,366 |
| Minority interests | 3,829 | (337) | 3,492 |
| Shareholders funds | 31,865 | 2,040 | 33,905 |
| Long-term assurance liabilities | 3,800 | (3,800) | |
| | , - | | |
| Total liabilities | 583,467 | 4,655 | 588,122 |

The IFRS adjustments excluding IAS 32, IAS 39 and IFRS 4 are analysed on page 37.

CONSOLIDATED BALANCE SHEET

AT 30 JUNE 2004 (unaudited)

| | | Effect | IFRS |
|--|---------------|---------------|---------|
| | UK GAAP £m | of IFRS £m | £m |
| Assets | | | |
| Cash and balances at central banks | 3,140 | 17 | 3,157 |
| Items in the course of collection from other banks | 3,149 | | 3,149 |
| Treasury bills and other eligible bills | 6,902 | | 6,902 |
| Loans and advances to banks | 60,152 | 191 | 60,343 |
| Loans and advances to customers | 290,154 | 1,451 | 291,605 |
| Debt securities | 89,813 | 2,211 | 92,024 |
| Equity shares | 2,315 | 1,695 | 4,010 |
| Intangible fixed assets | 13,589 | 1,231 | 14,820 |
| Property, plant and equipment | 14,866 | 243 | 15,109 |
| Settlement balances | 10,288 | | 10,288 |
| Other assets | 14,424 | 233 | 14,657 |
| Prepayments and accrued income | 5,943 | 41 | 5,984 |
| Long-term assurance assets | 3,531 | (3,531) | |
| Total assets | 518,266 | 2 792 | 522,048 |
| | 518,200 | 5,782 | 522,040 |
| Liabilities | | | |
| Deposits by banks | 84,120 | 3 | 84,123 |
| Items in the course of transmission to other banks | 996 | | 996 |
| Customer accounts | 253,949 | (1,585) | 252,364 |
| Debt securities in issue | 51,721 | 3,838 | 55,559 |
| Settlement balances and short positions | 38,058 | | 38,058 |
| Other liabilities | 17,301 | 76 | 17,377 |
| Accruals and deferred income | 13,862 | 237 | 14,099 |
| Post-retirement benefit liabilities | 1,490 | 618 | 2,108 |
| Provisions for liabilities and charges | | | |
| - deferred taxation liabilities | 2,097 | (359) | 1,738 |
| - other provisions | 217 | 3,818 | 4,035 |
| Subordinated liabilities | 17,832 | | 17,832 |
| Minority interests | 2,685 | (348) | 2,337 |
| Shareholders funds | 30,407 | 1,015 | 31,422 |
| Long-term assurance liabilities | 3,531 | (3,531) | |
| Total liabilities | 518,266 | 3,782 | 522,048 |
| | | | |

The IFRS adjustments excluding IAS 32, IAS 39 and IFRS 4 are analysed on page 38.

CONSOLIDATED OPENING BALANCE SHEET

AT 1 JANUARY 2004

| | | Effect | |
|--|----------|---------|---------|
| | UK GAAP | of IFRS | IFRS |
| | £m | £m | £m |
| Assets | | | |
| Cash and balances at central banks | 3,822 | | 3,822 |
| Items in the course of collection from other banks | 2,501 | | 2,501 |
| Treasury bills and other eligible bills | 4,846 | | 4,846 |
| Loans and advances to banks | 51,891 | 1,011 | 52,902 |
| Loans and advances to customers | 252,531 | 662 | 253,193 |
| Debt securities | 79,949 | 1,199 | 81,148 |
| Equity shares | 2,300 | 1,745 | 4,045 |
| Intangible fixed assets | 13,131 | 896 | 14,027 |
| Property, plant and equipment | 13,927 | 320 | 14,247 |
| Settlement balances | 2,857 | | 2,857 |
| Other assets | 17,807 | 247 | 18,054 |
| Prepayments and accrued income | 5,309 | 32 | 5,341 |
| Long-term assurance assets | 3,557 | (3,557) | , |
| | | | |
| Total assets | 454,428 | 2,555 | 456,983 |
| 1000 0000 | 151,120 | 2,555 | 450,705 |
| Liabilities | | | |
| Deposits by banks | 67,323 | | 67,323 |
| Items in the course of transmission to other banks | 958 | | 958 |
| Customer accounts | 236,963 | (1,497) | |
| Debt securities in issue | 41,016 | 3,129 | 44,145 |
| Settlement balances and short positions | 21,369 | 0,120 | 21,369 |
| Other liabilities | 20.584 | (1,019) | 19,565 |
| Accruals and deferred income | 13.155 | 404 | 13,559 |
| Post-retirement benefit liabilities | 1,445 | 591 | 2,036 |
| Provisions for liabilities and charges | -, | • / - | _, |
| - deferred taxation liabilities | 2,036 | (300) | 1,736 |
| - other provisions | 213 | 3,882 | 4,095 |
| Subordinated liabilities | 16,998 | 2,002 | 16,998 |
| Minority interests | 2,713 | (321) | 2,392 |
| Shareholders funds | 26,098 | 1,243 | 27,341 |
| Long-term assurance liabilities | 3,557 | (3,557) | ,011 |
| | 5,557 | (3,557) | |
| Total liabilities | 454,428 | 2,555 | 456,983 |
| | 13 1,420 | 2,555 | 100,705 |
| | | | |

The IFRS adjustments excluding IAS 32, IAS 39 and IFRS 4 are analysed on page 39.

DIVISIONAL PERFORMANCE

The contribution of each division before amortisation of purchased intangibles and integration costs and, where appropriate, Manufacturing costs is detailed below.

| | | Effect | |
|---|---------|---------|---------|
| | UK GAAP | of IFRS | IFRS |
| Year ended 31 December 2004 | £m | £m | £m |
| Corporate Banking and Financial Markets | 4,350 | (106) | 4,244 |
| Retail Banking | 3,220 | (8) | 3,212 |
| Retail Direct | 964 | (115) | 849 |
| Manufacturing | (2,546) | 27 | (2,519) |
| Wealth Management | 374 | (17) | 357 |
| RBS Insurance | 862 | 1 | 863 |
| Ulster Bank | 450 | (2) | 448 |
| Citizens | 1,061 | | 1,061 |
| Central items | (634) | (32) | (666) |
| | | | |
| Profit before amortisation of purchased intangibles and integration costs | 8,101 | (252) | 7,849 |
| | | | |

| | Effect | | |
|---|---------|---------|---------|
| | UK GAAP | of IFRS | IFRS |
| Half year ended 30 June 2004 (unaudited) | £m | £m | £m |
| Corporate Banking and Financial Markets | 2,081 | (19) | 2,062 |
| Retail Banking | 1,613 | (13) | 1,600 |
| Retail Direct | 447 | (44) | 403 |
| Manufacturing | (1,227) | 16 | (1,211) |
| Wealth Management | 188 | (5) | 183 |
| RBS Insurance | 395 | (1) | 394 |
| Ulster Bank | 212 | (1) | 211 |
| Citizens | 430 | | 430 |
| Central items | (288) | (17) | (305) |
| | | | |
| Profit before amortisation of purchased intangibles and integration costs | 3,851 | (84) | 3,767 |

As set out on pages 71 to 73, 2004 results have been restated to reflect the transfers of businesses between divisions.

CORPORATE BANKING AND FINANCIAL MARKETS

| | | Effect | | |
|---|--------------|---------|--------------|--|
| | UK GAAP | of IFRS | IFRS | |
| Year ended 31 December 2004 (unaudited) | £m | £m | £m | |
| Net interest income excluding funding cost of rental assets | 3,040 | (41) | 2,999 | |
| Funding cost of rental assets | (414) | | (414) | |
| Net interest income | 2,626 | (41) | 2,585 | |
| Fees and commissions receivable | 1,762 | (25) | 1,737 | |
| Fees and commissions payable | (277) | 23 | (254) | |
| Dealing profits (before associated direct costs) | 1,895 | | 1,895 | |
| Income on rental assets | 1,282 | | 1,282 | |
| Other operating income | 381 | 55 | 436 | |
| Non-interest income | 5,043 | 53 | 5,096 | |
| Total income | 7,669 | 12 | 7,681 | |
| | | | | |
| Direct expenses | 1 700 | Ē | 1 710 | |
| - staff costs - other | 1,708 421 | 5 40 | 1,713 | |
| - operating lease depreciation | 610 | 73 | 461 683 | |
| | 2,739 | 118 | 2,857 | |
| Contribution before provisions | 4,930 | (106) | 4,824 | |
| Contribution before provisions Provisions | 4,930 | (100) | 4,824 580 | |
| Contribution | 4,350 | (106) | 4,244 | |
| | | | | |

Contribution at £4,244 million, is £106 million or 2% lower than under UK GAAP. The reduction principally reflects the changes in accounting for finance and operating leases, fees eliminated on consolidation of special purpose entities and the timing difference created by amortisation of internally developed software which was previously written off as incurred under the Group s UK GAAP accounting policy.

CORPORATE BANKING AND FINANCIAL MARKETS

| | | Effect | |
|---|---------|------------|------------|
| | UK GAAP | of IFRS | IFRS |
| Half year ended 30 June 2004 (unaudited) | £m | £m | £m |
| Net interest income excluding funding cost of rental assets | 1,465 | (18) | 1,447 |
| Funding cost of rental assets | (197) | | (197) |
| Net interest income | 1,268 | (18) | 1,250 |
| Fees and commissions receivable | 825 | | 825 |
| Fees and commissions payable | (137) | 11 | (126) |
| Dealing profits (before associated direct costs) | 1,025 | | 1,025 |
| Income on rental assets | 618 | | 618 |
| Other operating income | 160 | 31 | 191 |
| Non-interest income | 2,491 | 42 | 2,533 |
| Total income | 3,759 | 24 | 3,783 |
| | | | |
| Direct expenses - staff costs | 846 | (10) | 020 |
| - star costs - other | 214 | (16) 19 | 830 233 |
| - operating lease depreciation | 303 | 40 | 343 |
| | 1,363 | 43 | 1,406 |
| Contribution before provisions | 2,396 | (19) | 2,377 |
| Provisions | 315 | (19) | 315 |
| Contribution | 2,081 | (19) | 2,062 |
| | | | |

RETAIL BANKING

| | | Effect | | |
|---|---------|---------|-------|--|
| | UK GAAP | of IFRS | IFRS | |
| Year ended 31 December 2004 (unaudited) | £m | £m | £m | |
| Net interest income | 3,123 | (47) | 3,076 | |
| Insurance net premium income | | 594 | 594 | |
| Other non-interest income | 1,657 | 252 | 1,909 | |
| Total income | 4,780 | 799 | 5,579 | |
| Direct expenses | | | | |
| - staff costs | 910 | 54 | 964 | |
| - other | 261 | 51 | 312 | |
| | | | | |
| | 1,171 | 105 | 1,276 | |
| | | | | |
| Insurance net claims | | 702 | 702 | |
| | | | | |
| Contribution before provisions | 3,609 | (8) | 3,601 | |
| Provisions | 389 | | 389 | |
| Contribution | 3,220 | (8) | 3,212 | |
| | | | | |

Contribution at £3,212 million is £8 million lower.

Virtually all of the IFRS adjustments arise from the consolidation of the life assurance business on a line-by-line basis. As a result, net interest income decreased by £47 million and non-interest income increased by £846 million. Staff costs and other costs increased by £54 million and £51 million respectively. Insurance net claims, which represent payments under assurance contracts, were £702 million.

RETAIL BANKING

| | | Effect | |
|--|---------|---------|-------|
| | UK GAAP | of IFRS | IFRS |
| Half year ended 30 June 2004 (unaudited) | £m | £m | £m |
| Net interest income | 1,520 | (21) | 1,499 |
| Insurance net premium income | | 242 | 242 |
| Other non-interest income | 829 | 48 | 877 |
| | | | |
| Total income | 2,349 | 269 | 2,618 |
| | | 209 | 2,010 |
| Direct expenses | | | |
| - staff costs | 440 | 31 | 471 |
| - other | 110 | 20 | 130 |
| | | | |
| | 550 | 51 | 601 |
| | | | |
| Insurance net claims | | 231 | 231 |
| | | | |
| Contribution before provisions | 1,799 | (13) | 1,786 |
| Provisions | 186 | (10) | 186 |
| | | | 100 |
| Contribution | 1,613 | (13) | 1,600 |
| | | | |

RETAIL DIRECT

| | | Effect | |
|---|---------|---------|-------|
| | UK GAAP | of IFRS | IFRS |
| Year ended 31 December 2004 (unaudited) | £m | £m | £m |
| Net interest income | 851 | (69) | 782 |
| Non-interest income | 1,134 | (139) | 995 |
| Total income | 1,985 | (208) | 1,777 |
| Direct expenses | | | |
| - staff costs | 247 | 2 | 249 |
| - other | 434 | (68) | 366 |
| | | | |
| | 681 | (66) | 615 |
| | | | |
| Contribution before provisions | 1,304 | (142) | 1,162 |
| Provisions | 340 | (27) | 313 |
| Contribution | 964 | (115) | 849 |
| | | | |

Contribution at \pounds 849 million is \pounds 115 million, 12%, lower due principally to the proportionate consolidation of Tesco Personal Finance (TPF). The change in the accounting treatment of TPF does not affect the profit attributable to ordinary shareholders as there is a commensurate reduction in minority interests.

RETAIL DIRECT

| | | Effect | |
|--|---------|---------|------|
| | UK GAAP | of IFRS | IFRS |
| Half year ended 30 June 2004 (unaudited) | £m | £m | £m |
| Net interest income | 415 | (37) | 378 |
| Non-interest income | 530 | (59) | 471 |
| Total income | 945 | (96) | 849 |
| Direct expenses | | | |
| - staff costs | 121 | (3) | 118 |
| - other | 220 | (36) | 184 |
| | 341 | (39) | 302 |

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| Contribution before provisions | 604 | (57) | 547 |
|--------------------------------|-----|------|-----|
| Provisions | 157 | (13) | 144 |
| | | | |
| | | | |
| | | | |
| Contribution | 447 | (44) | 403 |

MANUFACTURING

| | | Effect | |
|---|---------|---------|-------|
| | UK GAAP | of IFRS | IFRS |
| Year ended 31 December 2004 (unaudited) | £m | £m | £m |
| Staff costs | 870 | (144) | 726 |
| Other costs | 1,676 | 117 | 1,793 |
| | 2.546 | (27) | 2 510 |
| Total manufacturing costs | 2,546 | (27) | 2,519 |

Total manufacturing costs were £2,519 million, £27 million or 1% lower.

The charge for amortisation of software development costs is lower than the amounts expensed under the Group s UK GAAP accounting policy. Staff costs are reduced as amounts are capitalised while other costs are increased due to the amortisation charge.

MANUFACTURING

| | | Effect | |
|--|---------|---------|-------|
| | UK GAAP | of IFRS | IFRS |
| Half year ended 30 June 2004 (unaudited) | £m | £m | £m |
| Staff costs | 432 | (81) | 351 |
| Other costs | 795 | 65 | 860 |
| | | | |
| Total manufacturing costs | 1,227 | (16) | 1,211 |
| | | | |

WEALTH MANAGEMENT

| | | Effect | |
|---|---------|---------|------|
| | UK GAAP | of IFRS | IFRS |
| Year ended 31 December 2004 (unaudited) | £m | £m | £m |
| Net interest income | 403 | | 403 |
| Non-interest income | 370 | 1 | 371 |
| Total income | 773 | 1 | 774 |
| Expenses | | | |
| - staff costs | 262 | | 262 |
| - other | 119 | 16 | 135 |
| | 381 | 16 | 397 |
| Contribution before provisions | 392 | (15) | 377 |
| Provisions | 18 | 2 | 20 |
| Contribution | 374 | (17) | 357 |
| | | | |

Contribution at £357 million is £17 million or 5% lower principally due to the amortisation of software development costs.

WEALTH MANAGEMENT

| | | Effect | |
|--|---------|---------|------|
| | UK GAAP | of IFRS | IFRS |
| Half year ended 30 June 2004 (unaudited) | £m | £m | £m |
| Net interest income | 197 | | 197 |
| Non-interest income | 173 | | 173 |
| Total income | 370 | | 370 |
| | | | |
| Expenses | | | |
| - staff costs | 123 | | 123 |
| - other | 57 | 5 | 62 |
| | | | |
| | 180 | 5 | 185 |
| | | | |

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| Contribution before provisions | 190 | (5) | 185 |
|--------------------------------|-----|-----|-----|
| Provisions | 2 | | 2 |
| Contribution | 188 | (5) | 183 |

RBS INSURANCE

| | | Effect | | |
|---|---------|---------|-------|--|
| | UK GAAP | of IFRS | IFRS | |
| Year ended 31 December 2004 (unaudited) | £m | £m | £m | |
| Earned premiums | 5,357 | 150 | 5,507 | |
| Reinsurers share | (413) | (41) | (454) | |
| Insurance premium income | 4,944 | 109 | 5,053 | |
| Net fees and commissions | (488) | 7 | (481) | |
| Other income | 478 | (11) | 467 | |
| | | | | |
| Total income | 4,934 | 105 | 5,039 | |
| | | | | |
| Expenses | | | | |
| - staff costs | 293 | 11 | 304 | |
| - other | 299 | 15 | 314 | |
| | | | | |
| | 592 | 26 | 618 | |
| | | | | |
| Gross claims | 3,724 | 102 | 3,826 | |
| Reinsurers share | (244) | (24) | (268) | |
| | | | | |
| Net claims | 3,480 | 78 | 3,558 | |
| | | | | |
| Contribution | 862 | 1 | 863 | |
| | | | | |

Contribution at £863 million was £1 million higher. The increases in income, expenses and gross claims reflect the proportionate consolidation of Linea Directa.

RBS INSURANCE

| | Effect | | |
|--|---------|---------|-------|
| | UK GAAP | of IFRS | IFRS |
| Half year ended 30 June 2004 (unaudited) | £m | £m | £m |
| Earned premiums | 2,631 | 70 | 2,701 |
| Reinsurers share | (215) | (21) | (236) |
| Insurance premium income | 2,416 | 49 | 2,465 |
| Net fees and commissions | (210) | 4 | (206) |

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| Other income | 213 | (4) 209 |
|------------------|---------|------------------|
| | | |
| Total income | 2,419 | 49 2,468 |
| | | |
| Expenses | | |
| - staff costs | 152 | 5 157 |
| - other | 149 | 8 157 |
| | | |
| | 301 | 13 314 |
| | | |
| Gross claims | 1,827 | 50 1,877 |
| Reinsurers share | (104) (| 13) (117) |
| | | |
| Net claims | 1,723 | 37 1,760 |
| | | |
| Contribution | 395 | (1) 394 |
| | | |

ULSTER BANK

| | | Effect | |
|---|---------|---------|------|
| | UK GAAP | of IFRS | IFRS |
| Year ended 31 December 2004 (unaudited) | £m | £m | £m |
| Net interest income | 550 | | 550 |
| Non-interest income | 193 | | 193 |
| Total income | 743 | | 743 |
| Expenses | | | |
| - staff costs | 176 | | 176 |
| - other | 77 | 2 | 79 |
| | 253 | 2 | 255 |
| Contribution before provisions | 490 | (2) | 488 |
| Provisions | 40 | (2) | 40 |
| Contribution | 450 | (2) | 448 |
| | | | |

Contribution at £448 million was £2 million lower due to the amortisation of software development costs.

ULSTER BANK

| | | Effect | |
|--|---------|---------|------|
| | UK GAAP | of IFRS | IFRS |
| Half year ended 30 June 2004 (unaudited) | £m | £m | £m |
| Net interest income | 256 | | 256 |
| Non-interest income | 95 | | 95 |
| Total income | 351 | | 351 |
| Expenses | | | |
| - staff costs | 86 | | 86 |
| - other | 35 | 1 | 36 |
| | 121 | 1 | 122 |
| Contribution before provisions | 230 | (1) | 229 |
| Provisions | 18 | | 18 |
| Contribution | 212 | (1) | 211 |
| | | | |

CITIZENS

| | | Effect | |
|---|---------|---------|-------|
| | UK GAAP | of IFRS | IFRS |
| Year ended 31 December 2004 (unaudited) | £m | £m | £m |
| Net interest income | 1,594 | | 1,594 |
| Non-interest income | 652 | | 652 |
| Total income | 2,246 | | 2,246 |
| Expenses | | | |
| - staff costs | 572 | | 572 |
| - other | 496 | | 496 |
| | | | |
| | 1,068 | | 1,068 |
| | | | |
| Contribution before provisions | 1,178 | | 1,178 |
| Provisions | 117 | | 117 |
| Contribution | 1,061 | | 1,061 |

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The implementation of IFRS, other than IAS 32 and IAS 39, has not affected Citizens contribution.

CITIZENS

| | | Effect | |
|--|---------|---------|------|
| | UK GAAP | of IFRS | IFRS |
| Half year ended 30 June 2004 (unaudited) | £m | £m | £m |
| Net interest income | 666 | | 666 |
| Non-interest income | 255 | | 255 |
| Total income | 921 | | 921 |
| | | | |
| Expenses | | | |
| - staff costs | 246 | | 246 |
| - other | 190 | | 190 |
| | 436 | | 436 |
| | | | |
| Contribution before provisions | 485 | | 485 |
| Provisions | 55 | | 55 |
| Contribution | 430 | | 430 |
| | | | |

CENTRAL ITEMS

| | | Effect | |
|---|---------|---------|------|
| | UK GAAP | of IFRS | IFRS |
| Year ended 31 December 2004 (unaudited) | £m | £m | £m |
| | | | |
| Funding costs | 267 | | 267 |
| Departmental and corporate costs | 367 | 32 | 399 |
| | | | |
| Total Central items | 634 | 32 | 666 |
| | | | |

Total central items were £666 million, an increase of £32 million, or 5% reflecting the cost of share based payments. Under IFRS, the fair value of employee options at the date of grant is expensed on a straight line basis over the vesting period. UK GAAP did not require the recognition of the cost of stock options.

CENTRAL ITEMS

| | UK GAAP | Effect of IFRS | IFRS |
|--|---------|-------------------|------|
| Half year ended 30 June 2004 (unaudited) | £m | £m | £m |
| Funding costs | 113 | | 113 |
| Departmental and corporate costs | 175 | 17 | 192 |
| | | | |
| Total Central items | 288 | 17 | 305 |
| | | | |



ANALYSIS OF IFRS ADJUSTMENTS EXCLUDING IAS 32, IAS 39 AND IFRS 4

Year ended 31 December 2004

| Group | Property, including investment property £m | Leases £m | TPF £m | Other JVs £m | Consolidation £m | Software development costs £m | Share based payments £m | Employee benefits £m | Bancassurance £m | Goodwill £m | Other £m | Total £m |
|---|--|--------------|-----------|--------------------|---------------------|--|----------------------------------|----------------------------|---------------------|----------------|-------------|-------------|
| Net interest | | | | | | | | | | | | |
| income | (21) | (18) | (70) | 4 | (1) | 16 | | | (47) | | | (137) |
| Non-interest | () | (-) | | | | - | | | | | | |
| income | 22 | 27 | (138) | 25 | (29) | | | (85) | 251 | | (2) | 71 |
| Insurance net premium income | | | | 109 | | | | | 594 | | | 703 |
| Total income | 1 | 9 | (208) | 138 | (30) | 16 | | (85) | 798 | | (2) | |
| Operating | | | () | | (2 0) | | | (00) | | | (-) | |
| expenses | 5 | 49 | (74) | 74 | 2 | 27 | 36 | (83) | 106 | (5) | (2) | 135 |
| Insurance net claims | | | | 78 | | | | | 702 | | | 780 |
| Operating profit before provisions | (4) | (40) | (134) | (14) | (32) | (11) | (36) | (2) | (10) | 5 | | (278) |
| Provisions | (1) | () | (27) | () | 1 | () | (22) | (-) | () | - | | (26) |
| Profit before intangibles amortisation and integration costs | (4) | (40) | (107) | (14) | (33) | (11) | (36) | (2) | (10) | 5 | | (252) |
| Intangible assets | | | | | | | | | | | | |
| amortisation | | | | | | | | | | (870) | | (870) |
| Integration costs | | | | | | 251 | | | | | | 251 |
| Profit before tax | (4) | (40) | (107) | (14) | (33) | (262) | (36) | (2) | (10) | 875 | | 367 |

ANALYSIS OF IFRS ADJUSTMENTS EXCLUDING IAS 32, IAS 39 AND IFRS 4

Half year ended 30 June 2004 (unaudited)

| | Property, including investment property | Leases | TPF | Other JVs | Consolidation | Software development costs | Share based payments | Employee benefits | Bancassurance | Goodwill | Other | Total |
|--------------------------|--|--------|------|--------------|---------------|----------------------------------|----------------------------|----------------------|---------------|----------|-------|-------|
| Group | £m | £m | £m | £m | £m | £m | £m | £m | £m | £m | £m | £m |
| Net interest | | | | | | | | | | | | |
| income | (11) | (6) | (37) | 2 | | 6 | | | (21) | | | (67) |
| Non-interest | | | | | | | | | | | | |
| income | 9 | 17 | (59) | 14 | (1) | | | (24) | 47 | | 2 | 5 |
| Insurance net | | | | | | | | | | | | |
| premium | | | | | | | | | | | | |
| income | | | | 49 | | | | | 242 | | (1) | 290 |
| Total income | (2) | 11 | (96) | 65 | (1) | 6 | | (24) | 268 | | 1 | 228 |
| Operating | | • | | • | | | 1.7 | | | | | 50 |
| expenses | (2) | 29 | (38) | 28 | | (4) | 15 | (23) | 52 | | 1 | 58 |
| Insurance net | | | | 27 | | | | | 221 | | (1) | 267 |
| claims | | | | 37 | | | | | 231 | | (1) | 267 |
| Operating | | | | | | | | | | | | |
| profit before provisions | | (18) | (58) | | (1) | 10 | (15) | (1) | (15) | | 1 | (97) |
| Provisions | | (10) | (13) | | (1) | 10 | (13) | (1) | (15) | | 1 | (13) |
| Profit before | | | (15) | | | | | | | | | (15) |
| intangibles | | | | | | | | | | | | |
| amortisation | | | | | | | | | | | | |
| and | | | | | | | | | | | | |
| integration | | | | | | | | | | | | |
| costs | | (18) | (45) | | (1) | 10 | (15) | (1) | (15) | | 1 | (84) |
| Intangible | | (10) | (15) | | (1) | 10 | (15) | (1) | (15) | | | (01) |
| assets | | | | | | | | | | | | |
| amortisation | | | | | | | | | | (409) | | (409) |
| Integration | | | | | | | | | | () | | () |
| costs | | | | | | 121 | | | | | | 121 |
| Profit before | | | | | | | | | | | | |
| tax | | (18) | (45) | | (1) | (111) | (15) | (1) | (15) | 409 | 1 | 204 |

ANALYSIS OF IFRS ADJUSTMENTS EXCLUDING IAS 32, IAS 39 AND IFRS 4

Divisional analysis

| Year ended | Property, including investment property | Leases | TPF | Other JVs | Consolidation | Software development costs | Share based payments | Employee benefits | Bancassurance | Goodwill | Other | Total |
|--|--|--------|-------|--------------|---------------|----------------------------------|----------------------------|----------------------|---|----------|-------|-------|
| 31 December 2004 | £m | £m | £m | £m | £m | £m | £m | £m | £m | £m | £m | £m |
| Corporate Banking and Financial Markets | | (39) | | (14) | (31) | (21) | | | | | (1) | (106) |
| Retail Banking | | (37) | | (14) | (51) | (21) | | | (9) | | (1) | (100) |
| Retail Direct | | | (107) | | (1) | (7) | | | (2) | | | (115) |
| Manufacturing | | | | | | 27 | | | | | | 27 |
| Wealth Management | | (1) | | | (1) | (15) | | | | | | (17) |
| RBS Insurance | (4) | | | | | 6 | | | (1) | | | 1 |
| Ulster Bank | | | | | | (2) | | | | | | (2) |
| Citizens | | | | | | | | | | | | |
| Central items | | | | | | | (36) | (2) | l i i i i i i i i i i i i i i i i i i i | 5 | 1 | (32) |
| Profit before intangibles amortisation and | 1 | | | | | | | | | | | |
| integration costs | (4) | (40) | (107) | (14) | (33) | (11) | (36) | (2) | (10) | 5 | | (252) |
| Intangible assets | | | | | | | | | | | | |
| amortisation | | | | | | | | | | (870) | | (870) |
| Integration costs | | | | | | 251 | | | | | | 251 |
| Profit before tax | (4) | (40) | (107) | (14) | (33) | (262) | (36) | (2) | (10) | 875 | | 367 |

ANALYSIS OF IFRS ADJUSTMENTS EXCLUDING IAS 32, IAS 39 AND IFRS 4

Divisional analysis

| Half year ended 30 June 2004 | Property, including investment property | Leases | TPF | Other JVs | Consolidation | Software development costs | Share based payments | Employee benefits | Bancassurance | Goodwill | Other | Total |
|--|--|--------|------|--------------|---------------|----------------------------------|----------------------------|----------------------|---------------|----------|-------|-------|
| (unaudited) | £m | £m | £m | £m | £m | £m | £m | £m | £m | £m | £m | £m |
| Corporate Banking and Financial | | | | | | | | | | | | _ |
| Markets | | (18) | | | (1) | | | | | | | (19) |
| Retail Banking | | | | | | 1 | | | (14) | | | (13) |
| Retail Direct | | | (45) | | | | | | | 1 | | (44) |
| Manufacturing | | | | | | 16 | | | | | | 16 |
| Wealth | | | | | | | | | | | | |
| Management | | | | | | (6) | | | | 1 | | (5) |
| RBS Insurance | | | | | | | | | (1) | | | (1) |
| Ulster Bank | | | | | | (1) | | | | | | (1) |
| Citizens | | | | | | | | | | | | |
| Central items | | | | | | | (15) | (1) | | (2) | 1 | (17) |
| Profit before intangibles amortisation and | l | | | | | | | | | | | |
| integration costs | | (18) | (45) | | (1) | 10 | (15) | (1) | (15) | | 1 | (84) |
| Intangible assets amortisation | | | | | | | | | | (409) | | (409) |
| Integration costs | | | | | | 121 | | | | | | 121 |
| Profit before tax | | (18) | (45) | | (1) | (111) | (15) | (1) | (15) | 409 | 1 | 204 |

ANALYSIS OF IFRS ADJUSTMENTS EXCLUDING IAS 32, IAS 39 AND IFRS 4

| | Dividends | Income tax | Property, plant and equipment | Leases | TPF | Other JVs | Consolidation | Software development costs | Investment property | Share based payment | Employee benefits | Bancassurance | Goodwill |
|--|-----------|---------------|-------------------------------------|---------------------|---------|--------------|---------------|----------------------------------|------------------------|---------------------------|----------------------|---------------|----------|
| ber 2004 | £m | £m | £m | £m | £m | £m | £m | £m | £m | £m | £m | £m | £m |
| | | | | | | | | | | | | | |
| balances at anks | | | | | | | | | | | | | |
| the course of n from other | | | | | | | | | | | | | |
| bills and other ills d advances to | | | | | | | | | | | | 106 | |
| d advances to | | | | | (2) | | | | | | | 186 | |
| S | | | | (132) | (1,340) | (41) | 4,554 | | (449) | | | (810) | |
| urities | | | | | | 153 | 465 | | | | | 2,079 | |
| ares | | | | | | | | 705 | | | | 1,763 | 0.41 |
| e fixed assets | | | | | | | | 725 | | | | | 941 |
| plant and | | | (60) | (153) | (8) | 75 | | (168) | 447 | | | 1 | |
| nt nt balances | | | (00) | (155) | (8) | 15 | | (108) | 44/ | | | 1 | |
| ets | | | | (12) | | 34 | 25 | | | | (4) | 216 | (76) |
| ents and | | | | (12) | | 54 | 23 | | | | (+) | 210 | (70) |
| ncome | | | | 3 | (12) | 15 | 19 | | 1 | | | 20 | |
| m assurance | | | | U | (12) | 10 | | | | | | 20 | |
| | | | | | | | | | | | | (3,800) | |
| sets | | | (60) | (294) | (1,362) | 236 | 5,063 | 557 | (1) | | (4) | (345) | 865 |
| es | | | | | | | | | | | | | |
| by banks | | | | | | | | | | | | | |
| he course of | | | | | | | | | | | | | |
| sion to other | | | | | | | | | | | | | |
| r accounts | | | | | (1,015) | | | | | | | (732) | |
| urities in issue | | | | | | | 5,039 | | | | | | |
| nt balances and | | | | | | | | | | | | | |
| itions | | | | | | | | | | | | | |
| bilities | (1,308) | | | 6 | (16) | 31 | (166) | | | | | 85 | |
| and deferred | | | | 19 | (3) | 198 | 214 | | | 20 | | 11 | |
| ement benefit | | | | | | 14 | | | | | 1,025 | | |
| is for liabilities ges | | | | | | | | | | | 1,020 | | |
| taxation | | 109 | | $\langle 00\rangle$ | 6 | 2 | | 164 | 1 | | (1.009) | 12 | (2) |
| ovisions | | 109 | | (90) | 6 | 3 | | 164 | 1 | (6) | (1,008) | | (3) |
| ated liabilities | | | | | | | | | | | | 4,142 | |
| interests | | | | | (334) | | | 6 | | | | (9) | |

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| ders | funds | 1,308 | (109) | (60) | (229) | (10) | (24) | 387 | (2) | (14) | (21) | (54) | 868 |
|---------|--------|----------|-------|------|---------------|------|-------|-----|-----|------|------|---------|-----|
| m assu | urance | | | | | | | | | | | (3,800) | |
| | | | | | | | | | | | | | |
| bilitie | s | | | (60) | (294) (1,362) | 236 | 5,063 | 557 | (1) | | (4) | (345) | 865 |
| | | <u> </u> | | · | | | · | | · | | | | |

ANALYSIS OF IFRS ADJUSTMENTS EXCLUDING IAS 32, IAS 39 AND IFRS 4

| | Dividends | Income tax | Property, plant and equipment | Leases | TPF | Other JVs | Consolidation | Software development costs | Investment property | Share based payment | Employee benefits | Bancassurance | Goody |
|-----------------------------|-----------|---------------|-------------------------------------|--------|---------|--------------|---------------|----------------------------------|------------------------|---------------------------|----------------------|----------------|-------|
| (unaudited) | £m | £m | £m | £m | £m | £m | £m | £m | £m | £m | £m | £m | £m |
| lances at central | | | | | | | | | | | | | |
| | | | | | | | 1 | | | | | 16 | |
| course of om other banks | | | | | | | | | | | | | |
| ls and other | | | | | | | | | | | | | |
| dvances to banks | | | | | (2) | | 75 | | | | | 118 | |
| dvances to | | | | (120) | (1.007) | (10) | 2 0 40 | | (115) | | | (50.0) | |
| ies | | | | (120) | (1,327) | (48) 123 | 3,949 89 | | (417) | | | (586) 1,999 |) |
| ies s | | | | | | 123 | 09 | | | | | 1,695 | |
| xed assets | | | | | | | | 822 | | | | (1) |) 4 |
| ant and equipment | | | | (130) | (7) | 79 | | (114) | 415 | | | | |
| alances | | | | (23) | | 40 | (8) | | | | (3) | 227 | |
| s and accrued | | | | (23) | | 40 | (8) | | | | (3) | 221 | |
| | | | | | (4) | 15 | 16 | | 1 | | | 13 | |
| ssurance assets | | | | | | | | | | | | (3,531) |) |
| | | | | (252) | | | | | | | | | |
| | | | | (273) | (1,340) | 209 | 4,122 | 708 | (1) | | (3) | (50) |) 4 |
| | | | | | | | | | | | | | |
| banks | | | | | | | | | | | | 3 | |
| course of | | | | | | | | | | | | | |
| n to other banks | | | | | | | | | | | | | |
| counts | | | | | (990) | | | | | | | (595) |) |
| ies in issue | | | | | | | 3,838 | | | | | | |
| alances and short | | | | | | | | | | | | | |
| ties | (529) | | | 2 | (27) | 27 | 267 | | | | | 336 | |
| d deferred income | (0_)) | | | 20 | 12 | 176 | 15 | | | 12 | | 2 | |
| ent benefit | | | | | | | | | | | | | |
| or liabilities and | | | | | | | | | | | 618 | | |
| xation liabilities | | 109 | | (82) | 7 | 6 | | 209 | | (4) |) (603) | (1) |) |
| isions | | 107 | | (02) | , | 0 | | 20) | | | (005) | 3,818 | |
| d liabilities | | | | | | | | | | | | | |
| erests | | | | | (342) | | | 6 | | | | (12) | |
| s funds | 529 | (109) | | (213) | | | 2 | 493 | (1) | (8) |) (18) | (70) |) 4 |
| issurance | | | | | | | | | | | | (3,531) |) |
| ities | | | | (273) | (1,340) | 209 | 4,122 | 708 | (1) | | (3) | (50) | |
| 1105 | | | | (213) | (1,340) | 209 | 4,122 | /08 | (1) | | (3) | (30) | |

ANALYSIS OF IFRS ADJUSTMENTS EXCLUDING IAS 32, IAS 39 AND IFRS 4

| | Dividends | Income tax | Property, plant and equipment | Leases | TPF | Other JVs | Consolidation | Software development costs | Investment property | Share based payment | Employee benefits | Bancassurance | Goodwill |
|-------------------------------------|-----------|---------------|-------------------------------------|--------|---------|--------------|---------------|----------------------------------|------------------------|---------------------------|----------------------|----------------|----------|
| ary 2004 | £m | £m | £m | £m | £m | £m | £m | £m | £m | £m | £m | £m | £m |
| | | | | | | | | | | | | | |
| nd balances at banks | | | | | | | | | | | | | |
| n the course ection from anks | | | | | | | | | | | | | |
| ry bills and ligible bills | | | | | | | | | | | | | |
| and advances | | | | | (2) | | | | | | | 1,013 | |
| and advances omers | | | | (147) | (1,310) | (55) | 3,163 | | (448) | | | (541) | |
| ecurities shares | | | | | | 111 | 12 | | | | | 1,076 1,745 | |
| ble fixed | | | | | | | | 896 | | | | -, | |
| ty, plant and tent | | | | (127) | (7) | 83 | | (78) | 448 | | | 1 | |
| nent balances | | | | | | | | | | | | | |
| issets | | | | | | 49 | | | | | (10) | 208 | |
| ments and 1 income | | | | | (4) | 16 | 11 | 1 | | | | 8 | |
| erm assurance | | | | | | | | | | | | (3,557) | |
| issets | | | | (274) | (1,323) | 204 | 3,186 | 819 | | | | | |