EVOLVING SYSTEMS INC Form 10-Q May 11, 2011 Table of Contents

# UNITED STATES SECURITIES AND EXCHANGE COMMISSION

Washington, D.C. 20549

## **FORM 10-Q**

ý Quarterly Report Pursuant to Section 13 or 15(d) of the Securities Exchange Act of 1934

For the quarterly period ended March 31, 2011

OR

o Transition Report Pursuant to Section 13 or 15(d) of the Securities Exchange Act of 1934

For the transition period from

Commission File Number: 0-24081

to

## **EVOLVING SYSTEMS, INC.**

(Exact name of registrant as specified in its charter)

Delaware	84-1010843

(State or other jurisdiction of incorporation or organization)

(I.R.S. Employer Identification No.)

9777 Pyramid Court, Suite 100 Englewood, Colorado (Address of principal executive offices)

**80112** (Zip Code)

(303) 802-1000

(Registrant s telephone number, including area code)

Indicate by check mark whether the registrant (1) has filed all reports required to be filed by Section 13 or 15(d) of the Securities Exchange Act of 1934 during the preceding 12 months (or for such shorter period that the registrant was required to file such reports), and (2) has been subject to such filing requirements for the past 90 days. Yes x No o

Indicate by check mark whether the registrant has submitted electronically and posted on its corporate Web site, if any, every Interactive Data File required to be submitted and posted pursuant to Rule 405 of Regulation S-T (§232.405 of this chapter) during the preceding 12 months (or for such shorter period that the registrant was required to submit and post such files). Yes o No o

Indicate by check mark whether the registrant is a large accelerated filer, an accelerated filer, or a non-accelerated filer, or a smaller reporting company. See definition of large accelerated filer, accelerated filer and smaller reporting company in Rule 12b-2 of the Exchange Act.

Large accelerated filer o

Accelerated filer o

Non-accelerated filer o (Do not check if a smaller reporting company)

Smaller reporting company x

Indicate by check mark whether the registrant is a shell company (as defined in Rule 12b-2 of the Exchange Act). Yes o No x

As of May 6, 2011 there were 10,762,814 shares outstanding of Registrant s Common Stock (par value \$0.001 per share).

Signature

## EVOLVING SYSTEMS, INC.

## **Quarterly Report on Form 10-Q**

March 31, 2011

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#### PART I FINANCIAL INFORMATION

#### ITEM 1. FINANCIAL STATEMENTS

#### **EVOLVING SYSTEMS, INC.**

#### CONDENSED CONSOLIDATED BALANCE SHEETS

(in thousands except share data)

#### (unaudited)

	March 31, 2011	1	December 31, 2010
ASSETS			
Current assets:			
Cash and cash equivalents	\$ 17,004	\$	10,801
Contract receivables, net of allowance for doubtful accounts of \$22 and \$520 at March 31,			
2011 and December 31, 2010, respectively	6,083		12,073
Unbilled work-in-progress	2,640		2,245
Deferred income taxes	200		
Prepaid and other current assets	1,515		1,328
Total current assets	27,442		26,447
Property and equipment, net	941		999
Amortizable intangible assets, net	986		1,123
Goodwill	22,405		21,830
Long-term restricted cash	53		50
Long-term deferred income taxes	129		
Other long-term assets	1		2
Total assets	\$ 51,957	\$	50,451
LIABILITIES AND STOCKHOLDERS EQUITY			
Current liabilities:			
Current portion of capital lease obligations	\$ 28	\$	27
Accounts payable and accrued liabilities	4,055		3,757
Dividends payable	538		532
Deferred income taxes	19		21
Unearned revenue	10,156		10,298
Total current liabilities	14,796		14,635
Long-term liabilities:			
Capital lease obligations, net of current portion	1		8
Deferred income taxes			51
Total liabilities	14,797		14,694
Commitments and contingencies (Note 9)			
Stockholders equity:			
Preferred stock \$0.001 per value: 2.000.000 shares outhorized: no shares issued and			

Preferred stock, \$0.001 par value; 2,000,000 shares authorized; no shares issued and outstanding as of March 31, 2011 and December 31, 2010

Common stock, \$0.001 par value; 40,000,000 shares authorized; 10,764,545 and 10,651,431		
shares issued and outstanding as of March 31, 2011 and December 31, 2010, respectively	11	11
Additional paid-in capital	87,697	87,435
Accumulated other comprehensive loss	(2,958)	(3,704)
Accumulated deficit	(47,590)	(47,985)
Total stockholders equity	37,160	35,757
Total liabilities and stockholders equity	\$ 51.957 \$	50,451

## EVOLVING SYSTEMS, INC.

## CONDENSED CONSOLIDATED STATEMENTS OF OPERATIONS

## (in thousands except per share data)

## (unaudited)

		Three Months E 2011	nded Ma	arch 31, 2010
REVENUE				
License fees and services	\$	4,073	\$	5,625
Customer support		4,488		4,085
Total revenue		8,561		9,710
COSTS OF REVENUE AND OPERATING EXPENSES				
Costs of license fees and services, excluding depreciation and amortization		1,768		2,146
Costs of customer support, excluding depreciation and amortization		1,207		1,136
Sales and marketing		2,097		1,910
General and administrative		1,478		1,493
Product development		1,139		1,208
Depreciation		129		149
Amortization		178		174
Total costs of revenue and operating expenses		7,996		8,216
Income from operations		565		1,494
Other income (expense)				
Interest income		8		3
Interest expense		(12)		(39)
Foreign currency exchange gain (loss)		110		(42)
Other income (expense), net		106		(78)
Income before income taxes		671		1,416
Income tax expense (benefit)		(262)		244
Net income	\$	933	\$	1,172
1vet income	Ψ	755	Ψ	1,172
Basic income per common share	\$	0.09	\$	0.12
Diluted income per common share	\$	0.08	\$	0.11
Weighted average basic shares outstanding		10,754		9,995
Weighted average diluted shares outstanding  Weighted average diluted shares outstanding		11,223		10,592
reignica average diffuted shares outstanding		11,223		10,392

## EVOLVING SYSTEMS, INC.

## CONDENSED CONSOLIDATED STATEMENTS OF CHANGES IN STOCKHOLDERS EQUITY AND COMPREHENSIVE INCOME (LOSS)

(in thousands, except share data)

#### (unaudited)

				Δ	dditional	A	ccumulated Other				Total
	Comm	on Stock			Paid-in	Cor	mprehensive	A	Accumulated	St	ockholders
	Shares	Ar	nount		Capital	In	come (Loss)		(Deficit)		Equity
Balance at December 31, 2010	10,651,431	\$	11	\$	87,435	\$	(3,704)	\$	(47,985)	\$	35,757
Stock option exercises	102,754				69						69
Common Stock issued pursuant											
to the Employee Stock Purchase											
Plan	985				6						6
Stock-based compensation											
expense					187						187
Restricted stock issuance, net of											
cancellations	9,375										
Common stock cash dividends									(538)		(538)
Comprehensive income:											
Net income									933		
Foreign currency translation											
adjustment							746				
Comprehensive income											1,679
Balance at March 31, 2011	10,764,545	\$	11	\$	87,697	\$	(2,958)	\$	(47,590)	\$	37,160

## EVOLVING SYSTEMS, INC.

## CONDENSED CONSOLIDATED STATEMENTS OF CASH FLOWS

#### (in thousands)

## (unaudited)

		Three Months Er 2011	nded Ma	arch 31, 2010
CASH FLOWS FROM OPERATING ACTIVITIES:				
Net income	\$	933	\$	1,172
Adjustments to reconcile net income to net cash provided by operating activities:				
Depreciation		129		149
Amortization of intangible assets		178		174
Amortization of debt issuance costs		11		26
Stock based compensation		187		247
Unrealized foreign currency transaction (gains) and losses, net		(110)		42
Benefit from foreign deferred income taxes		(380)		(55)
Change in operating assets and liabilities:				
Contract receivables		6,176		4,249
Unbilled work-in-progress		(330)		(1,310)
Prepaid and other assets		(173)		396
Accounts payable and accrued liabilities		221		(78)
Unearned revenue		(243)		(313)
Net cash provided by operating activities		6,599		4,699
CASH FLOWS FROM INVESTING ACTIVITIES:				
Purchase of property and equipment		(44)		(140)
Restricted cash		(3)		(140)
Net cash used in investing activities		(47)		(140)
The cash ased in investing activities		(17)		(110)
CASH FLOWS FROM FINANCING ACTIVITIES:				
Capital lease payments		(7)		(6)
Principal payments on long-term debt				(1,487)
Common stock dividends		(532)		
Proceeds from the issuance of stock		75		202
Net cash used in financing activities		(464)		(1,291)
Effect of exchange rate changes on cash		115		78
Net increase in cash and cash equivalents		6,203		3,346
Cash and cash equivalents at beginning of period		10.801		5,369
Cash and cash equivalents at end of period	\$	17,004	\$	8,715
Supplemental disclosure of other cash and non-cash financing transactions:				
Interest paid	\$	1	\$	16
Income taxes paid	ψ	79	Ψ	25
Property and equipment purchased and included in accounts payable		20		42
Toporty and equipment purchased and included in accounts payable		20		42

#### **EVOLVING SYSTEMS, INC.**

#### NOTES TO UNAUDITED CONDENSED CONSOLIDATED FINANCIAL STATEMENTS

#### NOTE 1 BASIS OF PRESENTATION

Organization - We are a provider of software solutions and services to the wireless, wireline and cable markets. We maintain long-standing relationships with many of the largest wireless, wireline and cable companies worldwide. Our customers rely on us to develop, deploy, enhance, maintain and integrate complex, highly reliable software solutions for a range of Operations Support Systems (OSS). We offer software products and solutions in four core areas: <a href="service activation solutions">service activation solutions</a> used to activate complex bundles of voice, video and data services for traditional and next generation wireless and wireline networks; <a href="numbering solutions">numbering solutions</a> that enable carriers to comply with government-mandated requirements regarding number portability as well as providing phone number management and assignment capabilities; <a href="SIM card activation solutions">SIM card activation solutions</a> used to dynamically allocate and assign resources to a wireless device when it is first used, and <a href="mediation solutions">mediation solutions</a> supporting data collection for both service assurance and billing applications.

Interim Consolidated Financial Statements The accompanying unaudited condensed consolidated financial statements have been prepared in accordance with accounting principles generally accepted in the United States of America (GAAP) and in conformity with the instructions to Form 10-Q and Article 10 of Regulation S-X and the related rules and regulations of the Securities and Exchange Commission (SEC). Accordingly, certain information and note disclosures normally included in financial statements prepared in accordance with GAAP have been condensed or omitted pursuant to such rules and regulations. However, we believe that the disclosures included in these financial statements are adequate to make the information presented not misleading. The unaudited condensed consolidated financial statements included in this document have been prepared on the same basis as the annual consolidated financial statements, and in our opinion reflect all adjustments, which include normal recurring adjustments necessary for a fair presentation in accordance with GAAP and SEC regulations for interim financial statements. The results for the three months ended March 31, 2011 are not necessarily indicative of the results that we will have for any subsequent period. These unaudited condensed consolidated financial statements should be read in conjunction with the audited consolidated financial statements and the notes to those statements for the year ended December 31, 2010 included in our Annual Report on Form 10-K.

Use of Estimates - The preparation of financial statements in conformity with GAAP requires us to make estimates and assumptions that affect the reported amounts of assets and liabilities and disclosure of contingent assets and liabilities, at the date of the financial statements, as well as the reported amounts of revenue and expenses during the reporting period. We made estimates with respect to revenue recognition for estimated hours to complete projects accounted for using the percentage-of-completion method, allowance for doubtful accounts, income tax valuation allowance, fair values of long-lived assets, valuation of intangible assets and goodwill, useful lives for property, equipment and intangible assets, business combinations, capitalization of internal software development costs and fair value of stock-based compensation amounts. Actual results could differ from these estimates.

Foreign Currency - Our functional currency is the U.S. dollar. The functional currency of our foreign operations is the respective local currency for each foreign subsidiary. Assets and liabilities of foreign operations denominated in local currencies are translated at the spot rate in effect at the applicable reporting date. Our consolidated statements of operations are translated at the weighted average rate of exchange during the applicable period. The resulting unrealized cumulative translation adjustment, net of applicable income taxes, is recorded as a component of accumulated other comprehensive income (loss) in stockholders—equity. Realized and unrealized transaction gains and losses generated by transactions denominated in a currency different from the functional currency of the applicable entity are recorded in other income (loss) in the consolidated statements of operations in the period in which they occur.

**Principles of Consolidation -** The consolidated financial statements include the accounts of Evolving Systems, Inc. and subsidiaries, all of which are wholly owned. All significant intercompany transactions and balances have been eliminated in consolidation.

**Reclassifications** - Certain prior period balances have been reclassified to conform to the current year s presentation. We previously disclosed mediation revenue in addition to activation and numbering. Based on how management is currently running the business, mediation revenue is no longer presented separately. Those amounts are presented within activation and numbering. Prior period balances have been reclassified to reflect the current year s presentation.

**Goodwill** - Goodwill is the excess of acquisition cost of an acquired entity over the fair value of the identifiable net assets acquired. Goodwill is not amortized, but tested for impairment annually or whenever indicators of impairment exist. These indicators may include a significant change in the business climate, legal factors, operating performance indicators, competition, sale or disposition of a significant portion of the business or other factors. For purposes of the goodwill evaluation, we compare the fair value of each of our reporting units to its respective carrying amount. If the carrying value of a reporting unit were to exceed its fair value, we would then compare the fair value of the reporting unit s goodwill to its carrying amount, and any excess of the carrying amount over the fair value would be charged to operations as an impairment loss.

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**Intangible Assets -** Amortizable intangible assets consist primarily of purchased software and licenses, customer contracts and relationships, trademarks and tradenames, and business partnerships acquired in conjunction with our purchases of CMS Communications, Inc. ( CMS ), Telecom Software Enterprises, LLC ( TSE ) and Tertio Telecoms Ltd. ( Evolving Systems U.K. ). These assets are amortized using the straight-line method over their estimated lives.

We assess the impairment of identifiable intangibles if events or changes in circumstances indicate that the carrying value of the asset may not be recoverable. Factors that we consider significant which could trigger an impairment analysis include the following:

- Significant under-performance relative to historical or projected future operating results;
- Significant changes in the manner of use of the acquired assets or the strategy of the overall business;
- Significant negative industry or economic trends; and/or
- Significant decline in our stock price for a sustained period.

If, as a result of the existence of one or more of the above indicators of impairment, we determine that the carrying value of intangibles and/or long-lived assets may not be recoverable, we compare the estimated undiscounted cash flows expected to result from the use of the asset and its eventual disposition to the asset s carrying amount. If an amortizable intangible or long-lived asset is not deemed to be recoverable, we recognize an impairment loss representing the excess of the asset s carrying value over its estimated fair value.

Fair Value of Financial Instruments - The carrying amounts for certain financial instruments, including cash and cash equivalents, contract receivables and accounts payable, approximate fair value due to their short maturities.

Revenue Recognition - We recognize revenue when an agreement is signed, the fee is fixed or determinable and collectability is reasonably assured. We recognize revenue from two primary sources: license fees and services, and customer support. The majority of our license fees and services revenue is generated from fixed-price contracts, which provide for licenses to our software products and services to customize such software to meet our customers—use. When the customization services are determined to be essential to the functionality of the delivered software, we recognize revenue using the percentage-of-completion method of accounting. In these types of arrangements, we do not typically have vendor specific objective evidence (VSOE) of fair value on the license fee/services portion (services are related to customizing the software) of the arrangement due to the large amount of customization required by our customers; however, we do have VSOE for the warranty/maintenance services based on the renewal rate of the first year of maintenance in the arrangement. The license/services portion is recognized using the percentage-of-completion method of accounting and the warranty/maintenance services are separated based on the renewal rate in the contract and recognized ratably over the warranty or maintenance period. We estimate the percentage-of-completion for each contract based on the ratio of direct labor hours incurred to total estimated direct labor hours and recognize revenue based on the percent complete

multiplied by the contract amount allocated to the license fee/services. Since estimated direct labor hours, and changes thereto, can have a significant impact on revenue recognition, these estimates are critical and we review them regularly. If the arrangement includes a customer acceptance provision, the hours to complete the acceptance testing are included in the total estimated direct labor hours; therefore, the related revenue is recognized as the acceptance testing is performed. Revenue is not recognized in full until the customer has provided proof of acceptance on the arrangement. Generally, our contracts are accounted for individually. However, when certain criteria are met, it may be necessary to account for two or more contracts as one to reflect the substance of the group of contracts. We record amounts billed in advance of services being performed as unearned revenue. Unbilled work-in-progress represents revenue earned but not yet billable under the terms of the fixed-price contracts. All such amounts are expected to be billed and collected within 12 months.

We may encounter budget and schedule overruns on fixed-price contracts caused by increased labor or overhead costs. We make adjustments to cost estimates in the period in which the facts requiring such revisions become known. We record estimated losses, if any, in the period in which current estimates of total contract revenue and contract costs indicate a loss. If revisions to cost estimates are obtained after the balance sheet date but before the issuance of the interim or annual financial statements, we make adjustments to the interim or annual financial statements accordingly.

In arrangements where the services are not essential to the functionality of the delivered software, we recognize license revenue when a license agreement has been signed, delivery and acceptance have occurred, the fee is fixed or determinable and collectability is reasonably assured. Where applicable, we unbundle and record as revenue fees from multiple element arrangements as the elements are delivered to the extent that VSOE of fair value of the undelivered elements exist. If VSOE for the undelivered elements does not exist, we defer fees from such arrangements until the earlier of the date that VSOE does exist on the undelivered elements or all of the elements have been delivered.

We recognize revenue from fixed-price service contracts using the proportional performance method of accounting, which is similar to the percentage-of-completion method described above. We recognize revenue from professional services provided pursuant to time-and-materials based contracts and training services as the services are performed, as that is when our obligation to our customers under such arrangements is fulfilled.

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We recognize customer support, including maintenance revenue, ratably over the service contract period. When maintenance is bundled with the original license fee arrangement, its fair value, based upon VSOE, is deferred and recognized during the periods when services are provided.

**Stock-based Compensation -** We account for stock-based compensation by applying a fair-value-based measurement method to account for share-based payment transactions with employees and directors. We record compensation costs associated with the vesting of unvested options on a straight-line basis over the vesting period. Stock-based compensation is a non-cash expense because we settle these obligations by issuing shares of our common stock instead of settling such obligations with cash payments. We use the Black-Scholes model to estimate the fair value of each option grant on the date of grant. This model requires the use of estimates for expected term of the options and expected volatility of the price of our common stock.

**Income Taxes** - We record deferred tax assets and liabilities for the estimated future tax effects of temporary differences between the tax bases of assets and liabilities and amounts reported in the accompanying consolidated balance sheets, as well as operating loss and tax credit carry-forwards. We measure deferred tax assets and liabilities using enacted tax rates expected to be applied to taxable income in the years in which those temporary differences are expected to be recovered or settled. We reduce deferred tax assets by a valuation allowance if, based on available evidence, it is more likely than not that these benefits will not be realized.

We use a recognition threshold and a measurement attribute for the financial statement recognition and measurement of tax positions taken or expected to be taken in a tax return. For those benefits to be recognized, a tax position must be more likely than not to be sustained upon examination by taxing authorities.

As of March 31, 2011 and December 31, 2010, we had no liability for unrecognized tax benefits. We do not believe there will be any material changes to our unrecognized tax positions over the next twelve months.

#### NOTE 2 GOODWILL AND INTANGIBLE ASSETS

We recorded goodwill as a result of three acquisitions which occurred over the period from November 2003 to November 2004. We acquired CMS in November 2003, TSE in October 2004 and Evolving Systems U.K. in November 2004.

Changes in the carrying amount of goodwill by reporting unit were as follows (in thousands):

		License and Services		Customer Support				Total
	U	S UI	K	US		UK		Goodwill
Balance as of December 31,								
2010	\$	\$	7,066 \$	6,033	\$	8,731	\$	21,830
Effects of changes in foreign								
currency exchange rates			257			318		575
Balance as of March 31, 2011	\$	\$	7,323 \$	6,033	\$	9,049	\$	22,405

We conducted our annual goodwill impairment test as of July 31, 2010, and we determined that goodwill was not impaired as of the test date. From July 31, 2010 through March 31, 2011, no events have occurred that we believe may have impaired goodwill.

We amortized identifiable intangible assets on a straight-line basis over estimated lives ranging from one to seven years and include the cumulative effects of foreign currency exchange rates. As of March 31, 2011 and December 31, 2010, identifiable intangibles were as follows (in thousands):

	(1) Gross mount	A	ccumulated mortization	Net arrying mount	(1) Gross Amount	cember 31, 2010 Accumulated Amortization	Net arrying mount	Weighted-Average Amortization Period
Purchased software	\$ 1,722	\$	1,651	\$ 71	\$ 1,672	\$ 1,534	\$ 138	4.6 yrs
Purchased licenses	227		227		227	227		2.3 yrs
Trademarks and								
tradenames	720		488	232	694	446	248	7.0 yrs
Business partnerships	117		111	6	113	102	11	5.0 yrs
Customer relationships	3,191		2,514	677	3,117	2,391	726	5.3 yrs
	\$ 5,977	\$	4,991	\$ 986	\$ 5,823	\$ 4,700	\$ 1,123	5.2 yrs

<sup>(1)</sup> Changes in intangible gross values as of March 31, 2011 compared to December 31, 2010 are the direct result of changes in foreign currency exchange rates for the periods then ended.

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Amortization expense of identifiable intangible assets was \$0.2 million for the three months ended March 31, 2011 and 2010, respectively. As Evolving Systems U.K. uses the British Pound Sterling as its functional currency, the amount of future amortization actually recorded will be based upon exchange rates in effect at that time. Expected future amortization expense related to identifiable intangibles based on our carrying amount as of March 31, 2011 was as follows (in thousands):

Twelve months ending March 31,	
2012	\$ 481
2013	404
2014	101
	\$ 986

#### NOTE 3 EARNINGS PER COMMON SHARE

We compute basic earnings per share ( EPS ) by dividing net income or loss available to common stockholders by the weighted average number of shares outstanding during the period, including common stock issuable under participating securities. We compute diluted EPS using the weighted average number of shares outstanding, including participating securities, plus all potentially dilutive common stock equivalents. Common stock equivalents consist of stock options.

Our policy is to treat unvested share-based payment awards that contain non-forfeitable rights to dividends or dividend equivalents, whether paid or unpaid, as participating securities, included in the computation of both basic and diluted earnings per share.

The following is the reconciliation of the denominator of the basic and diluted EPS computations (in thousands, except per share data):

	Three Months Ended March 31, 2011 2010					
Basic income per common and preferred share:						
Net income available to common and preferred stockholders	\$ 933	\$	1,172			
Basic weighted average shares outstanding	10,754		9,995			
Basic income per common and preferred share	\$ 0.09	\$	0.12			
Diluted income per common and preferred share:						
Net income available to common and preferred stockholders	\$ 933	\$	1,172			
Weighted average common shares outstanding	10,754		9,995			
Effect of dilutive securities options	469		597			
Diluted weighted average shares outstanding	11,223		10,592			
Diluted income per common and preferred share	\$ 0.08	\$	0.11			

For the three months ended March 31, 2011 and 2010, 0.4 million shares of common stock were excluded from the dilutive stock calculation because their exercise prices were greater than the average fair value of our common stock for the period.

#### NOTE 4 SHARE-BASED COMPENSATION

We account for stock-based compensation by applying a fair-value-based measurement method to account for share-based payment transactions with employees and directors, and record compensation cost for all stock awards granted after January 1, 2006 and awards modified, repurchased, or cancelled after that date, using the modified prospective method. We record compensation costs associated with the vesting of unvested options on a straight-line basis over the vesting period. We recognized \$0.2 million of compensation expense in the consolidated statements of operations, with respect to our stock-based compensation plans for each of the three months ended March 31, 2011and 2010,. The following table summarizes stock-based compensation expenses recorded in the consolidated statement of operations (in thousands):

	For the Three Mo	nths Ende	ed March 31, 2010
Cost of license fees and services, excluding			
depreciation and amortization	\$ 14	\$	13
Cost of customer support, excluding			
depreciation and amortization	6		2
Sales and marketing	24		31
General and administrative	115		173
Product development	28		28
	\$ 187	\$	247
		10	

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#### **Stock Incentive Plans**

In January 1996, our stockholders approved an Amended and Restated Stock Option Plan (the Option Plan ). Under the Option Plan, as amended, 4,175,000 shares were reserved for issuance. Options issued under the Option Plan were at the discretion of the Board of Directors, including the vesting provisions of each stock option granted. Options were granted with an exercise price equal to the closing price of our common stock on the date of grant, generally vest over four years and expire no more than ten years from the date of grant. The Option Plan terminated on January 18, 2006; options granted before that date were not affected by the plan termination. At March 31, 2011 and December 31, 2010, 0.9 million and 1.1 million options remained outstanding under the Option Plan, respectively.

In March 2007, upon the hiring of our Vice President of World Wide Sales and Marketing, in accordance with NASDAQ Marketplace Rule 4350(i)(1)(a)(iv), the Board of Directors approved an inducement award under a stand-alone equity incentive plan. We granted 50,000 non-qualified options to purchase shares of our common stock at an exercise price equal to the closing price of our common stock on the date of grant. The options vest over four years and expire ten years from the date of grant. At March 31, 2011 and December 31, 2010, 50,000 options remained outstanding under this plan.

In June 2007, our stockholders approved the 2007 Stock Incentive Plan (the 2007 Stock Plan ) with a maximum of 1,000,000 reserved for issuance. In June 2010, our stockholders approved an amendment to the 2007 Stock Plan which increased the maximum shares that may be awarded under the plan to 1,250,000. Awards permitted under the 2007 Stock Plan include: Stock Options, Stock Appreciation Rights, Restricted Stock, Restricted Stock Units, Performance Awards and Other Stock-Based Awards. Awards issued under the 2007 Stock Plan are at the discretion of the Board of Directors. As applicable, awards are granted with an exercise price equal to the closing price of our common stock on the date of grant, generally vest over four years for employees and one year for directors and expire no more than ten years from the date of grant. At March 31, 2011, there were approximately 0.2 million shares available for grant under the 2007 Stock Plan, as amended. At March 31, 2011 and December 31, 2010, 0.6 million and 0.7 million options were issued and outstanding under the 2007 Stock Plan, respectively.

During the three months ended March 31, 2011 and 2010, we awarded a total of 10,000 and 48,750 shares of restricted stock, respectively to members of our Board of Directors and senior management. During the three months ended March 31, 2011 and 2010, 9,000 and 11,000 shares of restricted stock vested, respectively. 625 shares of restricted stock were forfeited during the three months ended March 31, 2011 and none were forfeited during the three months ended March 31, 2010. The fair market value for share-based compensation expensing is equal to the closing price of our common stock on the date of grant. Stock-based compensation expense includes \$45,000 and \$53,000 for the three months ended March 31, 2011 and 2010, respectively, of expense related to restricted stock grants. The restrictions on the stock awards are released quarterly, generally over four years for senior management and over one year for board members.

The fair value of each option grant is estimated on the date of grant using the Black-Scholes model. The Black-Scholes model uses four assumptions to calculate the fair value of each option grant. The expected term of share options granted is derived using the simplified method, which we adopted in January 2008. The risk-free interest rate is based upon the rate currently available on zero-coupon U.S. Treasury instruments with a remaining term equal to the expected term of the stock options. The expected volatility is based upon historical volatility of our common stock over a period equal to the expected term of the stock options. The expected dividend yield is based upon historical and anticipated payment of dividends. The weighted-average assumptions used in the fair value calculations are as follows:

For the Three Months Ended March 31, 2011 2010 \* 6.0

Risk-free interest rate	*	2.60%
Expected volatility	*	73.70%
Expected dividend yield	*	0.0%

<sup>\* -</sup> None granted

The following is a summary of stock option activity under the plans for the three months ended March 31, 2011:

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	Number of Shares (in thousands)	Weighted- Average Exercise Price	Weighted- Average Remaining Contractual Term (Years)	Aggregate Intrinsic Value (in thousands)
Options outstanding at December 31, 2010	1,799	\$ 6.08		\$ 5,939
Options granted		\$		
Less options forfeited	(131)	\$ 5.04		
Less options exercised	(105)	\$ 4.39		
Options outstanding at March 31, 2011	1,563	\$ 6.28	5.01	\$ 3,833
Options exercisable at March 31, 2011	1,320	\$ 6.61	4.43	\$ 3,176

There were no stock options granted during the three months ended March 31, 2011. The weighted-average grant-date fair value of stock options granted during the three months ended March 31, 2010 was \$3.89.

As of March 31, 2011, there was approximately \$0.9 million of total unrecognized compensation costs related to unvested stock options. These costs are expected to be recognized over a weighted average period of 2.0 years.

The total fair value of stock options vested during the three months ended March 31, 2011 and 2010 was \$0.2 million and \$0.1 million, respectively.

The deferred income tax benefits from stock option expense related to Evolving Systems U.K. totaled approximately \$14,000 for the three months ended March 31, 2011 and 2010.

Cash received from stock option exercises for the three months ended March 31, 2011 and 2010 was \$69,000 and \$0.2 million, respectively.

During the three months ended March 31, 2011, we had net settlement exercises of stock options, whereby the optionee did not pay cash for the options but instead received the number of shares equal to the difference between the exercise price and the market price on the date of exercise. Net settlement exercises during the three months ended March 31, 2011, resulted in approximately 91,000 shares issued and 120,000 options cancelled in settlement of shares issued.

There were no net settlement exercises during the three months ended March 31, 2010.

#### **Employee Stock Purchase Plan**

Under the Employee Stock Purchase Plan ( ESPP ), we were previously authorized to issue up to 550,000 shares under the ESPP. Under the terms of the ESPP, employees may elect to have up to 15% of their gross compensation withheld through payroll deduction to purchase our common stock, capped at \$25,000 annually and no more than 10,000 shares per offering period. The purchase price of the stock is 85% of the lower of the market price at the beginning or end of each three-month participation period. As of March 31, 2011, there were approximately 78,000 shares available for purchase. For the three months ended March 31, 2011 and 2010, we recorded compensation expense of \$3,000 and \$4,000, respectively, associated with grants under the ESPP which includes the fair value of the look-back feature of each grant as well as the 15% discount on the purchase price. This expense fluctuates each period primarily based on the level of employee participation.

The fair value of each purchase made under our ESPP is estimated on the date of purchase using the Black-Scholes model. The Black-Scholes model uses four assumptions to calculate the fair value of each purchase. The expected term of each purchase is based upon the three-month participation period of each offering. The risk-free interest rate is based upon the rate currently available on zero-coupon U.S. Treasury instruments with a remaining term equal to the expected term of each offering. The expected volatility is based upon historical volatility of our common stock. The expected dividend yield is based upon historical and anticipated payment of dividends. The weighted average assumptions used in the fair value calculations are as follows:

	Three Months Ended March 31,			
	2011	2010		
Expected term (years)	0.25	0.25		
Risk-free interest rate	0.1%	0.2%		
Expected volatility	44.6%	60.2%		
Expected dividend yield	2.8%	0%		

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Cash received from employee stock plan purchases for the three months ended March 31, 2011 and 2010 was \$6,000 and \$15,000, respectively.

We issued shares related to the ESPP of approximately 1,000 and 3,000 for the three months ended March 31, 2011 and 2010, respectively.

#### NOTE 5 CONCENTRATION OF CREDIT RISK

For the three months ended March 31, 2011, one significant customer (defined as contributing at least 10%) accounted for 18% of total revenue. This customer is a large telecommunications operator in the U.S. For the three months ended March 31, 2010, two significant customers accounted for 31% (18% and 13%) of total revenue. These customers are a large telecommunications operator in the U.S. and a large telecommunications operator in Indonesia.

As of March 31, 2011, no single customer accounted for more than 10% of contract receivables and unbilled work-in-progress. At December 31, 2010, one significant customer accounted for approximately 39% of contract receivables and unbilled work-in-progress. This customer is a large telecommunications operator located in the U.S.

#### NOTE 6 INCOME TAXES

We recorded net income tax expense (benefit) of (\$0.3 million) and \$0.2 million for the three months ended March 31, 2011 and 2010, respectively. The net benefit during the three months ended March 31, 2011 consisted of current income tax expense of \$0.1 million and a deferred tax benefit of \$0.4 million. The current tax expense consists of income tax from our U.K.-based operations, Alternative Minimum Tax (AMT), state income taxes and unrecoverable foreign withholding tax in the U.S. The deferred tax benefit was related to the release of our valuation allowance on our tax asset from our Indian operations as we will begin to utilize Minimum Alternative Tax (MAT) payments made during our tax holiday, which can be applied toward future taxes payable since the tax holiday expired on March 31, 2011. We also had a tax benefit related to intangible assets from our U.K.-based operations. The net expense during the three months ended March 31, 2010 consisted of current income tax expense of \$0.3 million and a deferred tax benefit of \$0.1 million. The current tax expense primarily related to income tax related to our U.K.-based operations, estimated AMT due in the U.S. and Minimum Alternative Tax (MAT) related to our Indian subsidiary. The deferred tax benefit was related to intangible assets from our U.K.-based operations.

In conjunction with the acquisition of Evolving Systems U.K., we recorded certain identifiable intangible assets. Since the amortization of these identifiable intangibles is not deductible for income tax purposes, we established a long-term deferred tax liability of \$4.6 million at the acquisition date for the expected difference between what would be expensed for financial reporting purposes and what would be deductible for income tax purposes. As of March 31, 2011 and December 31, 2010, this component of the deferred tax liability was \$0.3 million. This deferred tax liability relates to Evolving Systems U.K., and has no impact on our ability to recover U.S.-based deferred tax assets. This deferred tax liability will be recognized as a reduction of deferred income tax expense as the identifiable intangibles are amortized.

As of March 31, 2011 and December 31, 2010 we continued to maintain a full valuation allowance on the domestic net deferred tax asset as we have determined it is more likely than not that we will not realize our domestic deferred tax assets. Such assets primarily consist of certain net

operating loss carryforwards. We assessed the realizability of our domestic deferred tax assets using all available evidence. In particular, we considered both historical results and projections of profitability for the reasonably foreseeable future periods. We are required to reassess our conclusions regarding the realization of our deferred tax assets at each financial reporting date. A future evaluation could result in a conclusion that all or a portion of the valuation allowance is no longer necessary, which could have a material impact on our results of operations and financial position.

As of March 31, 2011 and December 31, 2010, we had no liability for unrecognized tax benefits. We do not believe there will be any material changes in our unrecognized tax positions over the next twelve months.

We conduct business globally and, as a result, Evolving Systems, Inc. or one or more of our subsidiaries file income tax returns in the U.S. federal jurisdiction and various state and foreign jurisdictions. In the normal course of business, we are subject to examination by taxing authorities throughout the world, namely the United Kingdom, Germany and India.

#### NOTE 7 STOCKHOLDERS EQUITY

#### **Common Stock Dividend**

Our Board of Directors declared a first quarter cash dividend of \$.05 per share, payable April 15, 2011, to stockholders of record March 18, 2011. The dividend was accrued as of March 31, 2011 for \$0.5 million and paid on April 15, 2011. Previously, our Board of Directors declared a fourth quarter cash dividend of \$.05 per share, payable January 14, 2011, to stockholders of record December 10, 2010. The dividend was accrued as of December 31, 2010 for \$0.5 million and paid on January 14, 2011.

Any determination to declare a future quarterly dividend, as well as the amount of any cash dividend which may be declared, will be based on our financial position, earnings, earnings outlook and other relevant factors at that time.

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#### Certain Anti-Takeover Provisions/Agreements with Stockholders

Our restated certificate of incorporation allows the board of directors to issue up to 2,000,000 shares of preferred stock and to determine the price, rights, preferences and privileges of those shares without any further vote or action by our stockholders. The rights of the holders of our common stock will be subject to, and may be adversely affected by, the rights of the holders of any preferred stock that may be issued in the future. Issuance of preferred stock, while providing desired flexibility in connection with possible acquisitions and other corporate purposes could make it more difficult for a third party to acquire a majority of our outstanding voting stock. As of March 31, 2011 and December 31, 2010, no shares of Preferred Stock were outstanding.

In addition, we are subject to the anti-takeover provisions of Section 203 of Delaware General Corporation Law which prohibit us from engaging in a business combination with an interested stockholder for a period of three years after the date of the transaction in which the person became an interested stockholder, unless the business combination is approved in the prescribed manner. The application of Section 203 and certain provisions of our restated certificate of incorporation, including a classified board of directors, may have the effect of delaying or preventing changes in control of our management, which could adversely affect the market price of our common stock by discouraging or preventing takeover attempts that might result in the payment of a premium price to our stockholders.

As of December 31, 2010, we had a Stockholder Rights Plan (the Rights Agreement) designed to strengthen the ability of the Board of Directors to protect Evolving Systems stockholders from unwanted takeover attempts. On February 11, 2011, our Board of Directors agreed to amend the Rights Agreement effectively terminating the Stockholder Rights Plan as of March 1, 2011.

#### NOTE 8 SEGMENT INFORMATION

We define operating segments as components of our enterprise for which separate financial information is reviewed regularly by the chief operating decision-makers to evaluate performance and to make operating decisions. We have identified our Chief Executive Officer and Chief Financial Officer as our chief operating decision-makers ( CODM ). These chief operating decision makers review revenues by segment and review overall results of operations.

We currently operate our business as two operating segments based on revenue type: license fees and services revenue and customer support revenue (as shown on the consolidated statements of operations). License fees and services (L&S) revenue represents the fees received from the license of software products and those services directly related to the delivery of the licensed products, such as fees for custom development and integration services. Customer support (CS) revenue includes annual support fees, recurring maintenance fees, fees for maintenance upgrades and warranty services. Warranty services that are similar to software maintenance services are typically bundled with a license sale. Total assets by segment have not been disclosed as the information is not available to the chief operating decision-makers.

Segment information is as follows (in thousands):

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	2011	2010
Revenue		
License fees and services	\$ 4,073	\$ 5,625
Customer support	4,488	4,085
Total revenue	8,561	9,710
Revenue less costs of revenue, excluding		
depreciation and amortization		
License fees and services	2,305	3,479
Customer support	3,281	2,949
	5,586	6,428
<b>Unallocated Costs</b>		
Other operating expenses	4,714	4,611
Depreciation and amortization	326	323
Interest income	(8)	(3)
Interest expense	12	39
Gain on disposal of property and equipment	(19)	
Foreign currency exchange (gain) loss	(110)	42
Income before income taxes	\$ 671	\$ 1,416

#### Geographic Regions

We are headquartered in Englewood, a suburb of Denver, Colorado. We use customer locations as the basis for attributing revenues to individual countries. We provide products and services on a global basis through our headquarters and our London-based Evolving Systems U.K. subsidiary. Additionally, personnel in Bangalore, India provide software development services to our global operations. Financial information relating to operations by geographic region is as follows (in thousands):

	Three Months Ended March 31,								
				2011				2010	
		L&S		CS		Total	L&S	CS	Total
Revenue									
United States	\$	459	\$	2,069	\$	2,528	\$ 912	\$ 2,091	\$ 3,003
United Kingdom		282		546		828	505	513	1,018
Indonesia		483		162		645	1,190	43	1,233
Canada		461		35		496	3	35	38
Other		2,388		1,676		4,064	3,015	1,403	4,418
Total revenues	\$	4,073	\$	4,488	\$	8,561	\$ 5,625	\$ 4,085	\$ 9,710

	March 31, 2011		December 31, 2010
Long-lived assets, net			
United States	\$ 6,508	\$	6,546
United Kingdom	17,664		17,240
Other	160		166
	\$ 24,332	\$	23,952

	Three Months Ended March 31,			
	20	11		2010
Activation	\$	5,454	\$	6,154
Numbering		3,107		3,556
	\$	8,561	\$	9,710

#### NOTE 9 COMMITMENTS AND CONTINGENCIES

## (a) Other Commitments

As permitted under Delaware law, we have agreements with officers and directors under which we agree to indemnify them for certain events or occurrences while the officer or director is, or was, serving at our request in this capacity. The term of the indemnification period is indefinite. There is no limit on the amount of future payments we could be required to make under these indemnification agreements; however, we maintain Director and Officer insurance policies, as well as an Employment Practices Liability Insurance Policy, that may enable us to recover a portion of any amounts paid. As a result of our insurance policy coverage, we believe the estimated fair value of these indemnification agreements is minimal. Accordingly, there were no liabilities recorded for these agreements as of March 31, 2011 or December 31, 2010.

We enter into standard indemnification terms with customers and suppliers, in the ordinary course of business, for third party claims arising under our contracts. In addition, as we may subcontract the development of deliverables under customer contracts, we could be required to indemnify customers for work performed by subcontractors. Depending upon the nature of the indemnification, the potential amount of future payments we could be required to make under these indemnification agreements may be unlimited. We may be able to recover damages from a subcontractor or other supplier if the indemnification results from the subcontractor s or supplier s failure to perform. To the extent we are unable to recover damages from a subcontractor or other supplier, we could be required to reimburse the indemnified party for the full amount. We have never incurred costs to defend lawsuits or settle claims relating to an indemnification. As a result, we believe the estimated fair value of these agreements is minimal. Accordingly, there were no liabilities recorded for these agreements as of March 31, 2011 or December 31, 2010.

Our standard license agreements contain product warranties that the software will be free of material defects and will operate in accordance with the stated requirements for a limited period of time. The product warranty provisions require us to cure any defects through any reasonable means. We believe the estimated fair value of the product warranty provisions in the license agreements in place with our customers is minimal. Accordingly, there were no liabilities recorded for these product warranty provisions as of March 31, 2011 or December 31, 2010.

Our software arrangements generally include a product indemnification provision whereby we will indemnify and defend a

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customer in actions brought against the customer for claims that our products infringe upon a copyright, trade secret, or valid patent of a third party. We have not historically incurred any significant costs related to product indemnification claims. Accordingly, there were no liabilities recorded for these indemnification provisions as of March 31, 2011 or December 31, 2010.

In relation to the acquisitions of Evolving Systems U.K., TSE and CMS, we agreed to indemnify certain parties from any losses, actions, claims, damages or liabilities (or actions in respect thereof) resulting from any claim raised by a third party. We do not believe that there will be any claims related to these indemnifications. Accordingly, there were no liabilities recorded for these agreements as of March 31, 2011 or December 31, 2010.

#### (b) Litigation

We are involved in various legal matters arising in the normal course of business. Losses, including estimated costs to defend, are recorded for these matters to the extent they were probable of loss and the amount of loss could be reasonably estimated.

#### NOTE 10 RELATED PARTY TRANSACTIONS

Effective October 15, 2009, George A. Hallenbeck resigned from our Board of Directors and we entered into a consulting agreement with him to provide consulting services. Mr. Hallenbeck is one of the founders of the Company. Under the consulting agreement, we will pay Mr. Hallenbeck an annual fee of \$10,000 for his services through May 31, 2012. We had current obligations in the consolidated balance sheets under the agreement of \$2,500 and \$2,500 as of March 31, 2011 and December 31, 2010, respectively. We recorded \$2,500 of general and administrative expense in the consolidated statements of operations, related to this agreement, for the three months ended March 31, 2011 and 2010.

#### NOTE 11 SUBSEQUENT EVENTS

On May 11, 2011, our Board of Directors declared a second quarter cash dividend of \$.05 per share, payable July 15, 2011, to stockholders of record June 10, 2011.

On April 21, 2011,we announced the execution of an Asset Purchase Agreement, dated as of April 21, 2011 (the Purchase Agreement ), with NeuStar, Inc., a Delaware corporation (the Buyer ). Under the terms of the Purchase Agreement, we will sell our Numbering Solutions Business (the Numbering Business ) to the Buyer (the Asset Sale ) for \$39 million in cash, subject to increase or decrease in accordance with a post-closing working capital adjustment and the assumption of certain liabilities related to the Numbering Business. We have agreed not to compete with the Buyer in the Numbering Business anywhere in the world for a period of three years following the closing of the Asset Sale. We have also entered into a transition services agreement with the Buyer under which we are currently engaging in integration planning and, following closing of the transaction, each party will provide certain transition services to the other party primarily relating to sharing of infrastructure assets for a period of time. As part of the transition services agreement, the Buyer has also agreed to pay us \$375,000 for space and certain services provided to the Buyer at our Indian facility and by our employees at that facility. We expect to record a significant gain for tax purposes related to the

Asset Sale. We will utilize our federal and state net operating losses to the extent available, to minimize our tax liability. A copy of the Purchase Agreement was filed with the SEC in a current report on Form 8-K on April 21, 2011.

Consummation of the transactions contemplated by the Purchase Agreement is subject to customary closing conditions, including approval by our stockholders and the receipt of all required government and customer approvals and consents. Closing must occur within 120 days of signing, unless mutually extended by the parties.

On April 19, 2011, we entered into an agreement with Lisa Marie Maxson and Peter McGuire (collectively, the TSE Sellers ) to amend certain terms and conditions of the Acquisition Agreement entered into by and among the parties on October 15, 2004 ( TSE Acquisition Agreement ), in which Evolving Systems acquired all of the issued and outstanding ownership interests of the TSE Sellers in Telecom Software Enterprises ( TSE ). Under the terms of TSE Acquisition Agreement, the TSE Sellers were entitled to payment of up to \$1 million ( NPAC Deferred Payment ) if we entered into certain dispositions or restrictions relative to the TSE software product referred to in the Acquisition Agreement as the NPAC SMS Simulator. The Asset Sale on April 21, 2011 included certain assets of ours including the NPAC SMS Simulator.

Under the terms of the agreement, we agreed to pay the TSE Sellers \$325,000 on or before May 2, 2011 ( Initial Payment ) and \$325,000 upon closing of the Asset Sale as payment in full of the NPAC Deferred Payment. The parties also agreed that upon closing of the Asset Sale, the TSE Acquisition Agreement would be terminated, and the non-competition agreements entered into by the TSE Sellers in connection with the TSE Acquisition would be terminated. Finally, the parties agreed that in the event the Asset Sale did not close, the provisions of the TSE Acquisition Agreement would be reinstated, the TSE Sellers would be entitled to retain the Initial Payment but we would be given credit against any future NPAC Deferred Payment for the \$325,000 payment made.

We evaluated our March 31, 2011 financial statements for subsequent events. We are not aware of any additional subsequent events which would require recognition or disclosure in the consolidated financial statements.

#### ITEM 2. MANAGEMENT S DISCUSSION AND ANALYSIS OF FINANCIAL CONDITION AND RESULTS OF OPERATIONS

#### SPECIAL NOTE ABOUT FORWARD-LOOKING STATEMENTS

This Quarterly Report on Form 10-Q contains forward-looking statements that have been made pursuant to the provisions of the Private Securities Litigation Reform Act of 1995. These forward-looking statements are based on current expectations, estimates, and projections about Evolving Systems industry, management s beliefs, and certain assumptions made by management. Forward-looking statements include our expectations regarding product, services, and maintenance revenue, annual savings associated with the organizational changes effected in prior years, and short- and long-term cash needs. In some cases, words such as anticipates, expects, intends, plans, believes, estimates, variations of these words, and similar expressions are intended to identify forward-looking statements. The statements are not guarantees of future performance and are subject to certain risks, uncertainties, and assumptions that are difficult to predict; therefore, actual results may differ materially from those expressed or forecasted in any forward-looking statements. Risks and uncertainties of our business include those set forth in our Annual Report on Form 10-K for the year ended December 31, 2010 under Item 1A. Risk Factors as well as additional risks described in this Form 10-Q. Unless required by law, we undertake no obligation to update publicly any forward-looking statements, whether as a result of new information, future events, or otherwise. However, readers should carefully review the risk factors set forth in other reports or documents we file from time to time with the Securities and Exchange Commission, particularly the Quarterly Reports on Form 10-Q and any Current Reports on Form 8-K.

#### **OVERVIEW**

We are a leading provider of software solutions and services to the wireless, wireline and cable markets. We maintain long-standing relationships with many of the largest wireless, wireline and cable companies worldwide. Our customers rely on us to develop, deploy, enhance, maintain and integrate complex, reliable software solutions for a range of Operations Support Systems (OSS). Our activation solution is the leading packaged solution for activation in the wireless industry.

We recognize revenue in accordance with the prescribed accounting standards for software revenue recognition under generally accepted accounting principles. Our license fees and services revenues fluctuate from period to period as a result of the timing of revenue recognition on existing projects.

#### RECENT DEVELOPMENTS

Consolidated revenue decreased to \$8.6 million from \$9.7 million for three months ended March 31, 2011 and 2010, respectively. The decrease in revenue for the three months ended March 31, 2011 is primarily due to lower license and services revenue from both activation and numbering, partially offset by higher customer support revenue from both activation and numbering.

We reported net income of \$0.9 million and \$1.2 million for the three months ended March 31, 2011 and 2010, respectively. This is the twelfth consecutive quarter in which we have reported net income. Our twelve month backlog decreased to \$17.1 million as of March 31, 2011,

compared to \$18.1 million as of March 31, 2010.

We have operations in foreign countries where the local currency is used to prepare the financial statements which are translated into our reporting currency, U.S. Dollars. Changes in the exchange rates between these currencies and our reporting currency are partially responsible for some of the changes from period to period in our financial statement amounts. The chart below summarizes how our revenue and expenses would change had they been reported on a constant currency basis. The constant currency basis assumes that the exchange rate was constant for the periods presented (in thousands).

Three Months	
Ended March 31	,
2011 vs. 2010	

Revenue	\$ 65
Costs of revenue and operating	
expenses	107
Operating loss	\$ (42)

The net effect of our foreign currency translations for the three months ended March 31, 2011 was a \$0.1 million increase in revenue and a \$0.1 million increase in operating expenses versus the three months ended March 31, 2010

#### RESULTS OF OPERATIONS

The following table presents the unaudited consolidated statements of operations reflected as a percentage of total revenue.

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	Three Months Ended March 31,		
	2011	2010	
REVENUE			
License fees and services	48%	58%	
Customer support	52%	42%	
Total revenue	100%	100%	
COSTS OF REVENUE AND OPERATING EXPENSES			
Costs of license fees and services, excluding depreciation and			
amortization	21%	22%	
Costs of customer support, excluding depreciation and			
amortization	14%	12%	
Sales and marketing	24%	20%	
General and administrative	17%	15%	
Product development	13%	12%	
Depreciation	2%	2%	
Amortization	2%	2%	
Total costs of revenue and operating expenses	93%	85%	
Income from operations	7%	15%	
•			
Other income (expense)			
Interest income	0%	0%	
Interest expense	(0)%	(0)%	
Foreign currency exchange gain (loss)	1%	(0)%	
Other income (expense), net	1%	(0)%	
Income before income taxes	8%	15%	
Income tax expense (benefit)	(3)%	3%	
Net income	11%	12%	

#### Revenue

Revenue is comprised of license fees/services and customer support. License fees and services revenue represent the fees we receive from the licensing of our software products and those services directly related to the delivery of the licensed product as well as integration and consulting services. Customer support revenue includes annual support, recurring maintenance, maintenance upgrades and warranty services. Warranty services consist of maintenance services and are typically bundled with a license sale and the related revenue, based on Vendor-Specific Objective Ev